



The Provision of the Library Service in Perpustakaan Awam Merbok

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NOVEMBER 2010

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ACKNOWLEDGEMENT

First of all, I would like to thank the Almighty God, with his bless I can finish this report in time. I also would like to express my appreciation to all people around me who involved directly or indirectly in completing this report.

My special thanks go to my Research Project in Library und Information Science, IML 604 lecturer's, Pn. Haziah Binti Sa'ari for her contribution, advice, supports, critics, and comment which is very helpful to prepared and finish this report.

This dedicated also goes to my supervisor, Pn Haziah Binti Sa'ari again, because give me support, advice and help me by giving guideline in how to make this report useful and complete. Not forgotten, my research place, Perbadanan Perpustakaan Awam Merbok and their staff that give me information that I need and give me support.

To my parent that give me morale support and money. Last but not least is to all my friends, classmate, group and all people around me who help by giving suggestion, comment and idea to finish this report.

Thank you.

Prepared By:

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MOHD IZZUDDIN BI YUSOF

ABSTRACT

Provision of the library services is needed to searching and using the accurate and precise information. The learning process is now increasingly based on the current environment to find and access knowledge, and to apply it in the daily life. Using the library services that, the users can learn and get the new knowledge based on the services that they used. The provision of the library services is depending on the various factor including attitude, skill, knowledge, promotion and geographical area. The library services are important in the library organization because it will affect the usage of the library users. Perpustakaan Awam Merbok is the rural library under the Perbadanan Perpustakaan Awam Kedah and it is a new library which is starts their operations a few years ago. This study tends to determine the factor that influences the provision of the library services in Perpustakaan Awam Merbok. It will cover on five main factors that can influence the provision of the library services, which attitude, skill, knowledge, promotion and geographical area.

Keywords: Provision, Library Services, Attitudes, Skill, Promotion, Knowledge.