

UNIVERSITI TEKNOLOGI MARA

FAKULTI SAINS PENTADBIRAN DAN PENGAJIAN POLISI



**THE EFFECTIVENESS OF A TRAINING PROGRAM IN MAJLIS PERBANDARAAN
JOHOR BAHRU TENGAH (MPJBT)**

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CHAPTER 1

INTRODUCTION OF ORGANIZATION

JOHOR BAHRU TENGAH MUNICIPAL COUNCIL (MPJBT)

1.0 INTRODUCTION

In this chapter, I am going to discuss about the background of the organization. Majlis Perbandaraan Johor Bahru Tengah (MPJBT) also known as Johor Bahru Tengah Municipal Council. The Johor Bahru Tengah Municipal Council is a local based council which was founded in 1953. It started as a small administration centre which eventually was merged to a Local Council, and once again, Johor Bahru Tengah has created another history when it was declared as a Local Authority with a Municipal status.

The rapid development of Johor Bahru Metropolitan has given a direct impact on Johor Bahru Tengah areas. Before it was given Municipal Council status, the total area was 303.5 km². Initially after the status, the total area was 338.5 km². This main criteria has made Johor Bahru Tengah Municipal Council capable and able to plan every aspect of development including infrastructural development and public utilities, socio-economical development, redecoration development, tourism and Information Technology (IT) development.

The Johor Bahru Tengah Municipal Council is divided into two main zones which are the East Zone and West Zone. The East Zone covers the areas of UluTiram, Masai and Plentong, whereas the West Zone covers the areas of Skudai, Lima Kedai, GelangPatah, KangkarPulai and UluChoh with total residents of 525,351 people. At present, the Johor Bahru Tengah Municipal Council has it all. Such development has made the area as the main attraction for the community whether as a residential purposes or a place for seeking employment.

The Johor Bahru Tengah Municipal Council will strive even harder to become an organization that leads to continuous growth according to its customers' needs and to become a caliber enforcement agency in developing a cultural, beautiful, peaceful and well planned municipal council. It is hoped that the Johor Bahru Tengah Municipal Council will achieve greater success in the future.

CHAPTER 2

SCHEDULE OF PRACTICAL TRAINING FOR 6 WEEKS

2.0 INTRODUCTION

In this chapter, I will state all my tasks and responsibility given during 6 weeks of practical training in Majlis Perbandaran Johor Bahru Tengah (MPJBT). All the tasks given are listed in a tabular from first week, the day one until the end of practical training in MPJBT.

In six weeks of practical training, there is variety of tasks given in order to give me opportunity to learn lots of thing in short practical duration. I was given chances to show my ability and use my knowledge that I gained while in Campus. I am responsible to learn to the maximum about training unit, from the start to make a training event until the evaluation part from the head of every Department about the effectiveness of training to staffs.

I was so thankful to be assign in this unit as it give me experience to communicate with public as front line. I learn about making pamphlets and procedures and process need to be done before and after the training event.