

# FACULTY OF ACCOUNTANCY UNIVERSITI TEKNOLOGI MARA

## PART IV BACHELOR OF ACCOUNTANCY (AC220)

# ENT 530: PRINCIPLES OF ENTREPRENEURSHIP SOCIAL MEDIA PORTFOLIO



#### PREPARED BY:

- 1) NUR FATIHAH BATRISHA BINTI ADNAN (2020834874)
- 2) LINA SYAUKINA BINTI ARMAN (2020847044)

**GROUP:** 

AC220B4D

**PREPARED FOR:** 

**RASLAN BIN NORDIN** 

#### **ACKNOWLEDGEMENT**

Primarily, we would like to take this opportunity to express our utmost gratitude to Allah S.W.T, the Almighty, on whom we ultimately depend for sustenance and guidance. We are most grateful as we were blessed with good health and managed to complete the Social Media Portfolio Report successfully.

A special appreciation and gratitude we would like to give to our respected lecturer, Sir Raslan bin Nordin. He has given us valuable guidance and support throughout the whole semester for the completion of this report. His efficient contribution has helped us to make wise decisions regarding the business and become more matured in dealing with the problems that we encountered. Without his commitment and dedication, this report would not have been materialized.

Moreover, our deepest gratitude is to our family members for all the strength and support that they have given to us for every decision and action that we took. Not to be forgotten, they had also helped us financially to pay all the cost that was required in completing this assessment.

We are also forever indebted to our friends who shared their knowledge and gave guidance regarding this project through this whole semester. They were really a big help. We would also like to thank everyone who had involved and contributed directly or indirectly in this assignment project as their effort and initiative that motivated us to complete this assignment.

Lastly, we apologize for any mistakes that we did not acknowledge. It has indeed happened with or without our concern.

#### **EXECUTIVE SUMMARY**

Odeen Santai is a small business that sells oden paste by Masak masak Cekyana through Facebook platform. It is a partnership business owned by Nur Fatihah Batrisha Adnan and Lina Syaukina Arman. Our primary mission is to delight and nourish our customers with delicious food products and excellent service at a reasonable price. The establishment of this business is from the inspiration of the owner where both the owners admire Japanese food especially oden. Until the day when both owners found a local business that sell oden paste, we were immediately inspired to sell the products and start as an agent.

We have two main products which are Rempah Odeen Viral Cekyana original flavor and Rempah Odeen Viral Cekyana spicy flavor. We believe these two products with different flavors can cater our local's taste buds who like to eat oden but with our own Malay version of oden with a hint of Malay spices in it. We sell our products at an affordable price of RM 10 each. Our oden paste not only can be used to make a steamboat but also can be utilized as a base to make a variety of food such as it can be used to make fried rice, pasta and other Malay cuisines.

Our target customer includes students so that they enjoy it at their college, for people who love to travel as it is convenient to bring anywhere with easy instruction to get it ready to eat, for anyone who has big family to enjoy it with the rest of the family members and not to forget for a person who live independently as our oden paste can be used to cook variety of food. Our customer can get our product through our Facebook page, www.facebook.com/odeensantaibytribne or WhatsApp at . The delivery will be done by cash on delivery or postage by courier.

## **TABLE OF CONTENTS**

1.0 GO-ECOMMERCE REGISTRATION	1
2.0 MYENT CERTIFICATE	3
3.0 SSM REGISTRATION	5
4.0 INTRODUCTION OF BUSINESS 4.1 NAME AND ADDRESS OF BUSINESS	6 6
4.2 ORGANIZATIONAL CHART	7
4.3 MISSION / VISION	7
4.4 DESCRIPTIONS OF PRODUCTS	8
4.5 PRICE LIST	9
5.0 FACEBOOK (FB)	10
5.1 FACEBOOK (FB) PAGE	10
5.2 URL FACEBOOK (FB) PAGE	10
5.3 FACEBOOK (FB) POST - TEASER	11
5.4 FACEBOOK (FB) POST - COPYWRITING (HARD SELL)	14
5.5 FACEBOOK (FB) POST - COPYWRITING (SOFT SELL)	19
5.6 RELEVANT GRAPHICS TO EACH POST	24
6 O CONCLUSION	31

#### 1.0 GO-ECOMMERCE REGISTRATION

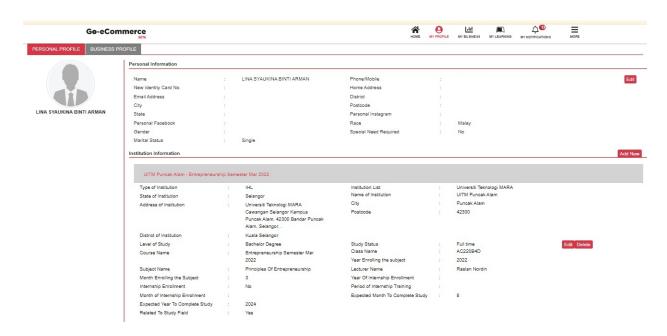
Related To Study Field

#### NUR FATIHAH BATRISHA BINTI ADNAN HOME MY PROFILE MY BUSINESS MY LEARNING MY NOTIFICATION. = Ge-eCommerce DNAL PROFILE BUSINESS PROFILE NUR FATIHAH BATRISHA BINTI Edit Home Address did New Identity Card No. Email Address NUR FATIHAH BATRISHA BINTI ADNAN Personal Facebook Race Special Need Required Marital Status Institution Information Selangor State of Institution City Puncak Alam 42300 District of Institution Kuala Selangor Study Status Class Name Year Enrolling the subject Edit Delete Course Name Entrepreneurship Semester Mar 2022 2022 Year Of Internship Enrollment Month Enrolling the Subject Internship Enrollment Month of Internship Enrollment Expected Month To Complete Study

#### LINA SYAUKINA BINTI ARMAN

2024

Yes



#### **ODEEN SANTAI**

#### Ů. MORE MY PROFILE MY BUSINESS MY LEARNING **Go-eCommerce** MY NOTIFICATIONS Have you updated your sales today? Update your sales regularly to collect more points! PERSONAL PROFILE ODEEN SANTAI 202203172150 (003414018-M) Company Name Company Registration No. **EMPIRE** Business Role Agent Type Of Business Business Category/Business Food & Beverages / Food & Facebook Page www.facebook.com/odee Sub-Category Beverages LINA SYAUKINA BINTI nsantaibytrina Business Instagram Page ARMAN Wechat for Business Website Business Type Of Website Marketplace None Experience in International

Export

Business Related to

Your Study Field

No

#### 2.0 MYENT CERTIFICATE



## MASMED YOUNG ENTREPRENEUR (MyENT)

#### SLIP PENDAFTARAN PERNIAGAAN PELAJAR UITM

No. Pelajar : 2020834874

Nama : NUR FATIHAH BATRISHA BINTI ADNAN

Program Pengajian : SARJANA MUDA PERAKAUNAN (KEPUJIAN)

Fakulti : Faculty of Accountancy

Kampus : Selangor

#### MAKLUMAT PERNIAGAAN

Mod Perniagaan : Online Bidang Perniagaan yg : Makanan

diceburi

Tempoh Berniaga

No. Pendaftaran Perniagaan : 202203172150 (003414018-M)

URL Perniagaan : https://www.facebook.com/odeensantaibytrina

Alamat Premis Perniagaan

Tarikh Mendaftar : 16 Apr 2022 Tarikh Kemaskini : 15 Jul 2022 Tarikh Cetak : 15 Jul 2022

Sijil Pendaftaran Perniagaan MyENT ini merupakan rekod rasmi perniagaan yang dijalankan oleh pelajar semasa tempoh pengajian di UiTM.
Sijil ini secara tidak langsung akan terbatal apabila penama menamatkan pengajian atau tidak lagi aktif dalam sistem universiti.

Akademi Pembangunan PKS dan Keusahawanan Malaysia (MASMED) juga berhak membatalkan sijil ini tanpa sebarang notis.

Penggunaan sijil ini hanya diterima untuk kegunaan urusan dalaman UiTM sahaja. Urusan dan aktiviti perniagaan yang
dijalankan oleh penama adalah risiko dan tanggungjawab sendiri tanpa melibatkan kepentingan dan nama Universiti.

SALINAN PENDAFTARAN INI DIPERAKUI OLEH

PENOLONG NAIB CANSELOR KEUSAHAWANAN UITM

Malaysian Academy of SME & Entrepreneurship Development (MASMED)



## MASMED YOUNG ENTREPRENEUR (MyENT)

#### SLIP PENDAFTARAN PERNIAGAAN PELAJAR UITM

No. Pelajar : 2020847044

Nama : LINA SYAUKINA BINTI ARMAN

Program Pengajian : SARJANA MUDA PERAKAUNAN (KEPUJIAN)

Fakulti : Faculty of Accountancy

Kampus : Selangor

#### **MAKLUMAT PERNIAGAAN**

Mod Perniagaan : Online
Bidang Perniagaan yg : Makanan

diceburi

Tempoh Berniaga

No. Pendaftaran Perniagaan : 202203172150 (003414018-M)

URL Perniagaan : https://www.facebook.com/odeensantaibytrina

Alamat Premis Perniagaan

Tarikh Mendaftar : 16 Apr 2022 Tarikh Kemaskini : 15 Jul 2022 Tarikh Cetak : 15 Jul 2022

Sijil Pendaftaran Perniagaan MyENT ini merupakan rekod rasmi perniagaan yang dijalankan oleh pelajar semasa tempoh pengajian di UiTM.
Sijil ini secara tidak langsung akan terbatal apabila penama menamatkan pengajian atau tidak lagi aktif dalam sistem universiti.

Akademi Pembangunan PKS dan Keusahawanan Malaysia (MASMED) juga berhak membatalkan sijil ini tanpa sebarang notis.

Penggunaan sijil ini hanya diterima untuk kegunaan urusan dalaman UiTM sahaja. Urusan dan aktiviti perniagaan yang
dijalankan oleh penama adalah risiko dan tanggungjawab sendiri tanpa melibatkan kepentingan dan nama Universiti.

SALINAN PENDAFTARAN INI DIPERAKUI OLEH

PENOLONG NAIB CANSELOR KEUSAHAWANAN UITM

Malaysian Academy of SME & Entrepreneurship Development (MASMED)

#### 3.0 SSM REGISTRATION







#### BORANG D (KAEDAH 13)



## PERAKUAN PENDAFTARAN AKTA PENDAFTARAN PERNIAGAAN 1956

Dengan ini diperakui bahawa perniagaan yang dijalankan dengan nama

## ODEEN SANTAI EMPIRE NO. PENDAFTARAN: 202203172150 (003414018-M)

telah didaftarkan dari hari ini sehingga 6 JULAI 2023 di bawah Akta Pendaftaran Perniagaan 1956, beralamat di

Bil. Cawangan: TIADA

Bertarikh di SISTEM EZBIZ pada 7 JULAI 2022.

DATUK NOR AZIMAH ABDUL AZIZ

Pendaftar Perniagaan Semenanjung Malaysia





UserID: EZBIZ Date: Sat Jul 09 13:31:58 MYT 2022

## 4.0 INTRODUCTION OF BUSINESS 4.1 NAME AND ADDRESS OF BUSINESS

Odeen Santai Empire is the name of our business. The idea of getting the name of the company is from the purpose of our main product which is oden paste. We got the inspiration to start this kind of busines is mainly from social medias. From various social medias platform, we found out that people nowadays prefer food dishes that are easy to prepare and for sure must be delicious as they do not have much free time. Thus, that is why our tagline is "Pantas dan Enak" as the savoriness of our products are guaranteed and easily prepared.

Name of Business	Odeen Santai Empire
Business Address	
Facebook	www.facebook.com/odeensantaibytrina
Telephone Number	
Form of the Business	Partnership
Main Activities	Retail of food and beverages
Date of Commencement	22/6/2022
Date of Registration	7/7/2022

Table 1 Business information

#### **4.2 ORGANIZATIONAL CHART**

Odeen Santai is a new partnership business that just commenced. Both founders manage and operate this company together and share the same profit or loss. Hence, the organization structure for Odeen Santai is simple and only consists of both founders. The organizational chart is as below:

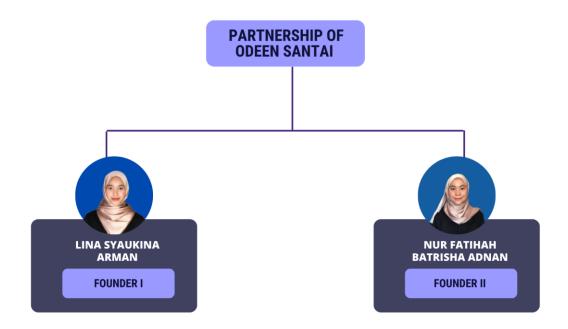


Figure 1 Organizational chart

#### 4.3 MISSION / VISION

Our vision is to serve happiness to our customers through heavenly taste food paste while working towards the greater community and environment.

Our first mission is to delight and nourish our customers with delicious food products and excellent service at a reasonable price. Secondly, to understand our customer's changing needs and constantly improve our customer experience. Lastly, to generate sustainable profit growth.

#### **4.4 DESCRIPTIONS OF PRODUCTS**



Figure 2 The products

In Odeen Santai, we have two products namely, Rempah Odeen Viral Cekyana original flavor and Rempah Odeen Viral Cekyana spicy flavor. As its name suggests, we have two flavors which are original with red and black color of packaging and spicy with packaging in orange and black color where both are sell at an affordable price of RM 10 each. Our products with a net weight 50g are suitable for 4-5 pax per serving. Furthermore, these products have been certified Halal by JAKIM and the food safety is guaranteed by the certification of HACCP. The expiration date, ingredients, instructions and nutrition information table are printed on the packaging at the back of the products for customers' reference.

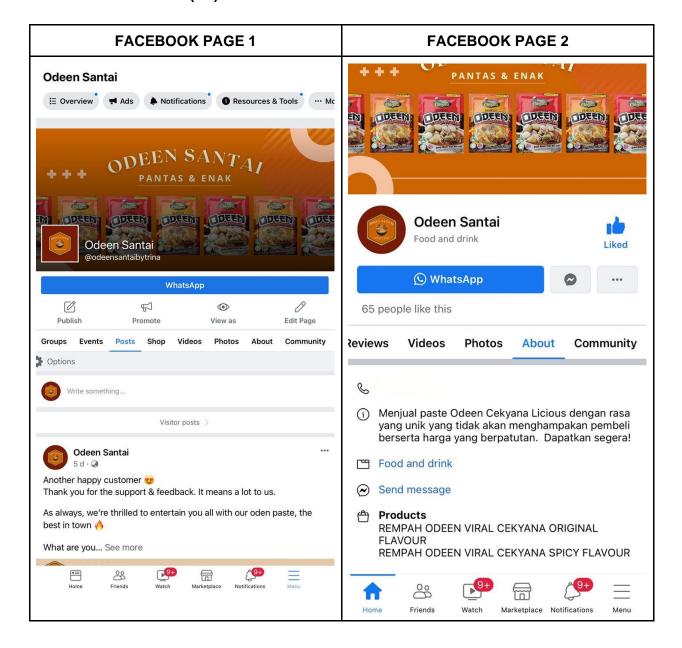
Rempah Odeen Viral Cekyana are in the form of powder that the customers can use to make soup in making oden or so-called steamboat. Other than that, our products can be used as a base for other meals as well such as to make fried rice, Malay cuisine and many more depending on customers' creativity. We also provide a short recipe video in our Facebook Page as guidance for our customers on how they can make use of our oden paste for other recipes.

## **4.5 PRICE LIST**

ITEMS	PRICE PER ITEM
REMPAH ODEEN PERISA ORIGINAL  Magak  Cakyana  REMPAH  ORIGINAL  ORIGINAL  ORIGINAL  ORIGINAL  Schill Mokan, Pari Nak Leil  As Strang  As Strang	RM10
REMPAH ODEEN PERISA SPICY  Magash  Cokygana  REMPAH  COLUMN CONTROL CONTROL  CONT	RM10

Table 2 Price list

## 5.0 FACEBOOK (FB) 5.1 FACEBOOK (FB) PAGE

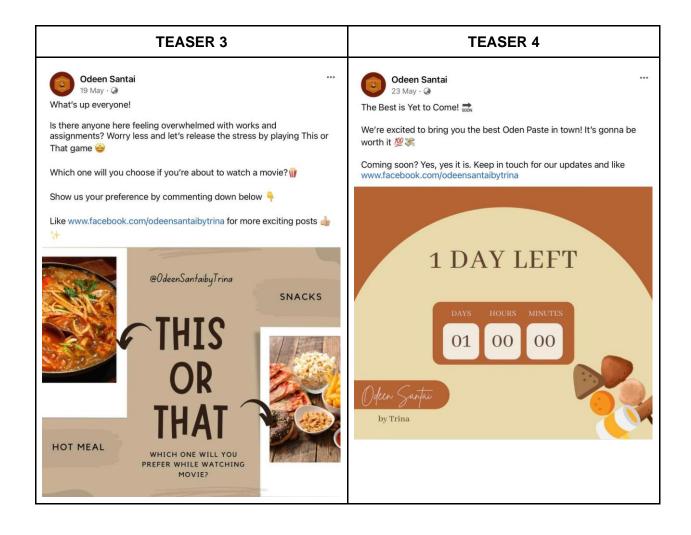


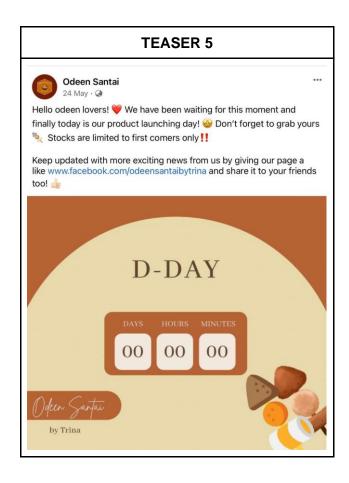
#### 5.2 URL FACEBOOK (FB) PAGE

Odeen Santai's customized URL is <a href="http://www.facebook.com/odeensantaibytrina">http://www.facebook.com/odeensantaibytrina</a>

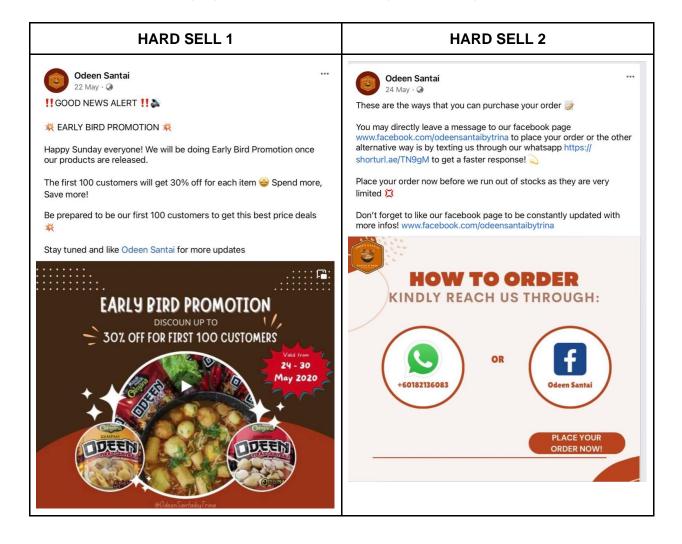
## 5.3 FACEBOOK (FB) POST - TEASER

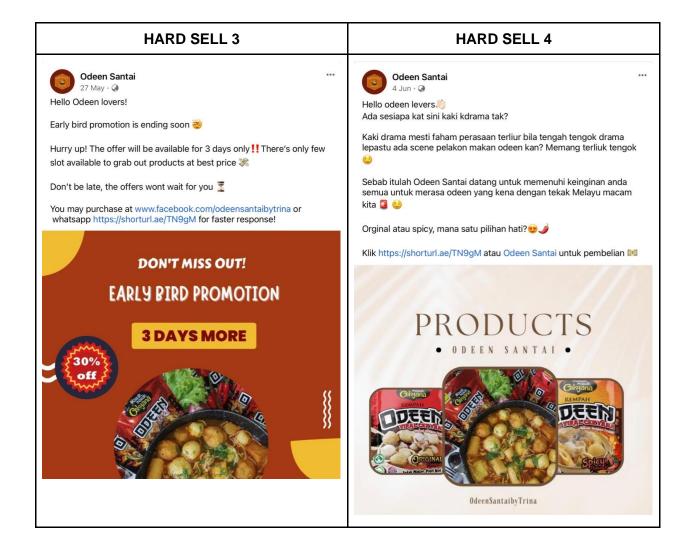






#### 5.4 FACEBOOK (FB) POST - COPYWRITING (HARD SELL)







## **HARD SELL 6**



Assalamualaikum, selamat pagi peminat-peminat oden semua!



Tengok ni Isaac Osman pun dah rasa produk odeen cekyana! Nampak sedap sangat, memang terliur 😂 🤤

Korang kena cuba sendiri baru dapat rasa keenakannya! Apa tunggu lagi, cepat buat pesanan sekarang sementara stok masih ada! 💨

Boleh order melalui facebook page kami sahaja www.facebook.com/ odeensantaibytrina atau terus whatsapp kami melalui https:// shorturl.ae/TN9gM untuk respon yang lebih cepat!



#### **HARD SELL 7**

#### Odeen Santai 26 Jun · 🏈

Hai semua 🤲

Ada sesiapa kat sini rasa lapar? Teringin nak makan makanan berkuah lagi-lagi kalau waktu tengah hujan ?

Tengok Syedot makan oden guna paste odeen kami memang mengliurkan ☺ Jadi korang tunggu apa lagi? .

Cepat dapatkan paste odeen kami melalui Odeen Santai atau WhatsApp https://shorturl.ae/TN9gM →■ 🔤



#### **HARD SELL 8**



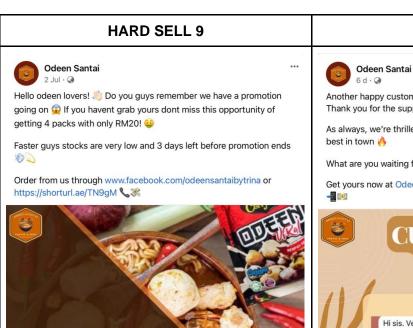
Good morning everyone  $\stackrel{\checkmark}{\Rightarrow}$  Great news! We're back with our exciting promotion  $\stackrel{\bullet}{\oplus}$ 

Buy 2 packets of any flavour then you will get another 2 packets for free & \_\_\_\_ You can mix the flavours as well!

Promotion will only lasts until 4/7/2022 ♥ Don't miss the chance! Grab yours now ♦ •

You can either order from us through Whatsapp, https://shorturl.ae/ TN9gM or Facebook page, www.facebook.com/odeensantaibytrina





**3 DAYS LEFT!** 

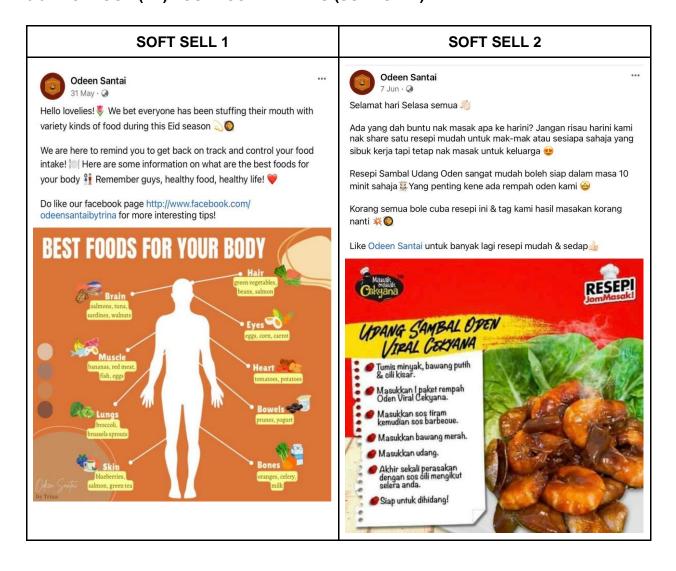
ORDER NOW 🧕 f

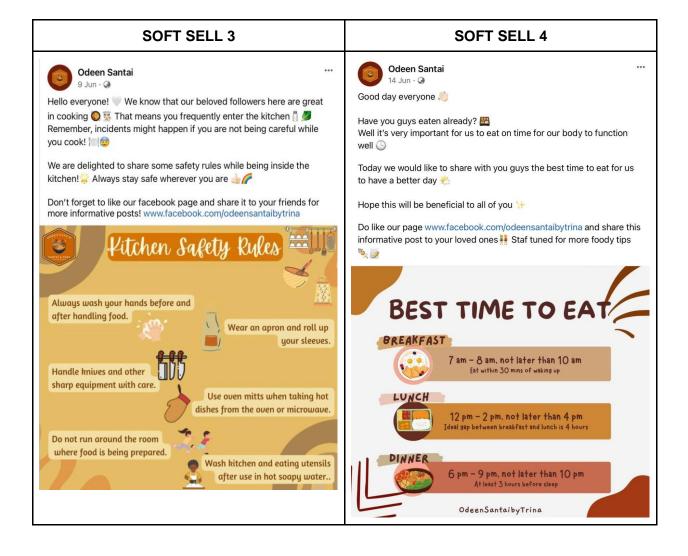
**BUY 2 FREE 2** 

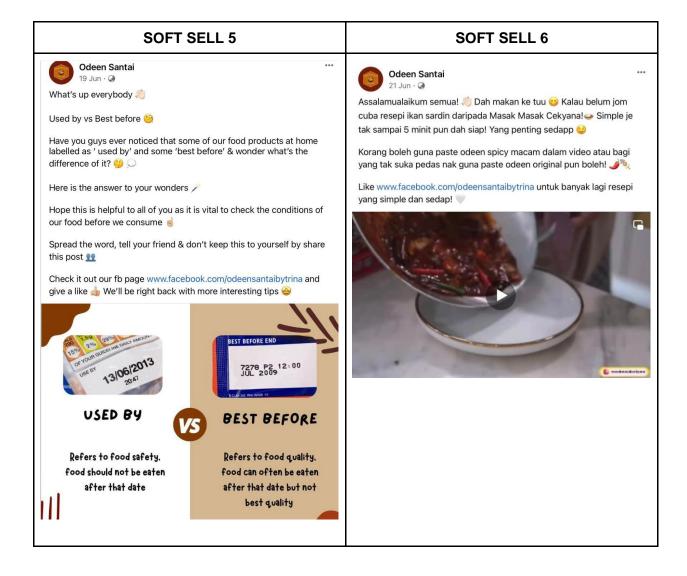


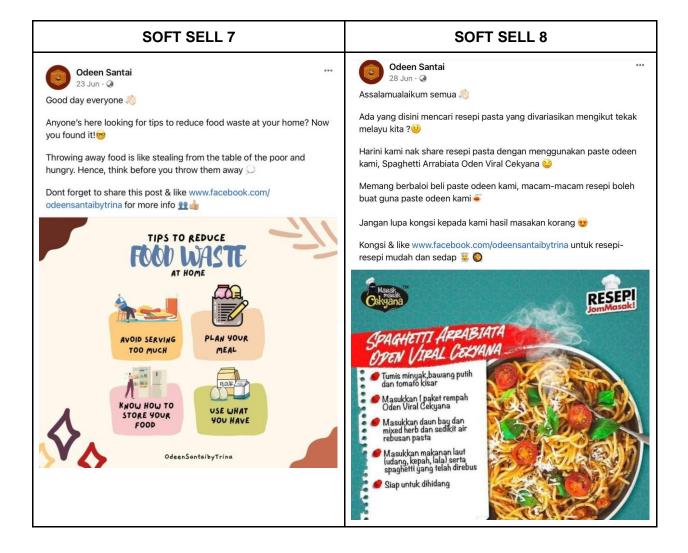
**HARD SELL 10** 

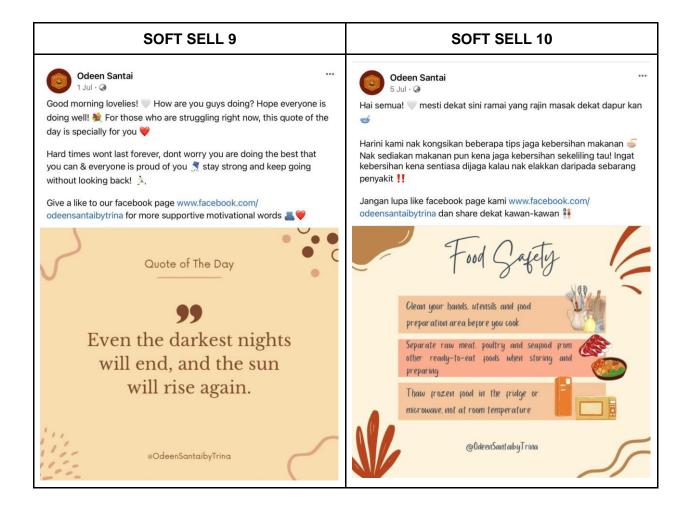
## 5.5 FACEBOOK (FB) POST - COPYWRITING (SOFT SELL)









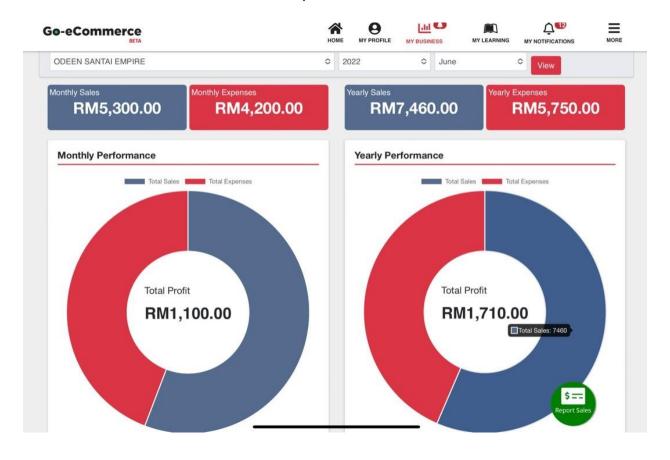


## 5.6 RELEVANT GRAPHICS TO EACH POST

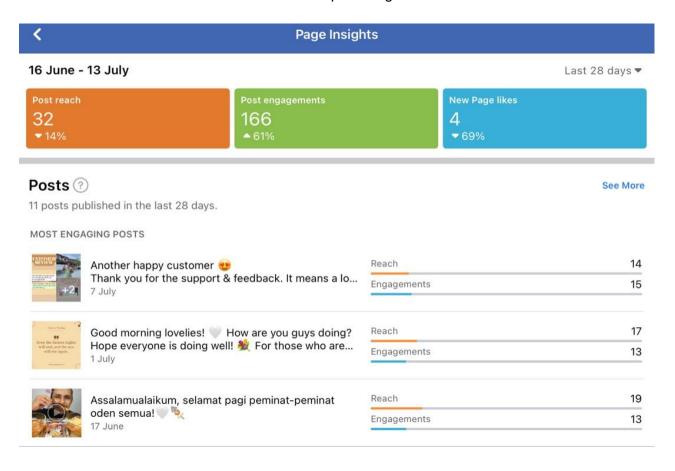
## Sales report for May 2022



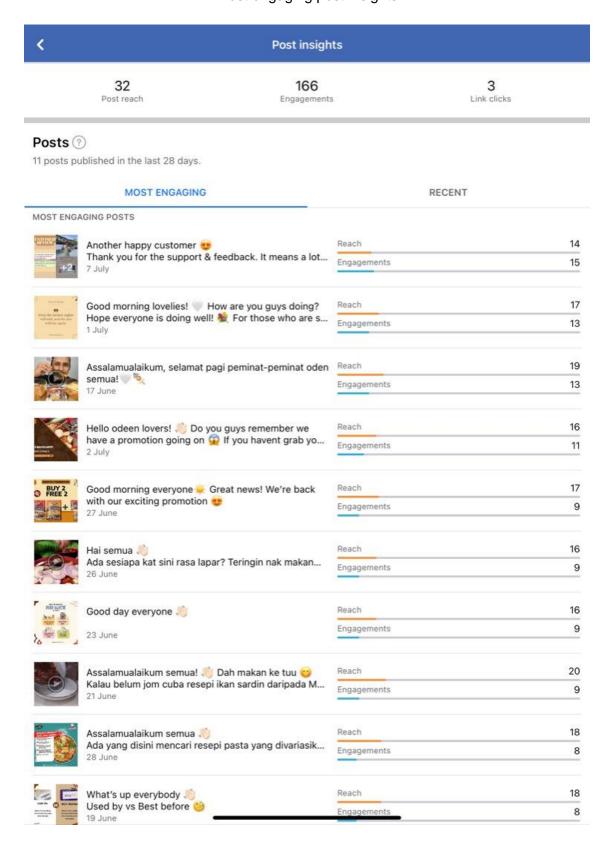
## Sales report for June 2022



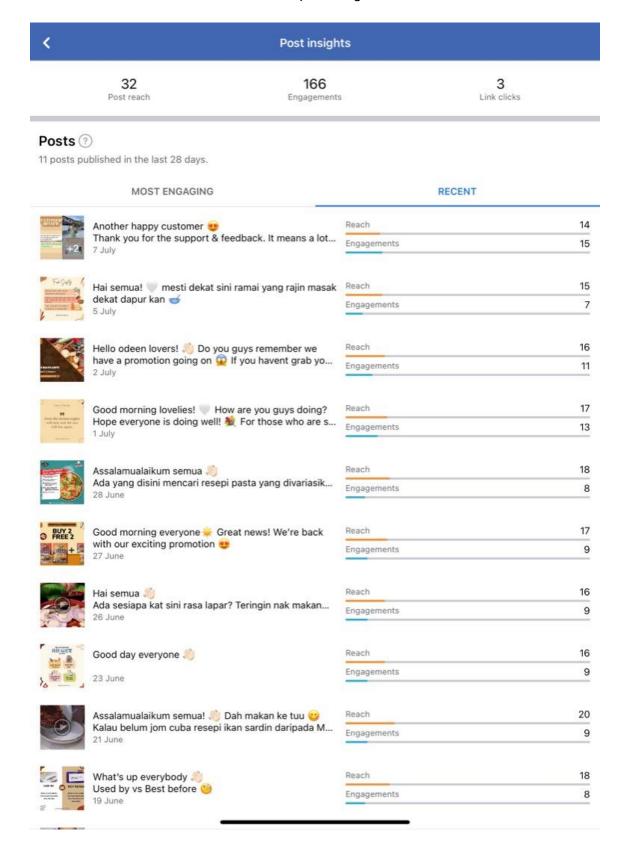
## Overview of post insights



## Most engaging post insights



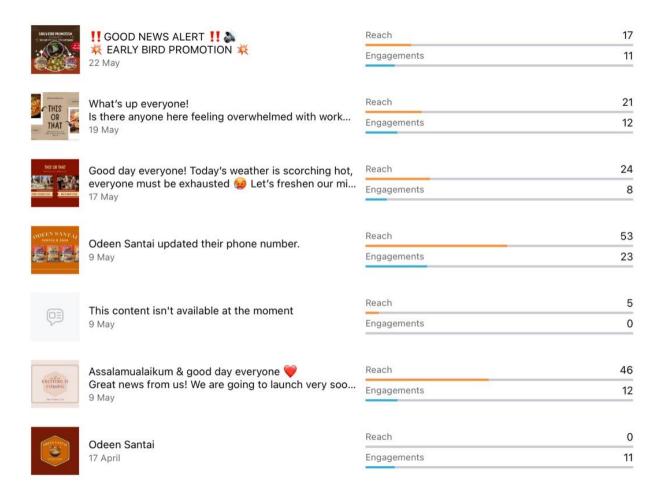
## Recent post insights



## Cont. recent post insights

<	Post insigh	nts	
	Assalamualaikum, selamat pagi peminat-peminat oden	Reach	19
	semua! 🤍 🍇 17 June	Engagements	13
BEST TIME TO EAT	Good day everyone 🁋	Reach	19
Č	14 June	Engagements	7
MANN TO SERVICE STATE OF THE S	Happy weekend everyone! Here are some of the satisfied customers upon buying Odeen Cekyana fro	Reach Engagements	15
+2		Lingagementa	12
ymateria.	Hello everyone! We know that our beloved followers here are great in cooking 🔘 👺 That mean	Reach	16
12.0	9 June	Engagements	10
	Selamat hari Selasa semua Ada yang dah buntu nak masak apa ke harini? Janga 7 June	Reach	17
		Engagements	11
PRODUCTS	Hello odeen levers.  Ada sesiapa kat sini kaki kdrama tak?  4 June	Reach	22
		Engagements	12
ST FREEZ THAT THAT SHEET	Hello lovelies! We bet everyone has been stuffing their mouth with variety kinds of food during this Eid 31 May	Reach	25
₹ <b>%</b>		Engagements	13
MONTHS NOT	Hello Odeen lovers! Early bird promotion is ending soon  27 May	Reach	21
9 <del></del>		Engagements	19
HOW TO DESIR	These are the ways that you can purchase your order	Reach	22
<u>• • • • • • • • • • • • • • • • • • • </u>		Engagements	14
CHANGE OF THE PARTY OF THE PART	Kami menyediakan Rempah Odeen Viral Cekyana	Reach	20
dengan dua perisa yang unik iaitu perisa asli dan se 24 May	Engagements	11	
D-DAY.	Hello odeen lovers! We have been waiting for this	Reach	20
	memort and finally today is any product launching d	Engagements	11
1 DAY LEFT	The Best is Yet to Come! ==	Reach	25
	We're excited to bring you the best Oden Paste in to 23 May	Engagements	11

## Cont. recent post insights



#### **6.0 CONCLUSION**

In conclusion, Odeen Santai Empire is an online business that uses social media platforms such as Facebook to sell oden paste that is easy to prepare and savoury. It is proven that by managing our business using Facebook such as constantly update our posts has led us to be able to sell, create awareness and engage with customers as we can create two-way communication with them.

The benefit of using Facebook to promote our start-up business, it does not incur much cost to promote our business. However, a brilliant marketing strategy is needed for us to attract customers. We need to be active in posting our posts and be informative to make it more attractive. Facebook page is not all about sharing the information about our business and product description but also a platform where we can share informative tips and create awareness. Thus, Facebook users will be more interested to view our Facebook page and it may lead us to gain customers and increase sales for the business.

This portfolio has helped us students to be able to expand our knowledge of entrepreneurship as well as brushing up the development and usage of IT skills that will be useful in near future. This portfolio also assisted us in realizing the importance of patience and commitment in entrepreneurship.

The purpose of this social media portfolio was to help students in practicing and learning how to start their own business. It is also to help students by educating them regarding the world of business and the concept of becoming an entrepreneur in the future.