UNIVERSITI TEKNOLOGIMARA

A STUDY ON CONSUMERS UNDERSTANDING TOWARDS THE APPLICATION OF MAQASID AL-SHARIAH IN ONLINE PURCHASING: A STUDY AT KUALA LUMPUR

NUR SAHIRA BINTI ABU BAKRI

Academic writing submitted in partial fulfilment of the requirements for the degree of **Diploma in Muamalat**

Academy of Contemporary Islamic Studies

July 2021

ABSTRACT

This study was conducted to identify the understanding of consumers around the area of Kuala Lumpur regarding the application of Maqasid al-Shariah in online purchases where it is related to consumer behaviour. The questionnaire was used as a research instrument and distributed using online methods through the application "WhatsApp" which covers users in Kuala Lumpur. A total of 101 users answered the questionnaire. The methodology of this study uses quantitative methods. Descriptive was used to analyze the data in the form of percentage, frequency and mean. The mean value shown in each the variables are at a high level among which is section C has the highest mean of 4.594 while section D has the highest mean of 4.655. Studies have also found there are a significant relationship between independent variables which are religion, education, and social influence in shariah -compliant online purchases among Kuala Lumpur consumers. Moreover, the researcher suggested that other researchers further develop aspects of their research more broadly.

ACKNOWLEDGEMENT



Alhamdulillah, gratitude to the Almighty for with His grace and His permission I have successfully completed this challenging study and journey.

My gratitude and thanks go to my supervisor Dr. Wan Noor Hazlina Binti Wan Jusoh for her guidance, understanding, patience and most important, she has provided positive encouragement and warm spirit to complete this study. It has been an honour and great pleasure to have her as my supervisor. Not to be forgotten also thank you to all the lecturers in Diploma in Muamalat in Academy Contemporary Islamic Studies programme. Thank you for the support, patience, and ideas in assisting me from the beginning until the end of this project.

My highest appreciation goes to all my family members who have always supported me to complete this study especially my father Abu Bakri Bin Mr. Duloh, my mother Zaidah Binti Lalzada, and my siblings. this study could not have been completed without their support as well as advice to me in continuing the struggle. I would like to offer the special thanks to the community of Kuala Lumpur that friendly and cooperative to answer all the survey I have distributed and to my colleagues and friends for helping me with this project.

TABLE OF CONTENTS

Page

CHAPTER 1		
INTRODUCTION		1
1.1	Research Background	1
1.2	Problem Statement	2
1.3	Research Objectives	3
1.4	Research Questions	3
1.5	Scope of The Study	3
1.6	Significance of The Study	4
СНАР	TER 2	5
LITERATURE REVIEW		5
2.1	Introduction	5
2.2	Concept of Consumer Behaviour	5
2.2.1 Consumer Behaviour in Islamic Perspective		6
2.3	Consumer Behaviour in Online Purchasing	7
2.4	The Application of Maqasid Al-Shariah in Online Purchasing	8
2.5	Factors Influencing Consumers in Shariah or Halal Purchase	9
2.5.1 Religiosity		10
2.5.2 Education		11
2.5.3 Social Influence		12
2.6	Conclusion	12
CHAPTER 3		13
RESEARCH METHODOLOGY		13
3.1 Introduction		13
3.2	Research Instruments	13
3.3	Research Participants	14
3.4	Data Collection	14
3.5	Data Analysis	15
CHAPTER 4		
RESULTS AND DISCUSSION		

4.1	Introduction	16	
4.2	Reliability Analysis	16	
4.3	Frequency Analysis and Discussion	20	
4.3.1 Demographic Profile		20	
2	4.3.1.1 Gender	20	
2	4.3.1.2 Age	21	
4	4.3.1.3 Work	22	
2	4.3.1.4 Income	23	
2	4.3.1.5 Marital Status	24	
4	4.3.1.6 Educational Background	25	
4.4	Descriptive Analysis	26	
4.4.3 Analysis of Level of Understanding of The Maqasid Al-Shariah in			
	nline Purchasing	26	
4.4.2 Analysis of Religiosity		28	
	4.3 Analysis of Education	29 30	
4.4.4 Analysis of Social Influence			
4.5 Conclusion		31	
СНАР	TER 5 CONCLUSION AND RECOMMENDATIONS	33	
5.1	Introduction	33	
5.2	Summary of The Research	33	
5.3	Recommendations	34	
5.4 Limitations and Research Future		34	
5.5 Conclusion		35	
REFERENCES		36	
APPENDICES		40	