

**COST EFFECTIVE OF
INTERNET SERVICE PROVIDER (ISP) IN MALAYSIA**

A PROJECT PAPER SUBMITTED TO THE
INSTITUT TEKNOLOGI MARA
IN PARTIAL FULFILLMENT OF THE REQUIREMENT FOR THE
BACHELOR OF SCIENCE (HONS.) IN INFORMATION TECHNOLOGY

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DECEMBER 1998 – MAY 1999

ACKNOWLEDGEMENT

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Praise and gratitude to ALLAH SWT with whose Mercy to help and give me the opportunity to complete this project paper.

I would like to take this opportunity to thanks everybody who have been a significant influence in helping me to complete this project.

First of all, I would like to thank my respectable advisor, **Dr. Isa Samat**, for his invaluable guidance, comments and view during completing this project.

My thanks also go to Miss Samsina Muhammad, Network Administrator of Smart Global Network (M) Sendirian Berhad, Miss Tooty Jamaluddin, student of B.Sc. (hon.) Statistic, ITM Shah Alam and Mr. Amienurul-Faidzad Mohd Amin for supplying information and good cooperation to me.

Finally my greatest dept to my beloved parents, **Encik Mohd Amin Abu Bakar** and **Puan Aminah Hj Rashid** for their constant encouragement. – Your love and support are my strength and inspiration.

ABSTRACT

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Users of the internet in Malaysia are partially facing a problem of selecting the right Internet Service Provider (ISP) company, which is suitable with their networking requirement. Some of the Internet users thought that the charges from the ISP companies are reasonable. Is it true or are they overcharging? In order to overcome this situation, the user needs a suitable guideline or mechanism that can help or aid users to select ISP company that reliable and suited to their requirement. In this project, statistical data and comparison between ISPs in Malaysia are tabulated and offered to the users via the web. This web information will also provide recommendations based on the user requirement or specification.

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CHAPTER 1

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PROBLEM DESCRIPTION

1.1 BACKGROUND OF THE PROBLEM

When a person deals with Internet facilities and services, the Internet Service Provider or “ISP” is a company that connects members of the public with the Internet. For monthly fee, the service provider gives user software package, username, password and access phone number. Equipped with a modem, user can then log on to the Internet and browse the World Wide Web and USENET, and sent and receive e-mail¹.

To gain access to the Internet, most people must to go through Internet Service Providers (ISPs). They are the middlemen between people and the Internet. No ISP, no Internet. In Malaysia, there are two major ISPs namely JARING and TMnet.

¹ “ISP - PC Webopaedia Definition and Links”, Internet Company, 1998
[<http://webopedia.internet.com/TERM/I/ISP.html>]