

# HOT & TOUR NEWSLETTER

Centre of Hotel & Tourism Management Studies

*Nurturing Talent, Passion & Innovation*

ISSUE 1 2019

FHTM 2018 Achievements  
Community & Faculty Activities  
Student Development & Alumni  
Creative Writing  
Industrial Linkage

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Universiti Teknologi MARA  
Cawangan Pulau Pinang  
Kampus Permatang Pauh  
13500, Permatang Pauh  
Pulau Pinang, MALAYSIA  
Tel : 04 382 3888  
Fax : 04 382 368

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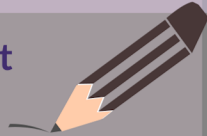
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# HOT & TOUR NEWSLETTER EDITORIAL BOARD

## EDITOR IN CHIEF

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Hotel Management



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Academy of Language Studies



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Hotel Management



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Tourism Management



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Tourism Management



# WELCOME NOTES

HEAD OF CENTRE OF STUDIES

Prof. Madya Dr. Johanudin  
Lahap @ Wahab

CENTRE OF  
HOTEL & TOURISM  
STUDIES

Assalamualaikum WBT and Salam Sejahtera.

I would like to take this opportunity to thank all staff members for their hard work, determination and painstaking towards the achievement throughout the year of 2018. The year of 2018 is the year of glory where the Faculty of Hotel & Tourism Management UiTM Penang Branch had clinched several prestigious awards and they are, The Pearl Award (The Best Faculty 2017), Golden International Award, Golden Talent Award and Golden Research and Publication Award. The faculty member also won several awards from multiple International Exhibitions and Innovation around the country. These awards are a manifestation of achievement and hard work from everyone. It accordingly imperative to recognize staff achievement and they certainly make the faculty proud. Several initiatives were executed to achieve success such a frequent workshop for staff on publications, journals, proceedings, books and consultations. The faculty also involved with many community services, charities and corporate service responsibility locally and internationally. Several faculty's members were also appointed by local and international bodies and universities to be international editorial board, examiner, consultant and leading experts etc.

I would like to thank the academic member, lab assistant and hotel staff for their commitment to providing excellent service to students. With more than 1900 students supported by 71 lecturers (full time), 3 assistant lecturers (full time), 10 lab's assistants and 11 hotel staffs, the faculty had made wonders and turn the impossible, possible.

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# WELCOME NOTES



To achieve multiple success, is not a 'one-man work', these achievements were based on a number of precursors and they are: teamwork, determination, effective communication among working peers (horizontal/vertical), mental focus, hard work, empathy, continuous improvement, systematic data management, proper management approach, consistency and simplicity in thinking and continuous learning process.

Lastly, I would like to express my gratitude and acknowledge to the academic members and supporting staffs for their commitment, unending assistance, focus and conscientious towards the faculty. The effort should be continuous as to make sure that the Faculty of Hotel and Tourism Management Penang prosper, relevant and be able to cope with changes, as we understood that the dynamic and transformation of knowledge eco-system are changing precipitously and unstoppable. Therefore, the faculty member's mindset should be able to cope and acclimatize with the advancement of knowledge, technology and development in the hospitality and tourism field. Those views are crucial to achieve numerous success in the future.

I would like to end my word with a humble word of wisdom.

If you are not sure - ask,  
If you don't know - study,  
If you are in dilemma - refer,  
If you are not fluent - learn.

Thank You

Wassalamualaikum WBT.

Assoc. Prof Dr. Johanudin B. Lahap @ Wahab  
Head of Academic Centre  
The Faculty of Hotel & Tourism Management  
Penang Campus, Permatang Pauh  
Penang, Malaysia.