

**UNIVERSITI TEKNOLOGI MARA  
FACULTY OF ADMINISTRATIVE SCIENCE & POLICY  
STUDIES**



**A STUDY ON FACTORS AFFECTING LEVEL OF JOB  
SATISFACTION AMONG TEACHERS IN KLUANG, JOHOR**

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## ABSTRACT

The main purpose of this research is to examine the level of job satisfaction among teachers in Kluang, Johor. Based on the objectives, several factors have been identified in influencing teachers' job satisfaction. Workload, technology, resources and facilities as well as school culture are the factors that assumed to have a relationship with job satisfaction. The data of the study were obtained from 251 respondents through an online survey form. The study was then analyzed by using the Statistical Package for Social Science (SPSS). Four major analyses were tested using Pearson correlation. The study found a significant relationship between workload and job satisfaction ( $r = .203$ ,  $p = .001$ ), resources and facilities with job satisfaction ( $r = .289$ ,  $p = .000$ ), and school culture with job satisfaction ( $r = .423$ ,  $p = .000$ ). The findings also revealed a significant negative relationship between technology and job satisfaction ( $r = -.126$ ,  $p = .047$ ). According to the study's findings, all factors influence job satisfaction. Therefore, suggestions have been provided based on all of the factors involved in effort to increase teachers' job satisfaction. This is due to the fact that teachers are the main catalysts that play the vital role to provide the best services to educate younger generations.

## TABLE OF CONTENT

### Chapter 1: Introduction

1.0	Introduction	1
1.1	Problem Statement	2
1.2	Research Questions	4
1.2.1	What is the level of job satisfaction among teachers in Kluang, Johor?	4
1.2.2	What are the most affecting factors between workload, technology, resources and facilities and school culture with level of job satisfaction among teachers in Kluang, Johor?	4
2.2.3	What is the relationship the relationship between workload, technology, resources and facilities and school culture with level of job satisfaction among teachers in Kluang, Johor?	4
1.3	Research Objectives	4
1.3.1	To determine the level of job satisfaction among teachers in Kluang, Johor.	4
1.3.2	To measure the most affecting factors between workload, technology, resources and facilities and school culture with level of job satisfaction among teachers in Kluang, Johor.	4
1.3.3	To determine the relationship between workload, technology, resources and facilities and school culture with level of job satisfaction among teachers in Kluang, Johor.	4
1.4	Scope of the Study	5
1.4.1	Respondents	5
1.4.2	Territory	5
1.4.3	Time	5
1.5	Significance of the Study	5
1.5.1	The Ministry of Education	6
1.5.2	The District Education Office	6
1.5.2	Schools Management and Teachers	6
1.6	Definition of Terms/Concepts	7
1.6.1	Job Satisfaction	7
1.6.2	Absenteeism	7
1.6.3	Teacher as an Educators	8
1.6.4	Technology in Education	9

### Chapter 2: Literature Review & Conceptual Framework

2.0	Introduction	10
2.1	Job Satisfaction	10
2.2	Factors Affecting Level of Job Satisfaction	12
2.2.1	Workload	12
2.2.2	Technology	13
2.2.3	Resources and Facilities	15
2.2.4	School Culture	16
2.3	Conceptual Framework	17
2.3.1	Workload	18
2.3.2	Technology	18
2.3.3	Resources and Facilities	19
2.3.4	School Culture	19
2.4	Hypothesis	19
2.5	Conclusion	20

### **Chapter 3: Research Method**

3.0	Introduction	21
3.1	Research Design	21
3.2	Unit/Level of Analysis	21
3.3	Sample Size	22
3.4	Sampling Technique	22
3.5	Measurement/Instrumentation	23
3.5.1	Teacher's Level of Job Satisfaction	23
3.5.2	Workload	24
3.5.3	Technology	24
3.5.4	Resources and Facilities	25
3.5.5	School Culture	26
3.6	Data Collection	27
3.7	Data Analysis	27
3.8	Descriptive Analysis	27
3.8.1	Testing of the Hypothesis	28
3.8.2	Summarize these Decision in Tabular Format	28

### **Chapter 4: Findings**

4.0	Introduction	29
4.1	Demographic Profile	29
4.2	Preliminary	31
4.2.1	Reliability Result Full Scale Study	31