### THE ROLE OF EMOTIONAL INTELLIGENCE TOWARDS CAREER SUCCESS AMONG EMPLOYEE'S AT RISDA

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Submitted in Partial Fulfilment of the Requirement for the Bachelor of Business Administration with Honours (Human Resources)

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**JANUARY 2013** 

#### LETTER OF SUBMISSION

4<sup>th</sup> January 2013

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Human Resource Management

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Dear Sir,

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#### SUBMISSION OF PROJECT PAPER

Attached is the project paper titled "STUDY ON THE ROLE OF EMOTIONAL INTELLIGENCE TOWARDS CAREER SUCCESS AMONG EMPLOYEES AT RISDA" to fulfill the requirement as needed by the Faculty of Business Management, University Technology Mara.

Thank you,

Yours sincerely,

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#### **ACKNOWLEDGEMENTS**

First of all, I would like to express our gratefulness to Allah SWT for the blessing, which makes it possible for us to complete this project paper. Blessing and salutation also be on Prophet of Allah SWT, Muhammad SAW.

In this respect, I am extremely grateful to my advisor, Puan Suraya Hamimi Bte Mastor, whose support and guidance have inspired me in many ways from the beginning till the end. Also thanks to her for endless energy in assisting me with the process and the review of completing my work.

I am also indebted to the managers, assistant managers, supervisor, Puan Julia Bte Abu Bakar and all employees of the participating companies for their invaluable time and effort completing the survey questionnaire. Their support and assistance expedited the process of data collection and allowed for advancing to the next processes. Besides, I would like to acknowledge my friends and colleagues, for their knowledge, ideas, and laughter throughout the study period.

A very special thanks to my parents whose love, faith, patience and continuous supports have gave me the encouragement throughout my years of study. In additional, a great thanks to the group members who have been together in concerned and combined tireless efforts, determinations, togetherness and great understanding during the making of this assignment.

Finally, a great thanks to anyone who ever involves directly and indirectly to contributed with either inspirational or actual work with my project paper. Their contributions had reduced my burden towards completing this project paper.

Thank You.

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#### **ABSTRACT**

This study intends to see the role of Emotional Intelligence towards career success. Four objectives have been set in order to achieve the purpose of this study. The first objective is to determine the level of EI. The second objective is to determine the level of career success. The third objective is to identify the relationship between emotional intelligence (EI) and career success, and fourth is to determine which among the five dimensions of EI namely as self-awareness, managing emotions, motivation, empathy and social skill is most contribute to the career success. So, in order to achieve this objective, a quantitative method was employed and data were collected by distributing 44 questionnaires to all employees at RISDA Negeri Johor. The data were analyzed using Descriptive Analysis, Pearson Correlation Analysis and Regression Analysis. The results showed that there is high level of EI and career success that exist in the organization. The results indicated that there is a strong relationship between El and career success. The results also revealed that managing emotion is the factor that most influence the career success, followed by self-awareness, motivation, social skill and empathy. In conclusions, it shows that individuals with high El tend to be more success in their career compared to those with lower EI. Hence, it shows that EI is an important factor that influenced career success.