

# FACULTY OF BUSINESS AND MANAGEMENT

## PRINCIPLES OF ENTREPRENEURSHIP (ENT530)

#### **SOCIAL MEDIA REPORT**



#### PREPARED BY:

NAME	STUDENT ID	CLASS
NUR FAKIERA BINTI MOHAMED SHUKREE	2022865336	530I
NURSYAZWANI BINTI MD YUSOF	2022856062	530I

#### PREPARE FOR:

NORFAZLINA BINTI GHAZALI

**SUBMISSION DATE:** 

14 JULY 2023

#### **ACKNOWLEDGMENT**

First and foremost, I am grateful to Allah SWT for blessing us with the opportunity to accomplish this task on time. Next, we'd like to thank our instructor, Madam Norfazlina Binti Ghazali, for providing us with the opportunity to finish this assignment. We have received a lot of experience while working on this task, which will help us launch a business in the future. We were able to implement all we had learnt for our future business by completing this assignment. As a result, we are extremely grateful to our beloved lecturer for providing us with an explanation of e-commerce processes and the beginnings of a business.

Next, we'd want to express our gratitude to our friends and family for their encouragement and help in completing the project. Thank you to everyone who contributed because we could not have done it without you. I'm thankful for the opportunity to learn more about this course.

#### **EXECUTIVE SUMMARY**

Choco Luv Shop offers a type of snack that if every customer eats, you will stay healthy. Our food products do give customers a chance to enjoy and create memories with their loved one on every day and anywhere. Nestum choco is a food product which contains a healthy benefit for those who buy and eat it. Nestum choco also will give every customer a taste of delicious and sweet flavour for those who eat them.

We target customers from families, teenagers and working people. All ranges of people can buy our food product as it is easy to carry everywhere and it is suitable to share with family and friends while they can have a bonding time with them. We operate our business through social media as it's very easy for us to attract customers to buy our food product. Our product is affordable where all types of customers' income can afford to purchase.

We give our commitment to promote more about our business through social media and the internet. So, we created a social media site such as Facebook, because nowadays mostPeople like to use social media and it is easy to make the customers notice about our business.and buy our product.

# TABLE OF CONTENTS

CONTENTS	
ACKNOWLEDGMENT	2
EXECUTIVE SUMMARY	3
1.0 REGISTRATION DETAILS  1.1 GO-E COMMERCE REGISTRATION 1.2 MyENT CERTIFICATE 1.3 SSM REGISTRATION (SOLE PARTNERSHIP)	5-9
2.0 INTRODUCTION OF THE BUSINESS  2.1 NAME AND ADDRESS OF BUSINESS  2.2 ORGANIZATIONAL CHART  2.3 MISSION AND VISION  2.4 DESCRIPTION OF THE PRODUCTS  2.5 PRICE LIST	10 - 17
3.0 FACEBOOK PAGE 3.1 CREATING FACEBOOK PAGE 3.2 CUSTOM URL FACEBOOK PAGE 3.3 FACEBOOK TEASER POST 3.4 COPYWRITING HARDSELL 3.5 COPYWRITING SOFTSELL 3.6 RELEVANT GRAPHIC TO EACH POST OR COPYWRITING 3.7 SALES REPORT	18 - 31
4.0 CONCLUSION	32

#### 1.0 REGISTRATION DETAILS

#### 1.1 GO-E COMMERCE REGISTRATION



Diagram 1.0: Fakiera E-Commerce Registration



Diagram 2.0: Syazwani E-Commerce Registration

#### 1.2 MyENT CERTIFICATE



# MASMED YOUNG ENTREPRENEUR (MyENT)

#### SLIP PENDAFTARAN PERNIAGAAN PELAJAR UITM

No. Pelajar : 202865336

Nama : NUR FAKIERA BINTI MOHAMED SHUKREE

Program Pengajian : SARJANA MUDA PENTADBIRAN PERNIAGAAN (KEPUJIAN)

**PENGANGKUTAN** 

Fakulti : Faculty of Business & Management

Kampus : Selangor

#### **MAKLUMAT PERNIAGAAN**

Mod Perniagaan : Hybrid Bidang Perniagaan yg : Makanan

diceburi

Tempoh Berniaga : 2 bulan

No. Pendaftaran Perniagaan :

URL Perniagaan : https://maps.app.goo.gl/FUH2dThToNQaUrQJ9

Alamat Premis Perniagaan

Tarikh Mendaftar : 13 Jun 2023

Tarikh Kemaskini

Tarikh Cetak : 13 Jun 2023

Sijil Pendaftaran Perniagaan MyENT ini merupakan rekod rasmi perniagaan yang dijalankan oleh pelajar semasa tempoh pengajian di UiTM.
Sijil ini secara tidak langsung akan terbatal apabila penama menamatkan pengajian atau tidak lagi aktif dalam sistem universiti.

Akademi Pembangunan PKS dan Keusahawanan Malaysia (MASMED) juga berhak membatalkan sijil ini tanpa sebarang notis.

Penggunaan sijil ini hanya diterima untuk kegunaan urusan dalaman UiTM sahaja. Urusan dan aktiviti perniagaan yang
dijalankan oleh penama adalah risiko dan tanggungjawab sendiri tanpa melibatkan kepentingan dan nama Universiti.

SALINAN PENDAFTARAN INI DIPERAKUI OLEH

PENOLONG NAIB CANSELOR KEUSAHAWANAN UITM

Malaysian Academy of SME & Entrepreneurship Development (MASMED)

Diagram 3.0: MyENT Certificate



# MASMED YOUNG ENTREPRENEUR (MyENT)

#### SLIP PENDAFTARAN PERNIAGAAN PELAJAR UITM

No. Pelajar : 2022856062

Nama : NURSYAZWANI BINTI MD YUSOF

Program Pengajian : SARJANA MUDA PENTADBIRAN PERNIAGAAN (KEPUJIAN)

PENGANGKUTAN

Fakulti : Faculty of Business & Management

Kampus : Selangor

#### **MAKLUMAT PERNIAGAAN**

Mod Perniagaan : Hybrid Bidang Perniagaan yg : Makanan

diceburi

Tempoh Berniaga : 2 bulan

No. Pendaftaran Perniagaan : URL Perniagaan :

Alamat Premis Perniagaan

Tarikh Mendaftar : 13 Jun 2023

Tarikh Kemaskini

Tarikh Cetak : 13 Jun 2023

Sijil Pendaftaran Perniagaan MyENT ini merupakan rekod rasmi perniagaan yang dijalankan oleh pelajar semasa tempoh pengajian di UiTM. Sijil ini secara tidak langsung akan terbatal apabila penama menamatkan pengajian atau tidak lagi aktif dalam sistem universiti.

Akademi Pembangunan PKS dan Keusahawanan Malaysia (MASMED) juga berhak membatalkan sijil ini tanpa sebarang notis.

Penggunaan sijil ini hanya diterima untuk kegunaan urusan dalaman UiTM sahaja. Urusan dan aktiviti perniagaan yang
dijalankan oleh penama adalah risiko dan tanggungjawab sendiri tanpa melibatkan kepentingan dan nama Universiti.

SALINAN PENDAFTARAN INI DIPERAKUI OLEH

PENOLONG NAIB CANSELOR KEUSAHAWANAN UITM

Malaysian Academy of SME & Entrepreneurship Development (MASMED)

Diagram 4.0: MyENT Certificate



Diagram 5.0: SSM Registration

UserID: EZBIZ Date: Wed Jul 05 17:57:36 MYT 2023

#### 2.0 INTRODUCTION OF THE BUSINESS

#### 2.1 NAME AND ADDRESS OF BUSINESS



Diagram 6.0: Business Logo



Diagram 7.0: Location of Business

In spite of only selling one product, Choco Luv will satisfy everyone, especially chocolate lovers. We chose the name Choco Luv because of the fact that everyone loves chocolate that tastes sweet when we put it in our mouth. The product that we sell is Nestum choco. Our products have a rich and exclusive flavour since they are prepared using high-quality ingredients. The company's logo features the name of our business with the background of melted chocolate. The brand name and logo are significant to the company since they identify what type of business it is.

Additionally, Choco Luv is located in an essential area because it is in the middle of town and close to residential neighbourhoods, schools, and government facilities. Also, there are a variety of ages, religions, and races represented among the residents of the neighbourhood. Choco Luv also offers takeout, pick up from the store and delivery (COD) straight to customer's address.

#### 2.2 ORGANIZATIONAL CHART

Choco Luv is a sole proprietorship business form. The main objective is on social media marketing. This is a partnership business that consists of two partners which are the owner and the assistant.

Choco Luv business that is owned and managed and run by two friends that are Nur Fakiera and Nursyazwani. These two decided to build a business together after they spend time together at the cafe while eating sweet food. Since both the owner and assistant know some basic skills about baking, the business will be easy to handle. Fakiera and Syazwani have graduated from UiTM Puncak Alam and would like to fill their time with something valuable. Besides, they can show a great and nice attitude to the customer to make a lot of customers remember and love not only the products but also them. With the support of the customer, the business will be successful.



NUR FAKIERA BINTI MOHAMED SHUKREE (OWNER)





NURSYAZWANI BINTI MD YUSSOF (ASSISTANT/MANAGER)

#### 2.3 MISSION AND VISION

#### Mission

For our customer to enjoy our food product that is like by everyone taste while at anywhere and anytime

#### Vision

To satisfy and meet our customer's desire for eating a tasty and sweet snack while having better health, also operate our business to success in sales of our food product in the future. Nestum choco also offers a tasty bite that will surely make their customer who eats it will want to repeat it and get more.

#### 2.4 DESCRIPTION OF THE PRODUCTS

Nestum choco is a type of snack that if every customer eats, you will stay healthy. The food ingredient that we Choco Luv Shop use to make the food product comes with many benefits that can maintain the health for those who eat it. It contains a nestum and choco chip compound where these two ingredients have many benefits for those who eat it. Such as for nestum which is packed with essential vitamins and minerals for our general well-being. As example Contains wholegrains, Low fat, High in Vitamin C, Iron, and calcium also Vitamin B1 and D. While for chocolate compound it will increase heart health and the antioxidants in dark chocolate have been shown to lower blood pressure, reduce the risk of clotting and increase blood circulation to the heart, thus lowering the risks of stroke, coronary heart disease and death from heart disease. So that the customer can enjoy eating while not having to think about the consequences of getting sick or have health issues. Our customers can just relax and have a bite of our nestum choco without any worries.

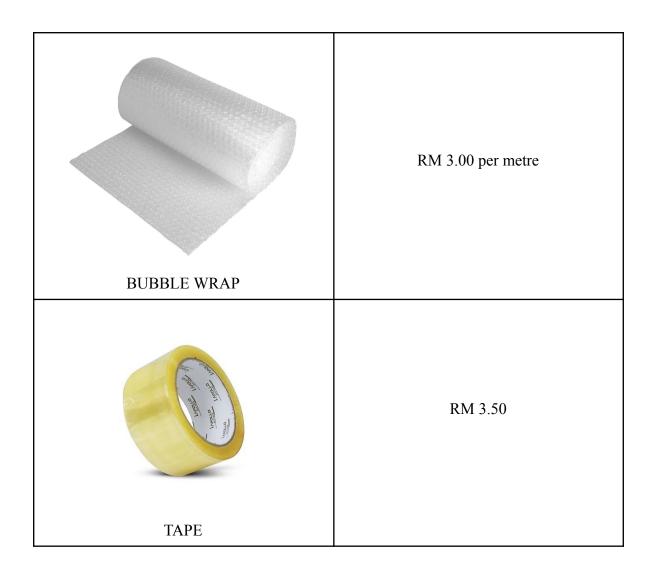
Our business is operating through or using social media platforms as these days many people are busy with their work and do not have time to do things they want to do as their schedule is busy with work or with family or children. We use WhatsApp and Facebook as our platform as it is easy to use and most people these days have it. Installed in their phone. Many people will go through social media most of the days and will go through anything that is on the aps. It is also easy for our customers to make orders from Facebook and contact us through WhatsApp or call to buy our food product as it will save time for them to come physically to buy as these days many people tend to make purchases and buy from online as for them it is much easier and saves a lot of time.

# 2.5 PRICE LIST

THINGS	RM
SILVER TAPE	RM 3.00
NESTUM 1KG	RM 10.20
BERYL'S CHOCOLATE CHIP COMPOUND 1 KG	RM 18.20



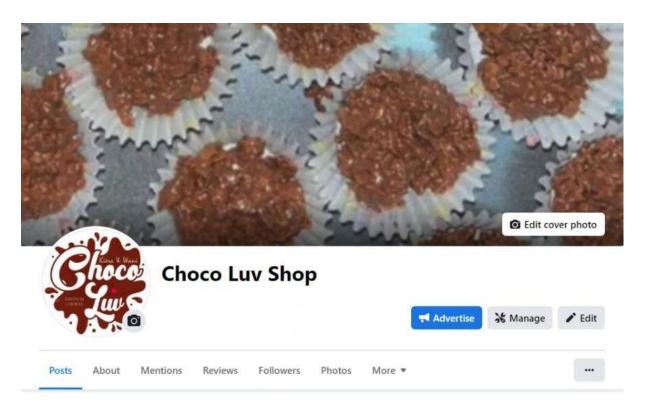




#### 3.0 FACEBOOK PAGE

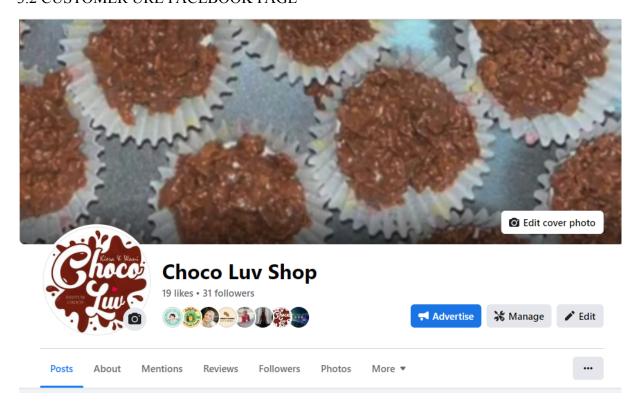
#### 3.1 CREATING FACEBOOK PAGE

Choco Luv was launched on May 10, 2023, and this business began business on May 10, 2023. We chose to use a Facebook Page to talk about how the firm will run because today's customers are more willing to use social media platforms. Customers are able to quickly find our Facebook Page by typing 'choco luv shop' into the search box column.



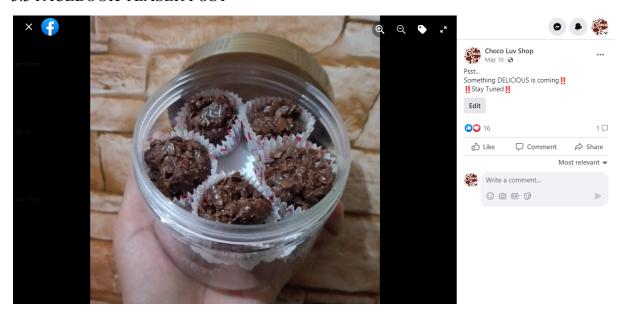
People can find this page by Bakeology.my in Facebook or through the URL: <a href="https://www.facebook.com/profile.php?id=100092528562355&mibextid=ZbWKwL">https://www.facebook.com/profile.php?id=100092528562355&mibextid=ZbWKwL</a>

## 3.2 CUSTOMER URL FACEBOOK PAGE



The total page likes are 19 people and 31 people have followed our page.

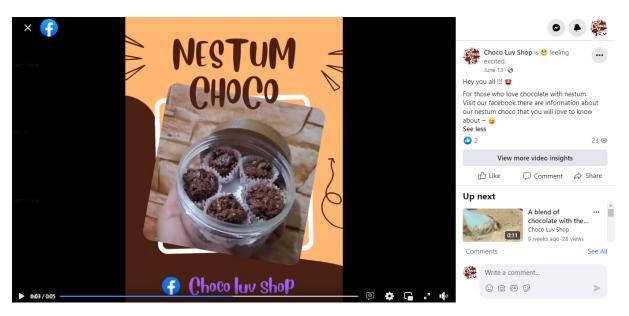
#### 3.3 FACEBOOK TEASER POST



Teaser 1



Teaser 2



Teaser 3

#### 3.4 COPYWRITING HARDSELL





#### Hardsell 1





Hardsell 3



Hardsell 2





Hardsell 4





Hardsell 5



Contact us:



Hardsell 7





#### Hardsell 6



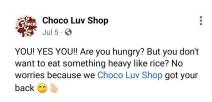


Hardsell 8





Hardsell 9



Nestum choco that was made by us is suitable for anyone who wants to eat light food.

No more waiting !

Grab yours now !!

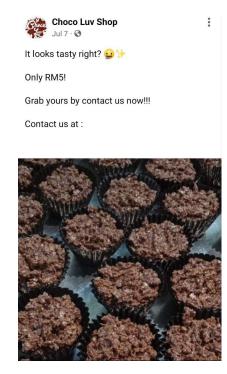
Contact us at :



Hardsell 11



Hardsell 10

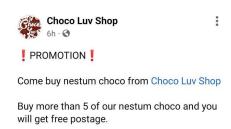


Hardsell 12





Hardsell 13



Promotion only available until the end of July Come grabs your now before you regret!!!

RM5 only right

Contact us:



Hardsell 15





Hardsell 14



Only RM5 !!!

Contact us:



Hardsell 16

#### 3.5 COPYWRITING SOFTSELL



Contact info:

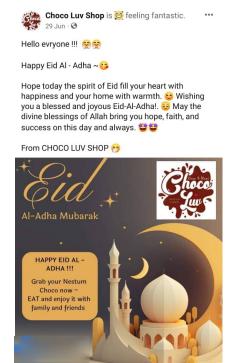


#### Softsell 1

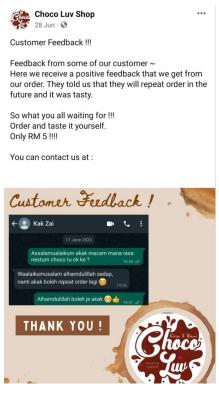




Softsell 3



Softsell 2



Softsell 4





Softsell 5





Softsell 7 Softsell 8



Softsell 6





Softsell 9



Softsell 10

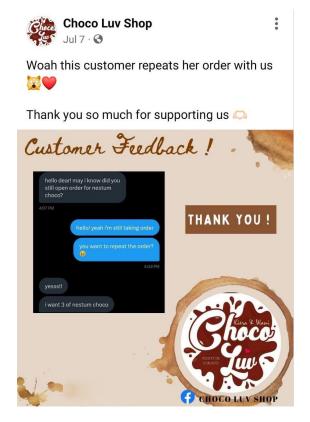


This customer grabs 3 of nestum choco on her first purchase ₩ and look at what she said, our nestum choco not too sweet and she loves it so much ♦ □

Thanks for buying 🥰



Softsell 11

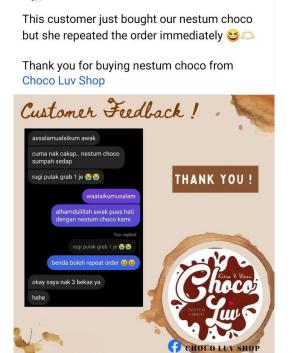


Softsell 12



Softsell 13

**Choco Luv Shop** 



Softsell 15 Softsell 16



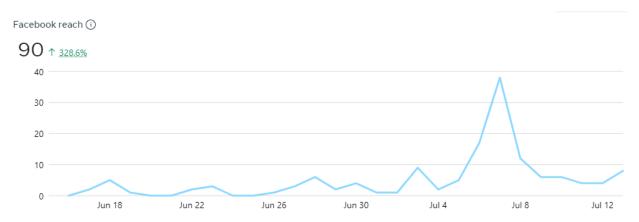
Softsell 14



Thanks for buying!

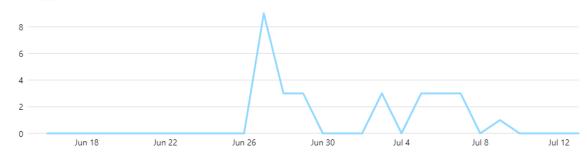


## 3.6 RELEVANT GRAPHIC TO EACH POST OR COPYWRITING

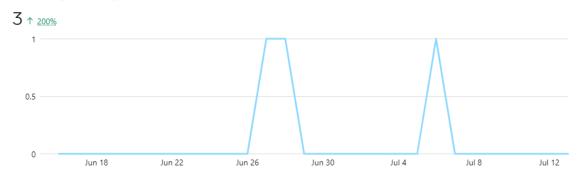


Facebook visits (i)





Facebook Page new likes (i)



# 3.7 SALES REPORT

# CHOCO LUV SHOP PROFIT AND LOST AT THE 30 JULY 2023

	RM	RM
Sale		250
Less		
Purchase	(227.60)	
Gross Profit		22.40
+) Income		
Cod Charge	120	
Postage	80	
Net Profit		142.40

#### 4.0 CONCLUSION

We are pleased to have operated this business plan within our schedule time. We went through many challenges as it was operated together as partners, while gaining experience in how to operate business, and getting information for ourselves on how to run a business effectively. By joining this business, it gives us both an advantage for participation in business as we can know what to do and what to expect for those who have business of their own. As we started our business it was exciting as our business ran very smoothly. During our experience in managing our business it gives a lot of us ideas and the true struggle of how it is to be selling and marketing our product so there are people to buy. It was really a memorable memory for both of us. And we will always implement it in our lives. We both also will keep improving our business and our skill in managing this business until the end.