

**UNIVERSITI TEKNOLOGI MARA
FACULTY OF ADMINISTRATIVE SCIENCE & POLICY
STUDIES**



**STUDENTS' AWARENESS TOWARDS THE FUNCTIONS
OF STUDENT REPRESENTATIVE COUNCIL (SRC) IN
UITM SEREMBAN 3 DURING
OPEN AND DISTANCE LEARNING (ODL)**

**MUHAMMAD ISKANDAR BIN
HAMZAH**

2020971169

**AFIQAH NUSRAH BINTI MOHD
ROUSE**

2020996847

FEBRUARY 2022

ACKNOWLEDGEMENT

We would like to give our deepest thanks and appreciation to our supervisor, Miss Shahidah Binti Abdul Razak for giving us the opportunity to do this research by providing valuable guidance throughout the research. Her dedication and advice have carried this research to the completion where it will be possible without her expertise.

For our caring, loving, and supportive families, we are extremely grateful for their understanding of the need for this research during the Open and Distance Learning (ODL). Without their understanding, it will be difficult for us to accomplish it because the meeting that has been done along the process was only online and not face-to-face.

Finally, the completion of this research also could not be accomplished without the support and encouragement from our lecturer in charge Dr. Nurul Hidayana Binti Mohd Noor. Her countless time she kept the for us during our hectic schedules will not be forgotten. My heartfelt thanks.

ABSTRACT

The focus of this research is the students' awareness towards the functions of Student Representative Council (SRC) during Open and Distance Learning (ODL) and the factor that may influence the students' awareness which are the voting rights, the roles of the Student Representative Council (SRC) and the characteristics of the SRC members based on the Theory of Planned Behavior (TPB). This is because based on the literature review it was found that there is loss of interest participation among students towards anything that not related with the academic. Not only that, the changes of learning method to ODL have made anyone able to convey all problems or opinions directly to the authorities through various media and as for the representatives themselves explained that they were engage in campus politics because politic is the last thing on their mind due to they claim the council only a platform to meet new people, learn new skills and organize campus activities. This is why choosing unqualified representative will lead to the failure in term of function of the SRC and made students not aware functions of the SRC. Therefore, in order unravel, quantitative research design will be used where it examines the relevancy descriptive research as to describe the phenomena towards total population of 5,779 and sample size of is 357. As a result, the study indicates that roles of SRC are bound to be the most influencing effect on students' awareness towards the functions of SRC which $\beta = 0.393$, $p = 0.000 < 0.05$ after the factors of the Theory of Planned Behavior (TPB) been lay down to the voting rights (attitudes), roles of the Students Representative Council (SRC) (subjective norms) and the characteristics of the Students Representative Council (SRC) members (perceived behavioral control).

Key words: *Students Representative Council, Theory of Planned Behavior, Open and Distance Learning, awareness*

TABLE OF CONTENTS

APPROVAL LETTER	i
DECLARATION	ii
ACKNOWLEDGEMENT	iii
ABSTRACT	iv
ABSTRAK	v
LIST OF FIGURES	viii
LIST OF TABLES	ix
CHAPTER 1: INTRODUCTION	1
1.1 Research Background.....	1
1.2 Problem Statement	2
1.3 Research Questions	4
1.4 Research Objectives	4
1.5 Scope of Study	5
1.6 Significant of the Study.....	5
1.7 Definition of terms, terminology, and concepts	6
CHAPTER 2: LITERATURE REVIEW & CONCEPTUAL FRAMEWORK	9
2.1 Introduction	9
2.2 Theory of Planned Behaviour (TPB)	9
2.3 Conceptual framework	15
2.4 Hypothesis Development	18
2.4.1 IV1 on DV	18
2.4.2 IV2 on DV	19
2.4.3 IV3 on DV	19
CHAPTER 3: RESEARCH METHODOLOGY	21
3.1 Introduction	21
3.2 Research Design.....	21
3.3 Unit of Analysis	21
3.4 Sample size.....	22
3.5 Sampling technique	23
3.6 Measurement/ Instrument.....	24

3.7 Data collection.....	28
3.8 Data analysis	28
CHAPTER 4: FINDINGS	30
4.1 Introduction	30
4.2 Pilot study.....	30
4.2.1 Reliability Test	30
4.3 Demographic Profile	31
4.4 Preliminary Analysis	33
4.4.1 Normality result	34
4.5 Main Findings	35
4.5.1 Spearman Rank Order Correlation	35
4.5.2 Multiple Regression Analysis.....	37
4.6 Summary of Hypothesis Tested	39
CHAPTER 5: DISCUSSION, RECOMMENDATIONS AND CONCLUSION.....	41
5.1 Introduction	41
5.2 Summary of Research Objectives	41
5.2.1 To determine the level of awareness among students at UiTM Seremban 3 towards the functions of Student Representative Council (SRC)	41
5.2.2 To examine the relationship between the voting rights, the roles of Student Representative Council (SRC) and the characteristics of the SRC members towards the students' awareness during the Open and Distance Learning (ODL).	42
5.2.3 To identify the main factor that led to students' awareness towards the functions of Student Representative Council (SRC) during Open and Distance Learning (ODL).	42
5.3 Recommendations	43
5.4 Recommendations for future research.....	44
5.5 Limitations of the study.....	45
5.6 Conclusion.....	46
References.....	48
Appendix.....	53
Appendix A: Questionnaire.....	53
Appendix B: SPSS Output	62
Appendix C	71