



ABR 795  
APPLIED BUSINESS RESEARCH

ANALYSIS ON EFFECTIVENESS OF  
TRAINING EVALUATION SYSTEM:  
A PROPOSAL FOR  
SEDCOVEST HOLDINGS SDN. BHD.

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## EXECUTIVE SUMMARY

The purpose of this study is to analyse the current Training Evaluation System (TES), the tools being used and problems that are faced by one of the local government agencies, namely SEDCOVEST Holdings Sdn Bhd (SVH). This study also seeks to find out the level of effectiveness of TES in SVH. Furthermore, this study attempts to examine a more comprehensive and appropriate TES for SVH. This study uses primary data such as interview, discussion and observation as well as secondary data from published and printed information such as brochures, printed journals and articles from websites, reports and books. The findings reveal that there is a lack of effectiveness and appropriateness in SVH's TES in the area of selection of participants and evaluation approach. Another issue is on the accountability of SVH to the fund provider. While ICT is greatly used in this era, SVH employs a minimal level of technological supports in its TES. As a conclusion, the result shows that there is a need to apply an effective TES to ensure that training programmes conducted meet the vision, mission and objectives of SVH.

## ACKNOWLEDGEMENTS

The preparation of this report benefited greatly from the assistance and cooperation provided by Sabah Economic Development Corporation (SEDCO) and SEDCOVEST Holdings Sdn Bhd (SVH). Our group would like to express our sincere appreciation to the following people: Group General Manager of SEDCO, Mr. Maisuri Bin Besri and General Manager of SVH, Mr. Razali Z. Kipli for giving us the permission to conduct our research in their organization; Deputy General Manager I (MPPB Development Department), Mr. Jusli Potoh and Deputy General Manager II (Finance & Administration Department), Madam Hajah Habria Salindri for their time and continuous support; and Group Human Resource Manager of SEDCO, Madam Hajah Rahmawati Hamering and Manager (Finance & Administration Department) of SVH, Mr. Wayne Zenel for their thoughtful comments.

We are also very grateful to the Training/Enculturization Unit and Business Development Unit staffs for their excellent contributions towards the entire completion of this report.

Among the many staffs at the Business Development Unit who supported our study, we would like to extend special thanks to Ms. Nor Jahan Yaakub for her kind assistance and consistent support, from conceptualization to final report.

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