



STUDENTS' PERCEPTION ON DISTANCE LEARNING AT OPEN UNIVERSITY
MALAYSIA (OUM), SABAH REGIONAL CENTRE

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ABSTRACT

This project in its present form is the result from “**Students’ perception on distance learning at Open University Malaysia, Sabah Regional Centre**”. The study was performed to identify students’ perception towards distance learning in OUM. It was found that married respondents strongly agreed preferred online interaction rather than classroom discussion as compare to single parent and single. It was recorded that 26% respondents who had been studying In OUM for 1 to 2 years agreed that they find it easy to contact the tutor after class end than students who had been studying in OUM for a few months, 3 to 4 years and more than 5 years. Apart of that, respondents who had been studying in OUM for 1 to 2 years agreed that they have a better relationship with the course mate than those respondents who had studying on OUM for a few months, 3 to 4 years and more than 5 years. Other than that, master students strongly agreed that the information that they obtained from MyLMS was reliable and accurate than bachelor and diploma students. Several problems faced by OUM students were the limited space in the OUM library, staffs are always unavailable, insufficient reference books in the library and public computers, problem with the head quarter examiner, wash room was dirty, no staff answered the phone calls, staffs’ bad attitude towards the students, problems in borrowing the library books, collecting the module and lack of staff during peak hour. A total of 200 respondents were used in this study which comprises of 100 male and 100 female. The researcher had been using frequency distribution, cross-tabulation and chi square test in the study. All the data was analysed and the conclusion was drawn that the study’s objectives had been achieve. Recommendations had also been gathered based on suggested by the respondents and researcher observation. However, OUM still have to improve and develop new marketing strategies in order to gained positive perception from the students and potential students.