



UNIVERSITI TEKNOLOGI MARA

**A STUDY ON THE INTERNET USAGE AMONG THE
DIPLOMA STUDENTS IN UiTM SAMARAHAN CAMPUS.
CASE STUDY: UNIVERSITY TECHNOLOGY MARA**

SARAWAK

By

Etherianna Lemai

Madelina Joseph

Wenny Jerom

Faculty of Administration and Law

MARA University of Technology

OCTOBER 2003

TABLE OF CONTENTS

LETTER OF SUBMISSION	i – ii
ACKNOWLEDGEMENT	iii
ABSTRACT	iv
LIST OF CHART	v
CHAPTER	
1. INTRODUCTION	1-2
1.1 Importance of the Internet	2-3
1.2 Services on the Internet	3-4
1.3 The objectives of the study	
1.3.1 General objectives	5
1.3.2 Specific objectives	5
1.4 Significance of the study	6-7
1.5 Problem statement	8
1.6 Hypothesis	9
1.7 Scope of the study	10
1.8 Limitation of the study	11-12
1.9 Chapter outline	13-14
2 LITERATURE REVIEW	
2.1 Definition of Internet	15-16
2.2 Background of Internet	17
2.3 Advantages of Internet	18-19
2.4 Disadvantages of Internet	20-21
2.5 Internet usage among the students in Cyber Café and Lab	22
2.6 Misuse of Internet	23
2.7 How to overcome the misuse of the Internet	23-25
2.8 Measures to control misuse of Internet	25

ABSTRACT

This study is to investigate, analyze and identify the Internet usage among the diploma students in UiTM Samarahan Campus.

Here, a study is conducted to see how the students manage to use the Internet facilities that had been provided in the campus. In the study, various type of methods are use to collect the accurate data and information that are required by the researcher of the study.

These methods include distribution of questionnaire, interview, observation and the use of retrieving information via Internet. In addition to the study, 120 students had been selected as a sample. They are required to fill in the questionnaires. The success of this study is base on their responses. However, out of the 120 questionnaires distributed, only 110 questionnaires are return back to researcher.

1. INTRODUCTION

In the new era of globalization, we can see that the Internet is widely used and it can change from time to time. Internet is not only working as or to find information, but it can be used as a communication tool, such as MIRC (chatting), e-mail, and any others. Besides, it can be used in the education sector, business, personal and many more.

The Internet's appearance in higher education was used as a tool for researchers to communicate and share project data. Today the education domain is still one of the largest contributors to the Internet. However, the Internet is unorganized and Web sites appear, disappear, move or mutate on daily basis. While the Internet is difficult to search, it is even more difficult to search it well. Moreover, the information found on the Internet has both the useful and the useless co-existing.

Despite these drawbacks, the Internet has a few advantages: it is relatively fast, it is accessible 24 hours a day, seven days a week, and you can use it from your own computer. More and more students are doing their research exclusively on the Internet. While this phenomenon is a sign of the times, it is important for researchers to recognize that not everything is available on the Internet.

The Internet is widely used in many sectors but in this research, the study is focus on the usage of the Internet among the UiTM students in Samarahan Campus. Some are using it for a good purpose but some are using it just for fun or it simply towards s bad intention.

2. LITERATURE REVIEW

2.1 Definition of Internet

Internet refers to the international communication where people can communicate with each other even they are not meet face to face. It is not only for the communication but it is also for the people, who want to find information. For example, they need information for the study purpose, assignment and increase their knowledge.

Internet also can be defined as a ¹“ global electronic information infrastructure, which offers the capability for everybody to access and share information on a global scale.”

Internet also can be defined as a ²“name of group of world wide information resources.”

Internet also as ³“the mother of all network.” According to the FNC (The Federal Networking Council) of US, they defined that the Internet is refer to ⁴“logically linked together by a globally unique address spaced based on the Internet Protocol (IP) or its subsequent extension, able to support communications using the Transmission Control Protocol (TCP/IP) suite or it is subsequent extension and provides, user or make accessible either publicly or privately, high level services layered on the communications and related infrastructure described herein.”

¹ <http://www.ccps.org/ccps/policies/internet>

² Harley Hahn and Rich Stout, The Internet Complete Reference

³ [http://3.net/I cam 40/project 1/internet-definition.html](http://3.net/Icam40/project1/internet-definition.html)

⁴ <http://hosting wrk.com>