

## UNIVERSITI TEKNOLOGI MARA

A STUDY ON EMPLOYEES' JOB SATISFACTION AT SABAH LABOR DEPARTMENT KOTA KINABALU

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## THE ABSTRACT

All the employees around the world want to have a nice job with the nice services from their organization. It is important for the employees to know about their right in order to achieve the job satisfaction among them. The study was conducted to study the level of job satisfaction among the employees: a case study at Sabah Labor Department. The objective of this study are to identify the level of job satisfaction in Sabah Labor Department and to determine the factor associated such as the nature of work, opportunities for promotion, organizational commitment and relationship with co-worker associate with the employees' job satisfaction. A convenience sampling of 46 respondents were selected to answer the questionnaire about the job satisfaction. Data was analyzed through descriptive statistics and inferential statistics. Most of the employees want to have the job satisfaction in their department and the factor associated such as the nature of work, opportunities for promotion, organizational commitment and relationship with co-worker were significant correlation to the level of job satisfaction. In fact, all the employees have their own need in order to achieve the satisfaction in their work. It is important to the organization or department to realize the importance of the job satisfaction issue in order to fulfill the employee's needs and for the advantages of both sides.

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