

FACULTY OF BUSINESS AND MANAGEMENT

BA232 BACHELOR IN OFFICE SYSTEMS MANAGEMENT (HONS)

ENT530 PRINCIPLES OF ENTREPRENEURSHIP

PAIR ASSIGNMENT : SOCIAL MEDIA PORTFOLIO

PREPARED BY:

ANIS FARHANA BINTI SABRI (2022660218) NOOR MARDYANA BINTI AHMAD TARMIZI (2022886844)

GROUP:

530I

PREPARED FOR:

NORFAZLINA BINTI GHAZALI

DATE OF SUBMISSION:

14 JULY 2023

ACKNOWLEDGEMENT

First and foremost, we would like to express our gratitude to Allah (SWT) and Prophet Muhammad (SAW) for providing us with spiritual guidance that enabled us to complete the task in spite of our carelessness and laziness. We wouldn't be able to begin the mission without His will. With my earnestness and unwavering resolve, we had now successfully completed this group project.

We also want to express our gratitude to Miss Norfazlina binti Ghazali, our Principles of Entrepreneurship (ENT530) lecturer, who helped us with our group project. She gave us instructions on how to look for information and resources as we were working on this task. Not only that, but she frequently reminds us to do so in order to avoid getting lost or left out. She gave us many recommendations and words of encouragement that helped us create the ideal assignment.

We are hoping that our task will be well received. With the acknowledgement that we had to look for information and ideas, we gave the assignment our sweat and tears. We hoped that the time and sleepless nights we invested in this assignment was worthwhile. Thank you.

EXECUTIVE SUMMARY

In this report, firstly, we introduced our business name, CRYpuff the Frozen Food, and other several information about our business. It includes our logo, mission and mission. The business we ventured for our assignment is under the Food and Beverage category. We established a partnership type of business, involving ourselves, Anis Farhana binti Sabri and Noor Mardyana binti Ahmad Tarmizi in order to strengthen our business. We also have attached our official MyENT registrations, SSM registrations and Go-ecommerce registrations. Furthermore, we established an online Facebook (FB) page to boost promote on our frozen curry puffs. We did a bit tease to the audiences about us and the products to excite them. We also attached our copywriting of hard sell and soft sell techniques. Soft sell is more to we promote our product to attract many potential customers to our product and business which means to let the audiences know about our start-up business. While hard sell is more give a push and give confidence to the customers who have interested to buy our products, only they need to do for last step is to contact us to purchase. Besides that, we acknowledge the fact that an entrepreneur must possess the entrepreneurial competencies for the business to run smoothly. The competencies can also encourage entrepreneurs to think various ways on how to overcome the obstacles in the business field. It astounded us how entrepreneurs could put those concepts into their daily life management. To simplify, as students, it was our pleasure to learn about the business field management and the entrepreneur way of thinking into solving problems while managing the franchises successfully. We conclude that entrepreneurship is a space for the community to build connection amongst each other and acknowledge the self-improvement needed.

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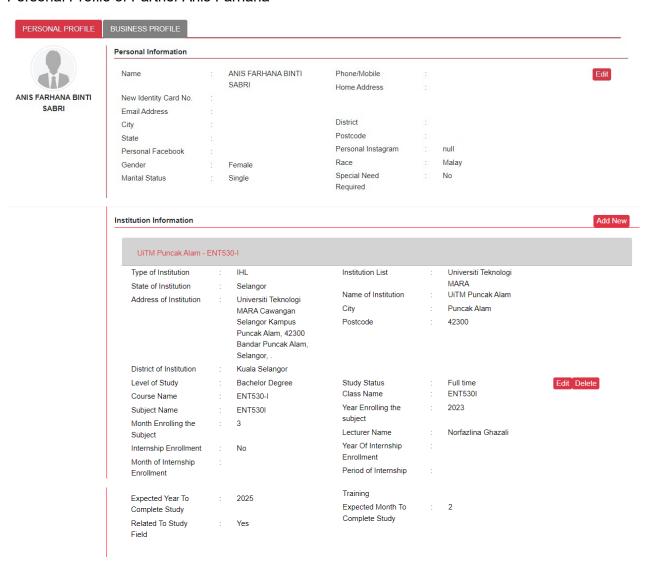
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2.0	MyE	NT Certificate	3					
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1.0 Go-Ecommerce Registration

Business Profile



Personal Profile of Partner Anis Farhana

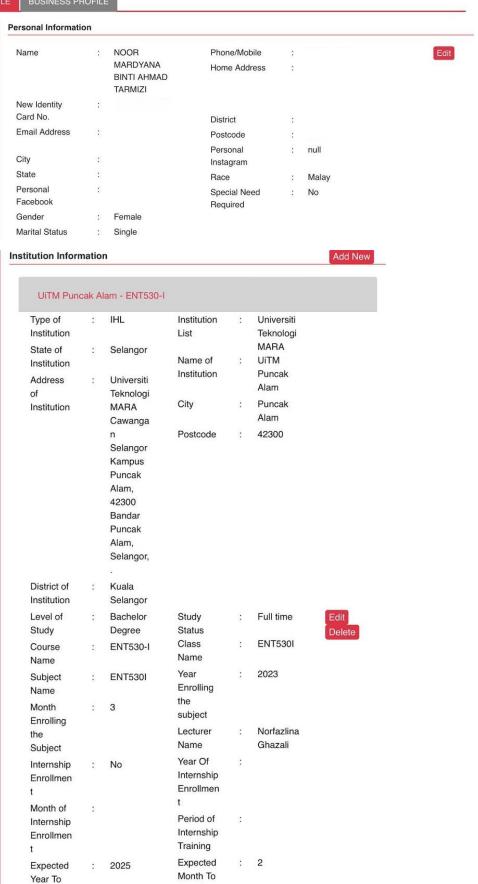


Personal Profile of Partner Noor Mardyana

PERSONAL PROFILE

BUSINESS PROFILE





Go-Ecommerce Certificates





2.0 MyENT Certificate





3.0 SSM Registration

Business Information



SUNGGUHPUN SEGALA USAHA TELAH DIAMBIL UNTUK MEMASTIKAN MAKLUMAT YANG DIBERI ADALAH BETUL DAN KEMASKINI PENDAFTAR PERNIAGAAN TIDAK BOLEH DIPERTANGGUNGKAN BAGI SEBARANG KERUGIAN KERANA MAKLUMAT YANG TERSILAP ATAU TERTINGGAL

** MAKLUMAT PERNIAGAAN ** NAMA PERNIAGAAN : CRY PUFF THE FROZEN FOOD NO PENDAFTARAN : 202303167832 (003507639-T) ALAMAT UTAMA PERNIAGAAN BENTUK PERNIAGAAN : PERKONGSIAN TARIKH MULA BERNIAGA : 09-05-2023 TARIKH PENDAFTARAN : 04-07-2023 TARIKH LUPUT PENDAFTARAN : 03-07-2024 STATUS : AKTIF ** JENIS PERNIAGAAN ** MAKANAN ** MAKLUMAT CAWANGAN ** *** TIADA CAWANGAN *** UserID : EZBIZ Tarikh :Tue Jul 04 10:18:54 MYT 2023 1/2

** MAKLUMAT PEMILIK PERNIAGAAN TERKINI **

: CRY PUFF THE FROZEN FOOD

Nama Pemiagaan

NAMA : ANIS FARHANA BINTI SABRI ALAMAT KEDIAMAN NO K/P (LAMA) NO K/P (BARU) TARIKH LAHIR BANGSA JANTINA KEWARGANEGARAAN TARIKH MASUK NAMA ALAMAT KEDIAMAN NO K/P (LAMA) NO K/P (BARU) TARIKH LAHIR BANGSA JANTINA KEWARGANEGARAAN TARIKH MASUK MAKLUMAT YANG DIBEKALKAN ADALAH EKSTRAK DARIPADA DOKUMEN YANG TELAH DIDAFTARKAN DENGAN PENDAFTAR PENDAFTAR PERNIAGAAN, SEMENANJUNG MALAYSIA TARIKH: 04/07/2023

DOKUMEN INI ADALAH CETAKAN KOMPUTER. TANDATANGAN TIDAK DIPERLUKAN.

UserID : EZBIZ Tarikh :Tue Jul 04 10:18:54 MYT 2023

Business Certificate

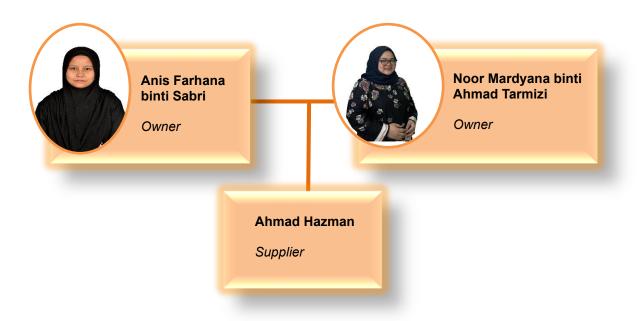


4.0 Introduction of Business



Our official business name is CRYpuff, short for **C**u**rry** puff the Frozen Food. We provide homemade frozen curry puffs to sell to our customers. We also offer delivery service for customers near our premise which is in Puncak Alam, Selangor. The official owners of this business are under a partnership of Anis Farhana binti Sabri and Noor Mardyana binti Ahmad Tarmizi. Our business address is

Organizational Chart



Vision

To be the best-selling local product of homemade frozen curry puffs nationwide.

Mission

To reach hundreds of thousand units sold per year in Puncak Alam.

Descriptions Of Products

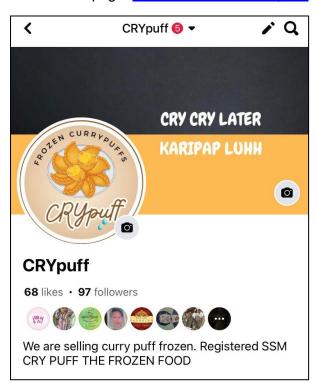
We established an online store on Facebook (FB) to attract more customers and increase our sales. We offered three types of fillings for our curry puffs which is the original potato filling, chicken curry filling and sardines filling. Below we provide the list of our pricing.

Product Fillings	Price (RM)
Original potato	RM12
Chicken Curry	RM12
Sardines	RM12

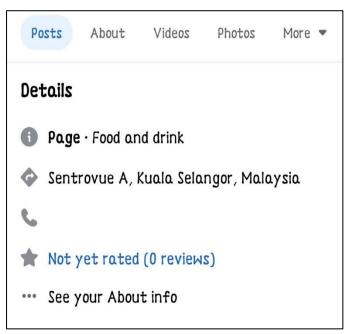
However, to attract the customer's attention, we offered a few discounts and flash sales that we advertised on our Facebook (FB) page. We offered RM20 for two packs of frozen curry puffs so that our customers can save up to RM4.

Facebook (FB) Page

Link to our page: http://facebook.com/crypuff



Business Information

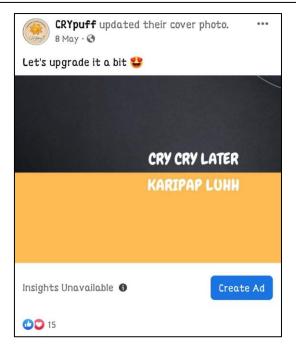


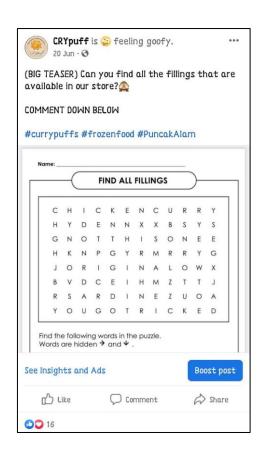
5.0 Facebook (FB)

5.1 Facebook (FB) post – Teaser







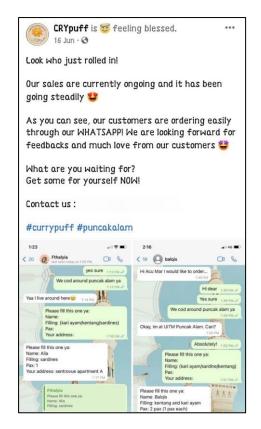


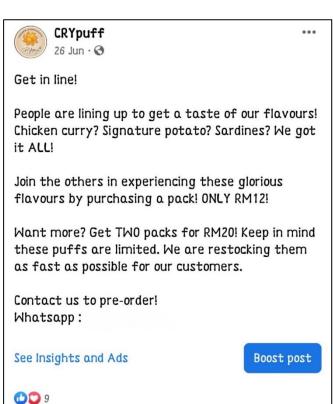


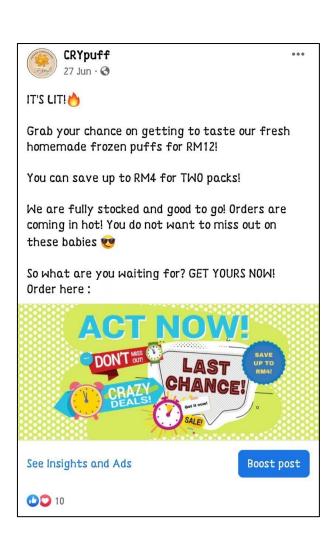
5.2 Facebook (FB) post – Copywriting (Hard Sell)







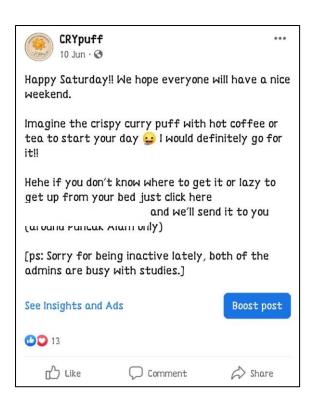


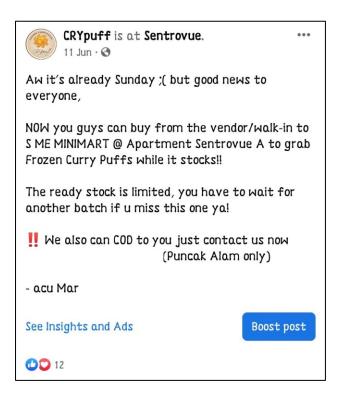


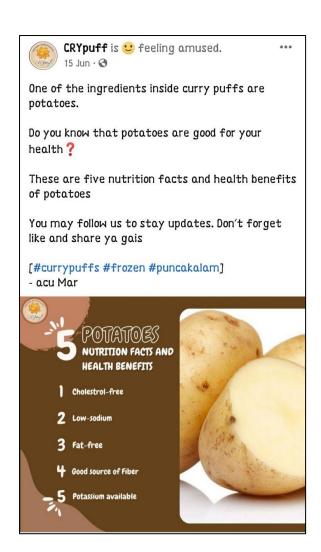


5.3 Facebook (FB) post – Copywriting (Soft Sell)











Hello everyone!

We also provide self pick-up ya. This is one of our customer self pick-up her orders as she lives around here

Don't worry we can also COD to your door around Puncak Alam and IT IS FREE (if you buy more than one)!!

Unfortunately, we are unavailable for delivery/postage.

Three fillings available:

original

Chicken curry

sardines

#puncakalam #frozencurrypuffs

like, follow and share 😂





CRYpuff

23 Jun • 🚱

Oh no! There is no rice at home after a rough day at work 😭 I'm so tired BUT HUNGRY

Wait yeah I just remembered I have frozen curry puffs! This time I want chicken curry!! I just need to defrost, fry and then ready to eat. It is so convenient for me

Where do I order? I click this link

and then place my order

so easyy!!

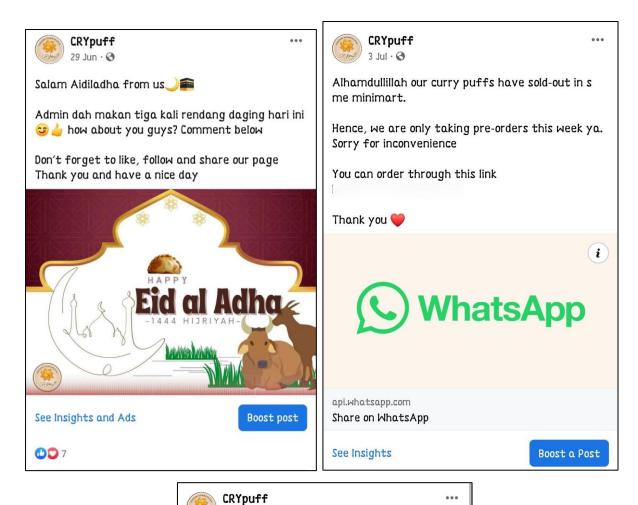
They also response very fast! All items are ready-stock but pre-order usually every Sunday.

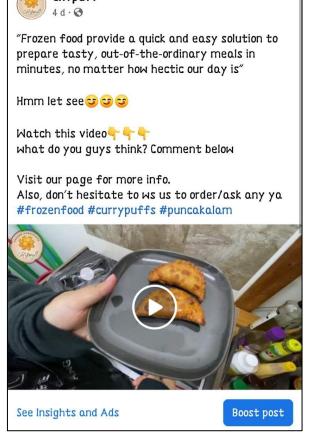
#currypuffs #frozen #puncakalam

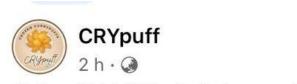


See Insights and Ads

Boost post



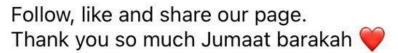




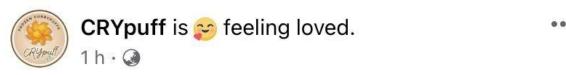
Hello, ALAMAK admin lupa nak share customer datang jauh untuk self pick-up curry puff frozen! Rezeki dia karipap masih ada stok ditanga, tak perlu tunggu pre-order hihihi....



Any inquiry can comment below or ws us



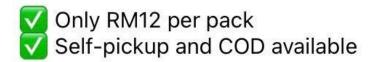




Can anyone guess our best-selling filling (as for now)???

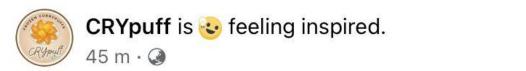
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Jeng...
Jeng...
jeng....
```

Of course our signature original potato filling!!! Potato curry is everyone's favourite including me



Follow, like and share our page

Any question you may ask us directly in the comment below or pm us here



One of the benefits of FROZEN food is FLEXIBLE.

Frozen food will keep until you are ready to eat. This means it does not matter if you change at last minute or you're not feeling that hungry.

Remember that frozen food allows us to keep it for much longer !!

Therefore, it is alright if you forgot to eat our curry puff right after bought it. This is because you still have few days to consume and it is still as good as new declared as long as you keep it in the fridge as long

Follow us to learn more! Like and share will be much appreciated!



Second benefit of FROZEN food is EASY

Ready meals are so easy! Now we can pre-heat or cook in microwave OR air fryer other than using cooking stove

Not only it is easy to prepare, but also easy to order. Working adult especially mom, I gotchuu! Feed your children and not forget yourself too before rush to work. Everything is at your fingertip

You only have to ws this number | and wait for your orders





Apologise. I also forgot to share one of our customer's feedback (Final week was hectic.

Thank you so much for buying with us. This customer does not like "karipap angin", don't worry our curry puff is fulled with filling not with air (2) it's guaranteed ...

Don't believe? Then, go ahead buy one and see yourself

Click this link

to order

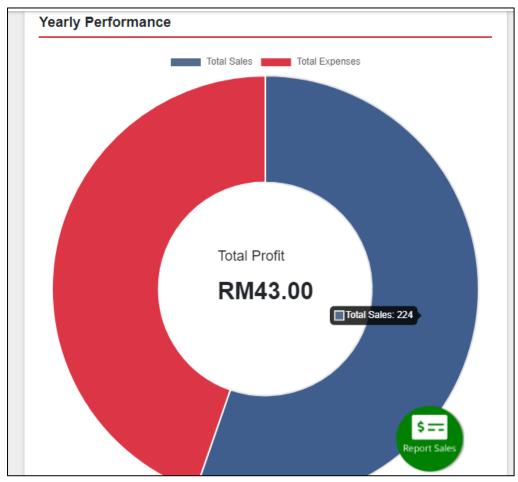
FOLLOW, LIKE AND SHARE 🤎



5.4 Sales Report

CUSTOMER'S NAME	ADDRESS	PAYMENT METHOD	DELIVERY METHOD	TRACKING NO.
Sarah Nadya	Sentrovue A	Cash	Self Pick- Up	-
Fatihah	Sentrovue A	QR/Online Transfer	Self Pick- up	-
Liah	Jalan Meru Setia, Kapar	Cash	Self-Pick- Up	-
Balqis	Raflessia, UiTM Puncak Alam	QR/Online Transfer	Delivery	-
Letchumy a/p	Sentrovue A	Cash	COD	-
Suhana	Sentrovue A	QR/Online Transfer	Self Pick- Up	-
Kak A a/p	Sentrovue A	Cash	COD	-





6.0 Conclusion

In conclusion, we have chosen CRYpuff the Frozen Food as our brand name and have a unique multi-flavoured frozen curry puffs as our core business product. We strongly believe that with a strong capital foundation, it will help us operate our business activities better. Also, we learnt RM20 for two, RM12 for 1 promotion undoubtedly has attracted many audiences to our page. Besides, it also enables us to accomplish our vision and mission. We also learnt it is crucial to regularly update the copywriting for soft sells and hard sells in order to keep our potential and already customers engaged to our business. Thus, even there might have risks and challenges to encounter by choosing this journey, we will try our very best and be a good business to reach our customer satisfaction objectives so that it will worth their purchase. With the combination of skills and hard work that was put into this business from our partnership, we believe that our company can be a great business in the near future and keep on growing. As stated above, we have provided detail descriptions about our business and we are proud to be as a team to be involved in this industry. We hope that we can be a successful local brand with high quality products for all of our customers and also to be proud entrepreneurs for our company.

RUBRIC SOCIAL MEDIA PORTFOLIO (40%)

COURSE NAME : PRINCIPLES OF ENTREPRENEURSHIP

COURSE CODE : ENT530

STUDENT'S NAME : _ANIS FARHANA BINTI SABRI (2022660218)_

NOOR MARDYANA BINTI AHMAD TARMIZI (2022886844)

LECTURER'S NAME : _NORFAZLINA BINTI GHAZALI_

PROGRAM : <u>BA232 - BACHELOR IN OFFICE SYSTEM MANAGEMENT</u>

GROUP : _530I_

Criteria	Marks Allocated	Poor	Moderate	Satisfactory	Good	Excellent	Weighted Marks Obtained (%)
		0 mark	2 marks	3 marks	4 marks	5 marks	
Preliminary materials	5 marks	Provide poor preliminary materials Cover page (1 mark) Acknowledgement (1 mark) Executive summary (2 marks) Table of contents (1 mark)	Provide moderate preliminary materials • Cover page (1 mark) • Acknowledgement (1 mark) • Executive summary (2 marks) • Table of contents (1 mark)	Provide satisfactory preliminary materials • Cover page (1 mark) • Acknowledgement (1 mark) • Executive summary (2 marks) • Table of contents (1 mark)	Provide good preliminary materials Cover page (1 mark) Acknowledgement (1 mark) Executive summary (2 marks) Table of contents (1 mark)	Provide excellent preliminary materials • Cover page (1 mark) • Acknowledgement (1 mark) • Executive summary (2 marks) • Table of contents (1 mark)	

Criteria	Marks Allocated	Poor	Moderate	Satisfactory	Good	Excellent	Weighted Marks Obtained (%)
		0 mark				5 marks	
Go-ecommerce registration	5 marks	Do not do registration				Do registration	
		0 mark				5 marks	
MyENT registration	5 marks	Do not do registration				Do registration	
		0 mark		2 marks		5 marks	
SSM registration/Busin ess registration	5 marks	Do not do registration		Registration in progress	3	Do registration	
		1 mark	2 marks	3 marks	4 marks	5 marks	
Introduction of business	5 marks	Provide poor	Provide moderate	Provide satisfactory	Provide good introduction	Provide excellent introduction of business	
		introduction of business	introduction of business	introduction of business	of business	 Name and address of business 	

		Name and address of business Organizational chart Mission / vision Descriptions of products / services Price list	Name and address of business Organizational chart Mission / vision Descriptions of products / services Price list	Name and address of business Organizational chart Mission / vision Descriptions of products / services Price list	Name and address of business Organizational chart Mission / vision Descriptions of products / services Price list	 Organizational chart Mission / vision Descriptions of products / services Price list 	
Create FB page	2 marks	0 mark Unable to create FB page (print screen)				2 marks Able to create FB page with interesting layout and format as well as complete business information (print screen)	
Custom URL FB Page	3 marks	0 mark Unable to custom URL				3 marks Able to changed FB URLs to Custom URLs Eg: www.facebook.com/rochin-kitchen_(print screen)	
Number of likers/followers	4 marks	0 mark Unable to acquire any like/followers (print screen)	1 mark Able to acquire 1 – 30 likes/followers (print screen)	2 marks Able to acquire 31 – 60 likes/followers (print screen)	Able to acquire 61 – 90 likes/followers (print screen)	4 marks Able to acquire 91 likes/followers.	
FB Teaser Post	4 marks	0 mark	1 mark	2 marks	3 marks	4 marks	
		Unable to post any teaser (print screen)	Able to post 1 teasers (print screen)	Able to post 2 teasers (print screen)	Able to post 3 teasers (print screen)	Able to post 4 teasers and above (print screen)	

Criteria	Marks Allocated	Poor	Moderate	Satisfactory	Good	Excellent	Weighted Marks Obtained (%)
		0 mark	1-5 marks	6-10 marks	11-15 marks	16-20 marks	
Copywriting – Hard Sell**	20 marks	Unable to do any post (print screen)	Able to do 4 - 5 posts using the correct hard sell technique - AIDCA (print screen)	Able to do 6 – 10 posts using the correct hard sell technique – AIDCA (print screen)	Able to do 11 – 15 posts using the correct hard sell technique – AIDCA (print screen)	Able to do 16 posts and above using the correct hard sell technique – AIDCA (print screen)	
		0 mark	1-5 marks	6-10 marks	11-15 marks	16-20 marks	
Copywriting – Soft Sell**	20 marks	Unable to do any post (print screen)	Able to do 4-5 posts using the correct soft sell technique – Title – Introduction of story – Storytelling – CTA (print screen)	Able to do 6-10 posts using the correct soft sell technique – Title – Introduction of story – Storytelling – CTA (print screen)	Able to do 11-15 posts using the correct soft sell technique – Title – Introduction of story – Storytelling – CTA (print screen)	Able to do 16 posts and above using the correct soft sell technique – Title – Introduction of story – Storytelling – CTA (print screen)	
		0 mark	1-2 mark	3-4 marks	5-6 marks	7 marks	
Sales Reporting	7 marks	Unable to provide any sales report and evidence (print screen – go-ecommerce Portal portal	Able to provide sales report and evidence with minimal sales of RM20 as well as complete customer information (customer's name, address, payment method and delivery method — tracking no) (print screen — go-ecommerce Portal)	Able to provide sales report and evidence with total sales of RM40 as well as complete customer information (customer's name, address, payment method and delivery method – tracking no) (print screen (print screen – go-ecommerce Portal)	Able to provide sales report and evidence with total sales of RM60 as well as complete customer information (customer's name, address, payment method and delivery method – tracking no) ((print screen – goecommerce Portal)	Able to provide sales report and evidence with total sales of RM61 and above as well as complete customer information (customer's name, address, payment method and delivery method – tracking no) (print screen – go-ecommerce Portal	
		1 mark	2 marks	3 marks	4 marks	5 marks	
Conclusion	5 marks	Unclear conclusion on social media portfolio	Moderate conclusion on social media portfolio	Satisfactory conclusion on social media portfolio	Good conclusion on social media portfolio	Excellent conclusion on social media portfolio	
Timely	10 marks	0	,			10	
Submission		Not submitted by due date				Submitted by due date	
TOTAL	100						/100

^{**}For hard sell and soft sell copywriting: No marks will be given for any post that does not follow the right structure of copywriting.

** Student may use English/Malay for copywriting based on their targeted audience.