COST EFFECTIVE OF
INTERNET SERVICE PROVIDER (ISP) IN MALAYSIA

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By

AMIENURUL-FAIDZAH BINTI MOHD AMIN
(97014113)
BACHELOR OF SCIENCE (HONS.) IN INFORMATION TECHNOLOGY

FACULTY OF INFORMATION TECHNOLOGY & QUANTITATIVE SCIENCE
INSTITUT TEKNOLOGI MARA
SHAH ALAM

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ABSTRACT

Users of the internet in Malaysia are partially facing a problem of selecting the right Internet Service Provider (ISP) company, which is suitable with their networking requirement. Some of the Internet users thought that the charges from the ISP companies are reasonable. Is it true or are they overcharging? In order to overcome this situation, the user needs a suitable guideline or mechanism that can help or aid users to select ISP company that reliable and suited to their requirement. In this project, statistical data and comparison between ISPs in Malaysia are tabulated and offered to the users via the web. This web information will also provide recommendations based on the user requirement or specification.

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CHAPTER 1

PROBLEM DESCRIPTION

1.1   BACKGROUND OF THE PROBLEM

When a person deals with Internet facilities and services, the Internet Service Provider or "ISP" is a company that connects members of the public with the Internet. For monthly fee, the service provider gives user software package, username, password and access phone number. Equipped with a modem, user can then log on to the Internet and browse the World Wide Web and USENET, and sent and receive e-mail[1].

To gain access to the Internet, most people must to go through Internet Service Providers (ISPs). They are the middlemen between people and the Internet. No ISP, no Internet. In Malaysia, there are two major ISPs namely JARING and TMnet.

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[1] **"ISP - PC Webopaedia Definition and Links"**, Internet Company, 1998 [http://webopedia.internet.com/TERM/I/ISP.html]