

# BACHELOR OF ACCOUNTANCY (HONORS) PRINCIPLES OF ENTREPRENEURSHIP (ENT530)

# **SOCIAL MEDIA PORTFOLIO**

# **AC220- BACHELOR OF ACCOUNTANCY**

**SEMESTER 4 GROUP: AC220 4D** 

#### **PREPARED BY:**

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PREPARED FOR: SIR RASLAN NORDIN

**DATE OF SUBMISSION: 30 JULY 2022** 

#### **ACKNOWLEDGEMENT**

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Besides, we would like to sincerely thank our classmates who are willing to help and share their information, opinion and insight in this subject. We really appreciate their kindness and moral support during Online Distance Learning (ODL). Ultimately, special thanks to our families for their support, compassion, prayer and generosity in this current circumstance due to COVID-19, since we stay at home, especially to our parents and siblings. They have given us a lot of helpful positive feedback that have helped us a lot in completing this report. We hope that the information that we share in this Social Media Portfolio report will be beneficial to everyone. Thank you very much.

#### **EXECUTIVE SUMMARY**

A&A Lovable Bag Store is a partnership which is owned by me, Sharifah Aisyah and also my partner Nurul Athirah. Our business officially started on **18 April 2022** when we first released our product teaser. Our business sells tote bags that are made from a high quality canvas that is offered at a reasonable price. We decided to sell tote bags as we identified that tote bags are highly requested nowadays especially among students as it makes it easier for them to carry their things anywhere using the bags especially when going to class.

Besides that, since we came up with a tote bag that is made from a canvas material, hence this bag is reusable. This reusable bag helps our business stay competitive and connect with customers as it also motivates customers to purchase the tote bag to help the environment which then leads to a reduction in plastic usage. Since this tote bag is suitable to use at all ages, thus our business market target is females who age between 13 to 55 years old.

Our product is promoted through social media which is Facebook as it is an easy platform to use and able to spread around fast. Since the beginning of the A&A Lovable Bag store, we have received positive reviews from our customers such as how the material of the tote bag is so comfortable that makes them really like to wear it.

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#### 1.0 BUSINESS REGISTRATION

# 1.1: Go-Ecommerce Registration

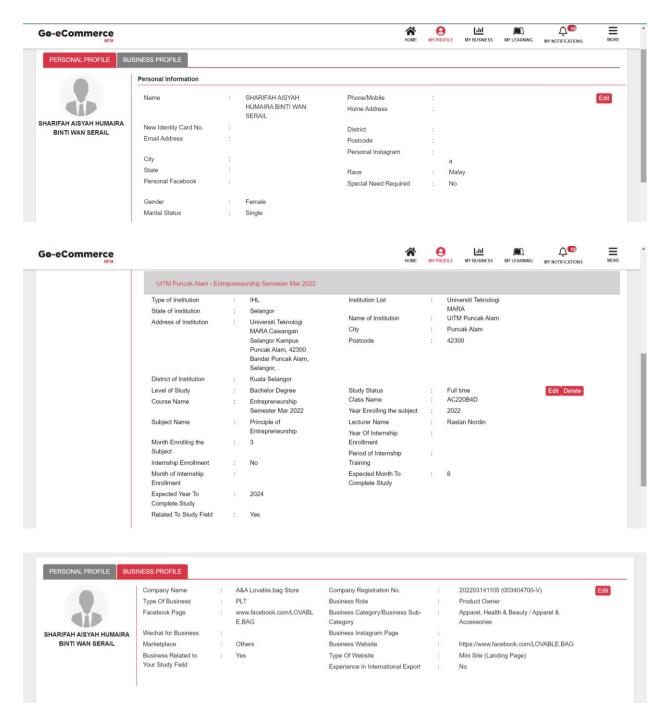


Figure 1.1 Go - Ecommerce Registration

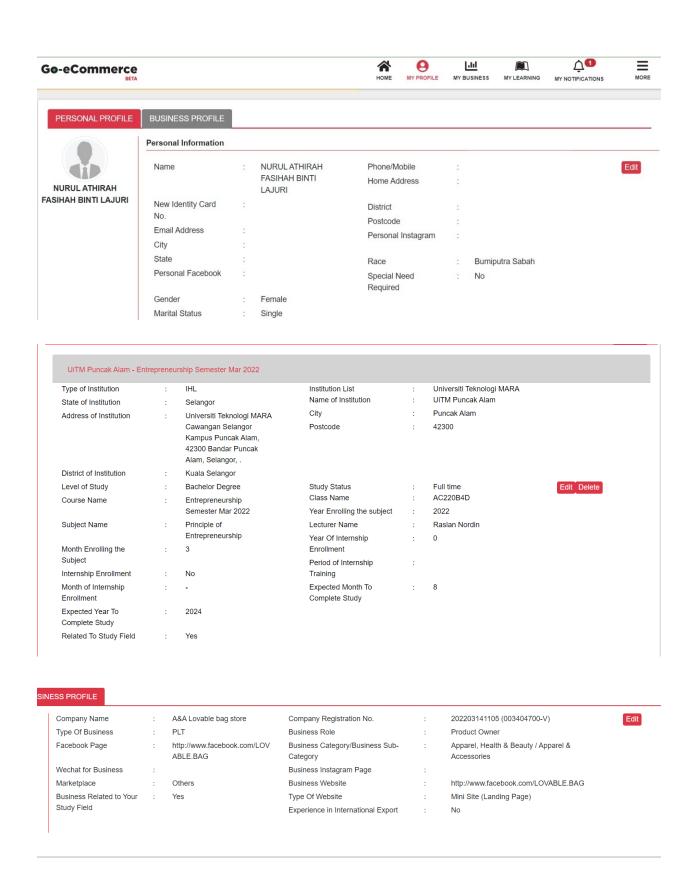


Figure 1.2 Go - Ecommerce Registration

# 1.2: MyENT Certificate

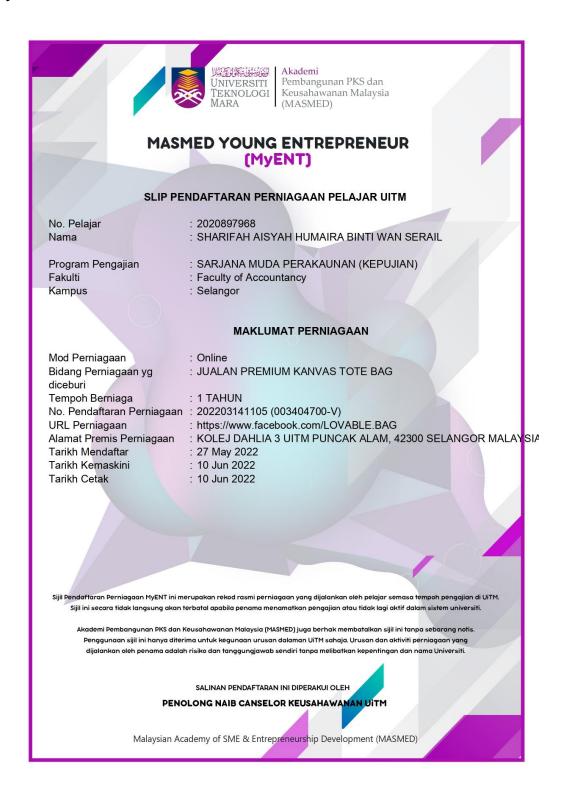


Figure 1.3 MyENT Certificate



# MASMED YOUNG ENTREPRENEUR (MyENT)

#### SLIP PENDAFTARAN PERNIAGAAN PELAJAR UITM

No. Pelajar : 2020878776

Nama : NURUL ATHIRAH FASIHAH BINTI LAJURI

Program Pengajian : SARJANA MUDA PERAKAUNAN (KEPUJIAN)

Fakulti : Faculty of Accountancy

Kampus : Selangor

#### **MAKLUMAT PERNIAGAAN**

Mod Perniagaan : Online

Bidang Perniagaan yg

diceburi

: JUALAN PREMIUM KANVAS TOTE BAG

Tempoh Berniaga : 1 TAHUN
No. Pendaftaran Perniagaan : 202203141105

URL Perniagaan : http://www.facebook.com/LOVABLE.BAG

Alamat Premis Perniagaan : KOLEH DAHLIA 3 UITM PUNCAK ALAM, 42300 SELANGOR MALAYSI/

Tarikh Mendaftar : 13 Jun 2022

Tarikh Kemaskini

Tarikh Cetak : 13 Jun 2022

Sijil Pendaftaran Perniagaan MyENT ini merupakan rekod rasmi perniagaan yang dijalankan oleh pelajar semasa tempoh pengajian di UiTM.
Sijil ini secara tidak langsung akan terbatal apabila penama menamatkan pengajian atau tidak lagi aktif dalam sistem universiti.

Akademi Pembangunan PKS dan Keusahawanan Malaysia (MASMED) juga berhak membatalkan sijil ini tanpa sebarang notis.

Penggunaan sijil ini hanya diterima untuk kegunaan urusan dalaman UiTM sahaja. Urusan dan aktiviti perniagaan yang
dijalankan oleh penama adalah risiko dan tanggungjawab sendiri tanpa melibatkan kepentingan dan nama Universiti.

SALINAN PENDAFTARAN INI DIPERAKUI OLEH

PENOLONG NAIB CANSELOR KEUSAHAWANAN UITM

Malaysian Academy of SME & Entrepreneurship Development (MASMED)

Figure 1.4 MyENT Certificate

#### 1.3: SSM Certificate



Figure 1.5 A&A Lovable Bag Store Business Registration

#### 2.0 INTRODUCTION OF BUSINESS

#### 2.1: NAME AND ADDRESS OF THE BUSINESS

A&A Lovable Bag Store is our business's name. A&A is the combination of Athirah and Aisyah which is generally the name of the owner of the business. Furthermore, we chose the name 'Lovable Bag' because it shows how our business product has the qualities that attract affection and how easy it is to like our business's product. Besides, it fits the product that our business sold perfectly. A&A Lovable bag store targets those who are between 13 to 55 years old since our product is suitable for all ages. Our business officially started on 18 April 2022 which was when we started our soft opening by posting teaser on Facebook for our product.

The headquarter of our business is located at Kolej Dahlia 3 UiTM Puncak Alam, 42300, Selangor, Malaysia which is the place where we store our product. Whenever there is an order from customer we will retrieve our product from our store and do postage.



Figure 2.1 A&A Lovable Bag Store logo

#### 2.2: ORGANIZATIONAL CHART

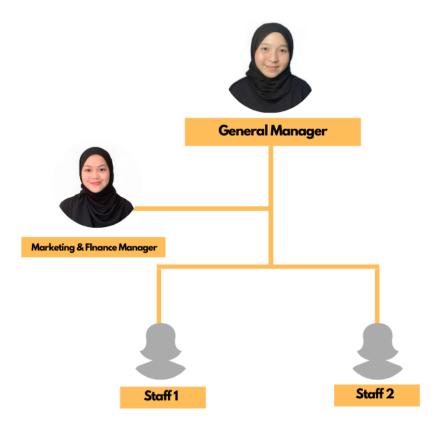


Figure 2.2 A&A Lovable Bag Store organizational chart

#### 2.3: MISSION/VISION

A&A Lovable Bag Store mission is to go beyond customer satisfaction by producing and providing a high quality eco-friendly tote bag that is suitable to be used anytime and anywhere. We are keen to serve people the best quality products at a reasonable price with beautiful design in order to rapidly spread our eco-friendly bags to every corner of Malaysia. We will pursue processes that are designed to maximize efficiency, minimize waste of material and conserve resources.

A&A Lovable Bag Store vision is to become the leader and highly respected local tote bag manufacturers by becoming the first choice of the community. We aspire to be one of the major global businesses in the manufacture of reusable products to serve mankind by saving the environment in which it will satisfy our customers' needs and preferences.

#### 2.4: DESCRIPTION OF PRODUCTS/SERVICES

A&A Lovable.bag Store is a business that is focusing on selling and marketing a premium canvas tote bag that is suitable for all ages especially the tote bag lovers. It is made up of a premium and high quality canvas, thus is very convenient for all. Our tote bags are excellent for all uses, therefore not only adults but even youngsters who enjoy tote bags can use them. Furthermore it is eco-friendly as it is reusable and can be a natural substitute to plastic back in which is why it makes this product more attractive. Currently, our business sells two designs of premium tote bags which are the Premium Cherry Design Tote bag and the Premium Feel the Feels Tote bag. We created these two styles since everyone has their own preferences for how they wish to dress and present themselves in public.

For the Premium Cherry Design Tote bag, we are targeting the one who is girly. Girly here means it is designed for a girl or woman who chooses to dress and behave in a traditionally feminine style. Someone who prefers to be feminine in their appearance will find that the Premium Cherry Tote bag catches their eyes when they go through our facebook page.



Figure 2.3 Premium Cherry Tote Bag

If the customer does not find themselves feminine, they have the second option where we came up with the second tote bag which is the Premium Feel the Feels Tote bag. This design is very suitable for someone who has bold or brash self-confidence or in other words they have a swag style. They want to present themselves in a trendy and confident manner. We have come up with two designs of tote bags so that we can attract people whether they prefer to be feminine or swag in their appearance.



Figure 2.4 Premium Feel the Feels Tote bag

Furthermore, not only do we come up with a very feminine and swag style of tote bag, the size of our tote bag is also very convenient. This is because the size of the bag is not too small, and not too big. The width of the bag would be 35 cm and the length of the bag is 40 cm. Thus, it is very suitable and convenient to be used whether to store stationery, books, makeup, laptop or even to be used as a customer's grocery bag.



Figure 2.5 The size of the tote bag

Besides that, we also deliver excellent service to our clients. This is because we used a cute and secure packing to ensure that our customers receive our product with sentiments of excitement and happiness when they unbox the tote bag they purchased. Since we post our product from Sabah, thus, customers who are from Sarawak, we will charge them RM7 for the postage fee. Customers from Sarawak will be charged an RM7 postage fee because we ship our products from Sabah. Customers in East Malaysia will be charged RM11.



Figure 2.6 The packaging of Tote bag

# 2.5: PRICE LIST



# 3.0: FACEBOOK PAGE

# 3.1: CREATING FACEBOOK FB PAGE



Figure 3.1 Facebook Page of A&A Lovable.bag Store

#### 3.2: CUSTOMIZING URL FACEBOOK PAGE

A&A Lovable.bag Store manage to customize our URL FB Page, where customers can easily find our page by clicking on the link <a href="https://facebook.com/LOVABLE.BAG">https://facebook.com/LOVABLE.BAG</a>

# 3.3: FACEBOOK (FB) POST- TEASER

# **TEASER 1**



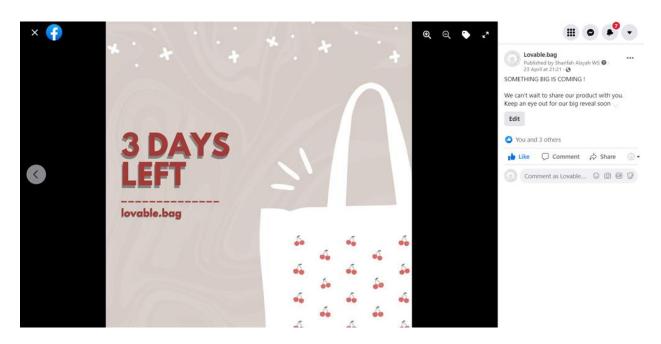
# **TEASER 2**



# **TEASER 3**



# **TEASER 4**

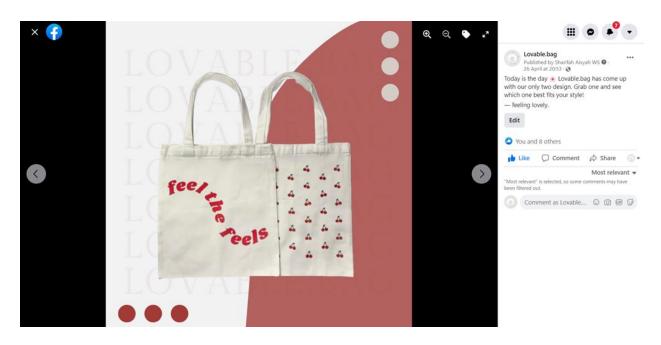


# **TEASER 5**

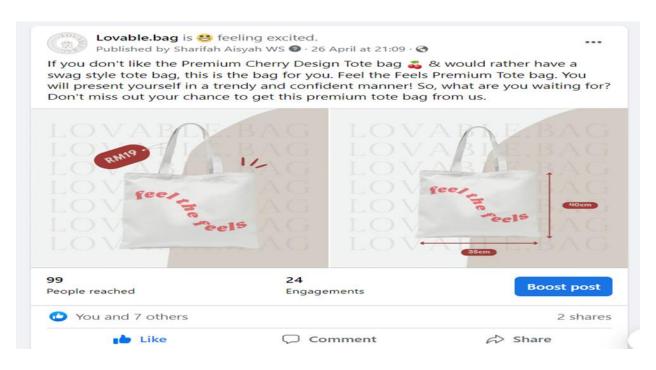


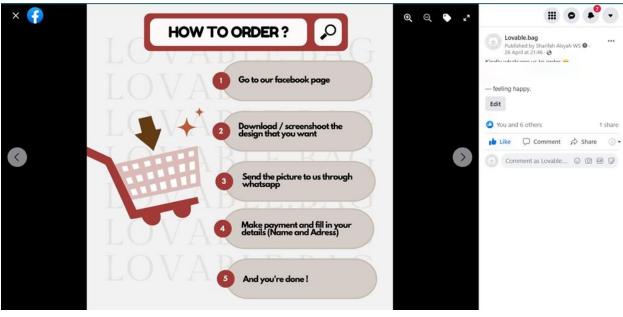
Figure 3.2 A&A Lovable.bag Store Teaser Posts

# 3.4: FACEBOOK (FB) POST- COPYWRITING (HARD SELL)



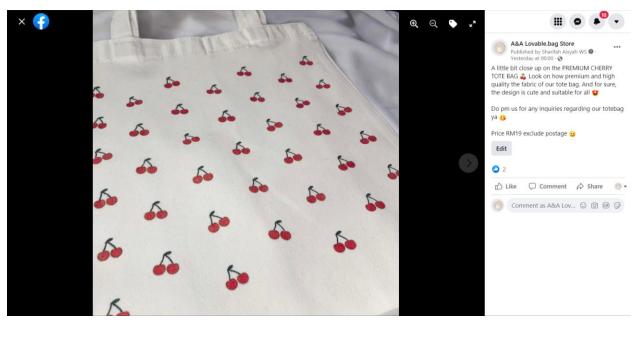


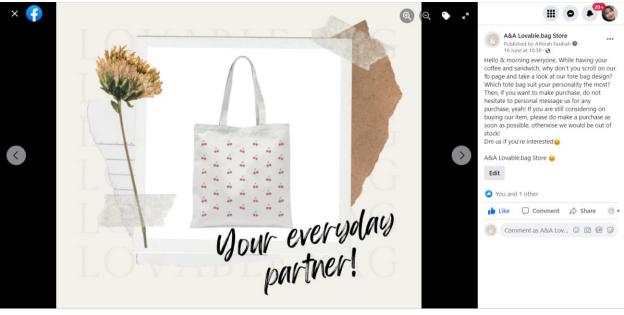


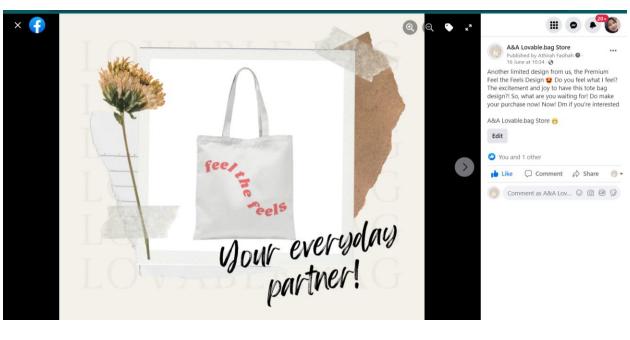


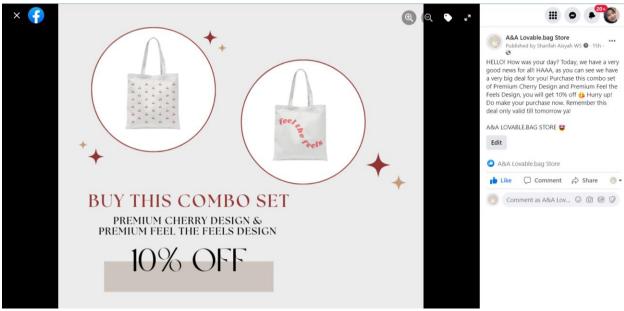




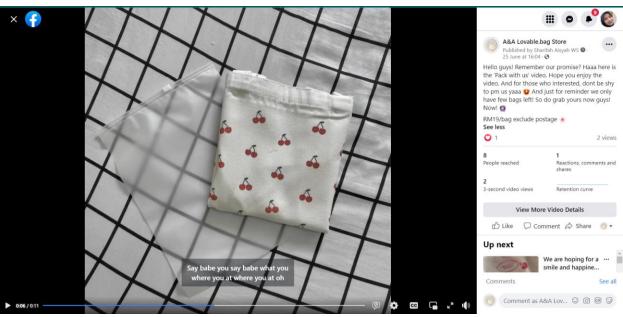


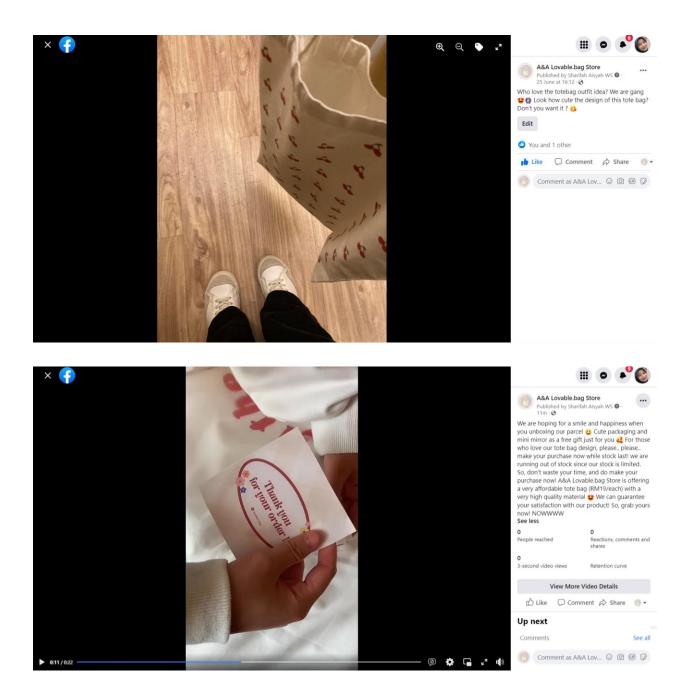












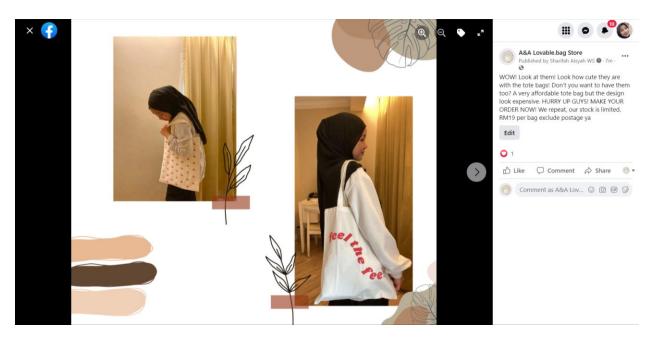
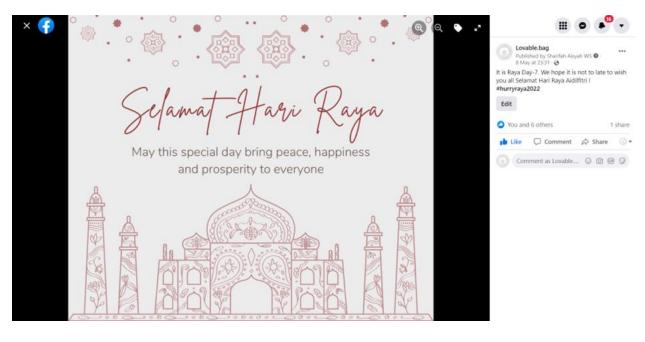




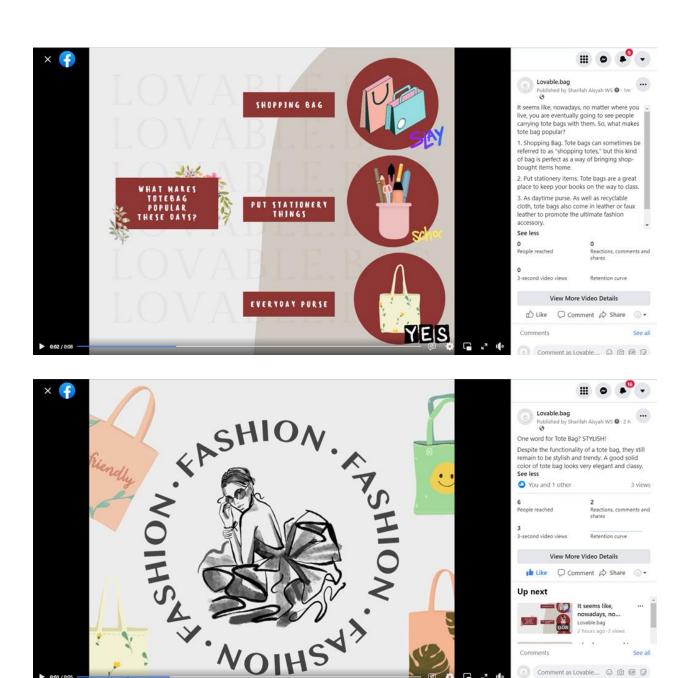


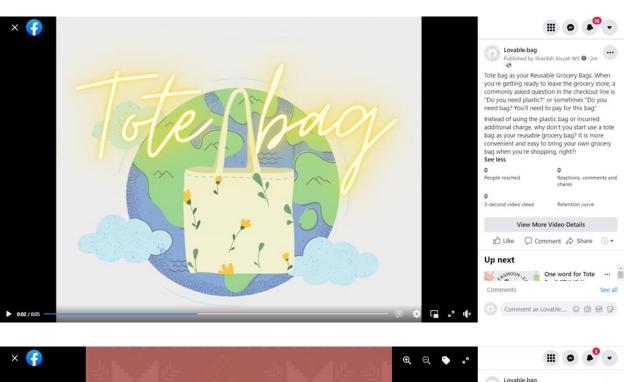
Figure 3.3 A&A Lovable.bag Store Teaser Hard Sell Posts

# 3.5: FACEBOOK (FB) POST- COPYWRITING (SOFT SELL)

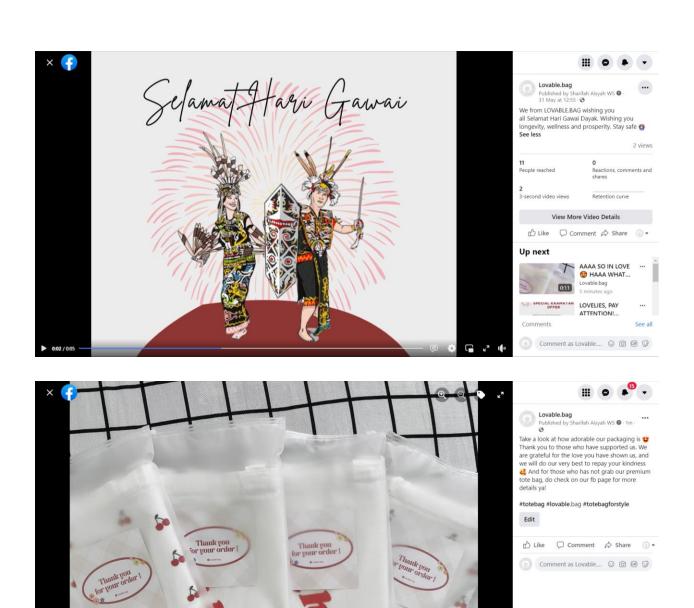


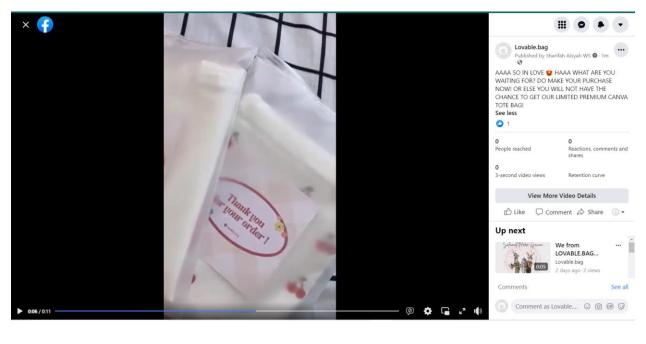






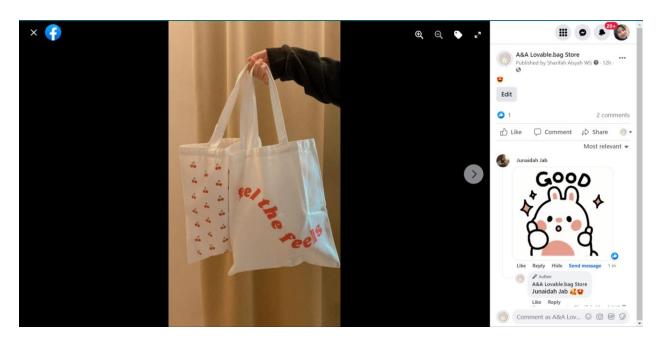


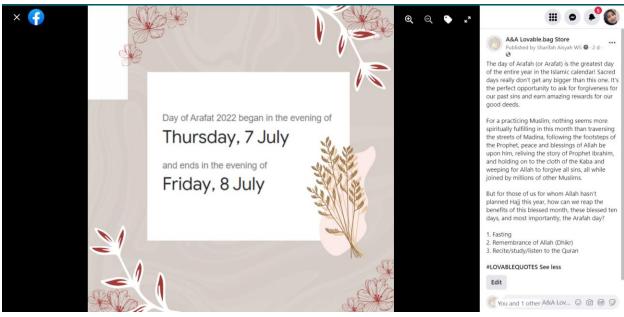


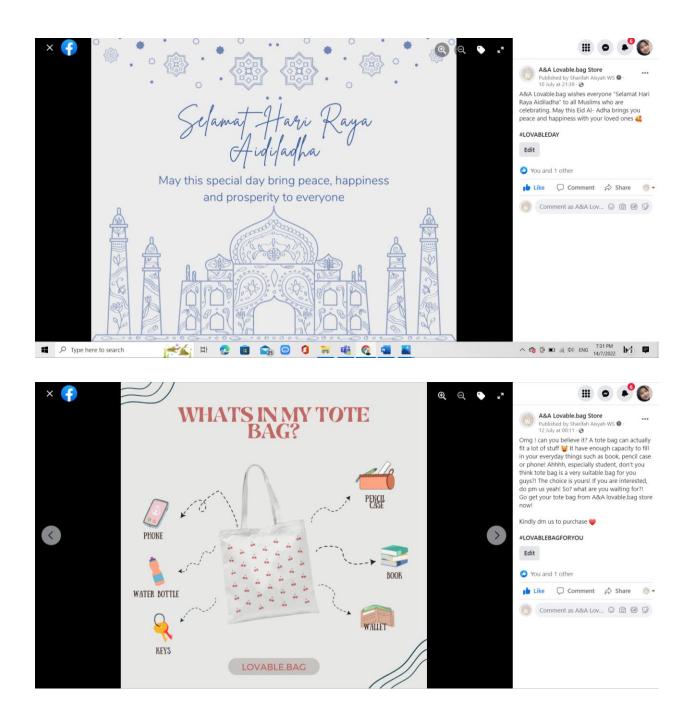












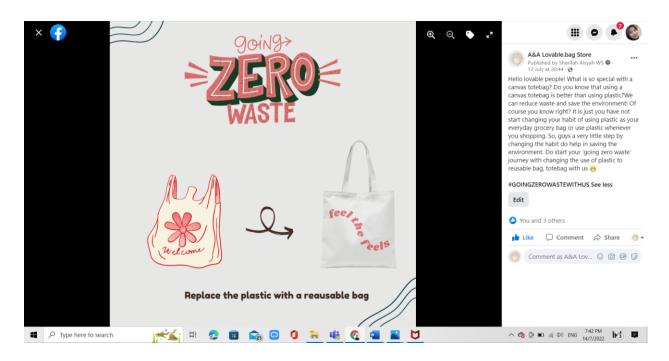
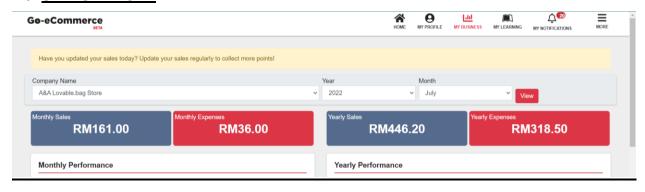


Figure 3.4 A&A Lovable.bag Store Teaser Soft Sell Posts

## 4.0: SALES REPORT



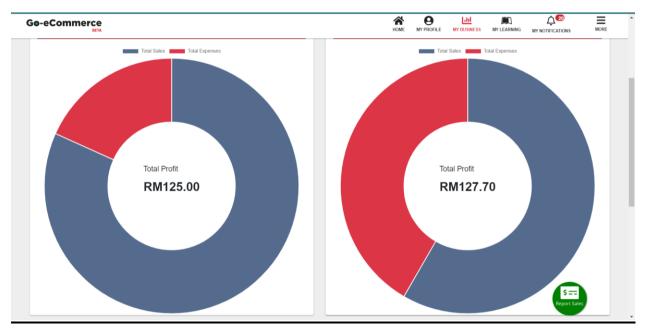


Figure 4.1 Sales Report from Go-ecommerce

### **Business Transaction List:**

### Go-eCommerce

Business Name	Date	Type	Marketplac e(if any)	Others Marketplace (if any)	Total Sales (RM)	Expenses Category	Expenses Subcategory	Total Expenses (RM)	Descriptions	Creat ed At
A&A Lovable.bag Store	26/05/ 2022	onlin e	Others	Online Bank In	26				Bag Price RM19 + Postage RM7	26/05/ 2022
A&A Lovable.bag Store	26/05/ 2022	expe nses				Delivery	Postage	7	RM7 Postage	26/05/ 2022
A&A Lovable.bag Store	30/05/ 2022	onlin e	Others	Online Bank In	79				KAAMATAN PROMO RM18/BAG  Customer bought 4 bag = RM72 + Postage RM7	30/05/ 2022
A&A Lovable.bag Store	30/05/ 2022	expe nses				Delivery	Postage	7	POSTAGE FOR 4 BAGS = RM7	30/05/ 2022
A&A Lovable.bag Store	30/05/ 2022	onlin e	Others	Online Bank In	61				3 BAGS = RM54 + Postage RM7	30/05/ 2022
A&A Lovable.bag Store	30/05/ 2022	expe				Delivery	Postage	7	RM7 Postage	30/05/ 2022
A&A Lovable.bag Store	30/05/ 2022	onlin e	Others	Online Bank In	29				1 bag = RM18 + Pos to Semenanjung RM11	30/05/ 2022
A&A Lovable.bag Store	30/05/ 2022	expe nses				Delivery	Postage	11	RM11 Postage	30/05/ 2022
A&A Lovable.bag Store	10/05/ 2022	expe				Goods	Stock	200	RM10/bag (For 20 bag = RM200 exclude postage)	21/06/ 2022
A&A Lovable.bag Store	10/05/ 2022	expe				Delivery	Postage	15	Postage for 20 bags	21/06/ 2022
A&A Lovable.bag	10/05/ 2022	expe nses				Goods	Stock	10	20 pieces of plastic for packaging. RM0.50 each	21/06/ 2022

Business Name	Date	Туре	Marketplac e(if any)	Others Marketplace (if any)	Total Sales (RM)	Expenses Category	Expenses Subcategory	Total Expenses (RM)	Descriptions	Creat ed At
Store					-					
A&A Lovable.bag Store	10/05/ 2022	expe				Goods	Stock	7.5	5 mini mirror as free gift is bought	21/06/ 2022
A&A Lovable.bag Store	21/06/ 2022	onlin e	Others	Online Bank In	45.2				Bought 2 bag (Promotion buy Combo Design get 10% off) RM34.20 + RM11 Postage = RM45.20	21/06/ 2022
A&A Lovable.bag Store	21/06/ 2022	expe				Delivery	Postage	11	Postage Cost	21/06/ 2022
A&A Lovable.bag Store	26/06/ 2022	onlin e	Others	Online Bank In	45				2 bag	26/06/ 2022
A&A Lovable.bag Store	26/06/ 2022	expe				Delivery	Postage	7	postage	26/06/ 2022
A&A Lovable.bag Store	06/07/ 2022	onlin e	Others	Online Bank In	45				2 Feel the Feel Design	06/07/ 2022
A&A Lovable.bag Store	06/07/ 2022	expe				Delivery	Postage	7	postage	06/07/ 2022
A&A Lovable.bag Store	07/07/ 2022	onlin e	Others	Online Bank In	68				Bought 3 bags	07/07/ 2022
A&A Lovable.bag Store	07/07/ 2022	expe				Delivery	Postage	11	postage to semenanjung	07/07/ 2022
A&A Lovable.bag Store	14/07/ 2022	onlin e	Others	Online Bank in	22				Cherry Totebag Design	14/07/ 2022

Business Name	Date	Туре	Marketplac e(if any)	Others Marketplace (if any)	Total Sales (RM)	Expenses Category	Expenses Subcategory	Total Expenses (RM)	Descriptions	Creat ed At
A&A Lovable.bag Store	14/07/ 2022	expe nses				Delivery	Postage	7	postage	14/07/ 2022
A&A Lovable.bag Store	14/07/ 2022	onlin e	Others	ONLINE BANK IN	26				cherry design	14/07/ 2022
A&A Lovable.bag Store	14/07/ 2022	expe				Delivery	Postage	11	postage cost	14/07/ 2022

Figure 4.2 Business Transaction Lists from Go-Ecommerce

# **Customer Payment Details:**

DATE	CUSTOMER DETAILS
26/5	Name: Ain Adawiyah binti Ahmad
	Details: 1 bag only
	- Feel the Feels Design
	- RM19 + RM7 Postage = RM26
30/5	Name: Sitiawa binti Anboh
	1
	Details: 4 bag bought on Kaamatan Promo
	- 2 Feel the Feels Design
	- 2 Cherry Design
	- RM72 + RM7 Postage = RM79

T	
30/5	Name: Nurin Faihanah Binti Shahrizan
	<b>Detail:</b> 3 bag bought (Kaamatan Promo only RM18/each)
	<ul><li>3 Cherry Design</li><li>RM54 + RM7 Postage = RM61</li></ul>
30/5	Name: Hannah Adibah Binti Syahril
	<b>Detail:</b> 1 bag bought (Kaamatan Promo only RM18/each)
	<ul><li>Feel the Feel Design</li><li>RM18 + RM11 Postage = RM29</li></ul>

21/6	Name: SYARIFAH NURULJANNAH BINTI SYED MOHD
	Detail: Bought 2 bag (Promotion buy Combo Design get 10% off)  - Combo (Cherry and Feel the Feel Design)  - RM34.20 + RM11 Postage = RM45.20
26/6	Name: Adeni Bin Junaidi
	Detail: Bought 2 bag  - 2 Feel the Feels Design  - RM38 + RM7 Postage = RM45

6/7	Name: Awang Akmanizaruddin Aidin	
0/1	Name: Awang Akmamzaradam Alam	
	Detail: Bought 2 bag	
	- 2 Feel the Feels Design	
	- RM38 + RM7 Postage = RM45	
7/7	Name: CAMELIA NUR YASMIN	
	Detail: Bought 3 bag	
	- 2 Cherry Design & 1 Feel the Feels Design	
	- RM57 + RM11 Postage = RM68	

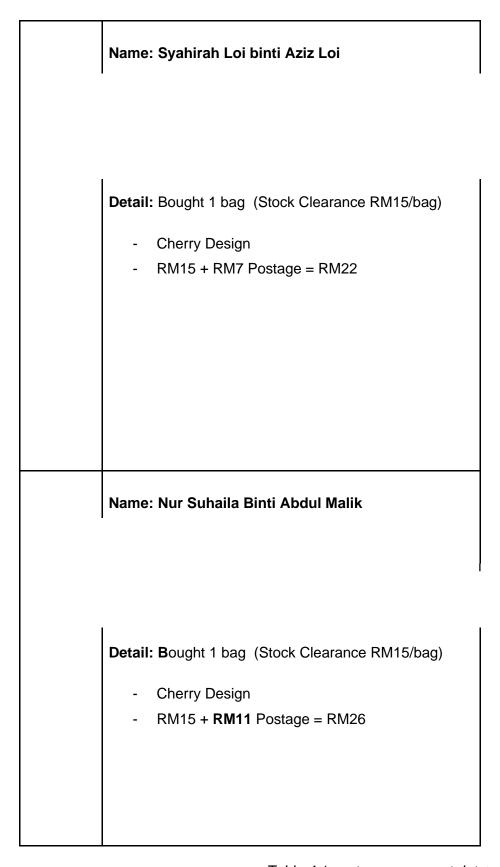


Table 4.1 customer payment detail

#### 5.0: CONCLUSION

In conclusion, A&A Lovable Bag Store is a successful business and can be expanded through the use of social media platforms such as Facebook. The business will improve its quality of product and service in the future in order to fulfill the customers' needs. The business will also be successful in providing high quality standards in order to create a long-term sustainable competitive advantage and thus providing a superior return for our business profits. There is a lot of knowledge gained from this Social Media Portfolio report. We can learn on how to manage a business effectively and how to attract customers to buy our products through posting on social media platforms.

In the future, we hope our business will expand its empire and be recognized by many people. Last but not least, by using the social media platform which is Facebook, it can help our business to reach new potential customers more effectively by using the Facebook advertisement and boosted post. Creating Facebook pages is a really great way to centralize data and engage in a one-on-one format with the customer base as well. Other than that, Facebook gives the space to create a longer-term interactive platform where we can truly engage our business with our customer base.

### 6.0: APPENDICES





