

UNIVERSITI TEKNOLOGI MARA

**FOOD ORDERING MOBILE APPLICATION
FOR CAFETERIAS IN CAMPUS**

SYAMIMI BINTI ZAKARIA

BACHELOR OF INFORMATION TECHNOLOGY (HONS)

JULY 2022

Universiti Teknologi MARA

**Food Ordering Mobile Application
for Cafeterias in Campus**

SYAMIMI BINTI ZAKARIA

**Thesis submitted in fulfilment of the requirements
for Bachelor of Information Technology (Hons.)
Faculty of Computer and Mathematical Sciences**

JULY 2022

SUPERVISOR'S APPROVAL

FOOD ORDERING MOBILE APPLICATION FOR CAFETERIAS IN CAMPUS

By

SYAMIMI BINTI ZAKARIA
2019475784

This thesis was prepared under the supervision of the project supervisor, Ts. Dr. Norziana Binti Yahya. It was submitted to the Faculty of Computer and Mathematical Sciences and was accepted in partial fulfilment of the requirements for the degree of Bachelor of Information Technology (Hons).

Approved by

Ts. Dr. Norziana Binti Yahya
Project Supervisor

JULY, 2022

STUDENT DECLARATION

I certify that this thesis and the project to which it refers is the product of my own work and that any idea or quotation from the work of other people, published or otherwise are fully acknowledged in accordance with the standard referring practices of the discipline.

SYAMIMI BINTI ZAKARIA

2019475784

JULY, 2022

ABSTRACT

The development is now accelerating especially when it involves technology. Such development became more aggressive when the world was hit by a pandemic. The online Food Ordering Mobile Application for Cafeterias in Campus is proposed to simplify the existing food ordering process. The proposed system is provided the users an interfaces as well as menu options that can facilitate both the administrator and students. The system designed for both administrator and students that enable them to get the notification from students' orders so that they will not missing it. Other than that, students can choose more than one item to make an order also can view order details while for administrator they can manage order from student also can update new menus at their café. Other features in this food ordering mobile application for cafeterias in campus are, both user which administrator and students can communicate each other in chats page. In developing the mobile application, a suitable development methodology has been implemented using Waterfall Model as guideline. The Waterfall Model has different phases in development such as analysis, design, implementation, testing, deployment, and review. The food ordering mobile application for cafeterias in campus has been designed using three principles which are navigation intuitive, legible text content and hand position controls it has been developed using Android Studio with Firebase as a database. It was evaluated by distributing questionnaires to 30 respondents which contained questions from usability testing. Functionally test was conducted using test script. The test result revealed that the mobile application platform is suitable to use but needs to be refined and improved.