UNIVERSITI TEKNOLOGI MARA FACULTY OF ADMINISTRATIVE SCIENCE & POLICY STUDIES

Online Learning Challenges in Higher Institutions During Pandemics Covid-19: Case Study of Faculty of Administrative Science & Policy Studies' Students in University Technology MARA (UiTM) Seremban Campus

NUR HAKIMAH HUSNA BINTI OTHMAN   2020718133

NUR WAHIDAH BINTI AHMAD   2020599731

FEBRUARY 2022

ABSTRACT

The purpose of the study was to investigate the online learning challenges during pandemics Covid-19 of FSPPP students in UiTM Seremban. The study was carried between September until December 2021. This study employed a probability cluster sampling techniques in collecting the survey data. The result of the study revealed three important findings which based on the Pearson Correlation method. First, the analysis revealed that there is a significant relationship between coursework online assessment and challenges of online learning. Second, there is a non-conducive learning environment that has influenced the challenges of online learning. Thirdly, the synchronous online learning has not influenced the challenges of online learning. Therefore, this study has shown the variables that effected the challenges of online learning.

Keywords: Online learning, Synchronous, Challenges, Covid-19, Environment, Assessment.

ACKNOWLEDGEMENT

We would like to express our utmost gratitude to Allah S.W.T as we managed to complete this research by His guidance and blessings. The completing of this research was a very challenging process for us. However, the completion and the outcome required a lot of guidance and assistance from many people. We have done all our work because of the advice and help, and we should not forget to thank them.

First of all, we would like to thank our Faculty of Administrative Science and Policies Study (FSPPP) at Universiti Teknologi MARA (UiTM) Seremban Campus, Negeri Sembilan for giving us this opportunity to get involved in this research proposal.

Secondly, we would like to thank our supervisor Encik Shahril bin Eashak who taught us many things about research and gave continuous great support and guidance, which made us complete this research on time. We are incredibly grateful to him for providing such excellent support and guidance.

Last but not least, we are grateful and want to thank our parents, who have understood that we can learn and complete this research even at the house during this pandemic Covid-19. Their unwavering support and encouragement are our source of strength. Finally, special thanks to our friends for giving us their company, friendship, moral support, and advice and helping us complete this project.

Nur Wahidah binti Ahmad
Nur Hakimah Husna binti Othman
Bachelor of Administrative Science (Honours)
Faculty of Administrative Science & Policy Studies
Universiti Teknologi MARA, Seremban Campus.

TABLE OF CONTENTS

CHAPTER 1: INTRODUCTION

CHAPTER 2: LITERATURE REVIEW & CONCEPTUAL FRAMEWORK

CHAPTER 3: RESEARCH METHOD

CHAPTER 4: FINDINGS