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THE SATISFACTION OF STUDENTS AMONG
UNDERGRADUATE TOWARDS FACILITIES
IN UITM KOTA KINABALU, SABAH

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DECEMBER 2016

ACKNOWLEDGEMENT

First and foremost we would like to express our highest gratitude to Allah S.W.T, the Almighty for granting us the will and strength to finish this research on time. Without His blessing and permission, this research could not have been completed.

Secondly, we would like to express our gratitude to all our family members, who care about us, and giving us all the support that they can in hoping that we will be successful in anything that we do. Without their support, it would be a hard time for us to finish this research.

Next is to our research supervisor, Miss Nurfaizah binti Abbdullah for her guidance, advice and critics along the development of this research. Without her continuous support and interest, this research proposal would not have been completed.

Last but not least, we would like to give our thanks to the respondents for the feedback given, our friends whose there for us when we needed them to share our problems regarding the research conducted and to everybody involve direct or indirectly. Thanks for the inspiring us in such a means that could not be written in words.

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ABSTRACT

Student satisfactions is part of the student that continuous their studies in university. The facilities provided by university can effect student satisfactions. This study focuses finding a Mann Whitney U test based on the factors that affect student satisfactions. These factors are transportation, faculty, students' accommodation, and building. This study provides better explanation to the university students about satisfactions towards facilities in university. Furthermore, this study also can be used by the university in order to give better understanding about the factors that affect student satisfactions towards facilities in university. However, the study was limited by the limited area that only focuses in one university that is UiTM Kota Kinabalu, Sabah. At the end of this study, it was found that the factors (transportation, faculty, students' accommodation, and building) contributed significantly to the student satisfactions.

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