

THE IMPACT OF THE OFFICE LAYOUT THAT INFLUENCE JOB  
PERFORMANCE AMONG EXECUTIVE AT THE WORKPLACE IN  
PUBLIC MUTUAL BERHAD

Prepared for:  
PROFESSOR MADYA DR. HAJAH FERIDAH MOHD NADZAR

Prepared by:  
ROZIANA BT MOHD SHARIFF  
SITI NURFARHANA BT ABDULLAH  
MUHAMMAD SHAHRIL BIN ZABIDI  
BACHELOR IN OFFICE SYSTEM MANAGEMENT (HONS)

UNIVERSITI TEKNOLOGI MARA (UiTM)  
FACULTY OF OFFICE MANAGEMENT AND TECHNOLOGY

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## ABSTRACT

The term of ergonomics was derived from two Greek words “ergos” meaning work and “nomos” meaning laws. Laws here does not refer to legal laws but to physical laws. If physical laws are not followed, then answering to legal laws is inevitable. In a nutshell, the term ergonomics simply refers to all activities that are carried out with regards to the study of physical laws of work. The primary sciences that are involved in ergonomic activities are physiology, anthropometry, engineering and psychology. Knowingly or not, ergonomics has attained high visibility in developing nations as a result of the lessons learnt from developed countries like the United States of America and Japan. Since ergonomics related injuries are chronic rather than acute in nature, detection of human disorders are only noticed when the damage is already done. If proactive steps are not taken at the right time, our employees too will face the same situation as industries in our country mature. In many cases the injuries are irreversible, and as such, the sufferer is permanently disabled. As Malaysia is on the verge of becoming a fully developed industrial nation, it is highly welcomed that our relevant government departments and universities are taking steps towards combating all ergonomics’ related injuries at the root itself. The current collaborative studies with their counterparts in the developed nations will make Malaysia’s journey in the field of ergonomics a definite success and the need to reinvent the wheel will be greatly reduced. The objective of this study is to investigate the effectiveness of the

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