

FACULTY OF INFORMATION MANAGEMENT

INDUSTRIAL TRAINING REPORT (IMC690) AT PERBADANAN PERPUSTAKAAN AWAM PAHANG (PPAP) JALAN SRI KEMUNTING, TANAH PUTIH, 25100 KUANTAN, PAHANG

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1 SEPTEMBER 2021 - 31 JANUARI 2022

DECLARATION

I hereby declare that this is my original work. I have not copied from any other student's work or from

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Signed by

(NUR ATHIRAH BINTI MAD KASA)

2018248506

Date of submission: 11 Februari 2022

I

ABSTRACT

The internship is an integral platform for every student to gain experience in workplace. This is a report of student's industrial work experience for the industrial training course for IM244 which has been carried out at Perbadanan Perpustakaan Awam Pahang (PPAP) from 1 September 2021 until 31 January 2022. This course must be taken by all the students before complete their study in subject Library Management in UiTM. This reports also cover every activity that has been carried out in every units, special projects, skill applied and all the task that have been successfully perform during five months of internship there. In addition, this industrial training report consists of 4 chapters and that are introduction, organization of information, industrial training activities and conclusion. Chapter 1 consist of background of the organization, chapter 2 consist of departmental structure and function. While chapter 3 consists of training activities and special project and the last chapter is chapter 4 which has the conclusion of the report.

ACKNOWLEDGEMENT

First of all, I would like to say Alhamdulillah, thank you Allah for giving me good health to complete my internship on the right time. Next, I would like to thank to Encik Mohd Norshazlin Bin Sa'adun Nazir the library officer who is also my industry supervisor at Perbadanan Perpustakaan Awam Pahang for accepting me for industrial training at the library there. A big thanks to all staff at PPAP for the great experience throughout my training period because of their guidance, help and plenty of information about the library and give me a wonderful experience in work as a team especially in the project that I have assigned during my industrial training.

Next, a very thankful for lecturer Encik Mohd Zailan Endin and Encik Mohd Faizal bin Mohd Ramsi as my supervisor who gave me a lot of guidance and gave me ideas to complete my industrial training there. A very thank you also for lecturer Encik Wan Mohd Hafiz Bin Wan Hasnol for helping me to finish up this report. Although we are far away and do not have the opportunity to meet because of the COVID 19 pandemics but still find other methods to communicate with me which is through the online platform.

Last but not least, thank you to all my friend at the same place of training who always share relevant information, share ideas and provide help for every problem encountered throughout the industrial training. After that, thank you to my parents and family for helping me a lot, especially in terms of financial problems, always supporting everything I do and always being there for me. Lastly, thank you also to all people who involve directly and not directly in completing my practical report.

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CHAPTER 1: INTRODUCTION

1.0 INTRODUCTION

Industry Training is a prerequisite for students in certain programs at all levels of higher education at the Institute of Higher Learning (IPT). To increase the level of the work of the graduates, the program was introduced to empower industrial training competency required. LI courses provide students with learning opportunities in the workplace to receive practical experience in order to improve. This course provides exposure and experience to the students in terms of technology development, effective communication, teamwork practices, policies, procedures and regulations, professional perspective and reporting. In this era, graduates must have job skills and competence to enable them to be more competitive and able to decompose opportunities in the job market. The possession and award of a master's degree alone is not able to guarantee one's marketability, otherwise graduates need to have relevant knowledge, technical and practical skills, soft skills as well as attitudes positive to equip themselves before facing the challenges of the world of work real.

Industrial training is one of the requirement qualification for student to completing a degree especially from Faculty of Information Management, University Teknologi Mara (UiTM) has enlisted the subject Industrial Training (IMC 690). This subject will provide work experience to all student that taking this subject. This industrial training also conducted for 20 weeks starting 1 September 2021 to 31 January 2022. In addition, for graduates of the Bachelor of Information Management UiTM, all the students are given the freedom to choose their own organization or place to conduct industrial training either in the public or private sector. The organization selected must be in accordance with the interests of students and related to the program of study to enable students to apply the learning outcomes at the university throughout their industrial training.

Overall, industrial training provides many advantages and benefits to student. During the training period, students are exposed to a variety of activities in the field of duties, even though the job is not done entirely by students for the purpose of security or regular students were briefed and clear guidance and useful enough as a general knowledge, as well as exposed to the real working environment and can learn social skills such as communication and social relationships.

1.0.1 OBJECTIVES OF INDUSTRIAL TRAINING

- > To provide per-professional student with work experience during the industrial training.
- To help students to improve their marketability after graduation.
- Can help the students to apply the skills and knowledge gained from the university to benefit the organizations.

1.1 BACKGROUND OF THE LIBRARY



Figure 1: Logo Perbadanan Perpustakaan Awam Pahang

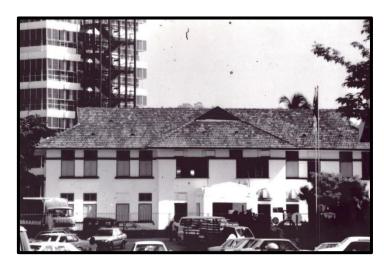


Figure 2: Old Library Building Perbadanan Perpustakaan Awam Pahang (PPAP)

Perbadanan Perpustakaan Awam Pahang (PPAP) is an public library and established under the Perbadanan Perpustakaan Awam Pahang Enactment 1973 and gazetted in government gazette No. 11 of 1973 on 4 October 1973. In 1972, the Pahang State Government established a committee to review the enactment of the Pahang Public Library Corporation Enactment. This committee was later known as the Kuantan General Khanah Khutub Committee.



Figure 3: Main building Perbadanan Perpustakaan Awam Pahang (PPAP)

Perbadanan Perpustakaan Awam Pahang has now moved to a new building in Lot 10, Jalan Kemunting, Kuantan. This 12,000 square meter building is a landmark of Pahang State's magnificent knowledge in front of Padang MPK 4, at the entrance to Kuantan Town.

Perbadanan Perpustakaan Awam Pahang started its operations for the community in the Rumah Rehat Lama at Jalan Masjid, Kuantan in 1976. In 1985, it moved to the old State Legislative Assembly Building in Jalan Gambut and was launch on 28 October 1987 by His Majesty Sultan of Pahang, Sultan Haji Ahmad Shah Al- Musta'in Billah Ibni Al-Marhum Sultan Abu Bakar Ri'ayatuddin Al- Mu'adzam Shah.

Perbadanan Perpustakaan Awam Pahang services are expanding to all 11 Districts in the State of Pahang with the establishment of District Libraries, Branches, Mobile Libraries (Group Loans) and Rural Libraries. Now, PPAP has 1 State Library, 10 District Libraries, 2 Branch Libraries, 28 State Rural Libraries, 32 PNM Rural Libraries, 1 Multimedia U-Pustaka Mobile Bus Unit and 7 Mobile Library units.

1.1.1 LOCATION OF THE LIBRARY



Figure 4: Location of Perbadanan Perpustakaan Awam Pahang

Library address:
Perbadanan Perpustakaan Awam Pahang,
Jalan Sri Kemunting,
Tanah Putih,
25100 Kuantan,
Pahang.

1.1.2 OPENING HOURS OF THE LIBRARY

DAYS	TIMES
MONDAY - THURSDAY	9.00 A.M - 5.00 P.M
	9.00 A.M - 12.00 P.M
FRIDAY	BREAK HOURS: 12.00 P.M - 2.30
	2.30 P.M - 5.00 P.M
SATURDAY/ SUNDAY /PUBLIC HOLIDAYS CLOSED	

Table 1: Library opening hours

1.1.3 VISION AND MISION

VISION

> To be a lifelong learning center to build an excellent society.

MISION

- Provide complete, conducive and excellent library infrastructure and services
- Creating a knowledge-cultured society through planned programs and building library staff
- Dignifying the State Intellectual Heritage Center

1.1.4 SERVICES

> LOANS

Almost all the libraries have loans services, which is borrow and returning book. Borrow and returning books also known as circulation. In Perbadanan Perpustakaan Awam Pahang it's provides three circulation services for user to borrow library materials such as at "Pinjaman Umum, Perpustakaan Kanak-Kanak, and Pinjaman Fiksyen". Users need to have a valid membership to borrow library materials. Each member allowed to borrow 5 books within 2 weeks (14 days). A loan extension can be made if the book is not booked by another user. Loan extension is only allowed once (14 Days). Loan extensions also can be made either in person at the counter, or by phone or online.

Late Returned Penalty Charges

Туре	Duration	Penalty charge
Late returned	1 Day late	RM0.50 per day
Books damaged/ not returned	-	Pay according to the original price of the book

Table 2: Late returned penalty charge

> RESERVATIONS

Reservations can also be made through WebOPAC and users also can call the librarian services. The library will keep the books ordered by users within 3 days.

MEMBERSHIP

Catogory	Payment (RM) / Year
Citizen	
❖ Adult	RM 10
❖ Children	RM10
Non citizen	
❖ Adult	RM20
❖ Children	RM20

Table 3: Membership

> PINJAMAN KELOMPOK

"Perkhidmatan Pinjaman Kelompok" has been introduced in PPAP (Kuantan since 1995. Now, the service has 139 members consisting of government departments, private organizations, associations, clubs and societies.

LOAN COLLECTION CONSISTS OF:

- Group Loan Collection:
 Collection from open shelves available at PAD/PAC and Mobile Bus Service
 Collection
- Materials to be borrowed include fiction/non-fiction materials in Bahasa
 Malaysia and English
- Consists of reading material for various ages, namely children, youth, adults
- Users will receive the book/material after 7 days from the date of application

PURPOSE:

- To provide support and encouragement to government departments, private organizations, associations, clubs and organizations that constantly strive to provide reading facilities to the public.
- To help diversify the collection of reading materials available in small reading rooms/libraries that do not have sufficient reading materials.
- One of the efforts is to distribute reading materials and further expand the state public library services to residents far from the city center to enjoy the convenience of obtaining reading materials provided by the PPAP.
- As one of the efforts to cultivate and increase the interest in reading among the community, especially in the state of Pahang Darul Makmur.

Jumlah Pinjaman (buah)	Tempoh Pinjaman	Lokasi
Maksimum 300 buah buku	3 bulan	PPAP
Maksimum 100 buah buku	1 bulan	PAD
Maksimum 100 buah buku	1 bulan	PAC

Figure 5: Quantity/period of material loan

ONLINE SERVICES

Renew books/ Check Loan and PPAP Collection

Online services provide Renew Books/Check Loan and PPAP Collection Search. Users need their own id and password to log in to the online services that have been provide when they have been registered as a membership at PPAP.

U-PUSTAKA

Then online services also provide U-Pustaka. U-Pustaka such as free online database. U-Pustaka an online service that can be accessed through the U-Pustaka portal by all Malaysians anytime and anywhere.

U-PUSTAKA PORTAL:

https://www.u-library.gov.my/portal/ms/home



Figure 6: U-Pustaka portal



Figure 7: U-Pustaka flyer

1.1.5 FACILITY

FACILITIES	DESCRIPTION
Reading Area	PPAP provides spacious reading areas at every level in the library.
Book Drop GELONGSOR BUIKU BOOK DROP	Book drop works for users to return books.
Kiosk	Kiosk for user to borrow book by enter their own ID
Hall	Halls are provided at state libraries to facilitate the implementation of library activities and are open for rent by outsiders at a pre-determined rate. For rentals, the public can contact the PPAP Management Services Division for more information

Wifi Zone



User can get connected to the network from anywhere within the library premises.

Computer Lab



Computer labs can be used for any activities that involving the use of computers located in Perpustakaan Digital dan Media at level 1.

I-Mac

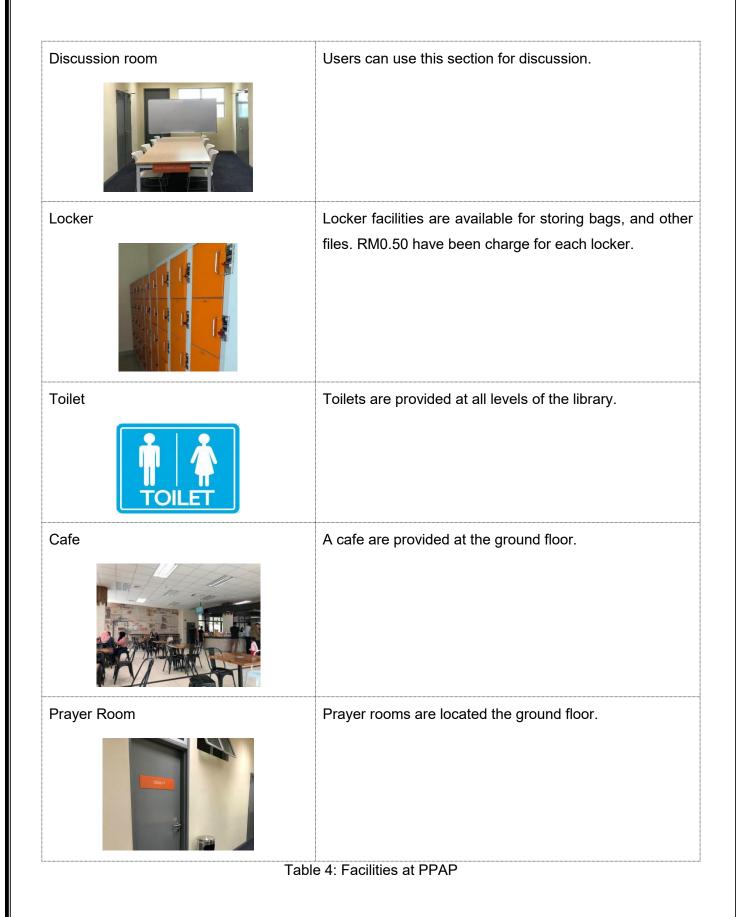


There also the collection of I-Mac in Perpustakaan Digital dan Media. The charge for user RM2 per hours.

Web Opac



Users can search for the book that they want and copy the call number on a piece of paper before searching it on the shelves.



1.1.6 LIBRARY ETHICS

Library ethics generally means a systematic of library fundamental principles, policies regarding how libraries are to be set up, how materials are to be acquired and organized, and materials are to be weeded, libraries are to be managed, conflicts are to be resolved among others. Library ethics are the basic principles that govern the behavior or shape the ways users behave or conduct themselves in the Library. Therefore, below are some ethical guidelines to follow:

Users are prohibited from;

- > Bring in bags, files, helmets, sharp tools or similar equipment. It should be left in the cabinet provided.
- Using mobile phones in the library except in areas determined by the library.
- ➤ Eat, drink except for drinks provided by the library in the designated space and make dirty in the library.
- Smoking or vaping in and around the library area.
- > Chatting, behaving inappropriately/impolitely disturbs the peace of users in the library.
- Bet or gamble in or around the library area.
- Misusing materials such as tearing, staining, scratching and so on.
- Reserve a seat.
- Remove furniture or damage it.
- > Leaving used library materials littered on the table. It must be placed on a trolley provided by the library.
- Dress immodestly
- Rare, tight and eye -catching
- Skirts, pants or sheaths above knee level
- Singlets or sleeveless shirts or the like
- No one is allowed:
- Offer any items for sale in the library except with the permission of the Director of PPAP
- Take pictures of the library or people in the library
- Conducting any interviews in the library without permission
- Display, distribute, affix/paste any advertisement, sticker/notice in any part of the library

1.2 ORGANIZATIONAL STRUCTURE

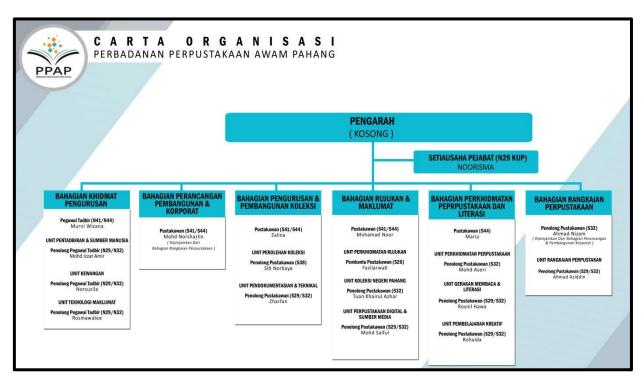


Figure 8: Organizational structure of PPAP

Figure 8 show the organizational structure for Perbadanan Perpustakaan Awam Pahang. There have 6 department which are Bahagian Khidmat Pengurusan, Bahagian Perancangan Pembangunan & Korporat, Bahagian Pengurusan & Pembangunan Koleksi, Bahagian Rujukan & Maklumat, Bahagian Perkihdmatan Perpustakaan dan Literasi and Bahagian Rangkaian Perpustakaan.

CHAPTER 2: ORGANIZATION INFORMATION

2.1 DEPARTMENTAL STRUCTURE

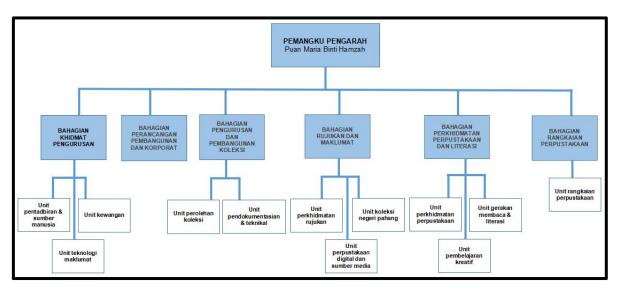


Figure 9: Departmental structure

2.2 DEPARTMENTAL FUNCTION

2.2.1 BAHAGIAN KHIDMAT PENGURUSAN

This department have three department which are Unit Pentadbiran & Sumber Manusia, Unit Kewangan and Unit Teknologi Maklumat. This department head by Puan Murni Wirzana Binti Abd. Ghani. The main objective of this department is:

Serve fairly and transparently in administrative, financial and human resource development matters to support the main objectives of the department.

2.2.2 BAHAGIAN PERANCANGAN PEMBANGUNAN DAN KORPORAT

The head department of Bahagian Perancangan Pembangunan dan Korporat is under Encik Mohd Norshazlin bin Sa'adun Nazir. The objective of this unit is:

❖ To plan, manage and implement library development projects with the cooperation of the implementing department such as JKR, District Office and others so that the objectives of the department can be achieved.

2.2.3 BAHAGIAN PENGURUSAN DAN PEMBANGUNAN KOLEKSI

This department have two units which are Unit Perolehan and Unit Pendokumentasian & Teknikal. This department head by Puan Zalina Binti Ahmad. The objective of this department is:

❖ To plan, manage and implement the procurement of quality library materials and meet the needs of users as well as manage the cataloging of materials in accordance with the guidelines used to achieve the objectives of the department.

2.2.4 BAHAGIAN RUJUKAN & MAKLUMAT

The head department of Bahagian Rujukan & Maklumat is Encik Mohd Noor. This department have three units which are Unit Perkhidmatan Rujukan under Encik Mohd Noor, Unit Koleksi Negeri Pahang under Encik Tuan Khairul and Unit Perpustakaan Digital dan Sumber Media under Encik Mohd Shaiful.

2.2.5 BAHAGIAN PERKHIDMATAN PERPUSTAKAAN DAN LITERASI

The head department for Bahagian Perkhidmatan Perpustakaan dan Literasi is Puan Maria Binti Hamzah. There have three units under this department which are Unit Perkhidmatan Perpustakaan under Encik Mohd Aseri, Unit Gerakan Membaca & Literasi under Puan Maria and Unit Pembelajaran Kreatif under Puan Rohaida. The objective of this department is:

Manage library services including circulation, reference, state collection and library encouragement services provided to library users in order to achieve the department's objectives

2.2.6 BAHAGIAN RANGKAIAN PERPUSTAKAAN

The head department for Bahagian Rangkaian Perpustakaan is Encik Ahmad Nizam bin Ismail. The objective for this department is:

❖ To manage district library services, branches, villages and mobile services through the concept of `central monitoring 'in ensuring that the department's objectives are achieved.

CHAPTER 3: INDUSTRIAL TRAINING ACTIVITIES

3. 1 TRAINING ACTIVITIES



Figure 10: Self report as an internship student.

On the 1 September 2021 Wednesday, a total of eight industrial trainees from Universiti Teknologi Mara (UiTM) Cawangan Negeri Sembilan, Kampus Rembau has chosen Perbadanan Perpustakaan Awam Pahang as our place for five months industrial training. On the day, Encik Mohd Norshazlin as the supervisor for student practical in PPAP welcome all of the trainees at Bilik Korporat on level 3.

Encik Mohd Norshazlin bin Sa'adun Nazir also briefing about Perbadanan Perpustakaan Awam Pahang (PPAP). In PPAP, there have 6 department and Encik Norshazlin provided schedule of student intern and scope work for each department. Table 5 shows the industrial trainee schedule for five months.

After the briefing, Encik Mohd Norshazlin took eight industrial trainees to library tour at PPAP and get ice breaking with Head divisions and all staff at PPAP. After the tour, the student also have been briefing about the live on the Facebook Rasmi Perbadanan Perpustakaan Awam Pahang. Then, the trainees join webinar at Facebook PPAP title, "Program Bual Bicara Bahaya Alam Sekitar: Lindungi Anak Kita". The live session give many benefits to others and the trainees also can share the live session as a support for Facebook PPAP.

DATE	DEPARTMENT/UNIT	OFFICER
1.09.2021	BAHAGIAN RUJUKAN DAN	ENCIK MOHAMAD NOOR
- 15.10.2021	MAKLUMAT	BIN ABD. RAHMAN
18.10.2021	BAHAGIAN PENGURUSAN DAN	PUAN ZALINA BINTI
- 19.11.2021	PEMBANGUNAN KOLEKSI	AHMAD
22.11.2021	BAHAGIAN PERKHIDMATAN	PUAN MARIA BINTI
- 31.12.2021	PERPUSTAKAAN DAN LITERASI	HAMZAH
3.01.2022	BAHAGIAN PERANCANGAN	ENCIK MOHD
- 7.01 & 31.01.2022	PEMBANGUNAN DAN KORPORAT	NORSHAZLIN BIN
7.01 & 01.01.2022		SA'ADUN NAZIR
10.1.2022	BAHAGIAN RANGKAIAN	ENCIK AHMAD NIZAM BIN
- 14.01.2022	PERPUSTAKAAN	ISMAIL
17.01.2022	BAHAGIAN KHIDMAT	PUAN MURNI WIZANA
- 28.01.2022	PENGURUSAN	BINTI ABD. GHANI

Table 5: Industrial Trainee Schedule

3.1.1 BAHAGIAN RUJUKAN DAN MAKLUMAT

On 2 September 2021, I and Fatin Farhana my department mate has been placed at Bahagian Rujukan dan Maklumat. Encik Mohamad Noor as a head department explain that in Bahagian Rujukan dan Maklumat there have another unit such as unit Unit Koleksi Negeri Pahang dan Unit Perpustakaan Digital dan Sumber Media. In this department me and Fatin Farhana have been divided into two group with the schedule that have been prepared.

3.1.1.1 UNIT PERKHIDMATAN RUJUKAN

I have been placed at Unit Perkhidmatan Rujukan from 2 September 2021 until 17 September 2021. The Head department Encik Mohamad Noor bin Abdul Rahman briefing and give explanation about reference section and database in PPAP: U-Pustaka. In this department I have made a poster for U-Pustaka Online Database and I learn how to responded to the request of for students at SMK Lanchang and edit the template such as their id and password.





Figure 11: Poster 1

Figure 12: Poster 2



Figure 13: Poster 3



Figure 15: Poster 5

Figure 14: Poster 4



Figure 16: Poster 6



"BOND"

Benchmarking
Online
Networking
Database

- PANGKALAN DATA / HUB RUJUKAN
AMALANTERBAIK
- PERCUMA DAN BOLEH DIAKSES DI SELURUH
NEGARA (NATIONWIDE ACCESS).

rujukanppap@gmail.com
https://www.u-pustaka.gov.my

SILA JADI
AHLI!

User Registration
User Registration
User Profile
User Profil

Figure 17: Poster 7



Figure 19: Poster 9



Figure 18: Poster 8

Figure 20: Poster 10



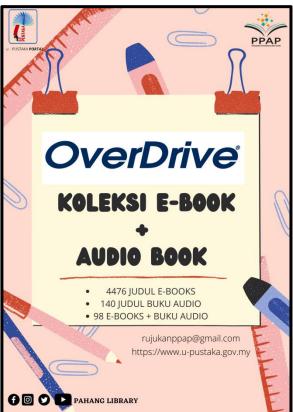


Figure 21: Poster 11

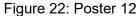




Figure 23: Poster 13



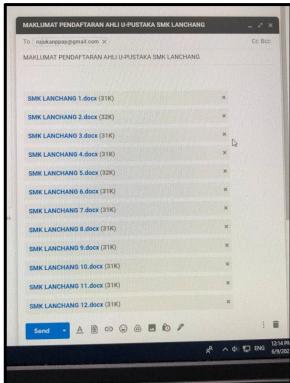


Figure 24: Example letter of U-Pustaka

Figure 25: Email the soft copy

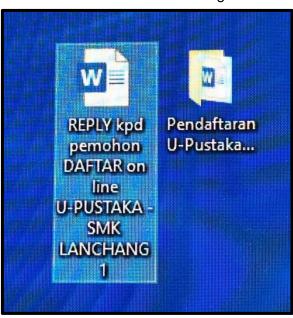


Figure 26: Example of template for U-Pustaka

3.1.1.2 UNIT KOLEKSI NEGERI PAHANG

I have been placed at this unit under Tuan Khairul from 21 September 2021 until 1 October 2021. In Unit Koleksi Negeri Pahang, I have learned to scan a book using the machine scan and the tittle book is "ASAL USUL NEGERI DI MALAYSIA"



SCAN Z

Figure 27: Scanning book

Figure 28: Scanning book

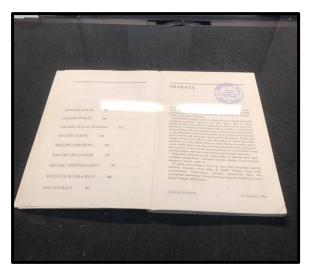


Figure 29: Scanning book

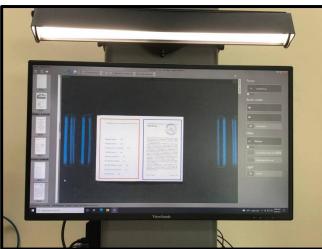
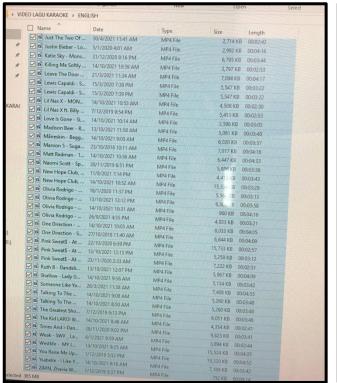


Figure 30: Scanning book

3.1.1.3 UNIT PERPUSTAKAAN DIGITAL DAN SUMBER MEDIA

In this unit, I have been placed under Encik Mohd Saiful from 4 October 2021 until 15 October 2021. In this department I have learn how to download a Video from Youtube and I also made a poster for book review.



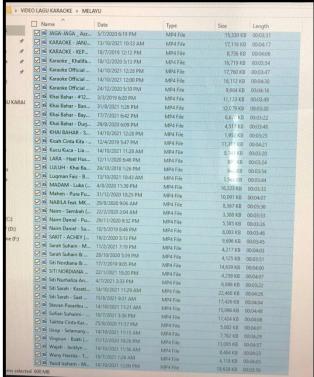


Figure 31: Video Karaoke in English

Figure 32: Video Karaoke in Malay



Figure 33: Poster for book review

3.1.2 BAHAGIAN PEMBANGUNAN KOLEKSI

On 18 October 2021, I have changed my department to Bahagian Pembangunan Koleksi. On the day, me and Fatin Farhana have briefing with head of collection management and administration division Puan Zalina binti Ahmad. Puan Zalina explain there have 2 unit in this department.

3.1.2.1 UNIT PEROLEHAN

18 October 2021 until 29 October 2021 me and Fatin Farhana under Unit Perolehan. In this department I have learn how to attach the procurement numbers stickers on the books for rural library.



Figure 34: List of the book

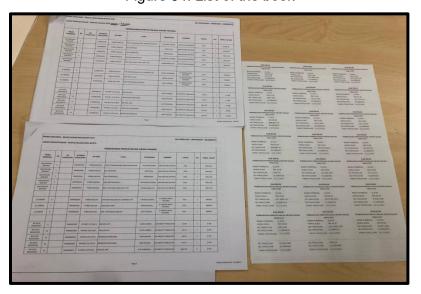


Figure 35: List of the book and sticker





Figure 36: The book with procurement number

Figure 37: The book with procurement number



Figure 38: The box of book that need to stamp with sticker number



Figure 39: The box of book that need to stamp with sticker number

In every morning, me and Fatin Farhana go to the Bahagian Pinjaman Fiksyen and Bahagian Pinjaman Umum for arranged book at the shelf.



Figure 40: Arranged book at the shelf

Then, I get a task from Puan Zalina to go at Perpustakaan Digital dan Sumber Media for make a check up the list of DVD that available at the shelf.

BIL.	ORDER	CODE	TAJUK	FORMAT	PEMBEKAL	TAHUN	KIT	AGHAN LOKA		
	NUMBER	7802E			0.000,000,000	TERRIT	3841	P	DH	cw
1		1.414	FINDING NEMO 3D (3D)	30	ALLY DISTRIBOOKS		i.			
2		1,-19-2	KUNGPU PANDA 2 3D (BD)	30	ALLY DISTRIBOOKS		0	Т	П	П
j		120-2	RIO 3D (8D)	30	ALLY DISTRIBOOKS		1			П
4		1.43-2	CIRQUE DU SOLEIL WORLDS AWAY 3D (BD) COMBO	3D-8D	ALLY DISTRIBOOKS		i.		П	Г
3		N-1-1	THE HOBBIT TRILOGY (3D BD)	3D+BD	ALLY DISTRIBOOKS	_	i.		Н	H
		800M 37	BUMBLIBEE 4K ULTRA HD	4%	ALLY DISTRIBOOKS		1			Н
7		ROOM 39	ANT-MAN AND THE WASP (4K UHD+BD)	4K+BD	ALLY DISTRIBOOKS	_	E.			H
		ROOM 42	BOHEMIAN RPAPSODY (4K URD+BD)	4K+8iD	ALLY DISTRIBOOKS		r			H
		ROOM 35	DESPICABLE ME 3 (4K UHD+BD)	4K+BD	ALLY DISTRIBOOKS		10		Н	H
10		ROOM 44	OCEAN EIGHT (4K UHD+8D)	4K+BD	ALLY DISTRIBOOKS		-	100		\vdash
11		ROOM 34	PREDATOR, THE (4K UHD) 8D)	4K+BD	ALLY DISTRIBUXOKS		-	\vdash	Н	Н
12		ROOM 41	ROBIN HOOD (4K UHD > BD)	4K+BD	ALLY DISTRIBOOKS				Н	H
13		ROOM 39	THE MEG (4K UHD+BD)	4K+BD	ALLY DISTRIBOOKS		t.		Н	H
14		ROOM 32	TRANSFORMERS: REVENGE OF THE FALLEN (4K.	4K+8D	ALLY DISTRIBOOKS		10	-	Н	H
15		ROOM IS	UHD) + HD A STAR IS BORN (BD)	BD BD	ALLY DISTRIBOOKS		1		H	\vdash
16		2000		17.00	ALLY DISTRIBUXOKS		- 12	10 12		H
10		E-1-2	ACTION POINT (BD) BACKDRAFT 2: FIRE CHASER	BD	ALLY DISTRIBOOKS			-	H	H
		AS-3-4	CANADA CONTRACTOR CONT	BD				-	\vdash	H
18		AB-3-4	BAD TIMES AT THE EL ROVALE (BD)	BD	ALLY DISTRIBOOKS		1	-		H
19		A8-3-2	BOHEMIAN RPAPSODY (BD)	BD	ALLY DISTRIBOOKS		1	-		H
20		ASI-3-1	BREAKTHRÖUGH (BD)	BD	ALLY DISTRIBOOKS		1			⊢
23	_	AB-3-2	CRAZY RICH ASIAN (BD)	BD	ALLY DISTRIBOOKS		1	-		⊢
24		AB-4-2	DUMBO (BO)	BD	ALLY DISTRIBOOKS		1	_	Н	┡
25		AB-3-3	FAST & FURIOUS N (BD)	BD	ALLY DISTRIBOOKS		1	_	Ш	L
41		AB-3-4	SPIDER-MAN FAR FROM HOME	BD	ALLY DISTRIBOOKS		E.	_		L
4)		ROOM 4	THE ANGRY BIRD-MOVIE 2	BD	ALLY DISTRIBOOKS		16	_	Ш	L
47		L342	THOUSAND WORDS (NA (BD)	BD	ALLY DISTRIBOOKS		E			
-81		AB-10-3	TITANIC (2 DISC BD)	BD	ALLY DISTRIBOOKS		10			
49		ROOM 20	TOY STORY 4 (BB)	BD	ALLY DISTRIBUXIKS		1:			
50		AB-3-1	X MEN FIRST CLASS (BD)	BD	ALLY DISTRIBOOKS		10			
51		AB-10-3	X-MEN: DAYS OF FUTURE PAST (BD)	BD	ALLY DISTRIBOOKS		15			
76		X94	4400 SEASON 2	DVD	ALLY DISTRIBOOKS		. 19			
282		G-10-4	DESPICABLE ME 3 (DVD)	DVD	ALLY DISTRIBOOKS		15			
373		NR-22	GAME OF THRONE SEASON 8 (DVD)	DVD	ALLY DISTRIBUOKS		É			
643		M-5-4	PERSON OF INTEREST : THE COMPLETE THIRD SEASON	DVD	ALLY DISTRIBOOKS		E.			
644		A-26-1	PETER PAN DIAMOND EDITION	DVD	ALLY DISTRIBOOKS		ij			
645		A-26-2	PETER PAN RETURN TO NEVERLAND	DVD	ALLY DISTRIBOOKS		10			
651		(8-8-)	PIRATES OF THE CARIBBEAN 5: SALAZAR'S REVENGE (DVD)	DVD	ALLY DISTRIBOOKS		1			
2K3		M-9-1	THE CLOSER: THE COMPLETE SEVENTH AND FINAL SEASON (DVD)	DVD	ALLY DISTRIBOOKS		i			Г
284		M-9-1	THE CLOSER: THE COMPLETE SIXTH SEASON (DVD)	DVD	ALLY DISTRIBOOKS		10			
NON.		B-30-3	THE GOOD DENOSAUR (DVD)	DVD	ALLY DISTRIBOOKS		i.			Г
882	et .	6313	TOOTH FAIRY	DVD	ALLY DISTRIBUOKS		E.			
883		C-14-1	TOOTH FAIRY 2 (DVD)	DVD	ALLY DISTRIBOOKS		()		Г	Г
949	-	AA-10-1	VIKINGS SI (DVD)	DVD	ALLY DISTRIBOOKS		E			
963		C-18-4	X MEN (VERSION 1.5)	DVD	ALLY DISTRIBOOKS		E			T
984		C-20-3	X MEN 2 (SE)	DVD	ALLY DISTRIBUOKS		10			-
		C-19-5	X MEN 3 - THE LAST STAND	DVD	ALLY DISTRIBOOKS	-		-	-	-

Figure 41: The list name of CD/DVD

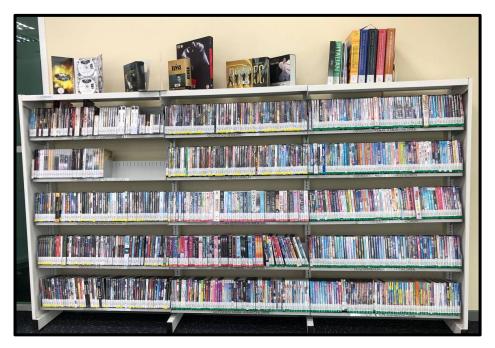


Figure 42: The CD/DVD in Pusat Digital dan Sumber Media

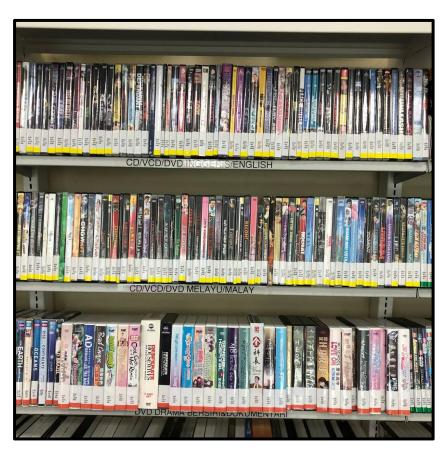


Figure 43: The CD/DVD in Pusat Digital dan Sumber Media

3.1.2.2 UNIT PENDOKUMENTASIAN & TEKNIKAL

1 November 2021 until 19 November 2021 I have been placed at Unit Pendokumentasian & Teknikal under Encik Zharfan. In this unit I learn how to to attach a call number sticker at the book spine and need to stamp the book by using library stamp. Then, attach sticker code such as colour orange and green based on the type of book and attach the RFID to the books.



Figure 44: Info about the colour stamp



Figure 45: The book with sticker code

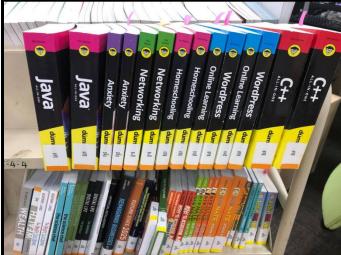


Figure 46: The book with sticker code



Figure 47: Book with the stamp of PPAP

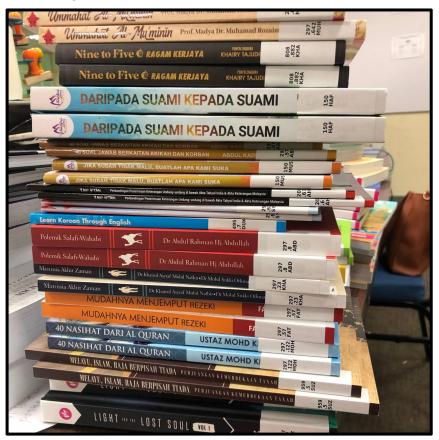


Figure 48: The book with sticker code

Then I also learn to scan bar code book by using the machine scan to identify the book. After that, put the book at the WISERF machine to make sure the tagging OK or TAGGNG FAILED. The WISERF machine also function for make sure whether the RFID valid or not.

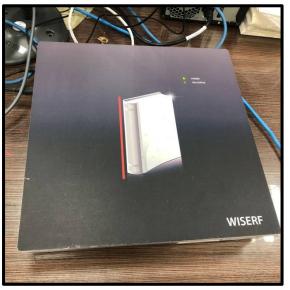




Figure 49: Wiserf machine

Figure 50: Scan machine

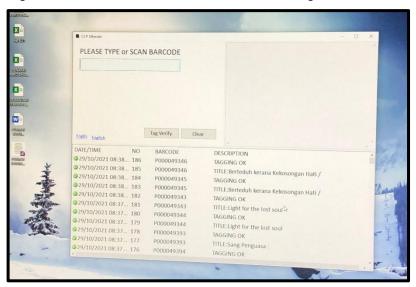


Figure 51: Software to check the tagging RFID

In this unit pendokumentasian & teknikal, I also learn to edit item using the KOHA system and catalog new book with Encik Zharfan.

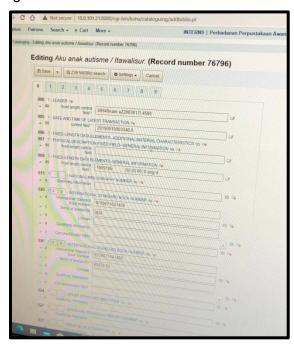


Figure 52: Edit item using KOHA system

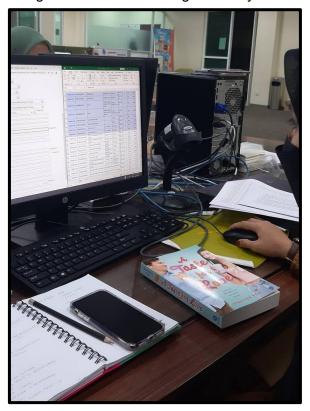


Figure 53: Learning to catalog new book using KOHA

3.1.3 BAHAGIAN PERKHIDMATAN PERPUSTAKAAN DAN LITERASI

My second department unit is at Bahagaian Perkhidmatan Perpustakaan dan Literasi. Puan Maria Binti Hamzah as a head department. Puan Maria explain there three unit under this department which is Unit Perkhidmatan Perpustakaan, Unit Gerakan Membaca & Literasi and Unit Pembelajaran Kreatif.

3.1.3.1 UNIT PEMBELAJARAN KREATIF

I have been placed under this unit from 22 November 2021 until 3 Disember 2021. This unit is under Puan Rohaida. In this unit I have made a poster for Children's Day. In this department



Figure 54: Poster for "Seni Kreatif Membuat Beg Kertas"



Figure 55: Poster for "Kuiz Ict"



Figure 56: Poster for "Pertandingan Melukis Poster Kenali Cakerawala

On 27 Disember 2021, all the trainees go to Perkarangan Sungai Lembing for Program Pameran Seabad El-Dorado Timur dalam Kenangan. In this program me and Alia Affina as the emcee for Science Hero and Puppet Shows. The trainees also involved in exercise activity such as lead the children to dance. There have 3 dances: Fly, Gemuruh and A Ram Sam Sam



Figure 57: Emcee for Program at Sungai Lembing



Figure 58: Emcee for Science Heroes



Figure 59: Emcee for Puppet Shows



Figure 60: Dance with the children's

On 29 November 2021, the trainees have a meeting with Encik Tuan Khairul about video corporate and on 1 December 2021 we start recorded video tour corporate with Encik Tuan Khairul and Encik Mustakim.



Figure 61: Meeting with Encik Tuan Khairul



Figure 62: Record video tour corporate

3.1.3.2 UNIT PERKHIDMATAN PERPUSTAKAAN

In have been placed at this unit from 6 December 2021 until 17 December 2021 under Encik Mohd Aseri. In this unit I have briefing with Encik Mohd Aseri about Unit Perkhidmatan Perpustakaan that have two department such as Bahagian Pinjaman Fiksyen and Bahagian Pinjaman Umum. In this department Encik Aseri have give a task for me to assign at the counter. Then, Encik Aseri also bring me to the Book Drop room at the ground floor and explain how the book drop room function. In that room, there have books that have been returned from users using the Machine Book Drop.



Figure 63: Machine Book Drop

On 13 December 2021 until 17 December 2021, me, Nur Syuhada and Wan Afiqah Fatimah Has been choose as a committee member for Program Kem Saintis Muda Peringkat Negeri Pahang 2021 from 8.00 a.m. until 5.00 p.m. at Makmal ICT level 1. In this program there have 5 student involved from different school at Kuantan. They have do many experiment and all the item for the experimental have been provided.



Figure 64: Kem Saintis Muda



Figure 65: Student at Kem Saintis Muda



Figure 66: Student do the experimental



Figure 67: Help the student to do the experimental

On 16 December until 17 Dicember me, and Fatin Farhana has been choose as a committee member for Program Pameran Perpustakaan Bersempena Majlis Khatan Perdana 2021 at Perpustakaan Desa Bandar Tun Razak.



Figure 68: Picture with staff and Puan Maria



Figure 69: Pameran Perpustakaan Bersempena Majlis Khatan Perdana



Figure 70: Majlis Berkhatan

3.1.3.3 UNIT GERAKAN MEMBACA & LITERASI

After that, I have been placed at this unit from 20 December 2021 until 31 December 2021. This unit is under Puan Rosnil Hawa. At this unit I have learn how to make a minute file about "Kewangan". At this department I also have packing a goodies for give a donation at Pusat Pemindahan Banjir at Dewan Paya Besar Kuantan for CSR especially for children of flood victims with Puan Maria and staff at PPAP.

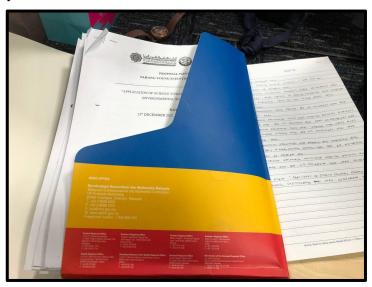


Figure 71: File minutes of "Kewangan"



Figure 72: Packing Goodies



Figure 73: The children's with the goodies



Figure 74: Puan Maria have been interview with the reporter.

3.1.4 BAHAGIAN PERANCANGAN PEMBANGUNAN DAN KORPORAT

After that, my next department is at Bahagian Perancangan Pembangunan dan Korporat. In this unit the head department is Encik Mohd Norshazlin and I have briefing with Encik Mohd Norshazlin about Bahagian Korporat. In this unit I have learn how to do the statistic "Statistik Perpustakaan Desa Tahun 2021". In this unit, I also have assigned at counter at the lobby to tick the attendance of the users at the library.

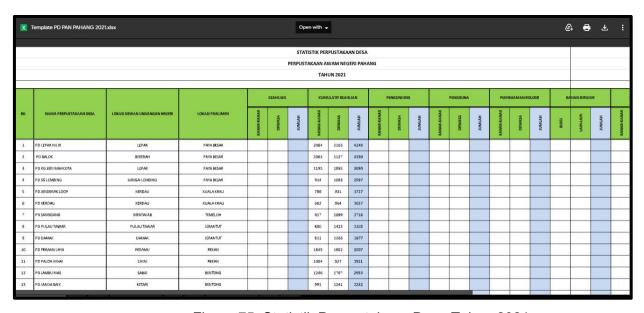


Figure 75: Statistik Perpustakaan Desa Tahun 2021

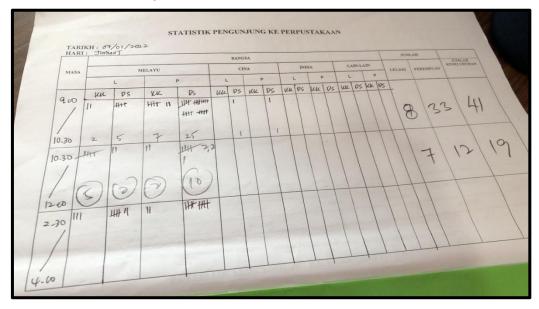


Figure 76: Attendance users

3.1.5 BAHAGIAN RANGKAIAN PERPUSTAKAAN

Then, I have been placed at Bahagian Rangkaian Perpustakaan under Encik Ahmad Nizam. When I was at this department me and Fatin Farhana have been choose to go to Perpustakaan Awam Daerah Pekan for TASK FORCE KOHA Bagi Modul katalog. In Task Force Koha, I have learn to key in the data from 8 a.m. We go to Perpustakaan Daerah Pekan for five days from 10 January 2022 until 14 January 2022.



Figure 77: Perpustakaan Awam Daerah Pekan



Figure 78: Key in the data



Figure 79: Key in the data



Figure 80: Last day at Perpustakaan Awam Daerah Pekan

3.1.6 BAHAGIAN KHIDMAT PENGURUSAN

This is my last department at Bahagian Khidmat Pengurusan. In this department I have been placed from 17 January 2022 until 28 January 2022. The head department is Puan Murni Wizana. Puan Murni have explained about this department. In this department there have 3 units which are Unit Pentadbiran & Sumber Manusia, Unit Kewangan and Unit Teknologi Maklumat. In this department I have learn how to write the attendance staff at PPAP for programme Motivasi Tinggi Mengatasi Sikap "Bangau Oh Bangau" in the "Buku Log Latihan" to make sure the staff attendance has been recorded in the book. Then, I also have assigned at the counter to tick the attendance for staff at PPAP for programme Motivasi Tinggi Mengatasi Sikap "Bangau Oh Bangau". I also have make a "Borang Soal Selidik Kajian Penilaian Keberkesanan Kursus" and write a report for programme Motivasi Tinggi Mengatasi Sikap "Bangau Oh Bangau".

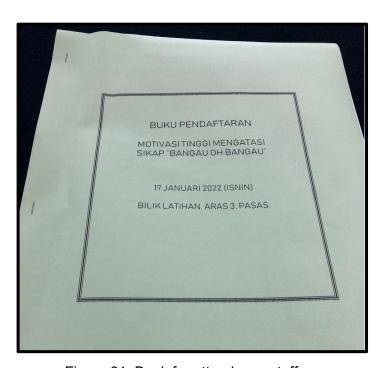


Figure 81: Book for attendance staff



Figure 82: Assigned at the registration counter



Figure 83: Log Book staff at PPAP

I also have learned how to make a feedback form and made a report for Motivasi Tinggi Mengatasi Sikap "Bangau oh Bangau".

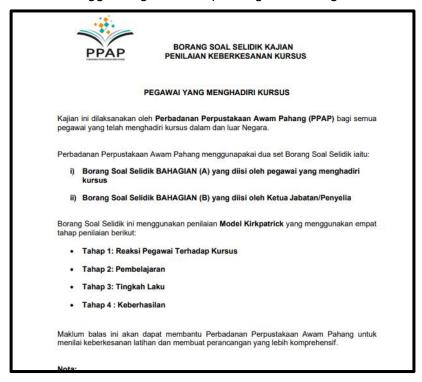


Figure 84: Feedback form

PE	EGAWAI YANG MENGH	ADIRI KURSUS		
BAHAGIAN A : MAKLUMA	T DIRI			
Nama Pegawai	1			
No.Kad Pengenalan	:			
Jawatan	:	Gred :		
Jabatan / Bahagian	:			
E-mail	:	: No. Telefon (P)		
Nama Kursus / Bengkel yang dihadiri	:			
Penganjur	:			
Tempoh Kursus	: Dari :	Hingga		
Tempat Kursus	:			
	_			
Jenis Kursus	: Dalam Nega	Luar Negara		
Kategori Kursus	: Generik *	Functional**		

Figure 85: Feedback form



Figure 86: Report for Motivasi Tinggi Mengatasi Sikap "Bangau oh Bangau".

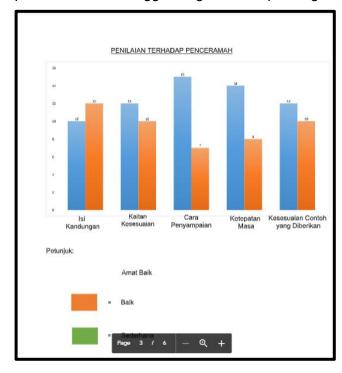


Figure 87: Report for Motivasi Tinggi Mengatasi Sikap "Bangau oh Bangau".

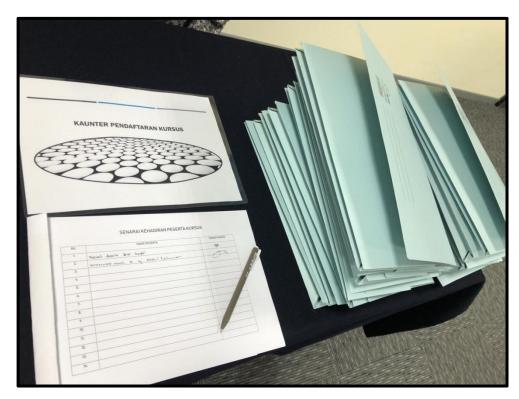


Figure 88: Assigned at the registration counter for Kursus Perolehan dan Sebut Harga



Figure 89: Secretariat of the Kursus Perolehan dan Sebut Harga

On 29 January 2022 the trainee having a dinner at Mana-Mana Cafe with staff Perbadanan Perpustakaan Awam Pahang for farewell ceremony for industrial training students. On 31 January 2022 was the last day we as a internship student at Perbadanan Perpustakaan Awam Pahang.



Figure 90: Farewell Dinner



Figure 91: Last day at PPAP

3.2 SPECIAL PROJECT

Each and every student is required to conduct at least one special project during their industrial training. Since the trainee having the industrial training during the COVID-19, the trainee decide to make the special project about the industrial training. The trainee are decide to make about talk show program. Before the talk have been approved the trainee should find the suitable tittle and need to been approved first with Puan Maria Binti Hamzah. As mentioned earlier, the trainee choose to make a talk show tittle, Program Bicara Santai: Latihan Industri Isu dan Cabaran Sebelum dan Semasa Pandemik. This special project are focus to the University students, lecturers and teenagers.

The initiative in making this program a success is expected to open the eyes of other students on current issues as a result of before and after the COVID-19 pandemic in industrial training. In addition, it can also give awareness to students who will undergo industrial training to prepare and follow the way of working in the new norms. This is because, in times of pandemic some places will use online platforms to carry out daily tasks. Through this program, it can provide exposure to students in facing a challenging world because industrial training is conducted in times of pandemic and will explain various methods to ensure students undergo industrial training safely in accordance with the suitability and Standard Operating Procedures (SOP) set by cooperation and organization in order to curb the spread and infection of COVID-19. The objective of this special project is to increase the knowledge of students undergoing industrial training, especially at the Perbadanan Perpustakaan Awam Pahang, provide early exposure to work ethic in the new norms to students who will undergo industrial training in the library and to produce students who are highly knowledgeable, competitive, and skilled throughout their industrial training.

3.2.1 BEFORE EVENTS

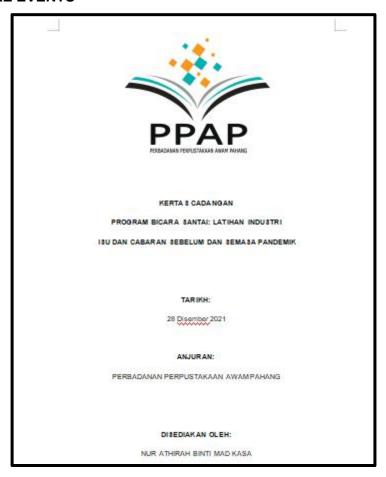


Figure 92: Proposal for special project

On 22 November 2021, I have started to make the proposal for my special project and have been reviewed by Puan Hawa, Head of the Library Services and Literacy Division unit and has been approved by Puan Maria who is the acting director of the Perbadanan Perpustakaan Awam Pahang. The trainee have choose the suitable date which are on 28 December 2021 on Tuesday at 10.00 a.m until 11.00 a.m. The trainee have choose the suitable panel for the events which are Encik Mohd Faizal Bin Mohd Ramsi lecturer from UiTM Kampus Rembau, Muhammad Zein Azrai Bin Zolkefli former practical student at PPAP and Nurul Fatihah Binti Mohamed Suldin student practical at PPAP. The moderator for this program is Nur Athirah Binti Mad Kasa, student practical at PPAP. The budget for this special project will show at table 6. The budget have been approve with Puan Rosnil Hawa.

BIL.	PERBELANJAAN	KUANTITI	HARGA SEUNIT (RM)	JUMLAH (RM)
1.	Makan VIP & urusetia	13	RM10	RM130
2.	Panel	3	FOC	-
	RM130			

Table 6: Budget for Programme



Figure 93: Meeting with staff PPAP

After the proposal have been approved, the trainee have a meeting with technical committee. The purpose of the meeting are for inform the staff the date for the events. The meeting have been involved with Puan Rosnil Hawa, Encik Mohd Norshazlin, Encik Tuan Khairul, Encik Mohd Aseri and practical student.



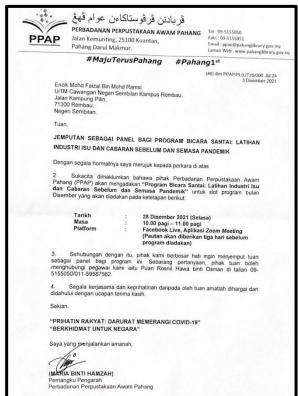


Figure 94: Invitation letter for Zein

Figure 95: Invitation letter for Sir Faizal

Then, the trainee need to make the invitation letter for invite their panels for program, "Bicara Santai: Latihan Industri Isu dan Cabaran Sebelum dan Semasa Pandemik. The main purpose of writing invitation letters is to coordinate the number of guests coming a few days before the date of the event. An invitation letter helps the host handle the event better as they can make arrangements accordingly.



Figure 96: Poster for Special Project

The trainee also need to make a poster to post on Facebook Perbadanan Perpustakaan Awam Pahang. One of the favorite social media is Facebook. The poster is also a way for promote program that have held by Perbadanan Perpustakaan Awam Pahang. Many information or event about PPAP have been update on the Facebook PPAP.

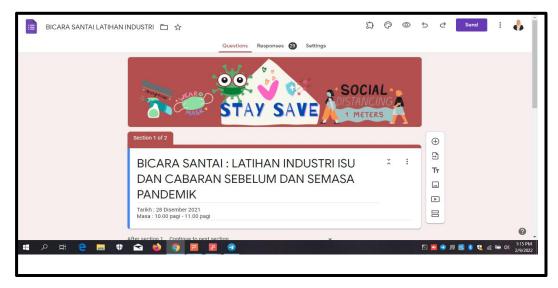


Figure 97: Google form

The trainee also have to made google form attendance. It's an app that is simple to operate, quick to complete, and easy for participants to respond to. The link of the google form will be appear on the comment when the program is being live on Facebook PPAP. The audience can fill the attendance to get certificate of appreciation.



Figure 98: Preparation for events

One day before the events, the trainee have make a preparation for the events on Perpustakaan Digital dan Sumber Media. The link for the panel that have been invited through online have been given.

3.2.2 DURING THE EVENTS



Figure 99: Live on Facebook PPAP

On 28 December 2021 at 9.00 a.m. all the preparations have been done. The technical officer was on Perpustakaan Digital dan Sumber Media. On 9.30 a.m. the link opens to the invitation panel. A total of 452 views watched the live on Facebook PPAP.



Figure 100: Preparation before the event



Figure 101: Event on going



Figure 102: Event on going



Figure 103: The panels and moderator



Figure 104: The panels and moderator



Figure 105: Souvenir session with panel 2, Encik Zein



Figure 106: Souvenir session with panel 3, Cik Fatihah

3.2.2 AFTER THE EVENTS

The event finish around 11.00 a.m. After the events, the panels have been invited to Bilik Latihan at Literasi to enjoy the meal. All in all, it could be said that the event was done successfully with the help and cooperation from the library staff as the organizer of the event, and the panels.

The panels also get the appreciate letter.



Figure 107: Appreciate letter for Sir Faizal



ڤربادنن ڤرڤوستاكاءن عوام ڤهڠ

PERBADANAN PERPUSTAKAAN AWAM PAHANG

Jalan Kemunting, 25100 Kuantan, Pahang Darul Makmur. Tel: 09-5155050 Faks: 09-5155051

Email: ppap@pahanglibrary.gov.my Laman Web: www.pahanglibrary.gov.my

#MajuTerusPahang

#Pahang1st

(47) dlm.PPAP/PL(LIT)/5/006 Jld.24 3 Disember 2021

Pengarah.
Jabatan Kebajikan Masyarakat Negeri Pahang,
Jalan Tanah Putih, Tanah Putih,
25100 Kuantan,
Darul Makmur.
(up: Encik Muhammad Zein Azrai Bin Zolkefli)

Tuan,

JEMPUTAN SEBAGAI PANEL BAGI PROGRAM BICARA SANTAI: LATIHAN INDUSTRI ISU DAN CABARAN SEBELUM DAN SEMASA PANDEMIK

Dengan segala hormatnya saya merujuk kepada perkara di atas.

2. Sukacita dimaklumkan bahawa pihak Perbadanan Perpustakaan Awam Pahang (PPAP) akan mengadakan "Program Bicara Santai: Latihan Industri Isu dan Cabaran Sebelum dan Semasa Pandemik" untuk slot program bulan Disember yang akan diadakan pada ketetapan berikut:

Tarikh : 28 Disember 2021 (Selasa) Masa : 10.00 pagi – 11.00 pagi

Platform : Facebook Live, Aplikasi Zoom Meeting

(Pautan akan diberikan tiga hari sebelum

program diadakan)

- Sehubungan dengan itu, pihak kami berbesar hati ingin menjemput tuan sebagai panel bagi program ini. Sebarang pertanyaan, pihak tuan boleh menghubungi pegawai kami iaitu Puan Rosnil Hawa Binti Osman di talian 09-5155050/011-59587562.
- Segala kerjasama dan keprihatinan daripada oleh tuan amatlah dihargai dan didahului dengan ucapan terima kasih.

Sekian.

"PRIHATIN RAKYAT: DARURAT MEMERANGI COVID-19"
"BERKHIDMAT UNTUK NEGARA"

Saya yang menjalankan amanah,

(MARIA BINTI HAMZAH)

Pemangku Pengarah

Perbadanan Perpustakaan Awam Pahang

Figure 108: Appreciate letter for Zein

CHAPTER 4: INDUSTRIAL TRAINING REFLECTION

4.1 APPLICATION OF KNOWLEDGE, SKILLS, AND EXPERIENCE IN UNDERTAKING THE TASK (KNOWLEGDE)

Throughout the five months industrial training at Perbadanan Perpustakaan Awam Pahang from 1 September 2021 until 31 January 2022, I gained many knowledge, skills and experience from there. As stated earlier, the objective of industry training is to encourage students to apply the skills and knowledge they have learned at the university to benefit the organization. The subject Organization of Information: Computerized Cataloguing (IML655) in Faculty of Information Management was very useful for student that having industrial training in PPAP. This subject also can be use for KOHA system in PPAP.

Besides, communication skills also the most important aspect that need to be learn by the trainee because every word that is uttered from the mouth might make someone happy or feel hurt without our consciousness. The communication skill important especially when, the trainee was on duty especially at the counter, they need to communicate with users. There should be a proper way to talk verbally and not forgetting the non-verbal communication that might affect the whole communication. In PPAP, the staff have teach the trainee how to communicate with users at counter and also by using a telephone call. Other than that, one of the requirements of industrial training is to conduct at least one special project which will benefit the library. All the trainee have be trained how to handle a project with help form staff. Management skills developed in the trainee ensured that everything could be run smoothly but any unexpected events could happen and that was normal in every project. Once the trainee was capable to handle the project by herself, the trainee might be prepared to face the real working environment in the future.

Lastly, I get many experience during five month industrial training at PPAP. One of the experience is PPAP give me opportunity to be an emcee for 1 program for children's day. From the program I have learn how to conduct and communicate with children. Its also the first time for me the experience. Some of staff at PPAP also teach me how to be a good emcee. Other than that, I also get opportunity to go for a KOHA programme for five days. During the programme I have learn how to key in all the data by using the KOHA systems.

4.2 PERSONAL THOUGHTS AND OPINION

In my opinion as a trainee, Perbadanan Perpustakaan Awam Pahang (PPAP) is an public library that can provide the best services for the users. PPAP also provide the best services and facility to the users which are PPAP provided U-Pustaka, Studio room, I-pad corner and many more. The library information resources are better utilized when relevant facilities such as reading tables, chairs, book shelves, ICTs among others are available. The availability of facilities enhances the ability of public libraries to render necessary services to users. Therefore, the integration of the three variables will bring about user's overall satisfaction.

After that, the working environment in PPAP also cheerful and positive. A positive workplace culture creates happy and satisfied employees. During the industrial training the trainee fell the positive environment and can greatly influence how the feel about the training place. This is because of this, it's important to find a positive staff and supervisor. When you have a positive work environment, it can improve your happiness, increase your productivity and motivate those around you.

Other than that, the trainee also thought that each and every staff in the library was so cooperative and helpful. Even though the trainee was new in the library, they treated the trainee so well and responded so gently to any inquires by the trainee. The staff were also willing to help the trainee if she faced any problem in doing something especially when the trainee need to finish up their special project. The staff will guide the trainee until the programme successful.

4.3 LESSON LEARNT

The lesson I have learn during the industrial training was a great platform for the trainee to feel the real work situation. During the industrial training at Perbadanan Perpustakaan Awam Pahang has taught many new thing and good experience in daily life. Firstly, gaining a spirit of teamwork. The process of working collaboratively with a group of people in order to achieve a goal. Teamwork is often a crucial part of a business, as it is often necessary for colleagues to work well together, trying their best in any circumstance. Teamwork means that people will try to cooperate, using their individual skills and providing constructive feedback, despite any personal conflict between individuals. Teamwork is selfless. It focuses on the end goal. Teamwork runs on the concept that the whole is greater than the sum of its parts. It's the classic "one plus one equals three" idea. Personalities and skill sets differ which can create personal conflict. When the entire team focuses on doing great work, however, the team members' differences turn into strengths and goals are met and even exceeded. In PPAP, they teach us how to be a good teamwork among the trainee especially help for our special project.

After that, the communication skill. Communication skills are the abilities you use when giving and receiving different kinds of information. Some examples include communicating new ideas, feelings or even an update on your project. Communication skills involve listening, speaking, observing and empathizing. It is also helpful to understand the differences in how to communicate through face-to-face interactions, phone conversations and digital communications like email and social media. In PPAP, communication skill is very important especially, while the trainee was on duty especially at the counter, they need to know how to communicate with the users when they want to borrow or return the book.

Lastly, the socializing skills. The trainee must be able to interact with all users of the library as well as socialize with all the library staff. The socializing skills that the trainee has practised were by getting to know the staff better not just within the library but also to other library users. Even during the break time, sometimes the trainee joined other staff to take some refreshments or had lunch together especially at pantry at Literasi the trainee and the staff always have lunch together sometime Puan Maria also join us to having lunch. It would be one of the ways on how to build more networks within those in the library field.

4.4 LIMITATION AND RECOMMENDATION

During the industrial training some of the trainee working during the MCO, so they only get a some task through WhatsApp. During the work from home the trainee have issues with internet problem. They cannot focus to the work because having some issues to complete the task that have be given from the staff PPAP. Internet speed is usually measured in megabits per second (Mbps). Mbps measures how fast your Internet connection can upload and download data. Upload speed determines how quickly you're able to send files to a server, while download speeds measure how quickly you can pull a file from a separate server into your device. Most people focus on download speed because that ensures high-quality video chat on your devices. If the download speed for a person's home Internet is 1Gbps, you should technically be able to achieve speeds of up to 80% of the subscribed bandwidth. However due to congestion on the home Internet line due to multiple users or connected devices within the same block, this performance could drop to as low as 5% of subscribed bandwidth.

There also have problem miss communication with staff when the trainee work from home. This is because they only communicate through the WhatsApp and E-mail. In this situation, the trainee must always make that extra effort such as always take a note when get a task through call or the WhatsAPP.

Then, the commendation for PPAP, is about the SOP. Some of the users come to the library and after they enter to the reading room they do not wear a mask properly. I think the staff must usually check the reading room and make sure the users always wear a mask, use the hand sanitizer and always make sure distance of 1 meter to make sure the user always follow the SOP that have been provided at PPAP.

CHAPTER 5: CONCLUSION

5.0 CONCLUSION

In conclusion, the trainee has gained a lot of experience throughout five months industrial training at PPAP. The experience is the most precious thing since it could make the trainee well-prepared to work in the industry one fine day. Having a industrial training at Perbadanan Perpustakaan Awam Pahang such a memorable moment because of the good staff and the best supervisor for the trainees. During the industrial training the trainee have learn how to use the system KOHA that have been use in the PPAP. The trainee also learn how to do a circulation which is borrow and return the book. Other than that, the trainee has developed a lot of skills during the industrial training. In previous semesters, the trainees have learns many thing about the library.

After that, the special project that have been conducted the trainee, it has give a big impact towards the trainee since it was for the first time handled an event by herself. It was the first time the trainee handle the events and learn how to make a proposal for an event.

Lastly, the industrial training has made the trainee to be more concerned on time management such as be punctual when come to the office, have the self esteem, having a good teamwork with all the trainee. All the lessons learn and the experiences they gained when having industrial training at PPAP will be a treasure for the trainee in developing personality and characters in becoming a more well-rounded person. The good personality traits are not learn through theory but but by experiencing it. Hoped all the experiences would motivate the trainee for their future.

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APPENDIX A: MEMO

MEMO BAHAGIAN PERANCANGAN PEMBANGUNAN DAN KORPORAT



Kepada

Semua Ketua Bahagian

Fail

PPAP/PR(PRO)/5-032 JLD 6 ()

Tarikh

23 Ogos 2021

Tuan / Puan.

PENEMPATAN PELAJAR PRAKTIKAL

Dengan hormatnya saya merujuk kepada perkara di atas.

- Sukacita dimaklumkan bahawa pelajar pelajar daripada Universiti Teknologi MARA (UiTM) seperti di Lampiran 1 akan menjalani latihan dalam industri di Perpustakaan Awam Pahang bermula 01 September 2021 – 31 Januari 2022.
- 3. Sehubungan itu, mohon kerjasama tuan / puan dapat memberikan pendedahan mengenai bahagian tuan / puan kepada pelajar terbabit. Jadual penempatan pelajar tersebut di bahagian tuan / puan adalah seperti di Lampiran 1.
- 4. Segala kerjasama dan jasa baik pihak tuan / puan didahului dengan ucapan terima kasih.

Sekian

(MARIA BINTI HAMZAH)

Pemangku Pengarah

Perbadanan Perpustakaan Awam Pahang.

Lampiran

Jadual Penempatan Pelajar untuk Menjalani Latihan Industri

Pelajar Bahagian	Wan Afiqah Fatimah Wan Sazali Maizatul Bariyah Mohd Mohyi Nur Alia Affina Abdul Aziz Nur Syuhada Shaari	Wan Nur Aisyah Wan Mohd Khafar Nurul Fatihah Mohamed Suldin	Nur Athirah Mad Kasa Fatin Farhana Mahmod		
Bahagian Pengurusan (โมลูก ลูลุทกลุ) dan Pembinaan Koleksi	01.09.2021 - 08.10.2021	29.11.2021 – 31.12.2021	18.10.2021 – 19.11.2021		
Perpustakaan dan Literasi Maria	11.10.2021 – 19.11.2021	01.09.2021 – 15.10.2021	22.11.2021 - 31.12.2021		
Bahagian Rujukan dan Maklumat (CTK mad NaR)	22.11.2021 – 31.12.2021	18.10.2021 – 26.11.2021	01.09.2021 - 15.10.2021		
Bahagian Khidmat Pengurusan	03.01.2022 - 14.01.2022	17.01.2022 – 28.01.2022	17.01.2022 – 28.01.2022		
Bahagian Rangkaian (Eh. Niagm) Perpustakaan	17.01.2022 – 21.01.2022	03.01.2022 - 07.01.2022	10.01.2022 - 14.01.2022		
Bahagian Perancangan Permbangunan dan Korporat (En ১৯৮৭)	24.01.2022 – 31.01.2022	10.01.2022 - 14.01.2022 & 31.01.2022	03.01.2022 - 07.01.2022 & 31.01.2022		



MEMO

BAHAGIAN PERKHIDMATAN PERPUSTAKAAN DAN LITERASI

Kepada : Seperti senarai edaran

Ruj. Fail : (25) dlm. PPAP/PL(LIT)/2/002 Jld. 15

Tarikh : 25 November 2021

PETUGAS BAGI PROGRAM PAMERAN SEABAD EL-DORADO TIMUR DALAM KENANGAN

Dengan segala hormatnya perkara di atas dirujuk.

2. Sukacita dimaklumkan bahawa pihak tuan/puan dipilih sebagai petugas bagi pasukan teknikal bagi program tersebut pada ketetapan berikut :

Tarikh : 27 & 28 November 2021 (Sabtu & Ahad)

Masa : 08.00 pagi hingga 05.00 petang

Tempat : Perkarangan Muzium Sungai Lembing

3. Kerjasama dan perhatian daripada pihak tuan/puan amat kami hargai serta didahului dengan ucapan terima kasih.

Sekian.

"PRIHATIN RAKYAT: DARURAT MEMERANGI COVID-19"

"BERKHIDMAT UNTUK NEGARA"

Saya yang menjalankan amanah,

(MARIA BINTI HAMZAH)

Ketua Bahagian Perkhidmatan Perpustakaan

dan Literasi

Perbadanan Perpustakaan Awam Pahang

s.k : Ketua Bahagian Khidmat Pengurusan

Senarai Edaran :

27 November 2021 (Sabtu)

BIL	NAMA	TUGASAN
1.	Mohd Aseri B. Abd.Malek	Petugas
2.	Khairol Razman b. Kamaruddin	Pemandu
3.	Nur Alia Affina bt. Abdul Aziz	Pengacara Program
4.	Nur Athirah bt. Mad Kasa	Pengacara Program
5.	Nurul Fatihah bt. Mohamed Suldin	Pemain Watak Boneka
6.	Fatin Farhana bt. Mahmod	Pemain Watak Boneka
7.	Wan Nur Aisyah bt. Wan Mohd Khafar	Pemain Watak Boneka
8.	Maizatul Bariyah bt. Mohd Mohyi	Pemain Watak Boneka
9.	Wan Afiqah Fatimah bt. W Sazali	Pemain Watak Boneka
10.	Nur Syuhada bt. Shaari	Petugas science hero (slime)
11.	Nur Sakinah bt. Mohamad	Petugas science hero (slime)

28 November 2021 (Ahad)

BIL	NAMA	TUGASAN			
1.	Mohd Faizal b. Ahmad	Petugas science hero			



MEMO

BAHAGIAN PERKHIDMATAN PERPUSTAKAAN DAN LITERASI

Kepada : Seperti senarai edaran

Ruj. Fail : (26) dlm. PPAP/PL(LIT)/2/002 Jld. 15

Tarikh : 09 Disember 2021

PETUGAS BAGI PROGRAM KEM SAINTIS MUDA PERINGKAT NEGERI PAHANG 2021

Dengan segala hormatnya perkara di atas dirujuk.

2. Sukacita dimaklumkan bahawa pihak tuan/puan dipilih sebagai petugas bagi pasukan teknikal bagi program tersebut pada ketetapan berikut :

Tarikh : 13/12/2021 hingga 17/12/2021 (Isnin-Jumaat)

Masa : 8.00 pagi - 5.00 petang
Tempat : Makmal ICT, Aras 1

3. Kerjasama dan perhatian daripada pihak tuan/puan amat kami hargai serta didahului dengan ucapan terima kasih.

Sekian.

"PRIHATIN RAKYAT: DARURAT MEMERANGI COVID-19"

"BERKHIDMAT UNTUK NEGARA"

Saya yang menjalankan amanah,

(MARIA BINTI HAMZAH)

Kétua Bahagian Perkhidmatan Perpustakaan

dan Literasi

Perbadanan Perpustakaan Awam Pahang

s.k : Ketua Bahagian Khidmat Pengurusan

Ketua Bahagian Rujukan Dan Maklumat

Ketua Unit Teknologi Maklumat

Senarai Edaran :

BIL	NAMA	TUGASAN			
1.	Encik Mohd Norshazlin bin Sa'adun Nazir	Urusetia Facebook (sesi soal jawab dari pendengar)			
2.	En. Tuan Khairul Azhar bin Tuan Kuning	Host Utama – Zoom Meeting (VIP)			
3.	En. Shahrizan bin Hassan	Host Utama – Zoom Meeting (Peserta)			
4.	En. Mohd Saiful bin Kamaluddin	Moderator			
5.	Pn. Rosnil Hawa binti Osman	Penyelaras Program - PPAP			
6.	Pn. Noorul Huda binti Othman	Urusetia Program			
7.	En. Muhammad Amiin bin Ariff	Dokumentasi			
8.	En. Zahid bin Idris	Host Utama – Zoom Meeting (VIP)			
9.	En. Faizal bin Ahmad	Teknikal program & Makanan			
10.	En. Faizal bin Ab Razak				
11.	En.Mustakim bin Abdul Majid	Persiapan tempat dan siaraya			
12.	Cik Nur Athirah binti Mad Kasa	Pembantu Lab (Pelajar Praktikal)			
13.	Cik Nur Syuhada binti Shaari				
14.	Cik Wan Afiqah Fatimah binti W Sazali				



MEMO

BAHAGIAN PERKHIDMATAN PERPUSTAKAAN DAN LITERASI

Kepada

Seperti senarai edaran

Ruj. Fail

(27) dlm. PPAP/PL(LIT)/2/002 Jld. 15

Tarikh

14 Disember 2021

PETUGAS BAGI PROGRAM PAMERAN PERPUSTAKAAN BERSEMPENA MAJLIS KHATAN PERDANA 2021

Dengan segala hormatnya perkara di atas dirujuk.

Sukacita dimaklumkan bahawa pihak tuan/puan dipilih sebagai petugas bagi pasukan teknikal bagi program tersebut pada ketetapan berikut :

Tarikh

16/12/2021 (Khamis) hingga 17/12/2021 (Jumaat)

Masa

8.00 pagi - 5.00 petang

Tempat

Perpustakaan Desa Bandar Tun Razak

3. Kerjasama dan perhatian daripada pihak tuan/puan amat kami hargai serta didahului dengan ucapan terima kasih.

Sekian.

"PRIHATIN RAKYAT: DARURAT MEMERANGI COVID-19"

"BERKHIDMAT UNTUK NEGARA"

Saya yang menjalankan amanah,

(MARIA BINTI HAMZAH)

Ketua Bahagian Perkhidmatan Perpustakaan

dan Literasi

Perbadanan Perpustakaan Awam Pahang

s.k

Ketua Bahagian Khidmat Pengurusan Ketua Bahagian Rujukan Dan Maklumat

Senarai Edaran :

BIL	NAMA	TUGASAN				
1.	Encik Mohd Faizal bin Ahmad	Teknikal Program				
2.	Encik Muhammad Amiin bin Mat Arif	Dokumentasi				
3.	Encik Mustakim bin Abdul Majid	Dokumentasi				
D	Cik Nur Athirah binti Mad Kasa (Partikal)	Pembantu Teknikal Program				
5.	Cik Fatin Farhana binti Mahmod (Partikal)	Pembantu Teknikal Program				



MEMO BAHAGIAN PENGURUSAN DAN PEMBANGUNAN KOLEKSI PERBADANAN PERPUSTAKAAN AWAM PAHANG

Kepada : Senarai Seperti di Edaran

Salinan : Ketua Bahagian Perkhidmatan Perpustakaan dan Literasi

Kepada Ketua Bahagian Khidmat Pengurusan

Ketua Bahagian Pengurusan dan Pembangunan Koleksi

Ketua Bahagian Rangkaian Perpustakaan

Ketua Unit IT

Perkara : Pindaan Tarikh pasukan Task Force KOHA bagi Modul Katalog di PAD

Pekan

Fail : (21) PPAP/PR (PERO) /3-04

Tarikh : 29 Disember 2021

Tuan/Puan,

Dengan hormatnya perkara di atas adalah dirujuk dan memo (21) PPAP/PR (PERO) / 3-04 bertarikh 3 Disember 2021 adalah dirujuk.

- 2. Adalah dimaklumkan bahawa hasil lawatan pemantauan yang telah dilakukan, Bahagian Pengurusan dan Pembangunan Koleksi mendapati perlu ada pasukan task force bagi membantu kerja-kerja pendokumentasian dan teknikal di PAD Pekan. Ini adalah bagi memastikan takwim yang telah dirancang bagi pelaksanaan KOHA sepenuhnya di PAD Pekan pada Mac 2022 dapat terlaksana.
- Oleh yang demikian, tuan/ puan seperti disenarai lampiran adalah pegawai task force yang akan bertugas di PAD Pekan pada tarikh yang telah dipinda 10 hingga 14 Januari 2022 sepertimana jadual di Lampiran 1.

4. Bagi memastikan kelancaran kerja-kerja pasukan *task force* ini, bersama memo ini dilampirkan lampiran seperti berikut untuk tindakan bahagian-bahagian yang berkenaan :

i) Lampiran 1 : Jadual kerja – Untuk makluman dan tindakan

pegawai terlibat

ii) Lampiran 2 : Senarai pegawai terlibat – Untuk makluman Ketua

Bahagian

iii) Lampiran 3 : Jadual Perbelanjaan – Bagi tujuan permohonan

pendahuluan diri berjumlah RM1,935.00 dari Unit

Kewangan

iv) Lampiran 4 : Senarai Keperluan ICT dan Kenderaan

5. Semoga dengan adanya pasukan *task force* ini, kerja-kerja pendokumentasian dan teknikal bahan-bahan perpustakaan di PAD Pekan dapat disiapkan sepertimana takwin yang telah disasarkan.

6. Kerjasama tuan/ puan dalam perkara ini amatlah dihargai dan didahulukan dengan ucapan terima kasih.

"PRIHATIN RAKYAT: DARURAT MEMERANGI COVID-19"
"BERKHIDMAT UNTUK NEGARA"

Sekian, terima kasih.

(MARIA BINTI HAMZAH)

Pemangku Pengarah,

Perbadanan Perpustakaan Awam Pahang

Lampiran 1 JADUAL KERJA OPS KOHA PEKAN 10-14 Januari 2022 Perpustakaan Awam Daerah Pekan HARI/MASA ISNIN SELASA **RABU** KHAMIS JUMAAT 10/1/2022 11/1/2022 12/1/2022 13/1/2022 14/1/2022 8.00 PAGI SARAPAN PAGI SARAPAN PAGI SARAPAN PAGI SARAPAN PAGI SARAPAN PAGI 8.30 AM - 1.00 PM KERJA-KERJA KERJA-KERJA KERJA-KERJA KERJA-KERJA KERJA-KERJA INPUT DATA INPUT DATA **INPUT DATA** INPUT DATA INPUT DATA 1.00 PM- 2.00 PM LUNCH/ LUNCH/ LUNCH/ LUNCH/ LUNCH/ SOLAT/REHAT SOLAT/REHAT SOLAT/REHAT SOLAT/REHAT SOLAT/REHAT 2.00 PM- 7.00 PM KERJA-KERJA KERJA-KERJA KERJA-KERJA KERJA-KERJA KERJA-KERJA **INPUT DATA** INPUT DATA INPUT DATA **INPUT DATA** INPUT DATA 7.00 MALAM **BERTOLAK PULANG** REHAT / SOLAT REHAT / SOLAT REHAT / SOLAT 7.00 PM - 8.30 PM REHAT/ SOLAT 8.30 PM - 10.30 PM KERJA-KERJA KERJA-KERJA KERJA-KERJA KERJA-KERJA INPUT DATA INPUT DATA INPUT DATA INPUT DATA 10.30 PM -11.00 PM MINUM MALAM MINUM MALAM MINUM MALAM MINUM MALAM

Lampiran 2

KAKITANGAN YANG TERLIBAT

- 1. En. MUHAMMAD ZHARFAN ZUHAIR BIN MOHAMAD ZAKI
- 2. En. SAUDIN BIN KASSIM
- 3. En. MUHAMMAD SHAHARUDIN BIN MUHD TAIB
- 4. En. MOHD FAIZAL BIN AHMAD
- 5. Pn. SHAH FALINDA BINTI MOKHTAR
- 6. En. ZULFAZLI BIN ZAKARIA
- 7. Cik. NUR ATHIRAH BINTI MAD KASA (PELAJAR PRAKTIKAL)
- 8. Cik. FATIN FARHANA MAHMOD (PELAJAR PRAKTIKAL)



MEMO

BAHAGIAN PERKHIDMATAN PERPUSTAKAAN DAN LITERASI

Kepada : Seperti senarai edaran

Ruj. Fail : (30) dlm. PPAP/PL(LIT)/2/002 Jld. 15

Tarikh : 25 Januari 2022

Tuan / Puan,

PETUGAS BAGI PROGRAM PERKONGSIAN ILMU PENGURUSAN HARTA PUSAKA & WASIAT: HARTA PUSAKA, HAK SIAPA?

Dengan segala hormatnya perkara di atas dirujuk.

 Sukacita dimaklumkan bahawa pihak tuan/puan dipilih sebagai petugas bagi pasukan teknikal bagi program tersebut pada ketetapan berikut:

Tarikh : 27 Januari 2022 (Khamis)

Masa : 09.30 pagi hingga 11.30 pagi

Aplikasi : Perpustakaan Digital dan Sumber Media

 Kerjasama dan perhatian daripada pihak tuan/puan amat kami hargai serta didahului dengan ucapan terima kasih.

Sekian.

"PRIHATIN RAKYAT: DARURAT MEMERANGI COVID-19"

"BERKHIDMAT UNTUK NEGARA"

Saya yang menjalankan amanah,

(MARIA BINTI HAMZAH)

Ketua Bahagian Perkhidmatan Perpustakaan

dan Literasi

Perbadanan Perpustakaan Awam Pahang

s.k : Ketua Bahagian Khidmat Pengurusan

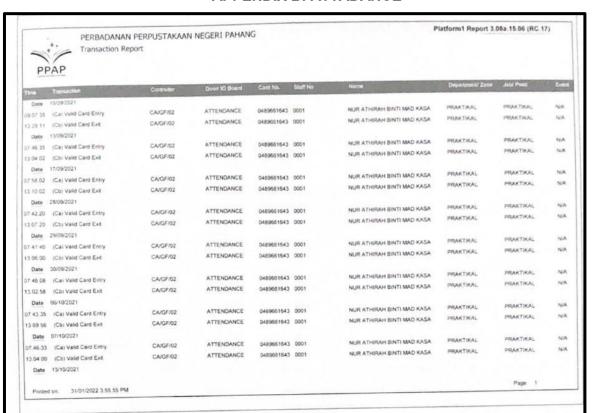
Ketua Bahagian Rujukan Dan Maklumat

Ketua Unit Teknologi Maklumat

Senarai Edaran :

BIL	NAMA	TUGASAN				
1.	Encik Mohd Norshazlin bin Sa'adun Nazir	Urusetia Facebook (sesi soal jawab dari pendengar)				
2.	Tuan Khairul Azhar bin Tuan Kuning	Host Utama – Zoom Meeting				
3.	Pn. Rosnil Hawa binti Osman	Penyelaras Program - PPAP				
4.	En. Mohd Aseri bin Abdul Malek	Moderator				
5.	En. Mohd Zahid bin Idris	Host Utama – Zoom Meeting				
6.	En. Mohd Faizal bin Ahmad	Teknikal				
7.	En. Mohamed Faizal bin Ab Razak	Teknikal				
8.	En. Mustakim bin Abd Majid	Dokumentasi				
9.	Cik Nurul Fatihah binti Mohamed Suldin	Pelajar Praktikal (Persiapan Tempat)				
10.	Cik Fatin Farhana binti Mahmod	Pelajar Praktikal (Persiapan Tempat)				
1120	Cik Nur Athirah binti Mad Kasa	Pelajar Praktikal (Ajk Makanan)				
12.	Cik Wan Nur Aisyah binti Wan Mohd Khafar	Pelajar Praktikal (Ajk Makanan)				

APPENDIX B: ATTADANCE



Time	Transaction	Centroller	Door! IO Board	Cerd No	Staff No.	Name	Department/ Zono	Jobi Point	Even
	a property of the second	CAGF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NIA
	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NA
	(Cb) Valid Card Exit								
	14/10/2021	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NIA
07.45.32	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NA
13.04.45	(Cb) Valid Card Exit								
	18/10/2021	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NA
07 37 30	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NA
16.56.59	(Cb) Valid Card Exit	Croderos	LESS PROPERTY OF THE PARTY OF T						
	20/10/2021	0.0000	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NA
07:50.24	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643		NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NA
17 01 03	(Cb) Valid Card Exit	CA/GF/02	Attendance						
Date	21/10/2021		ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NA
07 41 14	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643		NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NA
16.57.33	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0400001043	9001				
Date	22/19/2021			0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NR
07.53.00	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643		NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NI
17 02.35	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489001643	5001	101111111111111111111111111111111111111			
Date	25/19/2021		Commercial according to		2004	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NA
07:44:22	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643		NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NA
15 10 22	(Cb) Velid Card Exit	CA/GF/02	ATTENDANCE	0489681643	0001	NOR ASSESSMENT STATES OF THE S			
Date	26/19/2021					NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NI
07:30 10	(Ca) Vaid Card Entry	CA/GF/02	ATTENDANCE	0489681643		NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	No
13 14.51	(Ct) Valid Card Exit	CA/GF/02	ATTENDANCE	0489681643	0001	NUR ATHROPH BIRTH MAD STORY			
Date	27/10/2021					NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	Ni
07 36 08	(Cal Valid Card Entry	CA/GF/92	ATTENDANCE	0489661643	0001		PRAKTIKAL	PRAKTIKAL	Ni
13 11 15	Co; Vand Card EAR	CA/GF/02	ATTENDANCE	0489651643	3001	NUR ATHRAH BINTI MAD KASA		HEAD AND AND AND AND AND AND AND AND AND A	
Date	28/19/2021						PRAKTIKAL	PRAKTIKAL	No
07 38 50	(Car Veld Card Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	740
13 13 20	Con Valid Card Enit	CA/GF/02	ATTENDANCE	0489561647	0001	NUR ATHIRAH BINTI MAD KASA	- Asset involv		
Date						V110477017417000000000000000000000000000	DEAUTIVAL	PRAKTIKAL	No
10000	7 (Ce) Valid Card Entry	CAIGF/02	ATTENDANCE	0489661643	0001	NUR ATHRAH BINTI MAD KASA	PRAKTIKAL	Propertification	-
	ed on 31/01/2022 3:55:55 PM							Page 2	

Time	Trensaction	Controller	Door/ 10-Bloard	Card No	Staff No	Name	Department Zone	Josef Port	Eyen
13.05.59	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489651643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N/A
Date	01/11/2021								
07.41.53	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489561643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NA
17 00.05	(Ctr) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N/A
Date	02/11/2021								
07 45 33	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NIA
17 01 00	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE.	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NA
Date	03/11/2021								
7 42 05	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NA
7.00 43	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NIA
Date	05/11/2021								
7 54 14	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489561643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NIA
7 01 40	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NU
Date	08/11/2021								
7 41 52	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NIF
7 01 19	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	34/4
Date	09/11/2021								
7 50 21	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489651643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	14/8
7.01.26	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	160
Date	10/11/2021								
7.54.25	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489681643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NU
7 01 27	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NI
Date	11/11/2021				55.50				
7 50 07	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	1674
7 01 36	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NA
CIE KEEL	12/11/2021	0.40.302							
7 42 22	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489651643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NA
7:00.25	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643		NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NA
	15/11/2021	GPGFIUE		5-102001045					
		CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N/A
7.41.25	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	. 555.01.1	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	Nil
7 00 57	(Cb) Valid Card Exit	CAUGINE	ATTEMPTION OF	0400001040	****			Page 3	

Time	Transaction	Controller	Door/ IO Board	Card No.	Staff No.	Name	Department/ Zone	Job/ Point	Eve
Date	16/11/2021								
07 51 08	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N/A
17 00 43	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NO
Date	17/11/2021								
07 47 33	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N
7 00 27	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N
Date	18/11/2021								
7 45 03	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N
7 01 09	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	Ni
Date	19/11/2021								
7 45 38	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N
7 00 42		CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N
	22/11/2021								
7 50 10	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N
7 00 33		CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N
Date	23/11/2021								
	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489681643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N
17 00 14		CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N
Date	24/11/2021								
07 52 33		CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N
17 00 48		CA/GF/02	ATTENDANCE	0489681643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N
Date	25/11/2021								
07.45.15		CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N
17 90 45		CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N
	26/11/2021							1 (0.00)	
07 51 49		CA/GF/02	ATTENDANCE	0489651643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N
17 02.48		CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N
Date	29/11/2021								
07.46.28		CA/GF/02	ATTENDANCE	0489681643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N
17.60.27		CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	Ni
Date	30/11/2021								
-910	d on 31/51/2022 3.56.55 PM							Page 4	

Tome	Transaction	Controller	Doorf IO Board	Card No	Staff No	Name	Department/Zune	Job Point	Eve
07 48 43	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAO KASA	PRAKTIKAL	PRAKTIKAL.	N/A
17 01 25	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NIA
Date	01/12/2021								
07 52 10	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	9001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NA
17 01 11	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NA
Date	02/12/2021								
07:57:00	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489681643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NA
17 00 39	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NIA
Date	03/12/2021								
07 40 43	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NA
17 00 59	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NA
Date:	06/12/2021								
07.44.50	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NO
17 00 50	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	14/4
Date	07/12/2021								
07 37 31	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N/A
17:02:49	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NO
Date	08/12/2021								
07.43.43	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N/A
17 01 08	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NI
Date (09/12/2021								
7.48.07	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NU
7.01.20	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NU
Date	10/12/2021								
7 44 02	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NU
7.01.01	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489681643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NI
Date 1	13/12/2021								
7 34 32	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NI
7 01 14	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N/9
Date	14/12/2021								
7 31 54	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	Ni
	on 31/01/2022 3 55 55 PM							Page 5	

Time	Transaction	Controller	Door/ IO Board	Card No	Staff No.	Name	Department/ Zone	Job/ Point	Eve
17 00 54	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N/A
Date	15/12/2021								
07 38 50	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NA
17 00:52	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N/A
Date	16/12/2021								
07.45.49	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489681643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NA
Date	20/12/2021								
07 44 52	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NA
17:00:22	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NIA
Date	21/12/2021								
07 41 10	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N/A
07.41.16	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N/A
17:00:24	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NA
Date	22/12/2021								
07.41.29	(Cs) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NA
17:00:39	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N/A
Date	23/12/2021								
07 40 22	(Ca) Volid Card Entry	CA/GF/02	ATTENDANCE	0489651643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NA
17.02.42	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N/A
Date	24/12/2021								
07.47.09	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NA
17.00 46	(Cb) Valid Card Ext	CA/GF/02	ATTENDANCE	0489651643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NA
Date	27/12/2021								
07 AZ 30	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489681643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N/A
17 00:54	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489681643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N/A
Date	28/12/2021								
07.37 11	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	1000	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NA
17.01 41		CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NIA.
Date	29/12/2021								
07 38 46		CA/GF/02	ATTENDANCE	0489651643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NA
17 04 08		CA/GF/62	ATTENDANCE	0489681643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NIA
Printed								Page 6	

ette	Transaction	Controller	Door IO Board	Card No.	Staff No	Name	Department/ Zano	Josef Point	E.
Date	30/12/2021							SECTION SECTION	3235
7 44 35	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489651643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NA
7:01:17	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NA
Date	31/12/2021								
17 42 57	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N/3
7 00 55	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0469661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	741
Date	03/01/2022								NO
3.51 48	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	No.
7 00.43	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	
Date	04/01/2022							PRAKTIKAL	N
7.54.10	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N
7 00 30	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	FRANCISCAL	100
Date	05/01/2022						*********	PRAKTIKAL	N/
7 39 54	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N
7 02 12	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489651643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	Productions	
Date	06/01/2022						PRAKTIKAL	PRAKTIKAL	N
7 48 36	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489651643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N
7 00 36	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489651643	0001	NUR ATHIRAH BINTI MAD KASA	PROMITINAL	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
Date	07/01/2022						PRAKTIKAL	PRAKTIKAL	N
7 35 01	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N
7 00 26	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	Programme		
Date	17/01/2022						PRAKTIKAL	PRAKTIKAL	N
7.50.26	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643		NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N
7.02.18	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	7700111016		
Date	18/01/2022					NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N
7 46 01	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE		0001		PRAKTIKAL	PRAKTIKAL	N
7 02 44	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	0.000		
Date	19/01/2022					NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N
7 45 30	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE			NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N
7.11.58	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUK ATRIAM BINTI MAD KASA	6.6590COTAT		
Date	20/01/2022							Duna 7	
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		Controller	Door/ IO Board	Card No	Staff No.	Name	Department/ Zone	Job/ Point	Eve
Time	Transaction		ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N/A
07 45 02	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NA
17 00 50	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489001043	0001				
Date	21/01/2022		50		2001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N/A
7.41.33	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643		NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N/A
7.01.38	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHRON BIRTI MAD 10131			
Date	24/01/2022				150000	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N/A
7 49 54	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643			PRAKTIKAL	PRAKTIKAL	NIA
7 06 15	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	FIGHTING	THE RESERVE OF THE PARTY OF THE	
Date	25/01/2022						PRAKTIKAL	PRAKTIKAL	Nil
7 39 12	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	N/A
17 10 34	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	ATTENDANCE 0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PROMITIONE		
Date	26/01/2022						PRAKTIKAL	PRAKTIKAL	NO
07.46.35	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489681643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NI
17 55 52	(Cb) Velid Card Exit	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PROAKTINAL	Propertions	
Oate	27/01/2022						PRAKTIKAL	PRAKTIKAL	NV
07 39 52	(Cu) Valid Card Entry	CA/GF/02	ATTENDANCE	0489581643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	PRAKTIKAL	NA
17.02.30	(Cb) Valid Card Exit	CA/GF/02	ATTENDANCE	0489681643	0001	NUR ATHIRAH BINTI MAD KASA	PHOAKTIKAL	PROMINAL	180
Date	28/01/2022						PRAKTIKAL	PRAKTIKAL	NA
07.43.14	(Ca) Valid Sard Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA		PRAKTIKAL	NV
17 04 23	(Cb) Valid Card Ealt	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	Productions.	
Date	31/01/2022						and the same	PRAKTIKAL	NA
07 38 30	(Ca) Valid Card Entry	CA/GF/02	ATTENDANCE	0489661643	0001	NUR ATHIRAH BINTI MAD KASA	PRAKTIKAL	FRANCISCO	

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APPENDIX C: ATURCARA TADBIR PROGRAMME

ATUCARA TADBIR PROGRAM BICARA SANTAI: LATIHAN INDU STRI ISU DAN CABARAN SEBELUM DAN SEMASA PANDEMIK 28 Disember 2021 (Selasa) 10.00 pagi

MASA	PERKARA	AKTIVITI
9,00 pagi	Persediaan	Segala persiapan telah tersedia. Petugas teknikal berada di Pusat Warisan Intelek Negeri untuk live di Facebook PPAP. Backdron dipanarkan
0.45		Backdrop dipaparkan.
9.15 <u>pagi</u>	13	Link dibuka kepada panel jemputan.
9.30 pagi		Poster program dipaparkan.
9.45 <u>pagi</u>		Video Covid-19 ditayangkan.
9.55 pagi		Poster operasi perkhidmatan dan poster SOP dipaparkan.
	Sesi Bergambar	Sebelum majlis bermula. Pemudahbicara menjemput panel jemputan secara bersemuka dan panel jemputan di aplikasi Zoom Meeting untuk memberikan senyuman manis bagi sesi bergambar.
10.00 <u>pagi</u>	Program Bual Bicara	Pemudahbicara mengalu-alukan kehadiran bersama tetamu jemputan secara bersemuka iaitu Nurul Fatihah Binti Mohamed Suldin dan secara dalam talian iaitu Encik Mohd Faizal Bin Mohd Ramsi dan Muhammad Zein Azrai Bin Zolkefli bagi Program Bicara Santai: Latihan Industri Isu dan Cabaran Sebelum dan Semasa

		Pandemik. Pemudahcara kongsikan maklumat ringkas berkaitan Program yang diadakan pada hari ini Pemudahbicara memulakan objektif bual bicara dengan soalan pusingan pertama dan soalan pusingan kedua.
10.30 <u>pagi</u>	EX.	E-sijil dimuat naik di ruangan komen.
10.30 <u>pagi</u>		Pemudahbicara memulakan sesi soal jawab.
10.40 pagi		Pemudahbicara membaca soalan yang diberikan oleh penonton di Facebook PPAP untuk sesi soal jawab.
10. 55 <u>pagi</u>	Penutup	Pemudahbicara mengucapkan jutaan terima kasih kepada ketiga-tiga panel kerans dapat bersama-sama pada hari ini dalam Program Bicara Santai: Latihan Industri Iso dan Cabaran Sebelum dan Semasa Pandemik.
		Terima kasih juga diucapkan kepada semua tetamu sama ada di aplikasi Zoom Meeting serta penonton di Facebook Perbadanan Perpustakaan Awam Pahang yang dapat bersama-sama sehingga ke akhir siaran.
		Pemudahbicara akan menyampaikan maklumat berkaitan waktu operasi perkhidmatar PPAP dibuka dari pukul 9 pagi sehingga 5 petang setiap hari Isnin sehingga Jumaat.
		Poster waktu operasi PPAP dipaparkan

Pemudahbicara memohon maaf di atas segala kekurangan dan kelemahan ketika
siaran langsung di Facebook PPAP.
Tutup/Bersurai.
Placard Poster dipaparkan untuk penutup