

UNIVERSITI TEKNOLOGI MARA

USERS SATISFACTION TOWARDS  
UITM PAHANG WORKSHOP LAYOUT

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BY

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## ABSTRACT

The workshop in UiTM Pahang gives opportunity to students to practice and have hands-on learning experience with machines. This study is intended to provide insights about the satisfactions of users towards the UiTM Pahang workshop layout. The case study involves 3 different groups of users which are the students, staffs and users outside the University. By having a well developed layout, it is then the users can make use of the floor efficiently and effectively. Based on the results of the survey, most users were satisfied with the current workshop layout. However, many agree on the workshop need improvements in order to be ready for future usage, especially in achieving the aspiration of UiTM being a world class University.

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# TABLE OF CONTENTS

<b>ABSTRACT</b>	i
<b>ACKNOWLEDGEMENTS</b>	ii
<b>TABLE OF CONTENTS</b>	iii
<b>LIST OF FIGURE</b>	vi
<b>CHAPTER 1: INTRODUCTION</b>	1
1.1 Objectives	2
<b>CHAPTER 2: LITERATURE REVIEW</b>	3
2.1 Layout	3
2.2 Basic Layout	4
2.2.1 Process Layout	4
2.2.2 Product Layout	5
2.2.3 Fixed-Position Layout	6
2.3 Functions of Layout	7
2.3.1 Offer Appropriate Space for Display and Examination	7
2.3.2 Recommend the Items that are Considered High Quality	8
2.3.3 Assist in Obtaining Positive Publicity	8
2.4 Types of Problems in Layout	8
2.4.1 Enlarging or Reducing Existing Departments	8
2.4.2 Movement of a Department	8
2.4.3 Adding or Removing a Department	8
2.4.4 Replacing Equipment and Adding New Equipment	9
2.5 Objectives in Layout Planning	9
2.5.1 Cost of Movement	9

2.5.2	Congestions and Delay	9
2.5.3	Utilization of Space, Facilities and Labor	10
2.6	An Efficient Plant Layout	10
2.7	Production and Productivity	11
2.8	Factors Influencing a Plant Layout	12
2.8.1	Take Note of the Nature and Size of the Building	12
2.8.2	Know the Nature of the Product	12
2.8.3	The Equipments to be Used	12
2.8.4	The Repairs and Maintenance	12
2.8.5	The Human Needs	12
2.8.6	The Plant Environment	13
2.9	Layout Efficiency	13
2.10	Ergonomics	14
2.10.1	Office Ergonomics	14
2.10.2	Greater Productivity	15
2.10.3	Reduced Level of Sickness	15
2.10.4	Fewer Complaints	15
2.11	Infrastructure	16
2.12	Core Elements of the Workplace	16
2.12.1	People	17
2.12.2	Collaboration	17
2.12.3	Work Process	17
2.12.4	Corporate Image	18
2.12.5	Beyond the Workplace Boundaries	18
2.12.6	Cost versus Productivity	18
2.13	Workshop Layout Design	19
2.14	How to Improve Safety in the Workshop	19
2.14.1	Progressive Steps	21
2.14.2	Complete Involvement	22
2.14.3	Safety Committees	23
2.15	Impact of Office Layout in Productivity	24
2.16	Machines in Manufacturing	25