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**THE KEMENTERIAN PERKHIDMATAN MASYARAKAT DAN HAL EHWAL
PENGUNA'S EMPLOYEES PERCEPTION TOWARDS TRAINING**

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Table of Contents

Chapter 1	:	Introduction	
1.1		Introduction	1
1.2		Problem Statement	3
1.3		Research Objectives	4
1.4		Scope of the Study	5
1.5		Significance of the Study	6
1.6		Definition of Terms/Concepts	7
1.7		Limitation	8
Chapter 2	:	Literature Review & Conceptual Framework	
2.1		Literature Review	9
		2.1.1 Technology	9
		2.1.2 New Knowledge, Skills and Abilities	11
		2.1.3 Competitive Advantage	16
		2.1.4 Employees' Performance	21
		2.1.5 Company Policy	26
2.2		Conceptual Framework	32
Chapter 3	:	Research Method	
3.1		Research Design	36
3.2		Unit of Analysis	36

3.3	Sample Size	36
3.4	Sampling Technique	37
3.5	Measurement/Instrument	37
3.6	Data Collection	39
3.7	Data Analysis	39
3.8	Reliability Test	39
3.9	Normality Test	40
Chapter 4 : Findings		
4.1	Introduction	41
4.2	Profile Description	42
4.3	Frequency Tables	43
4.4	Spearman Correlation Tests	55
Chapter 5 : Conclusion & Recommendation		
5.1	Conclusion	58
5.2	Discussion	59
5.3	Recommendations	61
References		63
Appendices		69

ABSTRACT

This research explored the employees' perceptions about the training program carried out by them in the organization. The training was carried out due to improve the employees' performance and productivity. The reason why this research was carried out is that, because of the various forms of training being carried out in the organization today, the employees' perception towards the training is not known. This research concludes that employees view the training program as an important program, the training is useful to them and the training that had been carried out is effective.

Kajian ini akan meneliti pandangan pekerja mengenai program latihan yang dilaksanakan oleh mereka di tempat kerja. Latihan yang dilaksanakan adalah bertujuan untuk memperbaiki prestasi dan produktiviti pekerja. Latihan ini diadakan adalah kerana, disebabkan oleh pelbagai bentuk latihan yang dilaksanakan di dalam organisasi hari ini, pandangan pekerja mengenai latihan itu adalah tidak diketahui. Kajian ini merumuskan bahawa pekerja memandang program latihan sebagai satu latihan yang penting, latihan itu berguna untuk mereka, dan latihan yang telah dijalankan adalah efektif.