

FACULTY OF BUSNIESS MANAGEMENT BACHELOR OF BUSINESS ADMINISTRATION (HONS) HUMAN RESOURCE MANAGEMENT (BA243)

PRINCIPLES OF ENTREPRENEURSHIP (ENT530)



PAIR ASSIGNMENT: SOCIAL MEDIA PORTFOLIO (BROWNIE R US)

PREPARE FOR: MISS NUR NAJJAH BINTI ABD RAHIM

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EXECUTIVE SUMMARY

Brownie r Us is a firm that sells art items to clients. Their brownie cakes are chewy and feature distinctive toppings, making them acceptable for people of all ages. Our primary goal as a firm is to provide brownie cakes with a superior flavor yet at an accessible price. Brownie r Us really offers premium and high-quality items to clients, ensuring that the completed products meet or exceed customer expectations.

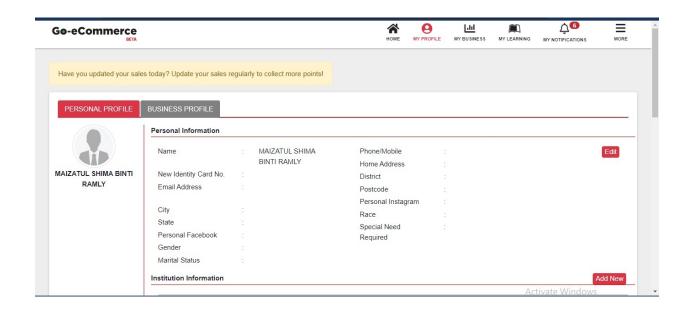
Furthermore, our items are reasonably priced, ranging from RM 15 to RM 20. Brownies have their own target market, which includes children, university students, and elders, because this cake may be cooked as an afternoon tea or offered to guests. Brownie cakes are among the most popular desserts nowadays, particularly among teens and university students who are more interested in viral and aesthetically pleasing items.

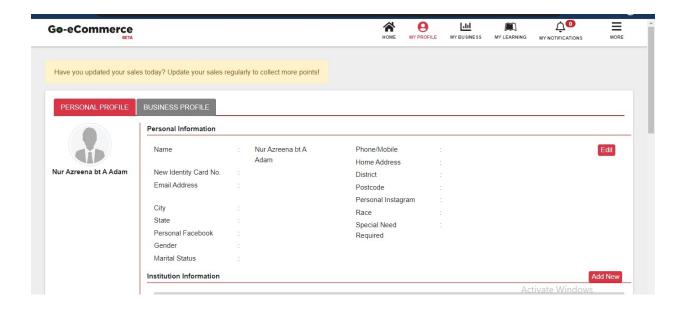
In addition, Brownie r Us has numerous programmed to entice consumers, such as free delivery with a minimum purchase of two pax, a new year deal, and a Christmas offer. It strives for product consistency and consumer loyalty. Because we are an online business, the only online platforms we utilize are Facebook and WhatsApp, both of which the majority of people choose in the online world. According to observations, brownie cakes are surprisingly easy to attract internet shoppers because they are so popular nowadays. As a consequence of running this Brownie r Us business, we believe it has a lot of potential to grow if we continually encourage consumer input and demands.

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GO-ECOMMERCE





MyENT CERTIFICATE





SSM REGISTRATION





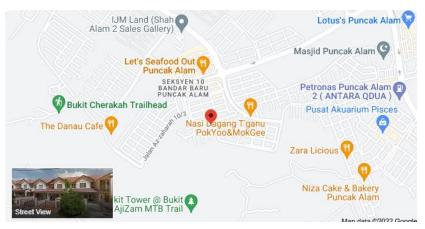
1.0 INTRODUCTION OF BUSINESS

1.1 Name of business



Brownie R Us Logo

Brownie R Us is the name of our company. We chose Brownie since we manufacture brownie style cakes as our major product, and we added R us to our business name because it is a partnership firm. Furthermore, we want everyone to experience the distinct flavor of this cake. We wish to offer this product since the chocolate flavor helps to relieve tension and the cake tastes distinct from others. Also, brownies are trendy right now, so we believed selling this product would be a fantastic chance for us.



Brownie R Us is located in Lorong Az Zaharah 10/4B, Bandar Puncak Alam, Selangor. Our operations are at our leader's residence. All of the supplies are easily available to us and are kept here. We only work from home since we conduct our business online. Furthermore, working from home is safer during this Pandemic Covid-19, and we also have flexible working hours.

1.2 Organizational Chart



Nur Azreena bt A Adam and Maizatul Shima binti Ramly founded Brownie R Us. We collaborated to build this tiny firm from the ground up. Nur Azreena is in charge of stock management and product delivery to customers, while Maizatul Shima is in charge of product cost allocation and delivery to consumers. We both have inventory, making it easy to provide cash and delivery services to consumers.

1.3 Mission and Vision

A mission statement describes what an organization does, its goals, and how it intends to accomplish them.

Š Offering brownies in extraordinary taste with intense care and guaranteed freshness upon arrival.

A vision statement defines the intended future position of the firm. Every business need vision since it acts as a strategic approach for success.

S Customer satisfaction, offering unforgettable impression and widening our span.

1.3 Description of Products/Services.



Our brownies are available with a choice of toppings. Customers will receive the specified sera brownie toppings, such as nuts, nutella, and biscoffs. The only thing that clients will ask for is a greeting or a greeting scribbled on a brownie. We have a wide range of patterns that may be customized for our customers. Instead of no toppings, fill with excellent chocolate toppings such as Kinder Bueno, strawberries, and many more. What distinguishes our brownies from the competition is that they are cooked once with the topping and arrive in a clear box, which makes the cake seem attractive when delivered to our clients.

Customers do not have to be concerned about the quality of the goods they will accept afterwards, since we guarantee product safety. Aside from that, clients will receive a brownie cake that has been sliced to the same size, eliminating the need to cut again. What's more, even after it's been cut, consumers can still see the decorations on the brownie cake elegantly and perfectly. This is because we provide a variety of toppings so that clients may select the one that best suits their throat. Customers will also love our products since we employ quality components such as cocoa powder van houten, chocolate chip callebaut, and others. Customers do not need to be concerned about the flavor they will experience.

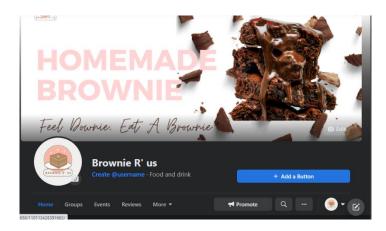
1.4 Price List



The Brownie r Us Cake is offered at an inexpensive price, as promised to our valued clients, ranging from RM 15 to RM 20 depending on the topping selected for the 8x8 inch 'size.

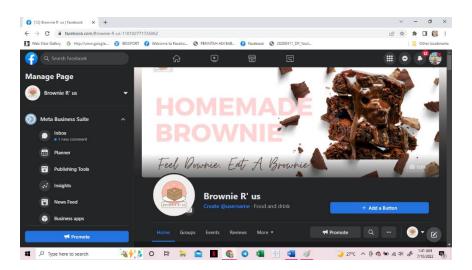
2.0 FACEBOOK

2.1 Creating Facebook (FB) Page



When we originally launched this business, we chose to utilize a Facebook Page to sell our items since we knew it was one of the most powerful social media channels that many people still used. We believe that online selling is the greatest approach to interact with our consumers.

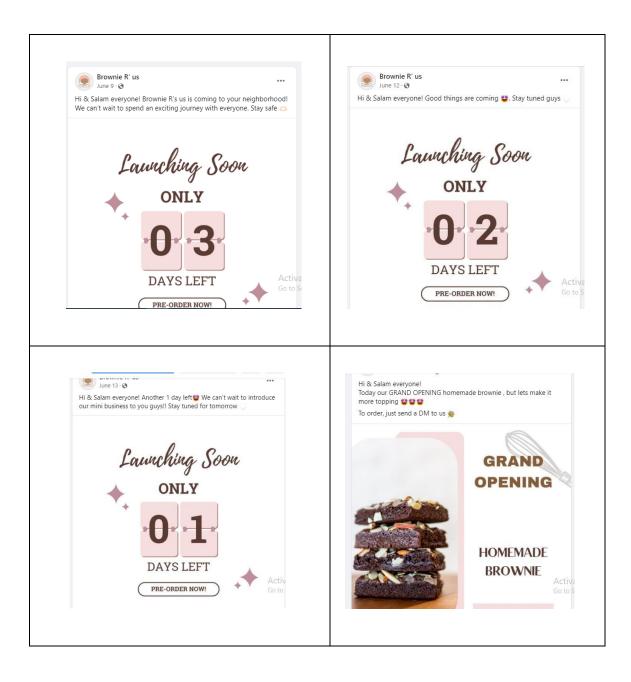
2.2 Customizing URL Facebook (FB) Page

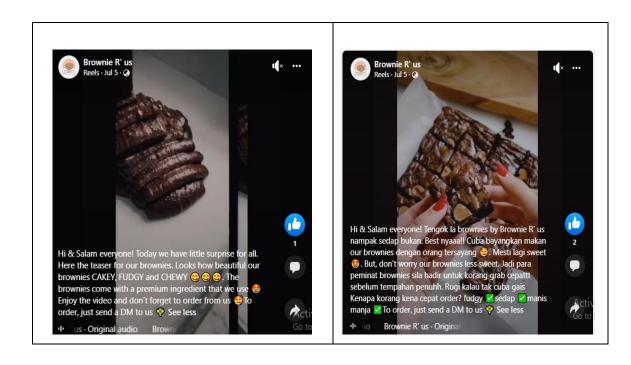


Brownie R Us changed the URL of our Facebook page to make it simpler for customers to locate us and purchase our items. Furthermore, we have 43 followers and 41 likes on our Facebook page.

2.3 Facebook post (FB) – Teaser

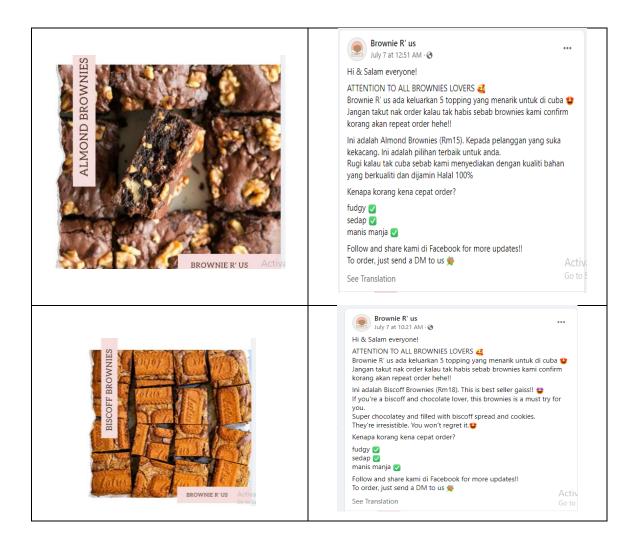
The goal of creating a Facebook teaser is to present a small amount of information about the product that will entice the buyer. This is because presenting limited information and keeping individuals in the dark may motivate them to seek more information. Teasers usually demand a lot of images because they don't need to offer much information. As a result, we were able to consistently offer two teasers so that purchasers could learn more about our products.

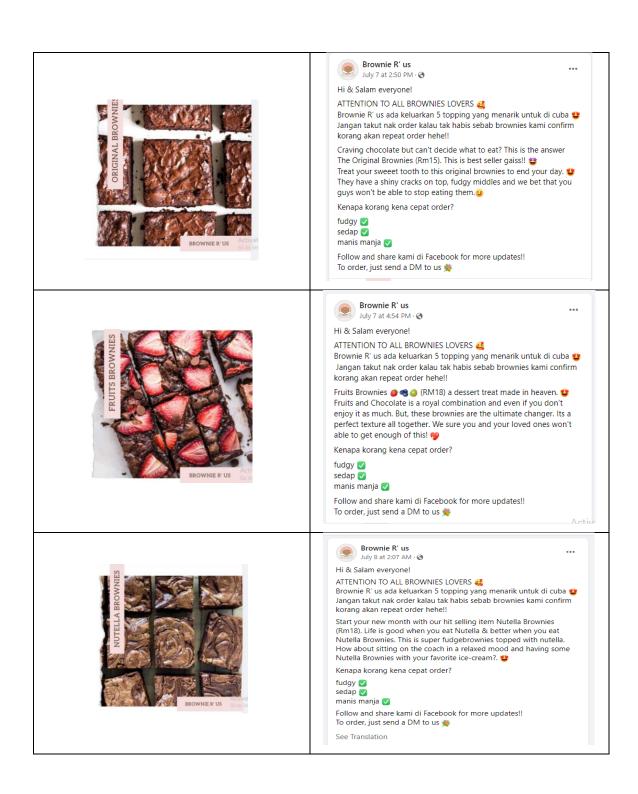


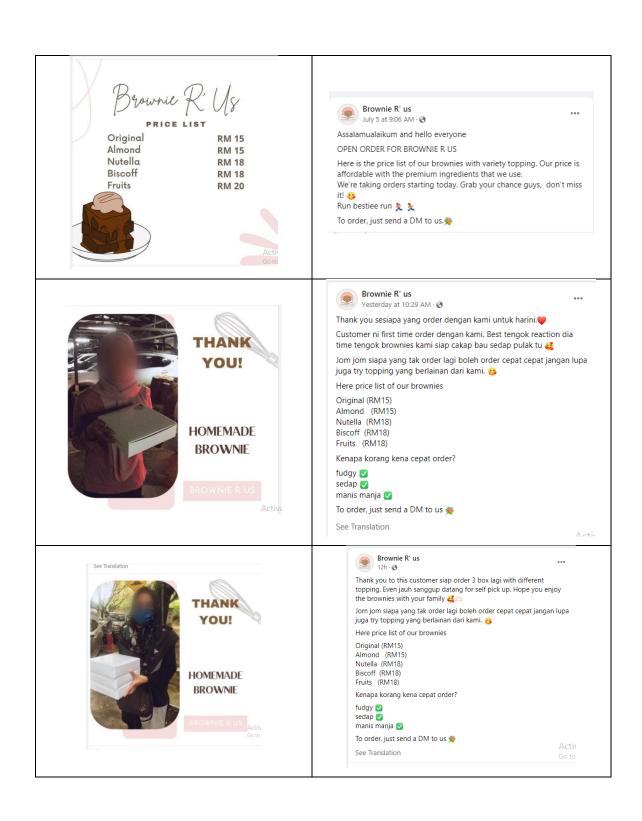


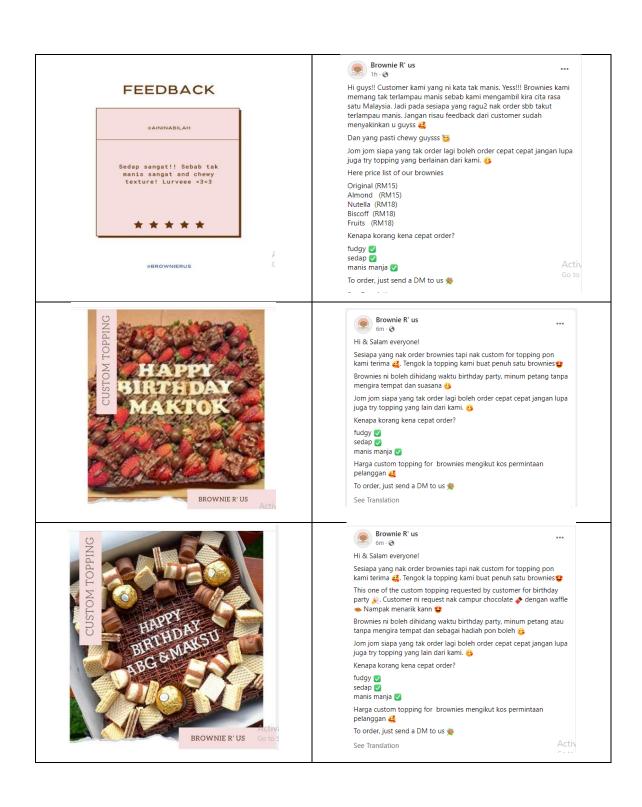
2.4 Facebook (FB) post – Copywriting (Hard sell)

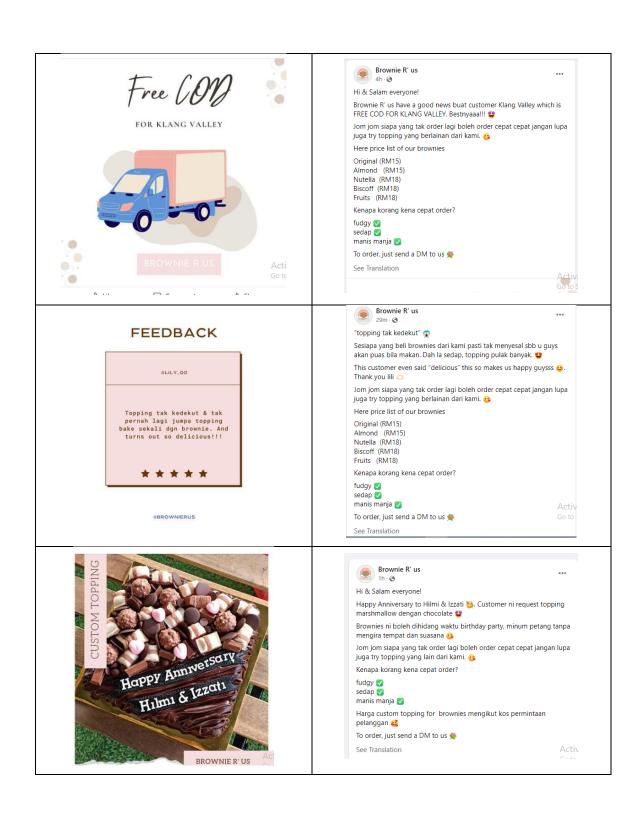
A hard sell is a form of advertising or sales technique that employs exceptionally direct and demanding language. A hard sell is designed to encourage a consumer to buy a product or service right away rather than analyzing his or her choices and maybe postpone the purchase.

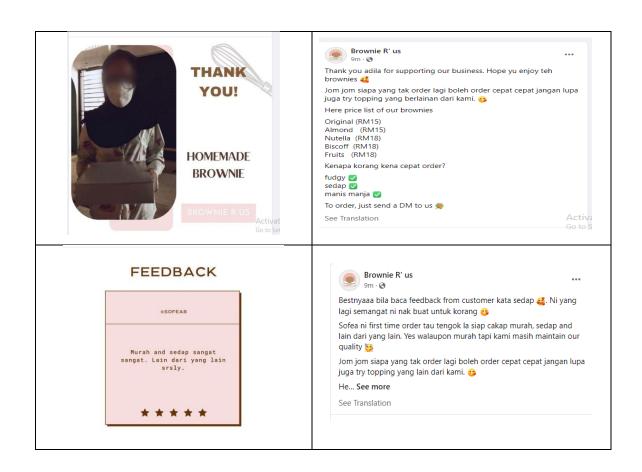








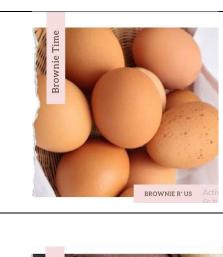




2.5 Facebook (FB) Post – Copywriting (Soft Sell)

Soft sell posting is a sort of marketing that is designed to persuade individuals in an indirect manner. This method aims to prevent over-pressuring the buyer, which is sensible given that some clients resent it when the vendor repeatedly presses them. Copywriting soft sell will mostly discuss the product's goodness, facts, or any tales associated with it. With 18 soft-sell postings on our Facebook page, we were able to put this technique into action.







BENEFITS OF EGGS

Do you love eggs? 🥥 🗨

Eggs are nutritious and great protein on their own.

Did you know that eggs:

💥 Contains Vitamins A, D, E & K

Full of protein & healthy fats

Contains selenium

Contains lutein & zeaxanthin

Contain choline

is a source of phosphorus & zince



BENEFITS OF WHEAT FLOUR

Wheat has been a staple food for people around the world for an extended period of time. It is a tropical grain. It is a primary food for many as it is used in making whole grain bread. Wheat flour has many benefits when it is included in one's diet. Research reveals that people who include whole wheat in their daily diet are less likely to face the risk of hypertension and stress.

The benefits of wheat flour:

F Aids Digestion

The richness of fiber present in the whole wheat grain has multidimensional effects on our bodies. Wheat grain help in the reduction of the adverse effects on digestive tracts and helps to improve the interstitial health tract.

F High in nutrients and Fibre

Whole wheat flour is rich in vitamins, fibers, magnesium, zinc, and proteins. The whole wheat has a high content of zinc. It is also a rich source of Vitamin B. It contains a good amount of minerals such as zinc, iron, magnesium, and manganese.

F Whole Wheat Atta for Skin and Hair

The main benefit of wheat flour is that it has a positive effect on our bodies. It contains selenium, an antioxidant that is an essential element to fight against harmful infections. It also helps the scalp from getting dry and dandruff. The whole wheat grain has a zinc and vitamin E element that helps in getting the lustrous hair, nourishes the hair, and protects them from damage. It also helps in



July 13 at 7:36 PM ⋅ ③
BENEFITS OF VANILLA ♥

Vanilla is one of the most expensive spices in the world because it is so labor-intensive to produce. Vanilla plant flowers are hand-pollinated, and the bean pods are ripened, dried, and conditioned to create their distinctive flavor and aroma. Because true vanilla extract is expensive and also in high demand, synthetic vanilla is made from wood pulp and coal tar to use as a substitute. While synthetic vanilla is less expensive, it does not offer as many health benefits as natural vanilla.

The benefits of vanilla:

Provides a Calming Effect. Smelling vanilla can have calming effects on adults too. It can reduce startle reflexes and also provide some relief from sleep apnea, a sleep disorder in which breathing repeatedly stops and starts.

Helps Curb Sugar Intake.

Using vanilla as a sugar substitute also can reduce high blood glucose levels and help you lead a more heart-healthy lifestyle.

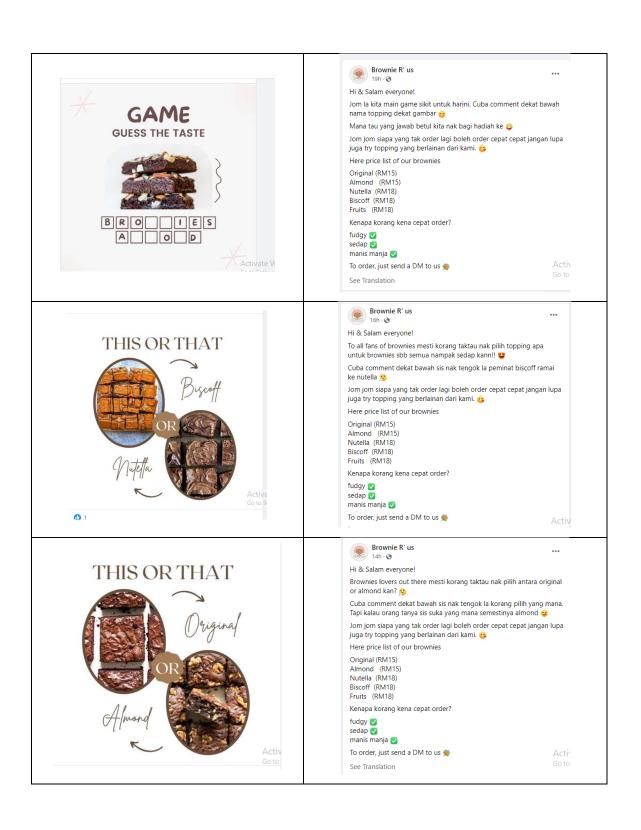
Eases Toothache.

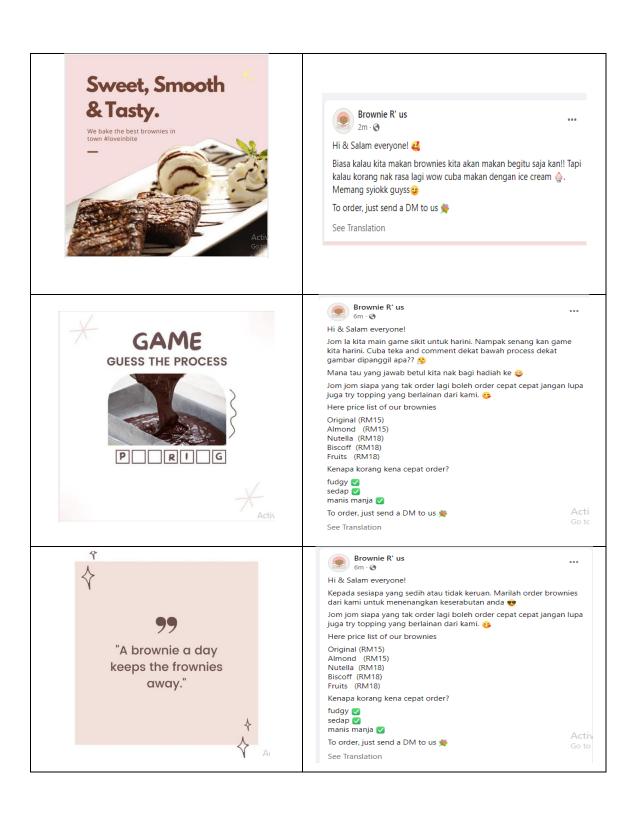
The alcohol in the vanilla extract can numb some toothache pain, while its antioxidants may provide healing effects. To use this alternative remedy, put a couple of drops of vanilla extract on a cotton ball and apply it to the affected area in your mouth.

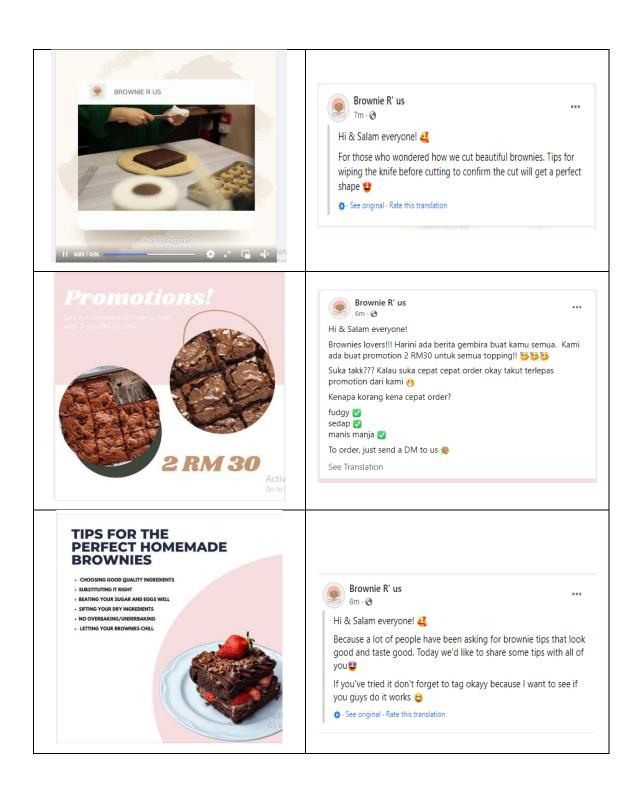
Active

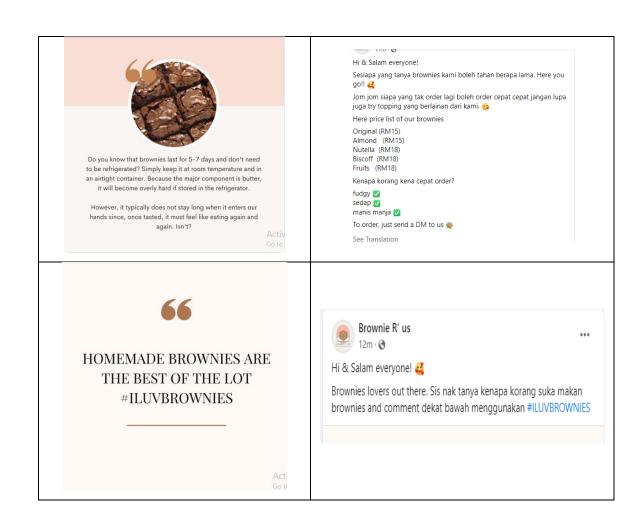
Nutrition

Vanilla extract gets its antioxidant properties from small amounts of

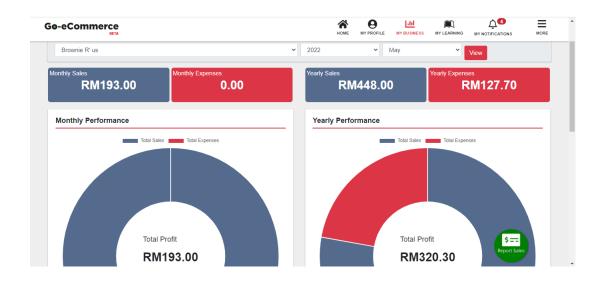


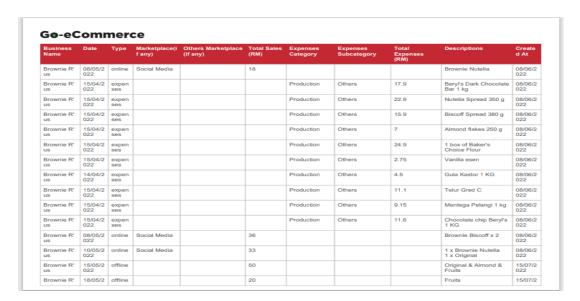






2.6 Sales Report





Business Name	Date	Type	Marketplace(i f any)	Others Marketplace (if any)	Total Sales (RM)	Expenses Category	Expenses Subcategory	Total Expenses (RM)	Descriptions	Create d At
us	022									022
Brownie R' us	26/05/2 022	offline			18				Biscoff	15/07/2 022
Brownie R' us	31/05/2 022	offline			18				Nutella	15/07/2 022
Brownie R' us	02/06/2 022	offline			15				Original	15/07/2 022
Brownie R' us	04/06/2 022	offline			150				10 x Almond	15/07/2 022
Brownie R' us	15/07/2 022	online	Social Media		30				Custom Topping	15/07/2 022
Brownie R' us	16/06/2 022	online	Social Media		30				Custom Topping	15/07/2 022
Brownie R' us	25/06/2 022	online			30				Custom Topping	15/07/2 022

3.0 CONCLUSION

Finally, Brownie R Us was able to gain customer awareness in accordance with our objectives. Teenagers, university students, and adults make up the majority of our target market. Many individuals are also interested in our items since we provide competitive pricing that meets our clients' budgets. Furthermore, we receive a lot of great feedback from customers about how much they enjoy our brownie cake as a birthday party cake, tea time cake, and so on. We not only fulfilled our objective and exceeded our clients' expectations, but we also learnt a lot about business, namely how to advertise on social media.

We use the Facebook and WhatsApp platforms to market our products as well as communicate with and understand consumers. One of the reasons we were able to fulfil our sales targets was because of this. This company has also taught us how to employ teaser marketing, soft sell, and hard sale. Clearly, when we utilize these three strategies to obtain the target likes that we seek on our company page, we can see the growth of our business. As a consequence, this topic is really valuable and supports many students in increasing their understanding that business is a simple action that can be done to get additional cash. Particularly among those who may be able to put it to use in real life, which would surely benefit them.