EFFECT OF REWARD ON ORGANIZATION PERFORMANCE

NADIA NATASHA BINTI AZHAR

2017413732

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CAWANGAN MELAKA

KAMPUS BANDARAYA MELAKA

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DECLARATION OF ORIGINAL WORK



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- This work has not previously been accepted in substance for any degree, locally or overseas, and is not being concurrently submitted for this degree or any other degrees.
- This project paper is the result of my independent work and investigation, except where otherwise stated.
- All verbatim extracts have been distinguished by quotation marks and sources of my information have been specifically acknowledged.

i

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ACKNOWLEDGEMENT

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TABLE OF CONTENT

TITLE	PAGE
DECLARATION OF ORIGINAL WORK	i
LETTER OF SUBMISSION	ii
ACKNOWLEDGEMENT	iii
TABLE OF CONTENT	iv
LIST OF FIGURES	viii
LIST OF TABLES	xi
LIST OF ABREVIATION	x
ABSTRACT	xi

CHAPTER 1: INTRODUCTION

1.0 Introduction	1
1.1 Background Study	1
12 Problem Statement	2
1.3 Research Question	4
1.4 Research Objectives	4
1.5 Significance Of Study	5
1.6 Scope Of The Study	5
1.7 Limitations	6
1.7.1 Area Of Study	6
1.7.2 Accessibility And Availability Of In And Out	
Data	6
1.7.3 Respondent Commitment And Cooperation	6
1.8 Defination Of Terms	7
1.9 Chapter Summary	8

ABSTRACT

The purpose of this research was to analyze the effect of reward on the organization performance at Jabatan Kastam Negeri Sembilan (JKDM). This research is a quantitative research which had use the self-admnistered electronic questionnaire as the instrument for the collection of data. The questionnaire were distribute to 92 respondent and succed in colecting back all the 92 questionnaire which was derived from the total population of 124 officer and staff at JKDM. The data collected was then evaluated by using Statistical Package for the Social Science (SPSS) version 23 software. The result of this research shows that for correlation analysis, the relationship between intrinsic reward and organization performance positively very strong correlation (0.902) and significant. There is significant positively strong correlation (0.791) between extrinsic reward and organization performance. For regression analysis, intrinsic reward has a significant relationship on the organization performance when the value obtained is at 0.000. meanwhile for intrinsic reward, it shows insignificant relationship on the organization performance when the value obtained is at 0.224 which is more than 0.05. Only intrinsic reward variable shows a positive and significant relationship with organization performance meanwhile the other variable (extrinsic reward) has no significant relationship with the organization performance.