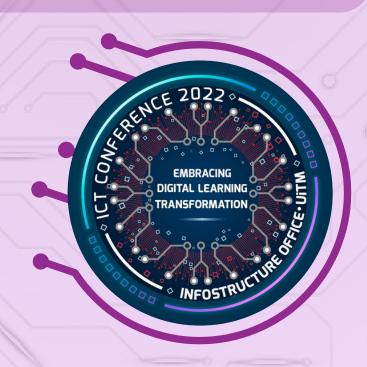# UNIVERSITI TEKNOLOGI MARA

E-Poster of the 1st ICT Conference 2022

ICT CONFERENCE

2022

"Embracing Digital Learning Transformation"

22 - 23 November 2022

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PEJABAT PEMBANGUNAN INFRASTRUKTUR &
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STUDENT NAME

SITI NUR ATHIRAH BT MOHD ASRI

AMIRAH RAIHANAH BT AZMI

NOORFAZIRAYU BT MD HANAPI

ALYA SYARA BT MOHD ZIN

SUPERVISOR NAME

PROFESSOR MADYA DR MAZLINA BINTI MAHDZAR

ABSTRACT

After the covid-19 pandemic, many people wanted to travel everywhere. therefore, hospitality services are much needed. In general, the best hotel service will be the choice of travellers. as we know, previously the service to open the hotel room door only used the card provided by the hotel management. therefore, we will convert the card to one application

INTRODUCTION

- In general, tourism has many sectors. one of them is the hospitality sector. The hotel is an institution that offers paid accommodation for tourists to stay. As we know, the country has many hotels with different types of unique hotel designs.

- This application is designed to make it easier for travellers to open the hotel room door by simply scanning the qr code found on each room door

- This application is also user friendly because it is easy to access using only the phone.

- Avoid negligence from tourists who leave key cards everywhere

- Every qr code will have an expiration date after the tourist stay period ends

- This application will store all tourist data such as name, period of stay, number of guests and others

METHODOLOGY

DATA COLLECTION

PRIMARY DATA

- Online Survey
- We have done our online survey to get data on this application. We have got 30 people to fill in that information.

SECONDARY SOURCES

- Hotel Statistic
- We have obtained hotel statistics through the official website of the hotel in Malaysia. Such as Sani Hotel, Grand Hyatt Kuala Lumpur, EQ Kuala Lumpur, and Pavilion Hotel Kuala Lumpur
- We also choose some information from other website

RESULTS

- To make it easier for tourists to open hotel room doors using just one application

- To protect the privacy of tourists from being invaded

- Makes it easier for tourists not to have to send a card to the hotel management

- This application can be applied for everyone

CONCLUSION

-Overall, this app is much needed by travellers staying in hotels. this is because, it will facilitate all matters either for the hotel management or the tourists.

-With the application, travellers no longer must deal with the registration counter provided at the hotel. tourists only need to download the app.

-All check-in and check-out services will use only with this application. with this, be able to avoid dealing with the public and maintain social distance.

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AUTHORS

Name of Correspondent Author: NOORFAZIRAYU BINTI MD HANAPI

Affiliation:

Email: 2020862654@student.uitm.edu.my

9 789671 944516