



FACULTY OF BUSINESS MANAGEMENT

BACHELOR OF BUSINESS ADMINISTRATION (HONS) HUMAN RESOURCE MANAGEMENT (BA243)

PRINCIPLES OF ENTREPRENEURSHIP (ENT530)



PAIR ASSIGNMENT: SOCIAL MEDIA PORTFOLIO (VIET SPRINGTIME)

GROUP: ENT530 U

PREPARE FOR: MISS NUR NAJJAH BINTI ABD RAHIM

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SUBMISSION DATE: 15 JULY 2022

ACKNOWLEDGEMENT

In the name of Allah, the Most Beneficent and the Most Merciful. All praises to Allah for the completion of this social media portfolio as one of the requirements that need to be accomplish in the course work assessment for the code ENT530. First of all, we would like to thank as much appreciation to our beloved lecturer for giving us a lot of guidance throughout the implementation of this assignment by given us a good service and providing useful information and guidelines. Besides, we would like to thank both of our parents who have provided so much physical and mental support. We are really grateful with the capital given to start this social media business. Not to be forget to our classmates and fellow friends for their support on our business by liking and sharing our Facebook page. Last but not least, we apologize to all other unnamed person who helped our various ways to complete this portfolio and We hope this social media business and portfolio report can give us little bit about entrepreneurship world and fact about how to become a successful entrepreneur in future.

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1.0 EXECUTIVE SUMMARY

Viet Springtime is an enterprise that sell homemade Vietnamese spring roll. The delicious and healthy Vietnamese spring roll that comes with different choices of ingredients is suitable for all stage of age. The primary goal of our business is to provide healthy and delicious homemade Vietnamese spring roll to all our customers. We offer only the best and fresh ingredient for our Vietnamese spring roll.

Moreover, all the price range of our variety of spring roll is reasonable and affordable based on the market price of the year which ranging from RM 7 to RM 9. Our target market covers all stage of age that include university students, young adults, elderly and other because Vietnamese spring roll is a known dish in Malaysia especially in the city area. Vietnamese spring roll is most popular for youngster and university student as it was an easy, healthy choice to replace rice in a single meal.

Viet Springtime also provide a delivery service or Cash on Delivery (COD) for customers if they live quite far from us. The price range is differed based on the location and how many kilometers. We charge RM 0.50 per kilometers and RM 2 to RM 3 around Petaling Jaya area and RM 5 to RM 9 in Gombak area. Because our business is online based, so we decided to use only two online platforms for our business. We utilize are Facebook and WhatsApp, both of which the majority of people choose in the online world because they have divers of people using it and easy connection to outside world faster and easier. We believe that as much as selling our homemade Vietnamese spring roll bring joys to us but also the taste of our Vietnamese spring roll is bringing the joys to our customers.

2.0 INTRODUCTION OF BUSINESS

2.1 Name of business



Viet Springtime Logo

Viet Springtime is the name of our company. We chose Vietnamese Spring roll as our business because it is and healthy and easy food, and we change Vietnamese to Viet to our business name because we want to become different from everyone else but still remain the originality. We wish to offer this product since the Vietnamese spring roll could be serve as main dish or a side dish also as dessert.



Viet Springtime is located in

Our operations are based at our leader's home. All of the supplies are easily accessible and kept here. We only work from home because we do all of our business online. Working from home is also safer during this Pandemic Covid-19, and we have flexible working hours.

2.2 Organizational Chart



Jadzia Reanna binti Johari, Che Ummu Kulthum Binti Sulaiman and Nur Qurratul Aini binti Zainal Fithri founded Viet Springtime. We collaborated to build this tiny business from the ground up. Jadzia Reanna is in charge of stock management, while Nur Qurratul Aini binti Zainal Fithri handle product delivery to customers, while Che Ummu Kulthum is in charge of product cost allocation. All of us have inventory, making it easy to provide cash and delivery services to consumers.

2.3 Mission and Vision

A mission statement describes what an organization does, its goals, and how it intends to accomplish them.

Offering homemade Vietnamese spring roll that are fresh, healthy for our customers.

A vision statement defines the intended future position of the firm. Every business need vision since it acts as a strategic approach for success.

• Customer satisfaction, sharing the love of food and market healthy food.

2.4 Description of Products/Services.



Our Vietnamese Spring Rolls are available with a variety of fillings. Customers are able to order prawn, beef, chicken, crabstick or a mix of their preferred fillings topped with fresh vegetables such as carrots, cabbage, basil, mint, and cilantro. They are also able to ask for their preferred sauce between peanut dipping sauce, Vietnamese nuoc cham or hoisin dipping sauce. What distinguishes our Spring Rolls from other competitors is that they are made with the freshest ingredients and packed in a clear box, making it seem more attractive when delivered to our customers.

Customers do not have to be concerned about the quality of the goods they will receive afterwards, since we guarantee product safety. Aside from that, customers will receive four similar sized Spring Rolls packed with ingredients, allowing them to taste every filling we have poured into our dish. Our Spring Rolls are wrapped with clear rice paper, enabling the customers to see the ingredients packed inside. Customers will also love our products since we employ quality components. Our prawns, chicken and beef ingredients are bought from The Fresh Market, ensuring the best and most delicious food for our customers.

2.5 Price List



The homemade Viet Springtime is offered at an inexpensive price, as promised to our valued clients, ranging from RM 7 to RM 9 based on the choices of main ingredient of the Viet Spring roll.

3.0 FACEBOOK

3.1 Creating Facebook (FB) Page



We chose to sell our items through a Facebook Page when we first started this business because we knew it was one of the most powerful social media channels that many people still used. We believe that online sales are the best way to interact with our customers.

3.2 Customizing URL Facebook (FB) Page

Viet Springtime changed the URL of our Facebook page to make it simpler for customers to locate us and purchase our items. Furthermore, we have 109 followers and 93 likes on our Facebook page.



https://www.facebook.com/VietSpringtime

3.3 Facebook post (FB) - Teaser

An online teaser is a brief description of a product intended to pique the interest of potential customers and persuade them to make purchasing. As a result, it may be preferable to keep some details under wraps and reveal only a few. Teasers generally ask for a huge number of pictures because they don't need to convey much information. So, we were able to deliver teasers on daily, allowing buyers to learn more about our products.





3.4 Facebook (FB) post - Copywriting (Hard sell)

Direct and demanding statements are the characteristic of a "hard sell" in advertising or sales. Hard sell is a direct selling rather than giving customers time to consider their choices and decide whether or not to buy.









3.5 Facebook (FB) post - Copywriting (Soft sell)

Soft-sell posting is to influence individuals to buy without telling them. This method is employed to prevent over-pressuring the consumer. Some customers don't appreciate it when a seller is constantly pressuring them. The benefits, facts, and experiences of the product are the examples of the soft sells. We successfully able to implement this plan with 16 Facebook postings.









4.0 MY ENT CERTIFICATES

4.1 JADZIA REANNA BINTI JOHARI

MAS	Akademi Pembangunan PKS dan Keusahawanan Malaysia (MASMED) MED YOUNG ENTREPRENEUR (MyENT)
SLIP PE	ENDAFTARAN PERNIAGAAN PELAJAR UITM
No. Pelajar Nama	: 2020812796 : JADZIA REANNA BINTI JOHARI
Program Pengajian	: SARJANA MUDA PENTADBIRAN PERNIAGAAN (KEPUJIAN) PENGURUSAN SUMBER MANUSIA
Fakulti Kampus	: Faculty of Business & Management : Selangor
	MAKLUMAT PERNIAGAAN
Mod Perniagaan Bidang Perniagaan yg diceburi	: Offline : Makanan
Tempoh Berniaga No. Pendaftaran Perniagaan	
URL Perniagaan Alamat Premis Perniagaan	 https://www.facebook.com/VietSpringtime UiTM Cawangan Selangor Kampus Puncak Alam Bandar Puncak Ala 42300 Puncak Alam, Selangor
Tarikh Mendaftar Tarikh Kemaskini	: 24 May 2022
Tarikh Cetak	: 24 May 2022
	nerupakan rekod rasmi perniagaan yang dijalankan oleh pelajar semasa tempoh pengajian di UiTM.
Akademi Pembangunan PKS dan Penggunaan sijil ini hanya dite	terbatal apabila penama menamatkan pengajian atau tidak lagi aktif dalam sistem universiti. Keusahawanan Malaysia (MASMED) juga berhak membatalkan sijil ini tanpa sebarang notis. rrima untuk kegunaan urusan dalaman UiTM sahaja. Urusan dan aktiviti perniagaan yang ah risiko dan tanggungjawab sendiri tanpa melibatkan kepentingan dan nama Universiti.
	SALINAN PENDAFTARAN INI DIPERAKUI OLEH
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4.2 CHE UMMU KULTHUM BINTI SULAIMAN

	Akademi UNIVERSITI TEKNOLOGI MARA Akademi Pembangunan PKS dan Keusahawanan Malaysia (MASMED)
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Program Pengajian Fakulti Kampus	 SARJANA MUDA PENTADBIRAN PERNIAGAAN (KEPUJIAN) PENGURUSAN SUMBER MANUSIA Faculty of Business & Management Selangor
	MAKLUMAT PERNIAGAAN
Mod Perniagaan Bidang Perniagaan yg diceburi Tempoh Berniaga No. Pendaftaran Perniagaan URL Perniagaan Alamat Premis Perniagaan Tarikh Mendaftar Tarikh Kemaskini Tarikh Cetak	 Offline Makanan 2022 https://www.facebook.com/VietSpringtime UiTM Cawangan Selangor Kampus Puncak Alam Bandar Puncak Alam, 42300 Puncak Alam, Selangor 24 May 2022 24 May 2022
	erupakan rekod rasmi perniagaan yang dijalankan oleh pelajar semasa tempoh pengajian di UiTM. erbatal apabila penama menamatkan pengajian atau tidak lagi aktif dalam sistem universiti.
Penggunaan sijil ini hanya diteri	eusahawanan Malaysia (MASMED) juga berhak membatalkan sijil ini tanpa sebarang notis. ma untuk kegunaan urusan dalaman UiTM sahaja. Urusan dan aktiviti perniagaan yang a risiko dan tanggungjawab sendiri tanpa melibatkan kepentingan dan nama Universiti.
	SALINAN PENDAFTARAN INI DIPERAKUI OLEH
PENO	LONG NAIB CANSELOR KEUSAHAWANAN UITM
Malaysian Aca	ademy of SME & Entrepreneurship Development (MASMED)

4.3 NUR QURRATUL AINI BINTI ZAINAL FITHRI

	Akademi Pembangunan PKS dan Keusahawanan Malaysia (MASMED)
MASI	MED YOUNG ENTREPRENEUR (MyENT)
SLIP PE	NDAFTARAN PERNIAGAAN PELAJAR UITM
No. Pelajar Nama	: 2020869706 : NUR QURRATUL AINI BINTI ZAINAL FITHRI
Program Pengajian	: SARJANA MUDA PENTADBIRAN PERNIAGAAN (KEPUJIAN) PENGURUSAN SUMBER MANUSIA
Fakulti Kampus	: Faculty of Business & Management : Selangor
	MAKLUMAT PERNIAGAAN
Mod Perniagaan Bidang Perniagaan yg diceburi	: Offline : Makanan
Tempoh Berniaga No. Pendaftaran Perniagaan	
URL Perniagaan Alamat Premis Perniagaan	: https://www.facebook.com/VietSpringtime : UiTM Cawangan Selangor Kampus Puncak Alam Bandar Puncak Alam,42300, Puncak Alam, Selangor
Tarikh Mendaftar Tarikh Kemaskini Tarikh Cetak	: 24 May 2022 : : 24 May 2022
Sijil ini secara tidak langsung akan t	erupakan rekod rasmi perniagaan yang dijalankan oleh pelajar semasa tempoh pengajian di UiTM. terbatal apabila penama menamatkan pengajian atau tidak lagi aktif dalam sistem universiti.
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	DLONG NAIB CANSELOR KEUSAHAWANAN UITM
Malaysian Ac	ademy of SME & Entrepreneurship Development (MASMED)

5.0 SSM CERTIFICATE



6.0 PROFILE E-COMMERCE

6.1 JADZIA REANNA BINTI JOHARI

Aziar REANNA BINTI JOHARI Phone/Mobile : Name :: JADZIA REANNA BINTI JOHARI Phone/Mobile : New Identity Card No. : District : Email Address : Postcode : City : Personal Instagram : State : Race : Personal Facebook : Special Need Required : Martial Status : . . Institution Information : Institution List : Universiti Teknologi MaRA Marka Cawangan : State of Institution : Selangor Address of Institution : Selangor Name of Institution : UTM Puncak Alam Address of Institution : Selangor Name of Institution : Universiti Teknologi MARA : : : : : : Universiti Teknologi MARA : : : : : : : : : : : : :	Pe	rsonal Information					
DZIA REANNA BINTI JOHARI New Identity Card No. :: District : Email Address : District : Email Address : Postoade : City : Personal Instagram : State : Race : Gender : Special Need Required : Marital Status : Institution Information : UITM Puncak Alam - ENT530 : PRINCIPLES OF ENTREPRENEURSHIP (ENT530U) - MAC22 Type of Institution : IHL Institution List : Universiti Teknologi State of Institution : Selangor MARA MARA Address of Institution : Universiti Teknologi Name of Institution :		Name	:			:	E
D2DA REANNA BINT Email Address : Postcode : JOHARI Email Address : Postcode : City : Personal Instagram : State : Race : Personal Facebook : Special Need Required : Gender : . . Marital Status : . . UTTM Puncak Alam - ENT530 : PRINCIPLES OF ENTREPRENEURSHIP (ENT530U) - MAC22 Type of Institution : IHL Institution List : Universiti Teknologi State of Institution : Selangor Marea of Institution : UTM Puncak Alam Address of Institution : Universiti Teknologi Name of Institution : UTM Puncak Alam		New Identity Card No.		001/11			
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State Race : Personal Facebook : Special Need Required : Gender : . . Marital Status : . . Institution Information . . . UITM Puncak Alam - ENT530 : PRINCIPLES OF ENTREPRENEURSHIP (ENT530U) - MAC22 . . Type of Institution : IHL Institution List : Universiti Teknologi State of Institution : Selangor MARA . . Address of Institution : Universiti Teknologi Name of Institution : .		City					
Gender : Marital Status : Institution Information UITM Puncak Alam - ENT530 : PRINCIPLES OF ENTREPRENEURSHIP (ENT530U) - MAC22 Type of Institution : IHL Institution List : Universiti Teknologi State of Institution : Selangor MARA MARA Address of Institution : Universiti Teknologi Name of Institution : UITM Puncak Alam	ç	State	:			:	
Marital Status : Institution Information Institution Information UITM Puncak Alam - ENT530 : PRINCIPLES OF ENTREPRENEURSHIP (ENT530U) - MAC22 Type of Institution : IHL Institution List : Universiti Teknologi State of Institution : Selangor MARA Address of Institution : Universiti Teknologi Name of Institution : UITM Puncak Alam	F	Personal Facebook	:		Special Need Required	:	
Institution Information UITM Puncak Alam - ENT530 : PRINCIPLES OF ENTREPRENEURSHIP (ENT530U) - MAC22 Type of Institution IHL Institution List : Universiti Teknologi State of Institution : Selangor MARA Address of Institution : Universiti Teknologi Name of Institution : UTM Puncak Alam	0	Gender	:				
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Address of Institution : Universiti Teknologi		State of Institution	:	Selangor	Name of Institution		
		Address of Institution	:				
Selangor Kampus Postcode : 42300							

6.2 CHE UMMU KULTHUM BINTI SULAIMAN

PERSONAL PROFILE BUSIN	IESS PROFILE						
	Personal Information						
	Name		CHE UMMU KULTHUM BINTI SULAIMAN	Phone/Mobile Home Address			Edit
	New Identity Card No.			District			
CHE UMMU KULTHUM BINTI	Email Address			Postcode			
SULAIMAN				Personal Instagram			
	City			Race			
	State			Special Need Required			
	Personal Facebook						
	Gender						
	Marital Status						
	Institution Information						Add New
	UITM Puncak Alam - EN	T530 : PRI	NCIPLES OF ENTREPRENEURSHIP	(ENT530U) - MAC22			
	Type of Institution		IHL	Institution List	:	Universiti Teknologi MARA	
	State of Institution		Selangor	Name of Institution	:	UITM Puncak Alam	
	Address of Institution	1	Universiti Teknologi MARA	City	:	Puncak Alam	
			Cawangan Selangor Kampus Puncak Alam, 42300 Bandar Puncak Alam, Selangor, .	Postcode	:	42300	

6.3 NUR QURRATUL AINI BINTI ZAINAL FITHRI

PERSONAL PROFILE	BUSINESS PROFILE						
	Personal Information						
	Name	:	NUR QURRATUL AINI BINTI ZAINAL FITHRI	Phone/Mobile Home Address	1		Edit
NUR QURRATUL AINI	New Identity Card No.	1		District	-		
BINTI ZAINAL FITHRI	Email Address	:		Postcode		53100	
				Personal Instagram	:		
	City	1		Race	:		
	State	1		Special Need			
	Personal Facebook	1		Required			
	Gender	1					
	Marital Status	3					
	Institution Information					A	dd New
						-	
	UiTM Puncak Alam -	ENT	530 : PRINCIPLES OF ENTRE	EPRENEURSHIP (ENT530U)) - MAC	22	
	Type of Institution	:	IHL	Institution List		Universiti Teknologi	
	State of Institution	:	Selangor			MARA	
	Address of Institution	:	Universiti Teknologi	Name of Institution	:	UiTM Puncak Alam	
			MARA Cawangan	City	:	Puncak Alam	

7.0 BUSINESS PROFILE

7.1 JADZIA REANNA BINTI JOHARI

	Company Name	1	Viet Springtime	Company Registration No.	1		Edit
	Type Of Business	1	Enterprise	Business Role	1	Product Owner	
	Facebook Page	:	https://www.facebook.com/Vi etSpringtime	Business Category/Business Sub- Category	8	Food & Beverages / Food & Beverages	
ADZIA REANNA BINTI	Wechat for Business	:		Business Instagram Page	5		
JOHARI	Marketplace	:	Others	Business Website	÷.		
	Business Related to	:	Yes	Type Of Website	:		
	Your Study Field			Experience in International Export	1		

7.2 CHE UMMU KULTHUM BINTI SULAIMAN



7.3 NUR QURRATUL AINI BINTI ZAINAL FITHRI

PERSONAL PROFILE	BUSINESS PROFILE				
NUR QURRATUL AINI BINTI ZAINAL FITHRI	Company Name Type Of Business Facebook Page Wechat for Business Marketplace Business Related to Your Study Field	Viet Springtime Enterprise https://www.facebook.co m/VietSpringtime Others Yes	Company Registration No. Business Role Business Category/Business Sub-Category Business Instagram Page Business Website Type Of Website Experience in International Export	Product Owner Food & Beverages / Food & Beverages	Edit

8.0 PROFIT





Business Name	Date	Туре	Marketplace(if any)	Others Marketplace (if any)	Total Sales (RM)	Expenses Category	Expenses Subcategory	Total Expenses (RM)	Descriptions	Create d At
Viet Springtime	12/06/2 022	online	Social Media		9				Mix Spring Roll	14/07/2 022
Viet Springtime	16/06/2 022	online	Social Media		7				Prawn Spring Roll	14/07/2 022
Viet Springtime	18/06/2 022	online	Social Media		7				Chicken Spring Roll	14/07/2 022
Viet Springtime	20/06/2 022	online	Social Media		9				Mix Spring Roll	14/07/2 022
Viet Springtime	22/06/2 022	online	Social Media		9				Beef Spring Roll	14/07/2 022
Viet Springtime	24/06/2 022	online	Social Media		7				Crab Spring Roll	14/07/2 022
Viet Springtime	28/06/2 022	online	Social Media		7				Crab Spring Roll	14/07/2 022
Viet Springtime	01/07/2 022	online	Social Media		7				Chicken Spring Roll	14/07/2 022
Viet Springtime	05/07/2 022	online	Social Media		7				Prawn Spring Roll	14/07/2 022
Viet Springtime	09/07/2 022	online	Social Media		7				Crab Spring Roll	14/07/2 022
Viet Springtime	01/06/2 022	expen ses				Goods	Raw material	50	Raw Material for Spring Roll ingredients	14/07/2 022
Viet Springtime	12/07/2 022	online	Social Media		9				Mix Spring Roll	14/07/2 022
Viet Springtime	13/07/2 022	online	Social Media		7				Crab Spring Roll	14/07/2 022
Viet Springtime	13/06/2 022	online	Social Media		9				Mix Spring Roll	14/07/2 022
Viet	15/06/2	online	Social Media		7				Prawn Spring Roll	14/07/2

Business Name	Date	Туре	Marketplace(if any)	Others Marketplace (if any)	Total Sales (RM)	Expenses Category	Expenses Subcategory	Total Expenses (RM)	Descriptions	Create d At
Springtime	022									022
Viet Springtime	09/07/2 022	online	Social Media		9				Beef Spring Roll	14/07/2 022
Viet Springtime	30/06/2 022	online	Social Media		7				Prawn Spring Roll	14/07/2 022
Viet Springtime	09/07/2 022	online	Social Media		9				Beef Spring Roll	14/07/2 022

9.0 CONCLUSION

Viet Springtime was able to gain customer awareness in accordance with our objectives. University students, young adults, and senior citizens make up the majority of our target market. Many individuals are also interested in our product since we provide competitive pricing that meets our customers' budget. Furthermore, we received a lot of great feedback from customers about how much they enjoy our Vietnamese Spring Rolls as dessert or during supper. We have not only achieved our objective and exceeded our customers' expectations, but we also learned a lot about managing a business, namely how to advertise on social media.

We have used Facebook and WhatsApp as our social media platforms to market our products as well as communicate with and understand what our customers' need. This is one of the reasons we were able to fulfill our sales target. This business has also taught us how to employ teaser marketing, soft sell, and hard sell. Clearly, when we utilize these three strategies to obtain the target likes that we seek on our company page, we can see the growth of our business. In conclusion, this topic is really valuable and supports many students increase their understanding that business is a simple action that can be done to earn additional cash. Particularly among those who may be able to put it to use in real life, which would surely benefit them.