

THE INFLUENCE OF DESTINATION IMAGE FORMATION ON INTENTION TO VISIT IN BANDA HILIR, MELAKA

ANIS ASILAH BINTI AFFENDI	2011677468
ARJUMAND BANO BINTI ABDUL SALIM	2011490346
SITI NORFITRI BINTI MOHAMED	2011686946

BACHELOR OF SCIENCE (HONS)
(TOURISM MANAGEMENT)

JULY 2014

ACKNOWLEDGEMENT

Bismillahirrahmannirahim,

In The Name of Allah the Most Merciful and Most. First of all, we wish thanks to Allah the Almighty for His guidance for giving the strengths and patient to complete this research. We also would like to express our gratitude to those who play their role in making this report a successful and able to finish it on time through facing many difficult so as to make it possible. Thank you to them for such cooperation given.

Besides, we would like to whether my utmost gratitude to both our advisor Puan Aziean binti Jamin, for giving guideline and advise beside offer many comments and suggestion throughout the development of this study. She has play an important role as the advisor in our project, in order to make understand and doing our research the best. She also give advises when we having the problem regarding this research study.

Last but not least, we would like to say thank you for the respondent who help to answer the questionnaire, and with that we know their perception and experience as well as our parent and those who indirectly participate in this study, such as friend who provides the extra information on this research, and also to the lecturer who give endless support. Thank You.

Abstract

This study is aim to study the influence of destination image formation on intention to visit at Banda Hilir, Melaka. This study objective is to determine relationship between destination image formations on intention to visit. This study also aims to identify the most agreeable dimension of destination image formation that influences on intention to visit. For the purpose of the research, the descriptive research was used, 50 questionnaires were distributed to the tourist area Banda Hilir, Melaka. Researcher used questionnaires as the source of primary data. Data collected analyzed using Statistical Package for the Social Science (SPSS) for Windows. Data analysis and interpretation are using frequency distribution, descriptive statistical and correlation coefficient. All the respondents will be responding from the questionnaire that will provide to get the result on the factor influence customer continuous purchasing decision towards the piracy. The result will be seen after all the frequency and correlation analysis will be using to test the study.

TABLE OF CONTENT

		Page
ACKNOLEGM	IENT	i
ABSTRACT		ii
LIST OF TABI	LE .	· iii
LIST OF FIGU	JRE .	iv
CHAPTER 1	INTRODUCTION	
1.1	Introduction	1
1.2	Background of the study	1
1.3	Problem Statement	4
1.4	Research Objectives	6
1.5	ResearchQuestion	6
1.6	Theoretical Framework	6
1.7	Significant Study	7
	1.7.1 Student	7
	1.7.2 Travel Agencies	7
	1.7.3 State of Melaka	8
	1.7.4 Government	8
1.8	Definition of Terms	9
	1.8.1 Destination Image	9
	1.8.2 Organic Image	9
	1.8.3 Induced Image	9
	1.8.4 Complex Image	9

CHAPTER 2	LITERATURE REVIEW
0.4	

2.1	Introduction	10
2.2	Intention to visit	10
2.3	Destination Image Formation and Intention to Visit	12
2.4	Destination Image Formation	13
2.5	Relationship Between Destination Image Formation and Intention to Visit	16
2.6	Gap in Literature Review	18
CHAPTER 3	RESEARCH METHODOLOGY	
3.1	Introduction	21
3.2	Research Design	21
3.3	Data Collection Method	22
3.4	Population and Sample Size	23
	3.4.1 Population	23
	3.4.2 Sample Size	23
3.5	Instrumentation	24
	3.5.1 Organic Image	25
	3.5.2 Induced Image	26
	3.5.3 Complex Image	27
	3.5.4 Intention to Visit	28
3.6	Plan for Data Analysis	29