UNIVERSITI TEKNOLOGI MARA FACULTY OF ADMINISTRATIVE SCIENCE & POLICY STUDIES



CHALLENGES FACED BY WOMEN EMPLOYEES OF WORKING FROM HOME (WFH) DURING COVID-19: A CASE STUDY IN HONDA MALAYSIA SDN BHD ALOR GAJAH MELAKA

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ABSTRACT

Working from home has posed various challenges to those who experienced, especially women employees. This is due to burden of many responsibilities as a wife, mother, daughter and employees, inadequate working equipment or even no proper work-space at home. Because of that, this study aimed to discuss the challenges faced (psychological, physical, technological) by women employees of working from home and the impact on their wellbeing. Cross sectional design was employed to conduct the findings and simple random sampling has been used in collecting the data. The population involved in this study was women employees from Honda Malaysia Sdn Bhd, Alor Gajah Melaka. Around 148 valid responses were received from the survey and the results were analyzed by using descriptive statistic (mean, frequency, percentage) and simple linear regression. The outcome of the findings revealed, most women employees aware that they faced more challenges while working from home and they agreed on planning a proper working space to work comfortably at home as their coping strategies. However, this study shows that challenges of working from home (psychological, physical, technological) has no significant relationship towards the impact on employee wellbeing.

Keywords: Working from home, Women Employees, Employees wellbeing, Psychological Challenges, Physical Challenges, Technological Challenges

TABLE OF CONTENTS

DECLARATION	Ι		
ACKNOWLEDGEMENT	Π		
ABSTRACT	III		
ABSTRAK	IV		
TABLE OF CONTENTS LIST OF TABLES LIST OF FIGURES LIST OF APPENDICES	V VII VIII IX		
		CHAPTER 1: INTRODUCTION	1
		1.1 Introduction	1
1.2 Background of Study	1		
1.3 Problem Statement	4		
1.4 Research Questions	7		
1.5 Research Objectives	7		
1.6 Scope of Study	8		
1.7 Significance of Study	9		
1.8 Definition of Terms	10		
1.9 Conclusion	12		
CHAPTER 2: LITERATURE REVIEW & CONCEPTUAL FRAMEWORK	13		
2.1 Introduction	13		
2.2 Working from Home Among Employees	13		
2.3 Challenges of WFH Faced by Women Employees	15		
2.4 Impact of Challenges Faced on Employees Wellbeing	20		
2.5 Conceptual Framework	22		
2.6 Hypotheses	24		
2.7 Conclusion	26		
CHAPTER 3: RESEARCH METHODOLOGY	27		
3.1 Introduction	27		
3.2 Research Method	27		
3.3 Research Design	27		
3.4 Unit of Analysis	28		

3.5 Sample Size	28
3.6 Sampling Technique	29
3.7 Measurement	29
3.8 Data Collection	35
3.9 Data Analysis	36
3.10 Conclusion	37
CHAPTER 4: RESEARCH FINDING	38
4.1 Introduction	38
4.2 Demographic Profile of Respondents	38
4.3 Preliminary Analysis	40
4.4 Main Findings	42
4.5 Summary of Findings	54
4.6 Conclusion	55
CHAPTER 5: DISCUSSION & CONCLUSION	56
5.1 Introduction	56
5.2 Summary of Findings	56
5.3 Research Recommendations	60
5.4 Research Limitations and Future Recommendations	64
5.5 Conclusion	66
REFERENCES APPENDIX A APPENDIX B APPENDIX C APPENDIX D	67 75 76 88 99