

UNIVERSITI TEKNOLOGI MARA FACULTY OF INFORMATION MANAGEMENT

INDUSTRIAL TRAINING REPORT: UNIVERSITI TEKNIKAL MALAYSIA MELAKA (UTeM) JALAN HANG TUAH JAYA, 75260 DURIAN TUNGGAL, MELAKA.

SPECIAL PROJECT: WEBSITE MAINTENANCE OF CENTRE FOR GRADUATE STUDIES (PPS)

BY AIFFAH ZULAIKHA BINTI RAZIN 2016882378

IM245 - BACHELOR OF SCIENCE (HONS.) INFORMATION SYSTEM MANAGEMENT FACULTY OF INFORMATION MANAGEMENT UNIVERSITI TEKNOLOGI MARA KELANTAN

01 AUGUST 2018 – 31 DECEMBER 2018

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DECLARATION

I hereby declare that this is my original work. I have not copied from any other student's work or from other sources. I am also declare that no part of this report has been published or submitted for publication except where due to reference or acknowledgement is made explicitly in text, nor has any part been written for me by another person. I confirm that I have read and understood the UiTM regulations with regards to plagiarism and will be penalized by the university if found guilty.

Signed by

Aiffah Zulaikha binti Razin

ABSTRACT

Industrial Training is one of the requirements to be fulfilled in order to obtain a bachelor degree. Each student in Information System needs to do industrial training that related to their field of study. The student is compulsory to undergo an industrial training for duration of five months which consist of 20 weeks before completing their courses. The objective of this industrial training is to expose students to the actual working environment. Besides, to cultivate teamwork, spirit and familiarize with colleagues. By undergo the industrial training is to build self-confidence among students and lets students know technical knowledge and professionalism. The trainee was placed in administration department during the industrial training. This industrial training examines the understanding and responsibility in completing the task given by the supervisor and learned how to deal with the client in the organization. Specifically it measures the creativity in conducting the task to fulfil the supervisor instruction. The training gives the trainee a good experience in term of applying knowledge in IT as well as administration field. The training also has improved confident level and communication skill of the trainee.

Keyword : Industrial Training, Information System, Web Maintenance, Administration

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In the name of Allah, The Most Gracious and The Most Merciful. All the praises thanks to Allah on whom we ultimately depend on for sustenance and assistance. With His's love and blessing, I am able to successfully complete my training in Universiti Teknologi Malaysia Melaka (UTeM). Even though I am responsible for what appears in these pages, my thanks is due to following for their assistance, encouragement and support.

I would like to thank the Centre of Graduate Studies of Universiti Teknikal Malaysia Melaka (UTeM) for granting me this opportunity to develop myself in challenging yet exciting industrial training. Through this training, they have created an opportunity for students to broaden up their mind, gain first hand experiences in management as well as being exposed to different working environments.

A special appreciate and thanks to my industrial supervisor, Dr Hyreil Anuar Bin Kasdirin and faculty supervisor, Prof Madya Dr. Haji Ghazali bin Osman, you have been a tremendous mentor for me. Your advice on my field career and motivation has been priceless. I would also like to thanks to all the staff involved for their exemplary guidance, monitoring and constant encouragement throughout my training period.

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CHAPTER 1

INTRODUCTION

1.0 Introduction

Industrial training is a mandatory course for all degree students of Information Management. Industrial training is the process of developing skills and experiences in the real-life working environment to be more professional and productive. Industry training refers to a program which aims to provide supervised the industrial training within a specified timeframe from the faculty (University of Malaya, 2008). Obviously, through this industrial training, the students can have a great chance to learn about how the industry work's environment. The exposure to industrial environment will help the students to develop their soft skills and work experience.

The students will be able to apply the skills in the organization from what they have learned in the university. From the training, the trainee will also develop skills in soft skills, work ethics, communication, management, etc. In addition, they can enhance their knowledge and abilities at the industry that they are attached too.

For students of Information Management, the trainee needs to undertake this industrial training for five months in the organization chosen. The trainee has decided to choose University of Technical Malaysia Melaka (UTeM as industry for internship. The trainee has been placed in Centre of Graduate Studies. So, the trainee report duty on 1st August 2018 and started the industrial training in the organization until reach the duration which will be end on 30th December 2018. During industrial training, Dr. Hyreil Anuar Bin Kasdirin, Deputy Dean of department has been in charged in trainee

activities and ensuring the trainee would gain the knowledge and experiences as much as possible.

1.1 Background of Organization



Figure 1.1 : The logo of Universiti Teknikal Malaysia Melaka (UTeM)

Universiti Teknikal Malaysia Melaka (UTeM) was established on December 1, 2000. It was established under Section 20 of the University and University College Act 1971 (Act 30) under the Orders of Kolej Universiti Teknikal Kebangsaan Malaysia (Incorporated) 2001, then known as Kolej Universiti Teknikal Kebangsaan Malaysia (KUTKM). On February 1, 2007, UTeM went through a rebranding exercise when Kolej Universiti Teknikal Kebangsaan Malaysia (KUTKM) was given a new name as Universiti Teknikal Malaysia Melaka (UTeM). UTeM is the first technical university and the 14th public university listed in Malaysia. UTeM pioneers the "practice and application oriented" teaching and learning methodology for higher technical education in Malaysia. This is in accordance with the government's decision to cater for high technical-skilled human resource needs of Malaysia's industries.

UTeM currently operates from three campuses namely the Main Campus, the City Campus and the Technology Campus. UTeM has seven distinct faculties which provide in-depth specialization in engineering, engineering technology, ICT and technology management disciplines along with the Institute of Technology Management

and Tecnopreneurship and Centre for Languages and Human Development. The faculties are Electrical Engineering, Electronics and Computer Engineering, Mechanical Engineering, Manufacturing Engineering, Information and Communication Technology, Technology Management & Technopreneurship and Faculty of Engineering Technology. The university offers academic programs at Diploma, Bachelor, Masters and PhD levels.

The programmes offered at UTeM are highly specialised. UTeM pioneers and leads in engineering technology programs among Technical Universities in Malaysia or MTUN. Currently, UTeM offers 10 engineering technology programs with the highest student enrolment of 2,600, which also represents 60% of total student enrolment at UTeM. The curriculum is developed closely with industry experts and aligned to the national agenda for Technical and Vocational Education and Training (TVET) to ensure its quality and relevance meet the needs of the thriving industrial sectors and further produces highly-skilled human resources for the development of Malaysia towards a high-income nation by 2020.

UTeM admits not only local but also international students and this includes students from Indonesia, Korea, Japan, Saudi Arabia, Chad, Syria, Pakistan, Cameroon, Bangladesh, Tanzania, India, Somalia, Singapore, Qatar, Palestine, Libya, Iraq, Iran, Ghana, France, Yemen, Nigeria and Jordan. As a focused university, UTeM now has a total of almost 12,000 students enrolled with a majority at the undergraduate level. UTeM has produced nearly 20,600 graduates since 2005. UTeM's graduates are highly sought by industries bearing a record of 80% graduate employability in local private and multi-national companies.

In enhancing students' unique international learning experience, special study abroad programmes are prepared through the Students' Mobility Programme and

Erasmus+ Scholarship Programme. Elevating international recognition and relevance, UTeM's internationalization initiatives include partnerships in research and innovation as well as teaching and learning in fields of mutual interest. UTeM's strategic university's partners among others are Telecom Bretagne, France, University of Applied Sciences and Arts, Germany, KUMOH International Institute of Technology, South Korea, Marmara University Turkey, Universiti Dian Nuswantoro, Indonesia and more. On top of that, UTeM has strong linkages with multinational industries, to list a few, such as Man & Tel Co. Ltd, Infineon Technologies, Composites Technology Research Malaysia (CTRM), Keysight Technologies, and Dassault System, thus benefiting the students by providing real-industry experience in teaching and learning. UTeM's smart synergy with industries is notable in value adding to students' knowledge, hence increasing their potentials of employment upon graduation.

1.1.1 Vision

To Be One of the World's Leading Innovative and Creative Technical Universities

1.1.2 Mission

UTeM is determined to lead and contribute to the wellbeing of the country and the world by:

- i. Promoting knowledge through innovative teaching & learning, research and technical scholarship
- ii. Developing professional leaders with impeccable moral values;
- iii. Generating sustainable development through smart partnership with the community and industry.

1.1.3 Motto

Excellence Through Competency

1.1.4 General Education Goals

- i. To conduct academic and professional programmes based on relevant needs of the industries.
- ii. To produce graduates with relevant knowledge, technical competency, soft skills, social responsibility and accountability.
- iii. To cultivate scientific method, critical thinking, creative and innovative problem solving and autonomy in decision making amongst graduates.
- iv. To foster development and innovation activities in collaboration with industries for the prosperity of the Nation.
- v. To equip graduates with leadership and teamwork skills as well as develop communication and life-long learning skills.
- vi. To develop technopreneurship and managerial skills amongst graduates.
- vii. To instil an appreciation of the arts and cultural values and awareness of healthy life styles amongst graduates.

1.1.5 Quality Objective

- Increasing student satisfaction
- Improving student achievement
- Executing continuous improvement

- Developing values and a working culture of excellence
- Creating a healthy and safe working environment
- Producing research that are beneficial to the society
- Offering efficient and effective consultation service
- Contributing university expertise for the improvement of a quality society
- Gaining and maintaining MS ISO 9001 : 2008 accreditation



Figure 1.2 Balanced Scorecard Strategy Map

1.1.6 Location Maps

Figure 1.3 below shows the location of Universiti Teknikal Malaysia Melaka (UTeM). Basically, the organization will provide the maps or directions to the clients as a reference and guide to seek where UTeM is, so that they can easily find the location.

		Center For Languages	Perpustakaan caman Hikmah UTeM	
Kolej Kediamar Satria UNIVERSITI	Q			
		Fakultı Tekno Maklumat da	n.	
		Faculty or Ma Engineering (nuracturing FK91	
		Centre or Graduate		
decry.		Studies & Centre for.		
-	Pintu Gerbang 😜 Utarna UTeM	Google		
_	5	-	Hag bes 1201 Filipy - Malacela - Terma	Sandfanchada 03 m

Figure 1.3 Map of Universiti Teknikal Malaysia Melaka

1.1.7 Contact Information

Address : Universiti Teknikal Malaysia Melaka,

Jalan Hang Tuah Jaya,

75260 Durian Tunggal, Melaka.

Phone : +606 270 1000

Fax +606 270 1022

Email : <u>canselori@utem.edu.my</u>

1.1.8 Collaboration and Community Engagement

The collaboration between industry and the academic world has always been an important but rather a complex topic. Since universities and industrial companies have different business models, some investment needs to be made to converge the two positions before mutual benefits can be reaped. Universities focus on educating people and in creating new knowledge and excelling in existing know-how, while companies concentrate on mastering the challenges of a competitive environment and are striving for market success.

Ideally, partnerships between industry and academic or other research institutions would allow industry to be well informed about recent research advances, while allowing the applied research in turn to be cognizant of the needs of industry.

Universities also have social responsibilities to fulfill their obligations towards the community and contribute towards the development, advancement and transformation of the nation. In this respect, Community Engagement is to match the knowledge/expertise, facilities and resources of universities to the needs, aspirations and expectations of the community to result in a sustainable engagement.

There is increasing expectations for universities to engage with the community by translating it into practice and to make specific contribution to local, national and international communities. It is imperative for the relevant stakeholders with knowledge and subject matter experts to implement community engagement activities and projects.



Figure 1. 4 Strategic Partnership With Industries (MoU & MoA)



Figure 1.5 UTeM Academic Staff and Teaching Engineers with Industry Experience

1.2 Organizational Structure



Figure 1.6 Organization Chart of Universiti Teknikal Malaysia Melaka (UTeM)

CHAPTER 2

DEPARTMENT INFORMATION

2.0 Information Structure

This chapter overviews on the background of the department information that includes objectives, mission and vision. The trainee needs to describe the details information about the department that has been taken place during the industrial training. The trainee has been placed to start her duty at Centre of Graduate Studies (PPS), one of the departments in UTeM which is the management for postgraduates' students. This department consists 14 employees including dean, deputy dean, 3 officers and 9 staffs.



Figure 2.1 Logo of Centre for Graduate Studies

The Centre for Graduate Studies (PPS) of Universiti Teknikal Malaysia Melaka (UTeM) was established to further enhance the contributions in the area of engineering, technology and management through rigorous and dedicated academic research. The

research activities at UTeM are geared towards the combinations of applied industrial and academic excellence.

PPS strives to provide higher degree education that is of high quality and relevant to the needs of the varied participants on the range of programmes offered. The ability to respond to participant's need is facilitated by a programme structure, which permits the maximum flexibility consistent with the maintenance of academic requirements and standards with an emphasis on close professional relationships between staff and students within the Centre. It is part of an academic community, which prides itself on an outstanding services and facilities. In the spirit of supportive fraternity, all students, regardless of creed and background, benefit from the challenges and opportunities presented by such environment.

2.1.1 Mission of PPS

To provide efficient, responsive, and effective post graduate academic services and management to fulfil client's expectations.

2.1.2 Vision of PPS

To be a centre for postgraduate studies this excels nationally and recognized globally.

2.1.3 Objectives of PPS

To facilitate and manage the offering of the graduate programmes, which are innovative and relevant to the current and future market demands.

- To develop and enhance the quality of the graduate programmes for recognition and meeting the accreditation requirements.
- To become a one stop and leading centre for all information that relates to the graduate study programme at this university.
- To act as the catalyst to the development of the graduate studies programme and to be responsible in promoting the graduate studies programme.
- To increase the intake of the graduate students to the ratio of at least 10% of the total number of student enrolment through intensive activities and promotion, client-friendly procedures and attractive financial aid schemes.
 - To make the graduate studies programme a major channel toward the increase of research and development activities.
 - To become the main choice of students through the improvement of quality, infrastructure and conducive environment in UTeM graduate studies programme with international recognition and accreditation.

2.1.4 Quality Policy

Centre for Graduate Studies (PPS) of Universiti Teknikal Malaysia Melaka is committed to provide efficient, responsive and effective postgraduate academic services and management and to fulfill client's expectation. We strive towards continuous improvement to ensure the effectiveness of quality management system.

2.1.5 Client Charter

- Offer letter of admission for new postgraduate students of taught course mode will be issued within seven (7) working days from the date of receipt of feedback from the faculty / institute.
- 2. Offer letter of admission for new postgraduate students of research mods approved by JKTSPS will be issued within seven (7) working days
- 3. Letter of appointment of student supervisor for research mode will be issued within fourteen (14) working days from the date of student registration.
- 4. The examination result for the taught course/mixed mode students will be issued within seven (7) working days after the University Senate endorsement.
- 5. Set the oral examination date within 2 months for a master program and 2.5 months for a doctorate program from the date of receipt of five copies of the student thesis from the faculty / institute and have obtained the approval of the examiner's appointment by JKTSPS.
- 6. Inform the student of the oral examination date for at least seven working days (if there is no change of date)
- Graduation confirmation letter for student of research mode and coursework will be issued within seven (7) working days from the date of approval of the University Senate.
- Waiting time to get counter services at Centre for Graduate Studies (PPS) is less than thirty(30)minutes.

2.2 Departmental Structure



Figure 2.2 Organization Chart of Centre for Graduate Studies

CHAPTER 3

INDUSTRIAL TRAINING ACTIVITIES

3.0 Industrial Training Activities

This chapter helps to explain the summarization of jobs and tasks carried out by the trainee during 5 months periods of training in Universiti Teknikal Malaysia Melaka (UTeM). Since the trainee has been placed in the Centre of Graduate Studies (PPS), the trainee involved in so many activities that organized by PPS. So, all the daily activities from trainee during industrial trainee must be recorded in the log book and all the activities will be briefly explain in this chapter. Faculty has outlined the areas and job scope that expected to be done and achieved by trainee that undergo internship training to ensure that there will benefits and experiences gained after training completed. Among the job scope or description and tasks outlined by that trainee were capable doing are secretary, web design, banner design, administration, recordkeeping, data processing, meetings and events.

For 20 weeks of internship training at Centre of Graduate Studies (PPS), the tasks given to trainee were more focused on the matters connects to administration work, services, financial, secretary and counter services. Throughout the first half of internship in UTeM, the trainee was exposed to multiple skills that cannot be obtained during the years of studies in UiTM. The skills are gained by learning from the staffs, observations, discussions as well as try and error method. This department has taught

trainees a lot in handling matters related to the trainee studies scope and how to deal with client of PPS.

3.1 Main Activities

3.1.1 Administrative Work

3.1.1.1 Tender

The trainee was told that a few personal computers in Centre of Postgraduate Studies have been obsolete and damaged. The supervisor had assigned the trainee to open the quotation document of tender that is purchasing a personal computer including supply, installation, testing, commissioning and maintenance for Centre of Graduate Studies (PPS). Quotation is formal statement setting out the estimated cost for the items and the brand chosen must be sufficient within budget provided by bursary office. Before the quotation submits to bursary office for approval, the trainee must check the mistakes in that quotation and make a correction before submit to the department. The quotation requires the trainee to make a research regarding the brand of the personal computer, case tower and others item.

3.1.1.2 Counter Services

The trainee was placed at the information counter at Centre of Graduate Studies (PPS) as the department does not have an extra desk for internship trainee, automatically the trainee take a role to entertain the client who came at the office. For academic industry, it obviously our client is a students from local and international country. Centre of Graduate Studies is the right place for postgraduate students to come asking any

inconvenient issue regarding their academic matters, such registration or financial assistance. The trainee will try to assist them to solve the problem in terms of making a credit determination for their continuing semester. Centre of Graduate Studies mostly welcome by international students, so the trainee need to entertain them and communicate in English. For instance, some students seldom using *Sistem Maklumat Pascasiswazah (SMPS)* to register their subjects, they rather prefer to just pass in the details to the staff and the staff will register for them. To give an awareness regarding the efficient student portal that provided by UTeM, the trainee try to give an alternative to the students register their subject by using their own student account. The trainee guides them on how to use the portal in order to register subjects. So that in future, they will be able to register the subject by their own. The picture shown below is a view from inside the counter when postgraduate student fill up the form.



Figure 3.1 Postgraduate student fill up the form

3.1.1.3 Meeting

Meeting is an assembly of people for a particular purpose, especially for formal discussion. The trainee did attend a meeting in which it be held when PPS has a plan to

conduct a program or any important issues to be discussed. The meeting must be attended by all staff of PPS at meeting room. Before the meeting started, the secretary was required to check for the attendance of the staff and would come together with a sufficient quorum. During the meeting, some issues that been discussed regarding the management, complaints, administration and etc. For instance, PPS had a meeting for program "Pendaftaran Pelajar Pascasiswazah" which held on 27-28 September 2018, we discussing about the flow of the program and delegate task to all staff. In order to ensure the program run smoothly we will come out with a proper planning and clear vision.

3.1.1.4 Filing

During the first week of industrial training, the trainee was assigned to do a file management process. This time around, the trainee gets the opportunity to apply the skills from what she had learned in the university into industry. UTeM has been practices the standard of ISO 9001:2015, the department should manage the files by followed the proper procedures. The filing process taken place at file room, there are tons of students files to be managed. All the files must be arranged according to student's faculty. The trainee starts the process by separating active, semi-active and inactive files. As for active and semi-active files, it should be kept at registry office instead of file room as it easier for the staff to retrieve it anytime. After that, the trainee makes sure any misplaced documents or letters need to be inserted into the right file. The trainee also has to record every closed file in Microsoft Excel, print it out and stick it on the shelves. It will make it easy for the staff to access files in the future. Last but not least, the files that has exceed retention schedule have to be put in the box before it is send to the archive. This file should be disposed to make sure the file room was well organized and had spaced to install new files.



Figure 3.2 The process of key in data the file into Microsoft Excel



Figure 3.3 Process of file arrangement



Figure 3.4 After filing process

3.1.1.5 Recordkeeping

This task is likely a routine for the trainee that was assigned by the staff to manage viva student files. The trainee needs to arrange the letter according to latest date. After that, the trainee inserts the documents into the file and makes a proper label for each file. Besides that, the trainee also learned on how to manage Zamalah scholarship form. The students who applied for the scholarship must follow the requirement to get the benefits. The trainee required to check the form has completely filled up. The applicant and the guarantor must understand the terms and condition of the agreement submit it to the office.



Figure 3.5 File of viva presentation



Figure 3.6 Zamalah Scholarship Form

3.1.1.6 Secretary Work

The trainee was assigned to assist the secretary task. The trainee needs to replace office secretary for a few times if the office secretary is on leave. Through this activity, the trainee can gain her experience in customer service field or other related field in the industry. The trainee learned on how to answer phone calls in a proper way as well as

answer the customer's question very well. Other than that, the trainee has to manage dean's schedule such meeting, classes and appointments. The trainee must take note and alert for the activities so that the trainee can remind the dean on the activities. The experience as a secretary makes the trainee better understand and know how to manage affairs of an official in the government office.



Figure 3.7 Telephone of office secretary

3.1.1.7 Clerical work

It is a normal situation when joining the administration department, the trainee must experienced doing clerical work in the office. Sometime the trainee will be requested by staff to make photocopies of admission letter, financial documents, minutes of meeting etc. The trainee was taught on how to use the photocopy machine such scanning, printing and photocopying beforehand. Besides, the trainee needs to stamps the letter. According to PPS staff, admission letter must be stamp on the receiver name to indicate that to whom the letter is delivered to. Other than that, the trainee needs to key-in some of the letter in and out from the office.

3.1.1.8 Counting Stock

Trainee had been asked by the financial assistant to update on office stationeries that going to be used in the organization throughout the year of 2018. Through the process, financial assistant allowed the trainee to understand better in classifying the stationeries. If there is any insufficient stock, there should be update to the store and inventory department. The trainee is allowed to make an update and request through system.

Apart from that, the trainee also assigned to do comparison of price supply stationeries to the department. Trainee need to list all the stationeries required in the Microsoft excel with the details price. It is easy to make a comparison and select the most lowest and reasonable price to supply stationeries.



Figure 3.8 Counting Stock

3.1.1.9 Travel Allowance

The trainee was assigned to do task of travel allowance. The trainee learned on how to make a travel allowance for viva-voce panel. Some of the panels are coming from outside of Melaka state to attend the viva presentation as an examiner. This task taught the trainee on

how to find the route and make a calculation for the journey including tolls and petrol expenditure.

3.1.1.10 Photostat

The trainee also was responsible to make photocopies if she get a request from a staff in PPS. There have a plenty copies of documents such as admission letters, correspondences, receipt, minutes of meeting, etc. Before the trainee end the training, the trainee was teach a new internship student on how to use a Photostat machine, how to zoom in or zoom out the copies and how to make two (2) sides of copies.

3.1.2 Multimedia

3.1.2.1 Web banner design

Electronic publishing or also known as desktop publishing which is about the technique of creating and designing materials in a digital workspace. In other words, electronic publishing is a medium to share the information with others. Besides, electronic publishing can be create in many forms such as CD-ROMs, online advertisement, electronic book (e-Book), banner, etc. Basically, the trainees in this field have the skills in designing electronic publishing. The trainee was assigned to design a banner for vivavoce session. When the schedule of viva-voce has been out the trainee required to design web banner by including important details such student name, faculty, date, time and venue. The trainee prefers to use Adobe Photoshop and Adobe Illustrator for the design. Then, the banner will be display at PPS UTeM website. This purposely to alert the student as their turn for presentation has near the date.



Figure 3.9 Web banner of registration day



Figure 3.10 Web banner of postgraduate activities

ORAL EXAMINATION VIVA-VOCE



Figure 3.11 Web banner of viva voce presentation

3.1.2.2 Flyers Design

The trainee also been assigned to do a design for flyers. The flyers consists programmes that available in the faculty, and the fees for every programmes. The flyers are used to make a promotion before the new intake start on February 2019.



Figure 3.12 Flyers of postgraduate programmes at Universiti Teknikal Malaysia Melaka

3.1.2.3 Video Editing

Other than that, the trainee got an opportunity to make a video for *UTeM Postgraduate* Society (Upgrade). The video is about history establishment of the society from 'Kelab Pascasiswazah' changed to Upgrade. The content acknowledges the president of the club and all the team members. It also consist the future planning such activities to encourage student to participate into the society. The duration of this video is 3.02 mins long.
3.1.2.4 Postgraduate Prospectus

Recently, the supervisor asked the trainee to help him make a new prospectus as the information in the current prospectus already outdated. There is a few information need to be update and do some changes in terms of design. However, the design part will be passing to computer centre office. The trainee just needs to provide new information so that they can make the design later. The prospectus must be filled with new information such as entry requirement, fees and funding, financial assistance and all the programmes available in UTeM for every faculty as well as list of academic staff. Anyhow, the supervisor assists the trainee a lot in finishing this task. Some discussions were made to ensure the prospectus can be done quickly and precisely.



Figure 3.13 Postgraduate Prospectus

3.1.3 Programs & Events

3.1.3.1 Postgraduate Registration Day

The trainee also has been assigned by the supervisor to participate in the event that organized by the department. Postgraduate Registration day is a day which the new postgraduate students who have received their admission letter and proceed to register

their studies in UTeM. All the departments such bursary, faculty representative, international office are centred in one place so the postgraduate students no need to go the other buildings to make the registration completed. Gather all the department in one place can make the programs run smoothly. The trainee assists 'Kelab Pascasiswazah (KEPs)' to collecting data of the new students and promotes them to join the KEPs facebook. All the information or events will be announced in the official facebook. Besides that, the trainee assists in checking the undertaking letter to ensure the letter had completely filled up by the student. Also, the trainee was assigned to give a goodies to the postgraduate student that provided by department.



Figure 3.14 Registration Day for new students

3.1.3.2 Postgraduate Convocation Day

Universiti Teknikal Malaysia Melaka (UTeM) has held their convocation ceremony on November 2018. Before the ceremony start the trainee has been assigned to open booth for Centre for Graduate Studies. The officer asked the trainee to be prepared in the office for returning convocation robe and collecting scrolls and transcripts for students, the Centre of Graduate Studies (PPS) is the centre for postgraduate student to return their convocation robe. PPS need to manage the returning process within three days

only. If the student failed to so within the time given, they need to return it at Academic Affair Department and will be charged for late return. The trainee can only give the transcripts and scroll to graduated students once the convocation robe has been returned and the outstanding payment has settled.



Figure 3.15 Students collecting scrolls and transcript

3.3 Special Project

3.3.1 Website Maintenance

Target User of the website

The website is developed to provide information needed regarding academic affairs of postgraduate students in UTeM. The website attracts current and new postgraduate student to know the procedures of their studies and any related to their academic purposes. They are allowed to walk in to the office however with this website they just can view from their own personal computer without walk in to the office to ask anything. Besides, UTeM students has a lot of foreign students with this website they can find the information from their country.



Figure 3.16 Interface of website

Contents of the website

Center for Graduate Studies website consist of administrative and management matter. Firstly, the website contains overview of the department, vision, mission and function of the Centre for Graduate Studies etc. The website shows the people who responsible to manage their registration and completion study. It also consist the person in charge to every job scope, so the student can find the right person to deal with. Secondly, postgraduate student can find the information regarding admission requirement at student menu. Student can click at student menu and find their answer there. The link of Centre for Graduate Studies at http://pps.utem.edu.my/

Resize web banner and pictures

From the interface, it has a slide web banner. Some of the web banner uploaded is not in the right size. The trainee was responsible to check the error and try to resize the banner compact to the border size to make it look more structured. Moreover, the trainee also needs to resize every picture in the website.

Resize fonts and tables

During the first week of industrial training, the first thing supervisor asks is to assist him resize the font and tables in the website because some of the fonts were not standardized. The trainee was required to explore Joomla and use html language to be able to resize the tables and fonts. The trainee decided to use font Arial, size 10 as a standard font for the content in the website. It is neither too big nor too small to read.



Figure 3.17 Examples of resized tables

Add, Update and Delete Contents

Next, a trainee got an experienced where she needs to add, update and delete the some contents in the PPS UTeM website. Sometimes, the supervisor ask the trainee to give a suggestion what need to be add in the website that can help postgraduate student get the information easily. The trainee tries to audit the website and make additional information if necessary. The trainee will get the permission and discuss with the supervisor first before adding the contents. If the contents are suitable for target user then the contents will be add to the website. The trainee was allowed to updates the information when she think it does not relevant anymore. Industrial supervisor, Dr.

Hyreil will hand in the new information to update such as new programmes in the faculty or academic calendar. If the trainee found the content is outdated, she will search for the new information to update. It is to provide the postgraduate student the new and latest information.

Beside update, a trainee also needs to delete some irrelevant information in the website. For example, the trainee was asked to delete thesis guideline because the guideline is outdated.

Re-design pages

Next, the trainee was assigned to re-design some pages which the information structure quite confusing for postgraduate student to understand. For example, the download page was mixed all the forms in one page. The trainee has re-designed the download page that got mixed all the forms before. It happens when the trainee received a request from postgraduate student to separate the forms by categories because they cannot find the right form to download. The download page has been separated by category which includes Academic forms, Thesis form, Zamalah forms, Financial forms, Graduation forms and ISO forms. The trainee creates a new page for each category, after that she inserts the form by following category and rename with bilingual for every forms. It is finally ease the student to find their forms.

Create Sitemap

Sitemap allows site visitors to easily navigate a website. It is a bulleted outline text version of the site navigation. The anchor text displayed in the outline is linked to the

page it references. Site visitors can go to the Sitemap to locate a topic they are unable to find by searching the site or navigating through the site menus. The trainee had proposes to the supervisor to make a sitemap for the website in order to make it easier for the student click directly to the site.



UNIVERSITI TEKNIKAL MALAYSIA MELAKA

CHAPTER 4

CONCLUSION

4.0 Conclusion

Industrial training is the best platform for university students to gain more knowledge and experience from industrial field. Students also can apply their theoretical knowledge they get from classes into industrial training. A lot of new information and experience was gained in 5 months periods of industrial training. Industrial training exposed students to a real-working environment, this gives students be more confident in facing the challenges and manage their work appropriately.

The knowledge and experience gained during industrial training may help students to apply it in the future. This also helps students understand more about task and project given by supervisor. Besides, students are able to gain the practical skills and knowledge through informal learning in organization. Through this industrial training, the trainee would be understood on how the real industry was work.

Moreover, industrial training is the major contribution to produce and develop a quality student in technical field. It also can help the trainee to make an improvement in terms of skills such as communication skills, abilities to work under-stress skills, decision making skills, time management skills, and self-esteem skills. They also can develop creativity through practical environment.

4.1 Application of knowledge, skills and experience in undertaking the task

4.1.1 Application of Knowledge

During industrial training, the trainee has applied a lot of knowledge that she was learnt during her diploma and degree. From the theory lesson during study, the trainee can applied those knowledge into practical task. So, the trainee can use a short time to complete the task from a supervisor, PPS staff and other employees in UTeM.

a) Communication Skills for Information Professionals (IMD121)

Firstly, the trainee has been applied the knowledge from the subject Communication Skills for Information Professionals (IMD121). This subject was learnt during diploma in semester two (2). The trainee has been used this knowledge when she need to communicate with various level people in UTeM such as top management, supervisor, foreign and local students, and staffs. The trainee not only used Bahasa Malaysia to communicate, she also used English or Arabic language to communicate with foreign student. For Example, when the postgraduate come ask for acknowledgement letter, the trainee tells that students need to fill up the form first before they can get acknowledgement letter.

b) Electronic Publishing (IMD214)

Secondly, for the subject Electronic Publishing (IMD214) in semester three (3) the trainee has used her skill in designing to design the banner, flyers and montage video during her industrial training. The trainee can use the Adobe Photoshop and Adobe Illustrator to complete the design.

4.2 Personal thoughts and opinion

Based on the trainee personal thought industrial training very needed to the last semester students. It is because through industrial training the trainee can develop and make an improvement to her future profession. Besides, industrial training also can introduce the real world of working in the industry before the trainee end of her study. So, for sure the trainee will be more ready to face the challenges and obstacles when she was enter the industry later.

During industrial training the trainee feels the UTeM was provides a lot of opportunities and too supportive to each other. The work environment is very helpful and the staff very friendly. The trainee gets the opportunity to build networking through this training. The real purpose for the trainee complete the industrial training is to gain knowledge, improve the skills and gain more experience in the industry. So, by choosing Universiti Teknikal Malaysia Melaka (UTeM), there has been achieved the trainee purpose.

4.3 Skills Gained

KNIKAL MALAYSIA MELAK

Communication Skills

The trainee has improved a lot in her communication skills as the trainee take roles at the counter service. In which it is requires most of the time for trainee to entertain postgraduate students from local and international student in English.

Self-Management

Getting to know what is like to work in the real industry has taught the trainee how to conduct herself properly in a job environment. The trainee able to improve time

management, to be more punctual in every situation. The trainee also can control herself when deal with customers. Other than that, the trainee practice on how to wear aappropriate attire at the government office to work and appearance well.

Self-Motivation

During industrial training in PPS, the trainee was improved her self-motivation skill from time-to-time. This is because in PPS every monday and friday before they start doing daily task, all the employees need to gather in the meeting room to recite doa and listen to short talk and advice. From this activity, the trainee was realized about human flaws so she takes it as a motivation to become a better worker. Besides, most of the program in PPS will come out with the positive vibes to their employees, participators, and everyone. The trainee gained a lot of knowledge that very related to scope of study is Project Management. Firstly, the trainee learned on how to manage files in the administration of government departments. The trainee learned

4.4 Limitation

During the industrial training, there are some limitations which need to know which these can be improved in the future. The limitation for the trainee is less expose to the field of study. Since the department the trainee enters is administration department, the task given more focus on management work rather than IT tasks. However, the trainee can gained a new knowledge and work environment in different field of study. Other than that, the trainee is lack understanding of the department scope before start doing the tasks. The trainee cannot adapt the environment at the first time, after a few days she got to adapt with the environment by getting help from all the friendly staffs.

4.5 Recommendation

There are some recommendation of the limitation occurs in the industry. As an action taken to solve the problems which are for future student that will take this program, when entering the department where not related to the field of study the trainee can explore it by their own self. They can to go IT department to ask and share something about they have learned. Other than that, the trainee must be prepare before entering any kind of department even that is not her field of study. Try to adapt with the environment and any situation. The trainee should study about the background and job scope of the department to avoid any circumstances and misunderstanding. Keep asking if the trainee don not understand about the task assigned. The trainee must ensure that five months of industrial training is worth it for gaining knowledge as much as possible as well as get a better reflection in the future. Overall, the management system at Universiti Teknikal Malaysia Melaka is systematic, but still can be improved. The trainee recommends the future student to undergo their industrial training in Universiti Teknikal Malaysia Melaka because they can learned and got view from the other side on how academic industry manage their business successfully. EKNIKAL MALAYSIA MELAKA

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UNIVERSITI TEKNIKAL MALAYSIA MELAKA

APPENDICES

UNIVERSITI TEKNIKAL MALAYSIA MELAKA

INDUSTRIAL TRAINING STUDENT'S CHECKLIST

Student's Name	AIFFAH ZULAIKHA BI RADN
Student's Id	- 201638237 3
Unit / Department	PWAT PENGAJIAN SSWADAH UTEM
Organization	: 4NIVERSTI TELNIKAL MALAYSA MELAFA CUTEN)
Semester	: September 2018 – January 2019

NO.	DESCRIPTION	APPENDICES IN REPORT	TICK (√)	DATE
1.	Receive, read and understand the documents; 1. Industrial Training Handbook		~	
	2. IMC690 Assessment		~	
	3. Definition of Special Project (IM225/245 Only)		V	
	4. Insurance Letter (UITM)		~	
	5. Industrial Training Report Overall Contents		V	
	6. Cover & Title Page Guideline		V	
	7. Declaration Guideline		V	
	8. Abstract Guideline		~	
2.	Receive, read and understand the rubrics;	些。· 新建业位员 1996		
	1. Rubric – Industrial Evaluation		V	
	2. Rubric - Individual Presentation		V	
	3. Rubric - Industrial Training Report (Overall)		V	
	4. Rubric - Industrial Training Report (Reflection		1	
	Assessment)		V	
3.	Receive, read and understand all the forms		V	
4.	Report duty to organization and submit report duty form to the Industrial Training Coordinator ('Borang Report Duty') within the first week of internship Email : nurul1217@kelantan.uitm.edu.my OR Fax : 09-9762156 – HEA (please put a note : "U.P : Puan Nurulannisa Binti Abdullah")		\checkmark	
5.	Understand that students are NOT ALLOWED to take any leave during internship, unless for emergency leave / MC / special case (not more than 6 days in 5 months); or else the internship status is automatically FAIL. Get the permission from Organizational Supervisor before taking any leave. **Any extra leave provided by organization is not counted under this clause. Organization may provide extra leave / benefits to students, if necessary**	YES (MC / Letter)	~	
6.	Understand that NO semester break during internship.		V	

7.	Understand that public holidays/special			
	leaves/weekend are different between states; follow current state during internship /		\checkmark	
	organization's policy. (put remark in the logbook)			
8.	Record every attendance in the form ('Borang Kedatangan Latihan Industri') or use any method provided by organization (thumbprint or punch card).	YES (Copy of attendance)	~	
9.	Record every task given in the logbook every day. Ask the Organizational Supervisor to sign/verify on daily OR weekly OR monthly basis.	YES (Copy of logbook entries)	\checkmark	
10.	Fill up Organizational Supervisor's details ('Template Maklumat Penyelia') and submit to the Industrial Training Coordinator once the supervisor has been assigned. (**You may include the topic for Special Project, if you already have it**) Email : nurul1217@kelantan.uitm.edu.my		V	
11.	Discuss with Organizational Supervisor regarding Special Project (must be ISM OR IM related tasks).		1	
12.	Plan and strategize all the tasks given during internship (discuss with the Organizational Supervisor regarding duration for the tasks, especially Special Project). You may use the planner ('Jadual Perancangan Latihan Industri') OR make your own custom planner using MS Office / MS Project OR use the planner provided by the organization (if any).	YES	V	
13.	Consult with your Faculty Supervisor regarding the tasks (especially Special Project) at least 4 TIMES , via face-to-face OR email OR phone calls OR any types of communication medium, which necessary.		~	
14.	Hand over the industrial evaluation form (Rubric – Industrial Evaluation) to the Organizational Supervisor (softcopy or hardcopy, any way preferable by the supervisor). The Organizational Supervisor will make an evaluation on the student's performance.		V	
15.	PAY your fees Refer Academic Calendar for the date.		V	
16.	REGISTER for IMC690 (Industrial Training) course– Refer Academic Calendar for the date.		\checkmark	
17.	VALIDATE for IMC690 (Industrial Training) course Refer Academic Calendar for the date.		V	
18.	Update your MUET status to the HEA (to those who not yet submitted the result/status).		×	
19.	Have a visit from the Visiting Supervisor (from nearest campus / faculty) during internship. Prepare the evaluation form ('Borang Penilaian Visiting Supervisor'). Students may discuss or seek		Ц	

	for opinions from the Visiting Supervisor. But			
	approval for the tasks (especially Special Project) may only be done by the Organizational Supervisor & Faculty Supervisor.		X	
20.	Submit the evaluation form (Rubric – Industrial Evaluation) to Industrial Training Coordinator OR Faculty Supervisor within the last week of internship		V	
21.	Attend the presentation (viva) at the faculty *subject to change. Bring along the evaluation form ('Borang Penilaian Pelajar') during the presentation.			
22.	Submit the Industrial Training Report (hard cover bind, dark blue)		V	
23.	Provide a softcopy of Industrial Training Report in a CD, sealed in an envelope nicely, and attached at the back of the report.	YES	~	
24.	Attach this checklist in Appendices section.	YES	V	
25.	Attach any other necessary documents which related to your tasks in Appendices section (i.e. : user manual, photos of activities, forms, sketches of storyboard, sample of interface, etc.).	YES	~	

NOTES :

- 1. Organizational Supervisor supervisor assigned by the industry / organization.
- 2. Faculty Supervisor supervisor (lecturer) assigned by the faculty / campus, of which students come from. (i.e.: A faculty supervisor from Kelantan campus will be assigned for students from Kelantan campus).
- Visiting Supervisor supervisor (lecturer / staff) assigned by the faculty / campus, from the nearest campus/state to the organization. (i.e.: A visiting supervisor from Shah Alam will be assigned for students who undergo the internship in Selangor / Kuala Lumpur).



FACULTY OF INFORMATION MANAGEMENT UNIVERSITI TEKNOLOGI MARA (UITM) KELANTAN BRANCH

REPORT DUTY DECLARATION FORM (Semester ______7_______

To Puan Nurulannisa Binti Abdullah Industrial Training Coordinator IM245 – UITM Kelantan Name AIFFAH ZULAIEHA BT PAZIN UITM ID : ADIGEDAZI

UITM ID = 2016382373

Program Code : 1m 245

H/P NO 01 36661393

I hereby, confirmed and report my duty to UNIVERSITI TEKNIKAL MALAYSIA MELAKA (organization).

Date: <u>l</u> August 2018

Student Signature

Verified by,

Signature

Name

Designation

Official Stamp

	1	
	Au	
	HYRE DANKLOR LOSDRIN	•
	SENIOR LECTURER.	_
D	DR. HYREIL ANUAR R. KASDIRIN	

Pusat Pengajian Siswazah Universiti Teknikal Malaysia Melaka

** Email to : nurul1217@kelantan.uitm.edu.my or fax to 09-9762156 (HEA)

Aiffah Zulaikha Binti Razin B06-02 Kompleks Perumahan IPD Melaka Tengah, Krubong, 75250 Melaka, Melaka.

Prof. Dr. Zulkifilie Bin Ibrahim, Pusat Pengajian Siswazah, Universiti Teknikal Malaysia Melaka, Hang Tuah Jaya, 76100 Durian Tunggal, Melaka.

25 Oktober 2018 luskai PROF. DR. ZULKIFILIE B. IBRAHIM Dekan engajian Siswazah ikal Malaysia Melaka

Tuan,

MEMOHON CUTI SELAMA 2 HARI

Merujuk kepada perkara diatas.

2. Dengan ini saya, Aiffah Zulaikha Binti Razin ingin memohon cuti selama 2 hari iaitu pada 2 November 2018 (Jumaat) dan 5 November 2018 (Isnin).

3. Tujuan saya memohon cuti adalah kerana ingin pulang ke kampung atas urusan keluarga di Mersing, Johor.

4. Sehubungan dengan itu, saya berharap agar pihak tuan dapat mempertimbangkan dan meluluskan cuti saya. Keprihatinan pihak tuan amatlah saya hargai dengan ribuan terima kasih.

Sekian, Terima Kasih.

Yang Benar,

(Aiffah Zulaikha Binti Razin) Pelajar Praktikal Aiffah Zulaikha Binti Razin B06-02 Kompleks Perumahan IPD Melaka Tengah, Krubong, 75250 Melaka, Melaka.

Dr. Hyreil Anuar Bin Kasdirin, Pusat Pengajian Siswazah, Universiti Teknikal Malaysia Melaka, Hang Tuah Jaya 76100 Durian Tunggal, Melaka.

DR. HYREIT ANOAR B. KASDIRIN Timbalan pekan Pusat Pengajia Siswazah Universiti Teknikal Malaysia Melaka

25 Oktober 2018

Tuan,

MEMOHON CUTI SELAMA 2 HARI

Merujuk kepada perkara diatas.

2. Dengan ini saya, Aiffah Zulaikha Binti Razin ingin memohon cuti selama 2 hari iaitu pada 2 November 2018 (Jumaat) dan 5 November 2018 (Isnin).

3. Tujuan saya memohon cuti adalah kerana ingin pulang ke kampung atas urusan keluarga di Mersing, Johor.

4. Sehubungan dengan itu, saya berharap agar pihak tuan dapat mempertimbangkan dan meluluskan cuti saya. Keprihatinan pihak tuan amatlah saya hargai dengan ribuan terima kasih.

Sekian, Terima Kasih.

Yang Benar,

An m

(Aiffah Zulaikha Binti Razin) Pelajar Praktikal Aiffah Zulaikha Binti Razin B06-02 Kompleks Perumahan IPD Melaka Tengah, Krubong, 75250 Melaka, Melaka.

Prof. Dr. Noreffendy Bin Tamaldin, Pusat Pengajian Siswazah, Universiti Teknikal Malaysia Melaka, Hang Tuah Jaya, 76100 Durian Tunggal, Melaka.

6 Disember 2018

Tindo helyn Dilulus bu

PROF. DR. NOREFFENDY BIN TAMALDIND CC (0, 24) Dekan Pusat Pengajian Sid Universiti Teknikal Mala

Tuan,

MEMOHON CUTI SELAMA 2 HARI

Merujuk kepada perkara diatas.

2. Dengan ini saya, Aiffah Zulaikha Binti Razin ingin memohon cuti selama 2 hari iaitu pada 14 Disember 2018 (Jumaat) dan 17 Disember 2018 (Isnin).

3. Tujuan saya memohon cuti adalah kerana ingin menghantar ahli keluarga mengerjakan umrah dan beberapa perkara peribadi perlu di selesaikan.

4. Sehubungan dengan itu, saya berharap agar pihak tuan dapat mempertimbangkan dan meluluskan cuti saya. Keprihatinan pihak tuan amatlah saya hargai dengan jutaan terima kasih.

Sekian, Terima Kasih.

Yang Benar,

(Aiffah Zulaikha Binti Razin) Pelajar Latihan Industri





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Rujukan Kami (Our Ref) : **UTeM.29.02/600-1/3/3 Jld 27 (//4/9)** Rujukan Tuan (Your Ref) : Tarikh (Date): 2 *Muharram* 1440H 12 September 2018

Encik Mohd Nizam bin Mazlan Encik Mohd Adznan bin Mohd Nayan Puan Nurul Syuhada' binti Haron Encik Muhamad Fuad bin Jaafar Puan Norerni binti A. Rahman Encik Fadhil bin Ahmad Encik Mohd Fahmezam bin Mat Noh Encik Zuraimi bin Zolkaflee Encik Mohd Safuan bin Bidin Puan Osfa Irda binti Othman Encik Mohd Firdaus bin Mazli Cik Aiffah Zulaikha binti Razin



Tuan/Puan,

PENDAFTARAN BAGI PELAJAR BAHARU INDONESIA (PNJ) BAGI SEMESTER I SESI 2018/2019

Dengan hormatnya saya merujuk kepada perkara di atas.

2. Sukacita dimaklumkan bahawa Pusat Pengajian Siswazah akan mengadakan pendaftaran pelajar baharu Indonesia, Politeknik Negeri Jakarta (PNJ) bagi Semester I Sesi 2018/2019 pada ketetapan seperti berikut:

Tarikh	:	20 September 2018 (Khamis)
Masa	:	8.30 pagi hingga 1.00 petang
Tempat	:	Makmal Komputer, Aras 2,
		Pusat Pengajian Siswazah

3. Sehubungan dengan itu, tuan/ puan dilantik sebagai petugas pada hari pendaftaran tersebut agar berjalan dengan lancar. Bersama ini juga dilampirkan senarai pengagihan tugas semasa pendaftaran tersebut.

Kerjasama yang diberikan oleh tuan/ puan didalam perkara ini diucapkan terima kasih.

KOMPETENSI TERAS KEGEMILANGAN









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Rujukan Kami (Our Ref) : **UTeM 29.02/600-4/2/2 Jid. 19 (**2**2**6**)** Rujukan Tuan (Your Ref) : Tarikh (Date): 6 *Zulkaedah 1439H* 19 Julai 2018

Prof. Dr. Suhaidi bin Hassan InterNetWorks Research Laboratory School of Computing Universiti Utara Malaysia 06010 UUM Sintok, Kedah

Y.Bhg.Prof. / Prof. Madya / Dr,

PEMERIKSAAN SEMULA TESIS (RE-VIVA)

Dengan segala hormatnya perkara di atas adalah dirujuk.

2. Sukacita dimaklumkan bahawa Panel Peperiksaan Lisan pada 6 September 2016 telah mencadangkan supaya pelajar di bawah membuat penyerahan semula tesis. Sehubungan dengan itu, pelajar telah menulis semula tesis dan menyerahkan semula tesis tersebut untuk dinilai semula oleh Y.Bhg.Prof. / Prof. Madya / Dr. sebagai Pemeriksa Luar. Butiran pelajar adalah seperti berikut :

Nama Calon	1	Isra Ibraheem Sadiq
Program		Doktor Falsafah
Tajuk Tesis	12	Identification Key Scheme To Enhance Network Performance
		In Wireless Body Area Network
Fakulti	1	Teknologi Maklumat Dan Komunikasi

3. Tanggungjawab sebagai Pemeriksa Luar adalah seperti berikut :

- i. Melengkapkan Borang Laporan Pemeriksa Tesis (UTeM 29/1/16) dan mengembalikan semula kepada PPS dalam tempoh tidak melebihi enam (6) minggu dari tarikh penerimaan surat ini.
- ii. Menghadiri Peperiksaan Lisan Semula (Re-VIVA).
- iii. Menyerahkan semula salinan tesis asal dan terkini untuk simpanan rekod PPS selepas Peperiksaan Lisan Lisan Semula (Re-VIVA).
- 4. Peperiksaan Lisan Semula pelajar ini akan diadakan seperti butiran berikut :

Tarikh	:	20 Ogos 2018 (Isnin)
Masa	1	2.30 Petang
Tempat		Bilik VIVA, Aras Bawah, Pusat Pengajian Siswazah
		Universiti Teknikal Malaysia Melaka (UTeM)

Sebarang perubahan berkenaan tarikh Re-VIVA ini (sekiranya ada) akan dimaklumkan dari masa ke masa.









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PUSAT PENGAJIAN SISWAZAH

Tel : +606 270 2791| Faks : +606 270 1051

Rujukan Kami (Our Ref) : **UTeM 29.02/600-4/2/2 Jid. 19 (**2**25**) Rujukan Tuan (Your Ref) : Tarikh (Date): 6 *Zulkaedah 1439H* 19 Julai 2018

Prof. Madya Dr. Mohd Faizal bin Abdollah Fakulti Teknologi Maklumat dan Komunikasi

> Melalui dan salinan Dekan, Fakulti Teknologi Maklumat dan Komunikasi

Y. Bhg. Prof. / Prof. Madya / Dr

PEMERIKSAAN SEMULA TESIS (RE-VIVA)

Dengan segala hormatnya perkara di atas adalah dirujuk.

2. Sukacita dimaklumkan bahawa Panel Peperiksaan Lisan pada 25 November 2016 telah mencadangkan supaya pelajar di bawah membuat penyerahan semula tesis. Sehubungan dengan itu, pelajar telah menulis semula tesis dan menyerahkan semula tesis tersebut untuk dinilai semula oleh Y.Bhg.Prof. / Prof. Madya / Dr. sebagai **Pemeriksa Dalam**. Butiran pelajar adalah seperti berikut :

Nama Calon	:	Isra Ibraheem Sadiq
Program	1	Doktor Falsafah
Tajuk Tesis	:	Identification Key Scheme To Enhance Network Performance
		In Wireless Body Area Network
Fakulti	:	Teknologi Maklumat Dan Komunikasi

3. Tanggungjawab sebagai Pemeriksa Dalam adalah seperti berikut :

- i. Melengkapkan Borang Laporan Pemeriksa Tesis (UTeM 29/1/16) dan mengembalikan semula kepada PPS dalam tempoh tidak melebihi enam (6) minggu dari tarikh penerimaan surat ini.
- ii. Menghadiri Peperiksaan Lisan Semula (Re-VIVA).
- iii. Menyerahkan semula salinan tesis asal dan terkini untuk simpanan rekod PPS selepas Peperiksaan Lisan Lisan Semula (Re-VIVA).
- 4. Peperiksaan Lisan Semula pelajar ini akan diadakan seperti butiran berikut :

Tarikh	3	20 Ogos 2018 (Isnin)
Masa		2.30 Petang
Tempat	2	Bilik VIVA, Aras Bawah, Pusat Pengajian Siswazah
		Universiti Teknikal Malaysia Melaka (UTeM)

Sebarang perubahan berkenaan tarikh VIVA ini (sekiranya ada) akan dimaklumkan dari masa ke masa.

KOMPETENSI TERAS KEGEMILANGAN

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INSTRUCTIONS

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4. Semester	:6
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ORGANISATION INFORMATION

1. Full Name & Address : UNIVERSITI TEENIKAL MALAYSIA MELAFA

HANG TUAH JAYA 76100 DUKIAN TUNGGAL.

2. Department : <u>pusat Benguteu PENGADIAN SISWADAM</u> 3. Supervisor : <u>DR. HYREIL ANUAE BINKASDIRIN</u> 4. Position : <u>TIMBALAN DEKAN</u> 5. Tel : <u>HP:</u> 013 6502486 6. Email : <u>hyreil@uten.edu.my</u>.

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Tel: +606 270 1000

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regarding OBE. Supervisor asked to join in	- itst
the meeting with PPPK (Computer	*
(entre) every wind wednesday.	
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EXTRACT NATURE OF WORK DONE
) Had a 12×1rah every monday, all the.
staff in Centre of Graduate Studies must attend the factional recite doa
and share some hadith.
the second the second second
Fixing phorg dowload in Joomla .
51
Assist the staff on how to use excel,
some features such as hidden table or
merging the table & have been proved
W. BARTIN, AND AND AND A
1. J. 4. 51. 1. 1.
and an end of the second second second
a part part and and an film of the second

SUPERVISOR

REMARKS

PRACTICAL TRAINING





DATE : 2719 2018

EXTRACT NATURE OF WORK DONE	SUPERVISOR REMARKS
1) The fast start with check the	Loss
published journal for chandellor	Mar Martin
award nominces, fillowed by vice chancellon	
award After that, the evaluation will	
be made by Dri Hyreil and Ennivisam.	1 Shen 45
through marting on 2 october, 2018.	
	and the particular of the
NK K MILLER D. I words	ed and and
) Key m the published journal mo	
have there own prom. This fasters bandling	
about - 3 days. on need to be done	
within 8 days	
and and the second s	

	EXTRACT NATURE OF WORK DONE
1) (6n	tinue with chroking the publishe
Jour	nal for students & ensure all
the	journal has been published to
preve	nt any unfair evaluation.
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	ASCUN
	1 dra)
	Then the
	DR. HVREIL ANUAR B. Marab DR. HVREIL ANUAR B. Marab Timbalan Dekin Timbalan Silwazab Timbalan Silwazab Timbalan Silwazab Timbalan Silwazab Timbalan Silwazab
	DR. HVREIL ANUAR B. KASDIRIN DR. HVREIL ANUAR B. In Timbalan Dek In Posat Pengai an Silwata Posat Pengai Matevsia Melaki Universiti Texnikal Matevsia
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SUPERVISOR REMARKS

EXTRACT NATURE OF WORK DONE	SUPERVISOF REMARKS	
the second strangest strangest	. 1984 - S	
best student award. The same process.		
were applied Check' the Journals either		
published or unpublished	5 48 A MA	
i e e e e e e e e e e e e e e e e e e e	ан араболан арады араболан	
	1001004	
) Assist the staff sort out the letters.	4 40	
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EXTRACT NATURE OF WORK DONE	SUPERVISO REMARKS
(Assort in preparing documents for the	
1951 meeting in deciding the winner	
for best student awards.	
Assigned to damp key in The graduated	
students details in microsoft excel.	
The details such name, faculty, phone no.	
and emails.	





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DATE: 910 0018

EXTRACT NATURE OF WORK DONE	SUPERVISO REMARKS
) Assist in write a letter of admiction offer. to	
Aftend a meeting with all PPS staff	
in the meeting room. Oriscuss about how formprove the service in pps.	
ь	

UNIVERSITI TEKNOLOGI MARA

PRACTICAL TRAINING

EXTRACT NATURE OF WORK DONE 112 100 10 1) Doing a Aling work which the trainee need. to find jetter and put it into the nght files. This itauk is for Zamalah scholarship. For those Students who received this scholarship they are assigned a workload by the faculty that fit the agreement for receiving the scholarship. In order, to ensure the student follow the term and condition, the trainer make our that PPS already received the workload letter from faculty. 2) then done those process the file will be give to the person in charge. LICENSING. CHERRY

SUPERVISOR

REMARKS

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DATE: 10/10/2018

PRACTICAL TRAINING

Anterior and a la



DATE : 16/10/ 2018

JPERVISOR REMARKS	EXTRACT NATURE OF WORK DONE
. ¹ 2	1) Assost M , calculating and checking
	clam for "Bayaran Saguhah"
	Denceramah / Panel Viva". Trainer
	must make sure the form are
reizen aurzie	completely filled with panel's with
	information and ever attached with the
	the evidence of expenses are attached with
	the form. The form completed form should.
N Gal	be endorsed by ac. PPS account admin /
N-11	Deputy dean before submitted to utem
	burging for futther procedure.
	if they need a help and assisting them to register subjects.
	RACTICAL TRAINING OG BOOK

EXTRACT NATURE OF WORK DONE	SUPERVISOR
	REMARKS
Discuss with superson to the	
Discuss with superisor for additional Afermatic content in the website	1
- Part : Resources (Doudload).	
	1.
(Standardize header minevery catego	1
of forms. Replace the form with	land temp
updated one Remove the ordered	5
frim .	adding a s
	C. 6. 18
Add another menu to download	1. S. S.
form becquse some had trouble in	
form because some had trouble in searching form at 'resources' menu	
Add another menu to 'download form' becquise some had trouble in searching form at 'resources' menu	
form becquese some had trouble in searching form at 'resources' menu	
form because some had trouble in searching form at 'resources' menu	·
form becquse some had trouble in searching form at 'resources' menu	· · · · · · · · · · · · · · · · · · ·
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form becquse some had trouble in searching form at 'resources' menu	· · · · · · · · · · · · · · · · · · ·
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form belause some had trouble in searching form at 'resources' menu	
for m' be (qu'se some had trouble in searching form at 'resources' menu	
form belause some had trouble in searching form at 'resources' menu	
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PRACTICAL TRAINING

DATE: 17/10/ 2018

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) Asnot in administrative work.	and the second		Explore Sistem Patlung Pascagisman
Contract and a second second	- Airest	(smps) in order to check phasent
les tra a service a service a service de la	A land		Mormation such & supervisor and
) Update contents in PPS websate	c16		o - Supervisor
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and the second	e dise	THE R. D. DOCTOR	5 X
Sec. of Access of Access of	· · · · · · · · · · · · · · · · · · ·	a) A	dd Information in the pps website
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SUPERVISOR REMARKS

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EXTRACT NATURE OF WORK DONE	SUPERVISO REMARKS
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Skindavdized with	
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PRACTICAL TRAINING LOG BOOK

EXTRACT NATURE OF WORK DONE	SUPERVISO REMARKS
1) Arrange the files at En Nizam's	
room. Separate the Zamalah agreement	
by PhD and Masler student for masler has black lape, while PhD	
masler has black lape, while PhD	
has red tape binding.	
3) Monitor microsoft outlook of calender	
which the jacilities in PPS has been	
booked for events or programs.	
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COMPANY DESCRIPTION

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EXTRACT NATURE OF WORK DONE	SUPERVISOF REMARKS
1) make udeo montage for ulgrade	
lauching event. The video consist	
vision, mision and all the activities.	
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DATE: 5/ 11/ 1010



EXTRACT NATURE OF WORK DONE	SUPERVISOR REMARKS
1) Make a draft for minule meeting for upcoming on upgrade meeting with	
all the exce and president.	
5 : x	
) make updale to the contents of pps website such	
the such	

DATE: 15/11/2018

EXTRACT NATURE OF WORK DONE	SUPERVISOF REMARKS
1) Arrit in view postgraduate association	
program (VPgrade) that lead by	64 4 CO.
Mr. Fadhlur, task is make a minule	
of meeting and ensure the program	F
ic going smoothly. The minutes consiste	8
of a few agenda such election of	
president, vice president and committee.	1 C
2) Explore in using veges fro for	
videos and montaj.	
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PRACTICAL TRAINING UNVERSITI

100.000	DATE: 19/11 2018
	EXTRACT NA
110-1-1	Prospectus
the second	D C mate day and
-	1) Supervisor give need to upd
III MARKAN	studies. Since prospectus 201
	to make a ne
	2) The prospectors
In the last of the	search all the faculty's web
ENCOME	course availabile to be added.
1 Million M	3) Discussion with
	Discuss what
	what to remo
	4) Join 'Somirar
	TVET 2018'

EXTRACT NATURE OF WORK DONE	SUPERVISOR REMARKS
Prospectus	
and the second	. ³¹ V C 3
1) Supervisor give a task which the tramee	10.5
need to update prospectus of postgraduat	he .
studies. Since IPS only to provide the	
prospectus 2015/2016 . I have been assigned	
to make a new prospectus for 2018/2014	1
a) The prospectus requires trainer to	
search all the Information in every	
faculty's website regarding their	
course availability, programme that need	
to be added.	
3) Discussion with supervisor and assistant	<u> </u>
rightar regarding this new prospectus.	
Discuss what need to be added and	
what to remove.	
) Join 'Sominar Kebangsaan Transforman	
[VET 2018'	

PRACTICAL TRAINING UNIVERSITI



DATE: 11/1/2018

1) Continue with adding content into.	
- the difficult - month to the	a La su stitut a 14
prospectus. Today's focusny on adding	A PARTY OF A
Faculty of Mechanical Engineering (FKM)	
information such as fees, programe	
Structure, re-calculate credit hours.	-1
and re-arrange the programme core.	
and course cover core.	
itin a	A A
.) Instead of website of faculty's website.	
1 also refer to Brochure and pamphlete to add some information.	4
	- 2

ser	EXTRACT NATURE OF W
	1) Continuing in adding (prospectus · Today's for content about faculty
	Engmeering (FKP) Includ
	program structure and credit hours.
	2) Entertain Students .at
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	PRACTICAL TRAINING

EXTRACT NATURE OF WORK DONE	SUPERVISOR REMARKS		
iontinuing in adding contents into			
rospectus. Today's focusing on adding			
content about Faculty of Manufacturing	· · · · ·		
Engmeening (FKP) Including fees,	ant dia 🖉		
rugram structure and re-calculate	a		
redit hours.			
itertain students at the counter.	· · ·		
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EXTRACT NATURE OF WORK DONE	ŠUPERVISO ŘÉMARKS
$\sigma_{12}^{*} = \sigma_{1}^{*} + \sigma_{2}^{*} + \sigma_{3}^{*}$	
) that Re-check the prospectus before	
submit to supervisor and associated Registrar	
Any correction will be update after	
discustion	-
1 m	
μ) <u>τ</u>	
) Explore Rampp in order to start the	ell de alt
roding for task tracking system.	
and the second second	
) make a draft for ERD, DFD and :	1
flow chart of Tast Tracking fuster Submit.	n - 2 - 2 - 14
to Facylty sypervisor.	in the second
4	

	DATE: 2
	(envoca
	1) Partie the
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	site enter
100	fellow
	3) Help robe.
Trans () parties	

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EXTRACT NATURE OF WORK DONE	SUPERVISOR REMARKS
(envocation	
1) Participate in convocation day, as 6'st	
the staff preparing dow scrolls and	
the transcripts for the graduated	ŭ.
student come to collect their	· · · · · ·
scheroff sroll m PPS office after	
convocation ceremony.	
site, I has been assigned to	<u></u>
entertain prople at the booth with	
fellow postgraduate student - (in morning)	
b) Help is key m data for returning	т.
robe.	

PRACTICAL TRAINING UNIVERSITI



TE: 29/4/21	18.22	UAIE : 30 / 1/ 2010	1 (1) (1) (1) (1) (1) (1) (1) (1) (1) (1
EXTRACT NATURE OF WORK DONE	SUPERVISOR RÉMARKS	EXTRACT NATURE OF WORK DONE	SUPERVISO REMARKS
		1) Continuing with the design of the	kia waji na mana
) Create database for my special	a. Ushah ka	tracking sulem interface Try, and error	
project using Kampp. The database	in the second	with the system and correctine	
consist 3 entity which including	Jun all	the unnecessary form boxes.	
staff project and task.	-9.; 44		
The second se	le mart	a desta	2
		2) En. Fund assigned filing task. Pu	1 m
Design the interface of the system		All the documents of viva - studient	
by using himi language. Three pages	R.	the files and record the inward do	Cumerisia and a
has been done.		l	
	in the		
	4. Teri	Telet discourse	
		- We	
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		Universiti Teknikal Ma	swazah lika
		Pusat pengalian S	Lavsia Melano
		Universiti Teknik	
		and the second se	
ACTICAL TRAINING OG BOOK		PRACTICAL TRAINING LOG BOOK	

	SUPERVISO
EXTRACT NATURE OF WORK DONE	REMARKS
) Entertain student who want to take	P 1 3
their transcript and soroll	
There is all sets	
Focusing in preparing my Interfal training report.	
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EXTRACT NATURE OF WORK DONE	SUPERVISOR REMARKS
U Stamp - toffer an admission letters before send it to postgraduate students.	
2) Change a few things such attribute on my diagram (ERD) for my special project.	
D) Assigned a filing work by a staff.	

		and the state of the	10000000000000000000000000000000000000		0230		3.1.3		CIt-t-C-				Techno		
SUPERVISOR	REMARKS	· Technology)	езет 21 города и 1966 города 2000 города и 1966 города и 2000 города и 20000 города и 2000 города и	55(4) 56(66 96 96 96 96 96 96 96 96 96 96 96 96	Progra Progra (Unitice Progra	d	וענה עצלאט גר פר גר גר גר גר גר גר גר גר גר גר גר גר גר	Academic Req. Bachelor degree with Minimum CGPA 2.50 or equivalent from UTeM or any recognized Institutions	English Re IELTS ≥ Ba TOEFL ≥ S;	nd 5.5	Faculty / Inst FKE / FKEKK / 2 – 6 Semestr Electroical (Ele Mechatronicc Electronics S Telecommun System Mechanical (Automotive Manufacturi	/ FKM / FKP er ectrical / s) Computer / ystem / sication / Energy)	Engine		N (' C
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UAIE	SUPÉRVISÓR REMARKS												Π		
DATE : 11/13 3018	VATURE OF WORK DONE		Some charges and correction me affered made such table for profitame offered	1 11 1 dacustor with superviser	·John	5	of by le by catifing .								

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EXTRACT NATURE OF WORK DONE	SUPERVISÓF REMARKS
1) Filing, a daily task to file up	
student's document, separate folder by en	ch
faculty.	
2) Stocktoking Account Assistant assigned	
the trainer to check the stock of s	tabourse
and calcula count if the items	I - HOIR US
are available or not. Note that some	
items are restock such as stapler,	
and cotton rope.	
3) separation file students file who already	
finished their studies in UTEM, about	
300 files man need to be placed	
in fila room.	
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EXTRACT NATURE OF WORK DONE	SUPERVISOR REMARKS
) Doing filing project key in the file into excell, punt out and	
file into excell, punt out and	And a star
shick it to every tied files :	the second second
) Continue my special project, ing to implement Phicoding in	the second the
ing to implement. Phicoding in	··· · ·
the interface	·
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EXTRACT NATURE OF WORK DONE	SUPERVISOR REMARKS	EXTRACT NATURE OF WORK DONE	SUPERVISO REMARKS
) Distribute questionnance to postarraduate	M	1) Assist to the En. Plugd to tay m	the
shident morder to make a stripistic	and the second	data of viva-voce student I need	to"
of televany exchange, programs for .	10 4	loan the smps and find the mfo	provestion
foreign students.		about the student. Stated the state	s of
	$= (\mathcal{C}_{X}, \mathcal{C}_{Y} \cup \mathcal{A}_{Y}) = \mathcal{A}_{Y}$	Viva. may pro	
ike on the state of the state of	- 44 - 1 - 1 - 1 - 1 - 1 - 1		
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EXTRACT NATURE OF WORK DONE	SUPERVISOR REMARKS	
) Labelling the B closed file before	<u>at a 11</u>	
send iff file room at 3rd tout floor.		
) Amange hardboind thesis in the shelves .		
3) Assist student to deal with afficer.	2 - X	
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EXTRACT NATURE OF WORK DONE	SUPERVISOR REMARKS	
) Replace secretary's work for 2 days		
since the secretary is on leave.		
Athewer the calls and alect the dean s achinities	, (A)	





