UNIVERSITI TEKNOLOGI MARA SARAWAK FACULTY OF ADMINISTRATIVE SCIENCE & POLICY STUDIES



ETHICAL BEHAVIOR PERCEPTIONS AND JOB PERFORMANCE OF SURUHANJAYA PILIHAN RAYA (SPR) SARAWAK

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CHAPTER ONE

1.1 Introduction

This chapter discussed the ethical behavior perception of *Suruhanjaya Pilihan Raya (SPR) Sarawak* employee and their job performance. Research will be focusing on the workplace in Malaysia particularly at *Suruhanjaya Pilihan Raya (SPR) Sarawak*. The selection of *Suruhanjaya Pilihan Raya (SPR) Sarawak*. The selection of *Suruhanjaya Pilihan Raya (SPR) Sarawak*. The selection of *Suruhanjaya Pilihan Raya (SPR) Sarawak* is because there's a few of ethical aspects to be reviewed especially after General Election 14 (GE14). The presentation of this chapter begins with the research background, followed by the problem statement, research questions, research objectives, scope of study, significant of study, literature review, conceptual framework, research finding and lastly suggestion/recommendation of the research.

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CHAPTER TWO

LITERATURE REVIEW

2.1 Introduction

This chapter provides a review of the literature on ethical behavior in working place. The presentation of this chapter begins with ethical perception and its effect towards job performances. Following the review of relevant literature, the conceptual framework is discussed in detail in relation to the conceptual definitions.

2.2 Literature review

Ethical behavior and job performance are closely related. Employees who have a strong work ethic typically deliver better results and overall performance to their employers. This is why many employers consider a good work ethic to be an integral trait of a good employee, according to professors Roger B. Employees' perception of their organization's ethical climate is found to be related to job satisfaction, organizational commitment, and organizational performance (Kim & Miller, 2008; Pettijohn, Pettijohn & Taylor, 2008).

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CHAPTER THREE RESEARCH METHOD

3.1 Introduction

This chapter presents the research methodology applied in this study including the research design, unit of analysis, sample size, sampling technique whereas, measurement and data collection. The sample for this research comprises *SPR Sarawak* staff. A total of 150 questionnaires were distributed to *SPR Sarawak* staff. All of the them are given the respond from the survey.

3.2 Research design

In order to achieve the objective of this study, a cross-sectional design by using quantitative method will be used in the study. Cross-sectional survey will be used because the data collection will be collected at a particular time to answer all of the research objectives (Sekaran & Bougie). Further, quantitative research method will be used in this study which relies on the primary data from a survey involving the employee at *Suruhanjaya Pilihan Raya (SPR) Sarawak*.

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