

Grammar-5 format-5 fbpg-1 intro-5 teaser-5

79/100



SOCIAL MEDIA PORTFOLIO

SYUHADA NAZURAH HOUSE

PRINCIPLES OF ENTREPRENEUSHIP (ENT 530): SOCIAL MEDIA PORTFOLIO

FACULTY	: BA- FACULTY OF BUSINESS AND MANAGEMENT
PROGRAMME	: BA247 - BACHELOR OF BUSINESS ADMINISTRATION (HONS).
	TRANSPORTATION
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STUDENT ID	: 2021117493
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GROUP	: ENT530K
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SUBMISSION DAT	E: 31 ST JULY 2022

ACKNOWLEDGEMENT

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Besides, we would like to sincerely thank our classmates who helped us throughout this assignment. We really appreciate their kindness and moral support during Online Distance Learning (ODL).

Last but not least, for their endless prayers and encouragement, our deepest gratitude goes to our parents and siblings. And for those that contributed and helped us with this assignment, your kindness means a lot to us. Once again, thank you very much, may Allah S.W.T bless you all.

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EXECUTIVE SUMMARY

Satu Warisan is home to a variety of frozen food that is created just for people who love frozen food that matches their local taste, which is a marinated food with herbs such as chicken and fish wrapped in pandan leaves and one of the benefits pandan can be found on our products is the fragrance of pandan leaves when the food is cooked. Our company's main goal is to be one of the brands that are great and recognized by the community like other huge local brands such as Hsh Frozen Foods Sdn Bhd, Zheng Food (Malaysia) Sdn Bhd, PA Food Sdn Bhd, and many more. The main objective is to deliver high demand for frozen food for those who are looking Malay cuisine that suits for any occasion and is easy to be served at any time. Plus, the company plans to produce products with high-quality ingredients and fresh raw materials at affordable prices.

This company, Satu Warisan, was established in December 2019. Satu Warisan is currently selling a variety of frozen food such as Pepes Ayam, Pepes Ayam Cheese, Popia Otak-Otak, and others. We also received a lot of good feedback from the customers as they bought our products such as complimenting the taste of our Otak-Otak which is very delicious and still fresh and many more.

We as an agent of Satu Warisan had to create a Facebook Page to expand the business through social media because social media marketing is much easier to spread the word about our products. By that, we also are able to learn how to post for the business products through teaser posts, hard and soft sells.

1.0 Business Registration

	Personal Information							
	Name	:	NURAINNA SYUHADA	Phone/Mobile	;		Edit	
			BINTI BAHRI	Home Address	:		_	
NURAINNA SYUHADA BINTI	New Identity Card No.	:						
BAHRI	Email Address	:		District	:			
				Postcode	:			
	City	:		Personal Instagram	:	null		
	State	:		Race	:	Malay		
	Personal Facebook	:		Special Need Required	:	No		
	Gender	:	Female					
	Marital Status	:	Single					

ERSONAL PROFILE	BUSINESS PROFILE						
	Personal Information						
	Name	:	Nur Ily Nazurah binti	Phone/Mobile	:		Edit
			Ismail	Home Address	:		
ur Ily Nazurah binti	New Identity Card No.	:					
Ismail	Email Address	:					
	City	:					
	State	:		District	:		
	Personal Facebook	:		Postcode	:		
	Gender	:	Female	Personal Instagram	:	null	
	Marital Status	:	Single	Race	:	Malay	
	manua otatus		ongio	Special Need	:	No	
				Required			

Figure 1: Go-eCommerce Personal Profile

UiTM Puncak Alam - Entrepro	eneurst	ip Semester Mar 2022					
Type of Institution	1	IHL	Institution List	1	Universiti Teknologi MARA		
State of Institution	1	Selangor	Name of Institution	1	UiTM Puncak Alam		
Address of Institution	:	Universiti Teknologi MARA	City	1	Puncak Alam		
		Cawangan Selangor Kampus	Postcode	1	42300		
		Puncak Alam, 42300 Bandar					
		Puncak Alam, Selangor, .					
District of Institution	1	Kuala Selangor					
Level of Study	1	Bachelor Degree	Study Status	1	Full time	Edit Delete	
Course Name	1	Entrepreneurship Semester	Class Name	1	ENT530K		
		Mar 2022	Year Enrolling the subject	1	2022		
Subject Name	1	Principle of Entrepreneurship	Lecturer Name	:	Raslan Nordin		
Month Enrolling the Subject	1	3	Year Of Internship Enrollment	:			
Internship Enrollment	1	No	Period of Internship Training	:			
Month of Internship	1		Expected Month To	:	1		
Enrollment			Complete Study				
Expected Year To Complete Study	:	2024					
Related To Study Field		Yes					

Figure 2: Go-eCommerce Institutional Information

	Company Name		SYUHADA NAZURAH HOUSE	Company Registration No.	1	003396493-T	Edit
	Type Of Business	1	Enterprise	Business Role	1	Agent	
	Facebook Page Wechat for Business	-	SI FOOD	Business Category/Business Sub- Category	:	Food & Beverages / Food & Beverages	
	Marketplace		Others	Business Instagram Page	1		
URAINNA SYUHADA BINTI BAHRI	Business Related to Your		Yes	Business Website		https://www.facebook.com/syuandilyfood/	
DARKI	Study Field			Type Of Website			
				Experience in International Export		No	

Figure 3: Go-eCommerce Business Profile



Universiti Teknologi Mara

 Kademi

 UNIVERSITI
 Pembangunan PKS dan

 TEKNOLOGI
 Keusahawanan Malaysia

 MARA
 (MASMED)

: SARJANA MUDA PENTADBIRAN PERNIAGAAN (KEPUJIAN)

MASMED YOUNG ENTREPRENEUR (MyENT)

SLIP PENDAFTARAN PERNIAGAAN PELAJAR UITM

No. Pelajar Nama : 2021112693 : NUR ILY NAZURAH BINTI ISMAIL

Program Pengajian

Fakulti Kampus PENGANGKUTAN : Faculty of Business & Management

: Selangor

MAKLUMAT PERNIAGAAN

Mod Perniagaan	: Online
Bidang Perniagaan yg diceburi	: Makanan
Tempoh Berniaga	: 2 BULAN
No. Pendaftaran Perniagaan	: TIADA
URL Perniagaan	: https://www.facebook.com/syuandilyfood/
Alamat Premis Perniagaan	: TIADA
Tarikh Mendaftar	: 19 Apr 2022
Tarikh Kemaskini	:
Tarikh Cetak	: 29 Jun 2022

Sijil Pendaftaran Perniagaan MyENT ini merupakan rekod rasmi perniagaan yang dijalankan oleh pelajar semasa tempoh pengajian di UITM. Sijil ini secara tidak langsung akan terbatal apabila penama menamatkan pengajian atau tidak lagi aktif dalam sistem universiti.

Akademi Pembangunan PKS dan Keusahawanan Malaysia (MASMED) juga berhak membatalkan sijil ini tanpa sebarang notis. Penggunaan sijil ini hanya diterima untuk kegunaan urusan dalaman UITM sahaja. Urusan dan aktiviti perniagaan yang dijalankan oleh penama adalah risiko dan tanggungjawab sendiri tanpa melibatikan kepentingan dan nama Universiti

> SALINAN PENDAFTARAN INI DIPERAKUI OLEH PENOLONG NAIB CANSELOR KEUSAHAWAMAN UITM

2.0 Introduction of Business

2.1 Name and Address of Business



Figure 4: SIFOOD (Syuhada Nazurah House) Logo's

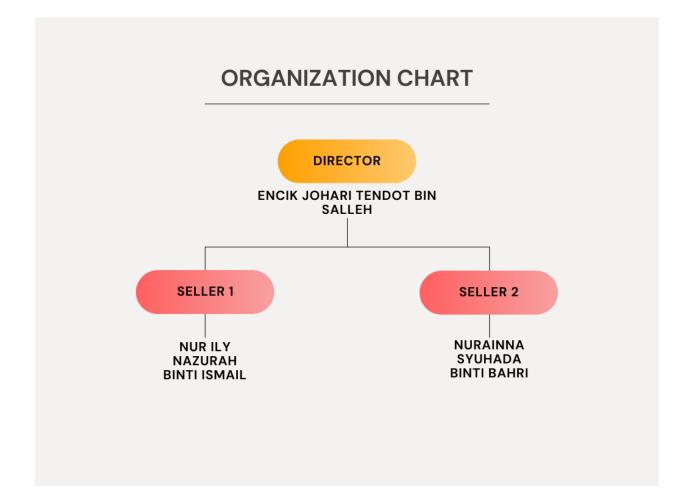
Syuhada Nazurah House is the name of our business. The inspiration for this name came from our personal name, which is a combination of Syuhada and Ily and we added the word food at the end because our business offered frozen food to the customers under the brand of Syuhada Nazurah House. We had several ideas on how to start our business at first, but we finally decided to offer frozen food because we can easily get the stocks. Besides, we believe that frozen food will make it easier for people to prepare food and frozen food is more durable than usual food.

We get our stock from this one company called Satu Warisan, which is located at Kempas, Johor Bahru. We collect our stock from there. As for the delivery process, we only provide Cash on Delivery (COD). For COD, we try to reach our customer that lives around Pasir Gudang and around Johor. We could not do postage since the food must be kept in a cold temperature and we want to maintain the quality of the product. That is why we could not risk to do postage.

Name of Business	SYUHADA NAZURAH HOUSE
Business Address	
Telephone Number	
Form of Business	Partnership
Main Activities	Sell a variety of frozen food
Date of Commencement	9 May 2022
Date of Registration	9 May 2022
Registration Number	003396493-T
Name of Bank	CIMB
Bank Account Number	

Table 1: Business Information

2.2 Organization Chart



2.3 Mission and Vision

We believe that every business has its own mission and vision in order to operate its business according to its objectives that need to be accomplished. Therefore, we have made our mission for one business so that we know what to achieve in short and long-term goals.

Mission

- To give consumers a taste of high-quality frozen food
- To provide consumers with excellent customer service
- To become the first frozen food choice among consumers
- To become well-known frozen food in the food industry

Vision

- To make Syuhada Nazurah House one of the great suppliers for frozen food
- To be the first choice of customers to enjoy the tasty and delicious frozen food

2.4 Description Products.

Product	Description
Pepes Ayam	Pepes Ayam is rich with chicken flesh that is mixed with our special herbs and spices. Also wrapped with banana leaves that will definitely increase the aroma of the food itself.
Pepes Ikan	Pepes Ikan is rich with fish flesh that is mixed with our special herbs and spices. Also wrapped with banana leaves that will definitely increase the aroma of the food itself.
Ayam Pandan	Ayam Pandan is the type of chicken piece that is marinated with spices and wrapped with fresh pandan leaves.
Otak-Otak	Otak-Otak is one of the Malay and a Peranakan dish that is a blend of raw fish, chopped onion, coconut milk, secret herbs, and spices bound together with an egg and wrapped inside a fresh banana leaf and grilled over open charcoal.

Product	Description
Seafood Pandan	Seafood pandan will definitely be loved by those who like to try something new. It contains prawns, fresh raw fish, fresh herbs, and spices and will be put inside pandan leaves.
Popia Pepes Ayam	Popia Pepes Ayam is made of fresh boneless chicken mixed with some herbs and spices, salt, and sugar and put inside the spring roll pastry.
Popia Pepes Ayam Cheese	Popia Pepes Ayam Cheese is made of fresh boneless chicken mixed with some herbs and spices, salt, and sugar put inside the spring roll pastry and will be adding a slice of cheddar cheese into it.
Popia Otak-Otak	Popia Otak-Otak is made of fresh raw fish, mixed with some herbs and spices, salt and sugar, and coconut milk. Later on, it will be put inside of the spring roll pastry.
Popia Satar	Popia Otak-Otak is made of fresh raw fish, mixed with some herbs and spices, salt and sugar, and coconut milk. Later on, it will be put inside of the spring roll pastry.

2.5 Price Lists

Product	Price
Pepes Ayam	
• PEPES AYAM (10 pcs)	• RM 11.00
• PEPES AYAM (20 pcs)	• RM 18.00
• PEPES AYAM (30 pcs)	• RM 23.00
• PEPES AYAM (40 pcs)	• RM 27.00
• PEPES AYAM (50 pcs)	• RM 30.00
Pepes Ikan	
• PEPES IKAN (10 pcs)	• RM 11.00
• PEPES IKAN (20 pcs)	• RM 19.00
• PEPES IKAN (30 pcs)	• RM 25.00
• PEPES IKAN (40 pcs)	• RM 28.00
• PEPES IKAN (50 pcs)	• RM 31.00
Ayam Pandan	
• AYAM PANDAN (10 pcs) - RM 16	• RM 16.00
• AYAM PANDAN (20 pcs) - RM 24	• RM 24.00
• AYAM PANDAN (30 pcs) - RM 32	• RM 32.00
• AYAM PANDAN (40 pcs) - RM 39	• RM 39.00
• AYAM PANDAN (50 pcs) - RM 45	• RM 45.00
Otak-Otak	
• OTAK-OTAK (25 pcs)	• RM 19.00
• OTAK-OTAK (50 pcs)	• RM 30.00

 Seafood Pandan SEAFOOD PANDAN (25 pcs) SEAFOOD PANDAN (50 pcs) 	 RM 35.00 RM58.00
Popia Pepes AyamPOPIA PEPES AYAM (20 pcs)	• RM 15.00
Popia Pepes Ayam Cheese • POPIA PEPES AYAM CHEESE (15 pcs) -	• RM 15.00
Popia Otak-OtakPOPIA OTAK-OTAK (20 pcs)	• RM 15.00
Popia SatarPOPIA SATAR (20 pcs)	• RM 15.00

3.0 Facebook

Once our business is started, we create a facebook page to promote and expand the Syuhada Nazurah House's products among facebook users. We believe in the power of facebook, customers may easily find our business and even finish their purchases of our product in just a few clicks by selling your products on facebook platforms. Other than that, to get customers attention on our products, we included a teaser which is to introduce our products to the customers, hard selling and also soft selling posting related to our business.

3.1 Creating Facebook Page



3.2 Costuming URL Facebook Page

Facebook Page URL: https://www.facebook.com/syuhadanazurahhouse/

3.3 Facebook (FB) Post - Teaser



psst...guess what? Something delicous is coming soon e Save your date this 14th May 2022!!

...



Teaser 1



Teaser 2

3.4 Facebook (FB) Post - Copywriting (Hard Sell)

A hard sell is a marketing or sales strategy that uses particularly direct and forceful language. A hard sell attempts to persuade a customer to make a quick purchase rather than giving them time to consider their options and perhaps decide to wait.







Syuhada Nazurah House June 21 at 3:00 PM · 🛞

•••

People's favorite snack, popia but make it pepes ayam with the combination of cheese, we introduce the POPIA PEPES AYAM CHEESE

ONLY RM 15 FOR 15 PCS !!

🔆 Place your order now at

Order now and we guarantee that you'll be satisfied



Hard Selling 7

Syuhada Nazurah House May 14 at 3:37 PM · 🛞

Hi everyone, WE ARE VERY EXCITED TO INTRODUCE OUR PRODCUT WHICH IS $\textcircled{\sc on}$

🖖 PEPES AYAM and our signature AYAM PANDAN 🔆

We have many delicious menu to deliver to you and do not forget to place your order now while stock last.





Syuhada Nazurah House

Hi there~

Are you looking for something for minum petang but wanna something instead of goreng pisang? Do not worry, Popia Pepes Ayam can help you 😏 Grab now for only RM15.

- POPIA PEPES AYAM (20 pcs) RM 15
- 🔆 Place your order now at

Order now and we guarantee that you'll be satisfied



Hard Selling 8

•••

PROMOSI 10% OFF SEMPENA HARI RAYA AIDILADHA INI

Syuhada Nazurah House

July 7 at 9:50 AM · 6



3.91

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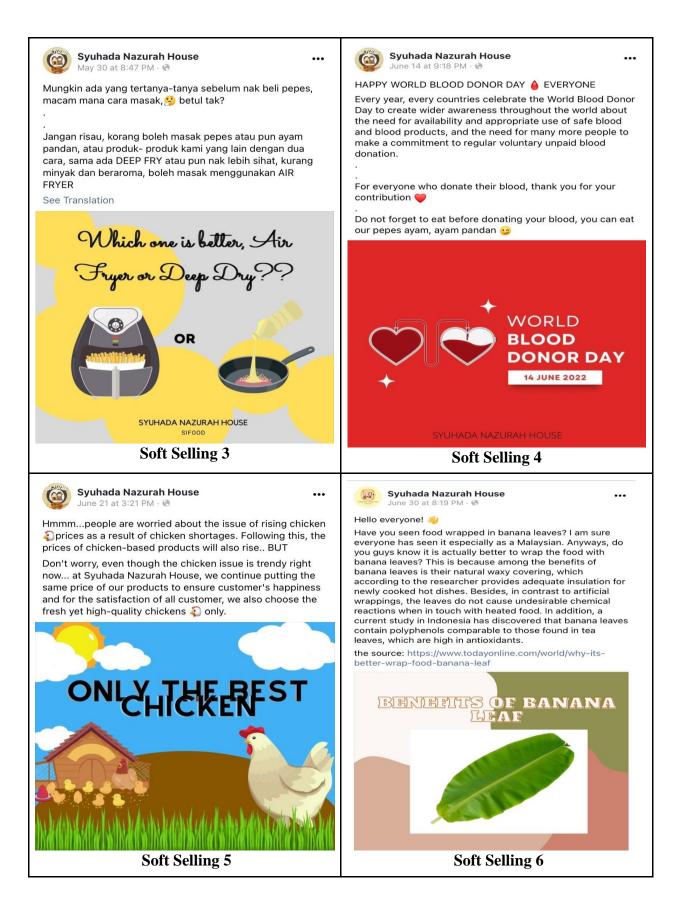




3.5 Facebook (FB) Post - Copywriting (Soft Sell)

A soft sell is a strategy to marketing and sales that uses delicate words and a nonaggressive approach. The goal of a soft sell is to prevent offending target customers and turning them away. Besides, soft selling is a convincing, subtle, low-pressure sales method that, while it may not result in a sale the first time a product is given, it does help to promote recurring business.







9.9

Syuhada Nazurah House July 1 at 8:58 AM · @

...

...

Happy 1st of July everyone 🔯

This month we have a special promotion to everyone. We will be announcing this special promotion on next week, get ready guys !



Syuhada Nazurah House July 4 at 12:58 PM · @

Thinking of otak-otak made me hungry, hmmm yummy!!

Oh anyway, do you guys know what does otak-otak made of from?





Syuhada Nazurah House July 4 at 12:50 PM · 🚱

Happy Monday everyone!

Remember what week is this week? Yes, we will be celebrating Eid Adha, soooo for this special week, we have a special promotion for everyone!! Stay tuned!

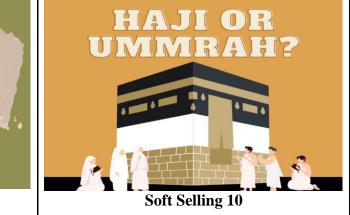


July 7 at 3:59 PM · @ SALAM AIDILADHA FROM SYUHADA NAZURAH HOUSE 🛟

LET'S FIND OUT WHAT IS HAJJ AND UMMRAH

As Muslims, one of the basic pillars of Islam that we should aspire to fulfil in our lifetime is Hajj, or the holy journey to Makkah. Those who are able can also perform Umrah. But what is the different between Hajj and Umrah?

Umrah is similar to a short pilgrimage. It is a blessing to undertake rather than a pillar of Islam. In contrast to Hajj, which may only be undertaken during the month of Dhul Hijjah, Umrah can be performed at any time during the Islamic calendar. When you perform Umrah, you will perform tawaf and sa'i. Tawaf is the practise of walking in anticlockwise circuits around the Ka'aba. A... More



•••



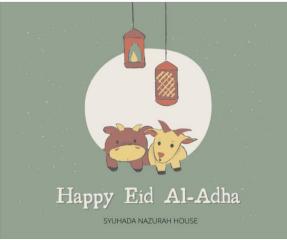
Syuhada Nazurah House July 10 at 9:56 PM · @

•••

HAPPY EID AL-ADHA 🌙

Eid al-Adha is celebrated to honor and commemorate the willingness of Prophet Ibrahim A.S to sacrifice his son Prophet Ishmael A.S as per Allah's order. Allah provided Ibrahim with a sheep to sacrifice at the last second instead.

SALAM AIDILADHA KAMI UCAPKAN KEPADA SELURUH UMAT ISLAM



Soft Selling 11



Syuhada Nazurah House

Have you had breakfast? Now it's time for quiz time. What's your wish for this year?

Mine would be, I want this business to grow up and giving the best quality of our product to the customer.

So what's yours?





Syuhada Nazurah House

Good Morning everyone!

Oh you decided to go diet starting today? We tips for you, but before that, you have to know that taking breakfast is important even during diet.

Pstt, you can try our product for breakfast.

Diet Food Tips

The key to a healthy diet is to balance the number of calories consumed with the number of calories emitted. Also, a healthful diet complements the body's nutritional needs, such a protein, carbohydrates, fats, and a variety of vitamins and minerals.



Soft Selling 12



...

Syuhada Nazurah House

WHAT IS CONSIDERED HEALTHY FOOD? 🗲 🛸

Healthy foods are those that provide you with the nutrients you need to sustain your body's well-being and retain energy. Water, carbohydrates, fat, protein, vitamins, and minerals are the key nutrients that make up a healthy, balanced diet.



•••

...

Syuhada Nazurah House Sive it a try, who knows you will the winner to WIN 20% OFF CODE UNITY The instruction is easy, find 5 secret word, DM us the words you have find and booom you will be the winner Second	Syuhada Nazurah House 2 mins · e HAPPY ADVANCE MUHARRAM → Awal Muharram or Maal Hijrah is an important day for Muslims because it marks an important event that took place in Islamic history which is commemorating the migration of Prophet Muhammad s.a.w from Makkah City to Madinah in 622 Masih and. ❖ · Rate Translation
WIN A 20% OFF CODE FIND THE 5 SECRET WORDS AND DM THEM TO US FOR THE WINNING CODE!	
fghjafwqr customerh	SELAMAT MENYAMBUT
mrktpokjr fsocialpu	AWAL MUHARRAM
h d i s c o u n t f d w p s x g a r	
fwreviews SYUHADA NAZURAH HOUSE	SYUHADA NAZURAH HOUSE
Soft Selling 15	Soft Selling 16

4.0 Conclusion

To sum up, we are grateful to be able to manage this business together from the beginning of brainstorming the idea of the business to the end. Business is a new thing to us, every day we learn new things about business, nevertheless we feel pleased and we do not feel any pressure but instead we enjoy doing it.

However, there is no denying that every business has its difficulties. We experienced it personally that there are days when Syuhada Nazurah House sales are low and therefore we are working together to find strategies to increase sales. The introduction of a Facebook page has been extremely useful in terms of promoting and introducing our products to customers. We have uploaded two teasers, eight hard sell posts, and six soft sell posts in total for our business activity

Last but not least, this assignment has given us a huge impact on real business using online platforms such as Facebook pages. and we believe what we learned in completing this assignment will greatly help us in the future.