

# FACULTY OF BUSINESS MANAGEMENT IN BACHELOR OF BUSINESS ADMINISTRATION (HONS.) HUMAN RESOURCE MANAGEMENT

# PRINCIPLES OF ENTREPRENEURSHIP (ENT530)

SEMESTER & GROUP: ENT530U (SEMESTER 4)



SOCIAL MEDIA PORTFOLIO: KOREAN RAMEN EXPREZZ

**STUDENT NAME & ID:** 

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**LECTURER:** 

MISS NUR NAJJAH BINTI ABD RAHIM

**SUBMISSION DATE:** 

15 JULY 2022

#### ACKNOWLEDGEMENT

First of all, it is all thanks to Allah SWT for his guidance for giving us full strength to complete the Social Media Portfolio assignment for the subject Principles of Entrepreneurship (ENT530). In performing our assignment, we received help and guidance from our beloved lecturer of ENT530, Miss Nur Najjah binti Abd Rahim, and our classmates. The completion of this is due to the hard work of team members Nur Nisa Najwa and Adila Wahida. We would also like to thank Miss Nur Najjah binti Abd Rahim for giving us a good guidelines for doing this assignment throughout numerous discussions, teaching us with full sincerity of heart and always showing a positive vibe to her students.

We would also like to extend our deepest thanks to all those who have directly and indirectly guided us in performing this assignment by giving comments, ideas, and suggestions, especially our classmates and the team partners. Due to this, we were able to work as a partner to improve our assignments with full cooperation from our partners. Also not to be forgotten, we are thankful to our parents for the constant support that was given to us while we were completing this assignment.

Last but not least, we are extremely grateful to our lecturer for the support and guidance. What we have done is due to such guidance and assistance and we are thankful to them. We are really grateful that we managed to complete this report within the time given by Miss Nur Najjah binti Abd Rahim.

#### **EXECUTIVE SUMMARY**

Korean Ramen Enterprise is a small business that sells Korean spicy noodles, called Samyang Buldak Ramen. This business is a hybrid business where they sell products both online and offline. This business is carried out to provide teenagers favorite food nowadays. With the low price, teenagers and students are able to buy spicy noodles from Korean Ramen Exprezz. With various flavors and levels of spiciness, the customers have several choices to choose from according to their taste.

With the demand is high among the students and teenagers, the Korean Ramen Exprezz business is based in Puncak Alam, and its target market consists of UiTM Puncak Alam students and teenagers in the surrounding areas. Students and teenagers can easily satisfy their cravings by purchasing these spicy noodles from Korean Ramen Exprzz. When compared to the shop price, Korean Ramen Exprezz offered a lower price that was comparable to the student's earnings. Korean Ramen Exprezz business starts operating in May 2022 to accommodate the university student's as the main target market to get Samyang noodles from Korea at a lower price. Korean Ramen Exprezz also markets its business through social media and provides delivery service to those who don't have transport or are too busy to buy the noodles physically. With Korean food as a trend nowadays, the demand will be higher among the youngsters in the future and Korean Ramen Exprezz will expand the business further to other areas and states.

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### **1.0 REGISTRATION AND CERTIFICATES**

## **1.1 GO E-COMMERCE REGISTRATION**

	Personal Information						
	Name	:	NUR NISA NAJWA BT HAMIDI	Phone/Mobile Home Address	:		
NISA NAJWA BT	New Identity Card No.	:		District			
HAMIDI	Email Address			Postcode			
				Personal Instagram	-		
	City	:					
	State	:		Race	:	Malay	
	Personal Facebook	:		Special Need	:	No	
	Gender		Female	Required			
	Marital Status		Single				
	Marital Status		Single				
	Institution Information						
	Type of Institution State of Institution		PRINCIPLES OF ENTREPRENEUR : IHL : Selangor	Institution List Name of Institution		:	Universiti Teknologi MARA UITM Puncak Alam
	Type of Institution		IHL Selangor Universiti Teknologi MARA Cawangan Selangor Kampus Puncak Alam, 42300 Bandar	Institution List Name of Institution City Postcode		:	
	Type of Institution State of Institution Address of Institution		IHL Selangor Universiti Teknologi MARA Cawangan Selangor Kampus Puncak Alam, 42300 Bandar Puncak Alam, Selangor, .	Institution List Name of Institution City Postcode		:	UiTM Puncak Alam Puncak Alam
	Type of Institution State of Institution Address of Institution		<ul> <li>IHL</li> <li>Selangor</li> <li>Universiti Teknologi MARA Cawangan Selangor Kampus Puncak Alam, 42300 Bandar Puncak Alam, Selangor, .</li> <li>Kuala Selangor</li> </ul>	Institution List Name of Institution City Postcode		:	UiTM Puncak Alam Puncak Alam 42300
	Type of Institution State of Institution Address of Institution		IHL Selangor Universiti Teknologi MARA Cawangan Selangor Kampus Puncak Alam, 42300 Bandar Puncak Alam, Selangor, .	Institution List Name of Institution City Postcode		:	UiTM Puncak Alam Puncak Alam
	Type of Institution State of Institution Address of Institution District of Institution Level of Study		<ul> <li>IHL</li> <li>Selangor</li> <li>Universiti Teknologi MARA Cawangan Selangor Kampus Puncak Alam, 42300 Bandar Puncak Alam, 42300 Bandar</li> <li>Kuala Selangor</li> <li>Kuala Selangor</li> <li>Bachelor Degree</li> <li>ENT530 : PRINCIPLES OF ENTREPRENEURSHIP</li> </ul>	Institution List Name of Institution City Postcode Study Status	oject	:::::::::::::::::::::::::::::::::::::::	UiTM Puncak Alam Puncak Alam 42300 Full time
	Type of Institution State of Institution Address of Institution District of Institution Level of Study Course Name		<ul> <li>IHL</li> <li>Selangor</li> <li>Universiti Teknologi MARA Cawangan Selangor Kampus Puncak Alam, 42300 Bandar Puncak Alam, Selangor, .</li> <li>Kuala Selangor</li> <li>Bachelor Degree</li> <li>ENT530: PRINCIPLES OF ENTREPRENEURSHIP (ENT530U) - MAC22</li> </ul>	Institution List Name of Institution City Postcode Study Status Class Name Year Enrolling the sub Lecturer Name		:	UITM Puncak Alam Puncak Alam 42300 Full time ENT530U
	Type of Institution State of Institution Address of Institution District of Institution Level of Study		<ul> <li>IHL</li> <li>Selangor</li> <li>Universiti Teknologi MARA Cawangan Selangor Kampus Puncak Alam, 42300 Bandar Puncak Alam, 42300 Bandar</li> <li>Kuala Selangor</li> <li>Kuala Selangor</li> <li>Bachelor Degree</li> <li>ENT530 : PRINCIPLES OF ENTREPRENEURSHIP</li> </ul>	Institution List Name of Institution City Postcode Study Status Class Name Year Enrolling the sub Lecturer Name Year Of Internship Enro	rollmen	: : : : : : :	UITM Puncak Alam Puncak Alam 42300 Full time ENT530U 2022
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NUR NISA NAJWA BT HAMIDI

Company Name	:	KOREAN RAMEN EXPREZZ	Comp
Type Of Business	:	PLT	Busine
Facebook Page	:	KOREAN RAMEN EXPREZZ	Busine
Wechat for Business	:		Categ
Marketplace	:	Others	Busine
Business Related to Your	:	Yes	Busine
Study Field			Туре С

Company Registration No.	1
Business Role	:
Business Category/Business Sub-	1
Category	
Business Instagram Page	1
Business Website	:
Type Of Website	:
Experience in International Export	1

Dropshipper Food & Beverages / Food & Beverages

No

	Personal Information					
	Name			Phone/Mobile		
	New Identity Card No.			Home Address	:	
	Email Address					
	City			District		
ILA WAHIDA BINTI SHUHAIMI	State			Postcode		
	Personal Facebook			Personal Instagram		
	Gender		Female	Race		Malay
	Marital Status		Single	Special Need Required		No
	Institution Information					
	Address of Institution	:	Selangor Universiti Teknologi MARA Cawangan Selangor Kampus Puncak Alam, 42300 Bandar Puncak Alam, Selangor, .	City Postcode	:	Puncak Alam 42300
			Kuala Selangor			
	District of Institution					Full time
	District of Institution Level of Study			Study Status		
	District of Institution Level of Study Course Name		Bachelor Degree	Study Status Class Name	:	ENT530U
	Level of Study					ENT530U 2022
	Level of Study	:	Bachelor Degree ENT530 : PRINCIPLES OF	Class Name		
	Level of Study		Bachelor Degree ENT530 : PRINCIPLES OF ENTREPRENEURSHIP (ENT530U) - MAC22 ENT530 - PRINCIPLES OF	Class Name Year Enrolling the subject		2022
	Level of Study Course Name Subject Name		Bachelor Degree ENT530 : PRINCIPLES OF ENTREPRENEURSHIP (ENT530U) - MAC22 ENT530 - PRINCIPLES OF ENTREPRENEURSHIP	Class Name Year Enrolling the subject Lecturer Name		2022
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	Level of Study Course Name Subject Name		Bachelor Degree ENT530 : PRINCIPLES OF ENTREPRENEURSHIP (ENT530U) - MAC22 ENT530 - PRINCIPLES OF ENTREPRENEURSHIP	Class Name Year Enrolling the subject Lecturer Name Year Of Internship Enrollment Period of Internship Training		2022 Nur Najjah binti Abd Rahim
	Level of Study Course Name Subject Name Month Enrolling the Subject		Bachelor Degree ENT530 : PRINCIPLES OF ENTREPRENEURSHIP (ENT530U) - MAC22 ENT530 - PRINCIPLES OF ENTREPRENEURSHIP 3	Class Name Year Enrolling the subject Lecturer Name Year Of Internship Enrollment Period of Internship Training		2022 Nur Najjah binti Abd Rahim

# PERSONAL PROFILE BUSINESS PROFILE

ADILA WAHIDA BINTI SHUHAIMI	Company Name Type Of Business Facebook Page Wechat for Business Marketplace Business Related to Your Study Field	:	Korean Ramen Exprezz PLT Korean Ramen Exprezz Others Yes	Company Registration No. Business Role Business Category/Business Sub-Category Business Instagram Page Business Website Type Of Website Experience in International Export		Dropshipper Food & Beverages / Food & Beverages No
ADILA WAHIDA BINTI SHUHAIMI	Field			Experience in International Export	:	No

# **1.2 MyENT CERTIFICATE**



# Akademi UNIVERSITI Pembangunan PKS dan TEKNOLOGI Keusahawanan Malaysia Mara (MASMED) MASMED YOUNG ENTREPRENEUR

# (MyENT)

#### SLIP PENDAFTARAN PERNIAGAAN PELAJAR UITM

No. Pelajar	: 2020448898
Nama	: ADILA WAHIDA BINTI SHUHAIMI
Program Pengajian	: SARJANA MUDA PENTADBIRAN PERNIAGAAN (KEPUJIAN)
	PENGURUSAN SUMBER MANUSIA
Fakulti	: Faculty of Business & Management
Kampus	: Selangor

#### MAKLUMAT PERNIAGAAN

Mod Perniagaan	: Hybrid
Bidang Perniagaan yg	: Makanan
diceburi	
Tempoh Berniaga	:
No. Pendaftaran Perniagaan	:
URL Perniagaan	: https://www.facebook.com/Koreans-Ramen-Exprezz-110214605025826
Alamat Premis Perniagaan	:
Tarikh Mendaftar	: 19 May 2022
Tarikh Kemaskini	
Tarikh Cetak	: 19 May 2022

Sijil Pendaftaran Perniagaan MyENT ini merupakan rekod rasmi perniagaan yang dijalankan oleh pelajar semasa tempoh pengajian di UiTM. Sijil ini secara tidak langsung akan terbatal apabila penama menamatkan pengajian atau tidak lagi aktif dalam sistem universiti.

Akademi Pembangunan PKS dan Keusahawanan Malaysia (MASMED) juga berhak membatalkan sijil ini tanpa sebarang notis. Penggunaan sijil ini hanya diterima untuk kegunaan urusan dalaman UiTM sahaja. Urusan dan aktiviti perniagaan yang dijalankan oleh penama adalah risiko dan tanggungjawab sendiri tanpa melibatkan kepentingan dan nama Universiti.

SALINAN PENDAFTARAN INI DIPERAKUI OLEH

PENOLONG NAIB CANSELOR KEUSAHAWANAN UITM

Malaysian Academy of SME & Entrepreneurship Development (MASMED)

# **1.3 SSM REGISTRATION**

Main Information			
Ref. No			
EB-A2022071301585			
Business Registration No	Business Name		Name Type
	KOREAN RAMEN EXPREZZ		TRADE NAME
Business Start Date	Registration Period		Partnership Agreement Date
13/07/2022	1 Year		(if applicable)
Status			
In Process			
Business Info	Incentive	Is Incubator	Is Online Seller ?
YES	Skim Pendaftaran Perniagaan Prihatin (SPPP) SSM - Pelajar IPT Sepenuh Masa	NO	YES

### **2.0 BUSINESS INTRODUCTION**

### 2.1 BUSINESS NAME AND ADDRESS

The business name is Korean Ramen Express because we provide a spicy noodle brand from Korea and we are also able to deliver the order as fast as we can. The business is located in the Puncak Alam area where they're a lot of our target market which is university students. The price set also is lower compared to the price at the shop which is affordable for students and teenagers.

Name of Business	Korean Ramen Express
Business Address	
Business E-mail	
Contact Number	
Form of Business	Partnership
Main Activities	Selling food products and delivery
Date of Commencement	17 May 2022

Table 1: Korean Ramen Exprezz Business Information

# 2.2 ORGANIZATIONAL CHART



Figure 1: Korean Ramen Exprezz Organizational Chart

#### 2.3 MISSION AND VISION

Mission and vision are very important for every business to achieve its goals. The vision and mission statements define the purpose of the organization and instill a sense of belonging and identity in the employees. This motivates them to work harder in order to achieve success. To achieve the goals and increase motivation, Korean Ramen Exprezz also has its own mission and vision.

Korean Ramen Exprezz mission is to provide teenagers and university students with easy, quick, and simple dishes that will save them time when cooking.

Meanwhile, our vision is to be the most convenient online and offline food business capable of providing fast food from Korea, specifically Samyang products, to college and university students in need of a quick, simple, and tasty meal. We will also offer new Buldak Ramen flavors and other Korean products other than instant noodles. Besides, we also hope that we will be able to expand our business to other areas and states to distribute the lower price of Samyang products to the students and youngsters.

### 2.4 PRODUCTS DESCRIPTION



Figure 2: Korean Ramen Exprezz Logo

Korean Ramen Exprezz sells a selection of Samyang Instant Noodles from South Korea, which are imported by the company. Customers may buy ramen Samyang Instant Noodles from us for a reasonable price, and they enjoy the flavour of Korean food with a range of spice flavours, much like Malaysians do. Ramen Samyang Instant Noodles are being sold by us since we believe that our product is a favourite among students because it is both easy to serve and marketable.

Rather than just selling one flavour of Ramen Samyang Instant Noodles, we now have four additional options for our customers to choose such as Original, Carbonara, Creamy Carbonara, and Cheese. We also offer promotions to increase our client base's popularity and "Ramen Gift Boxes" for consumers who wish to give gifts to their loved ones.

As for services, Korean Ramen Exprezz offers free delivery to those who live in Saujana Utama, Puncak Alam, and Seri Pristana, as well as our primary target consumers, who are UiTM Puncak Alam students. In addition, our customers can receive discounts during flash sales, where we sell all available flavours for only RM5 each. In order to increase our business's growth and popularity, we continually post great information on our Facebook page, so that all of our customers will be eager to learn more about us.

# 2.5 PRICE-LIST

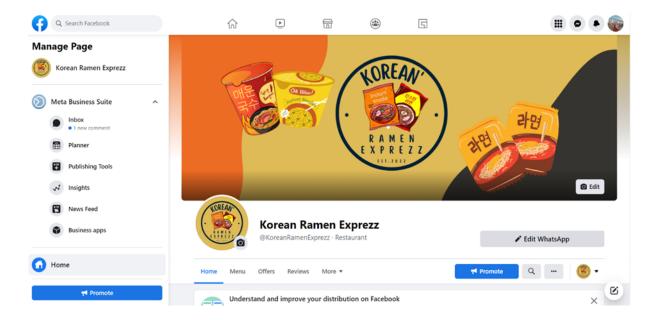
PRODUCT	NAME AND PRICE (RM)
	Ramen Samyang Original (Spicy, chicken flavour) RM6.00
	Ramen Samyang Carbonara (Mild spicy, Carbonara flavour) RM7.00
	Ramen Samyang Creamy Carbonara (Mild spicy, Creamy Carbonara flavour) RM7.00
	Ramen Samyang Cheese (Non-spicy, Cheese flavour) RM7.00

Table 2: Korean Ramen Exprezz Products & Price Lists

### 3.0 FACEBOOK (FB)

We had to set up a Facebook page because the majority of our business is conducted on the internet. Ramen Samyang has been advertised to Facebook users, particularly those who live near our business location, in order to raise awareness of our products and services on Facebook.

We also know that customers are increasingly interested in online businesses that allow them to do searches and purchases entirely online, saving them the trouble of having to leave the comfort of their own homes. By using a medium to engage with customers more readily and inform them about our business online, we have created a Facebook page. Using this opportunity, Korean Ramen Exprezz created a Facebook page and began posting teasers, soft sales, and hard sales to spread awareness about our business.



## **3.1 CREATING FACEBOOK**

Figure 3: Korean Ramen Exprezz Official Facebook Page

# **3.2 CUSTOMIZING FACEBOOK PAGE URL**

Custom URL Facebook Page

FB pages URL: https://www.facebook.com/KoreanRamenExprezz/

### **3.3 FACEBOOK POST**

### **3.3.1 FACEBOOK POST (TEASER)**



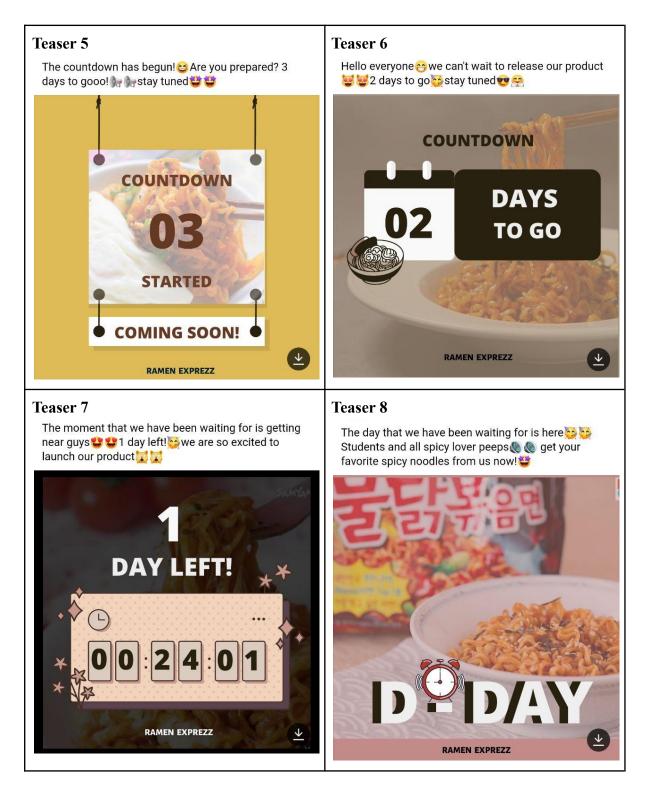
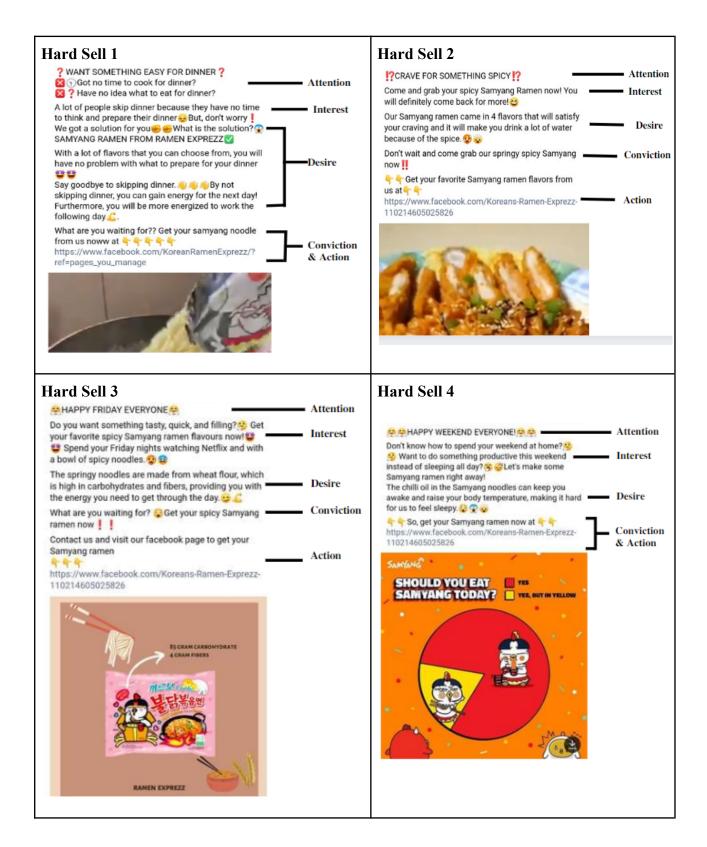
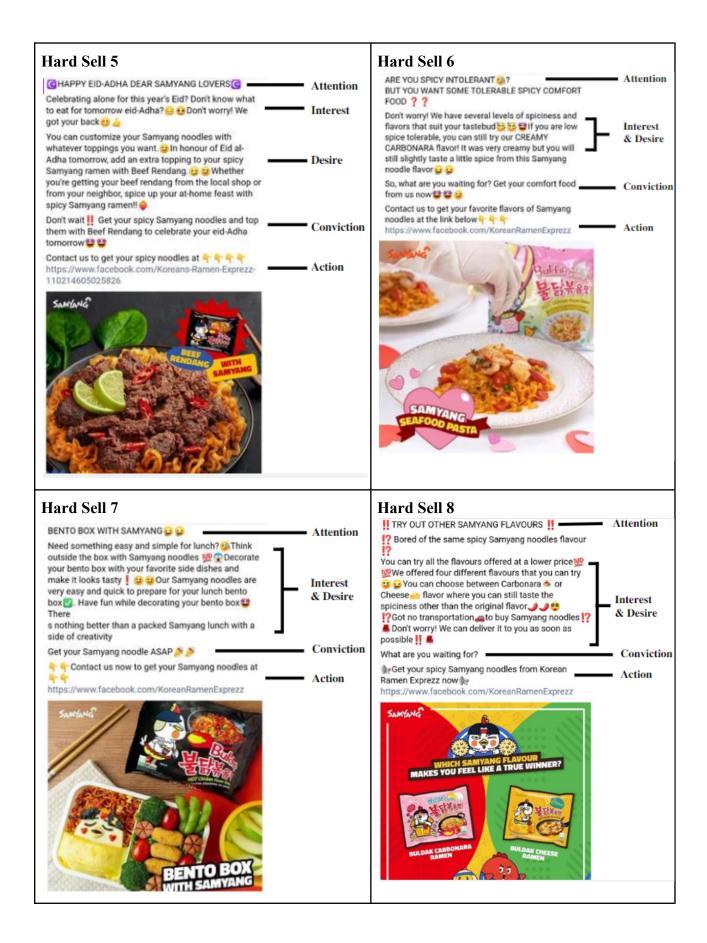
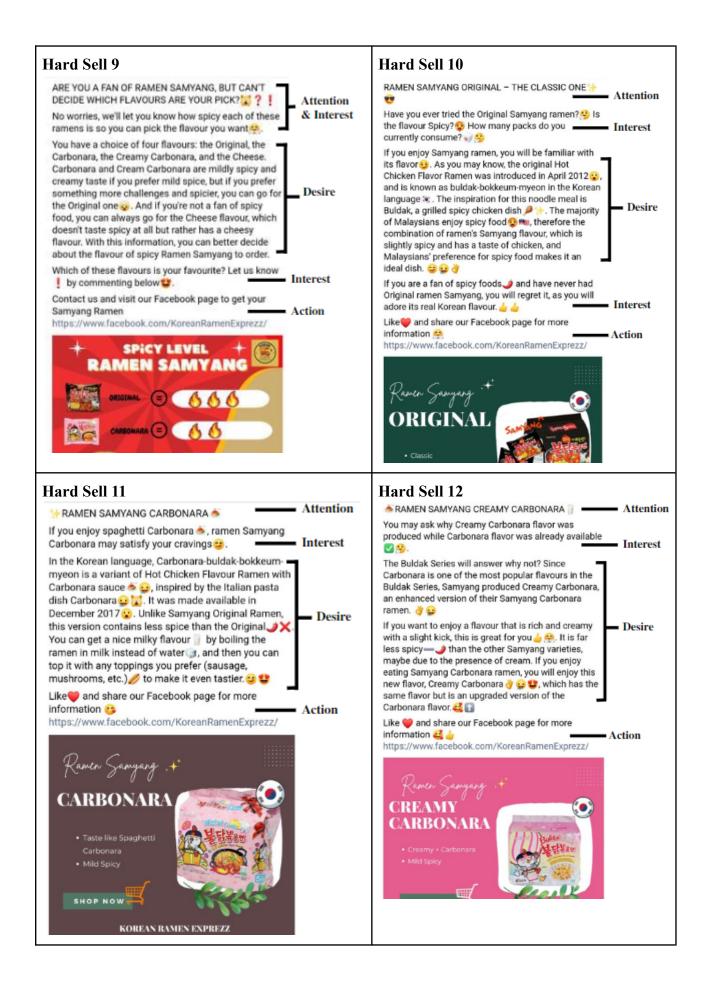


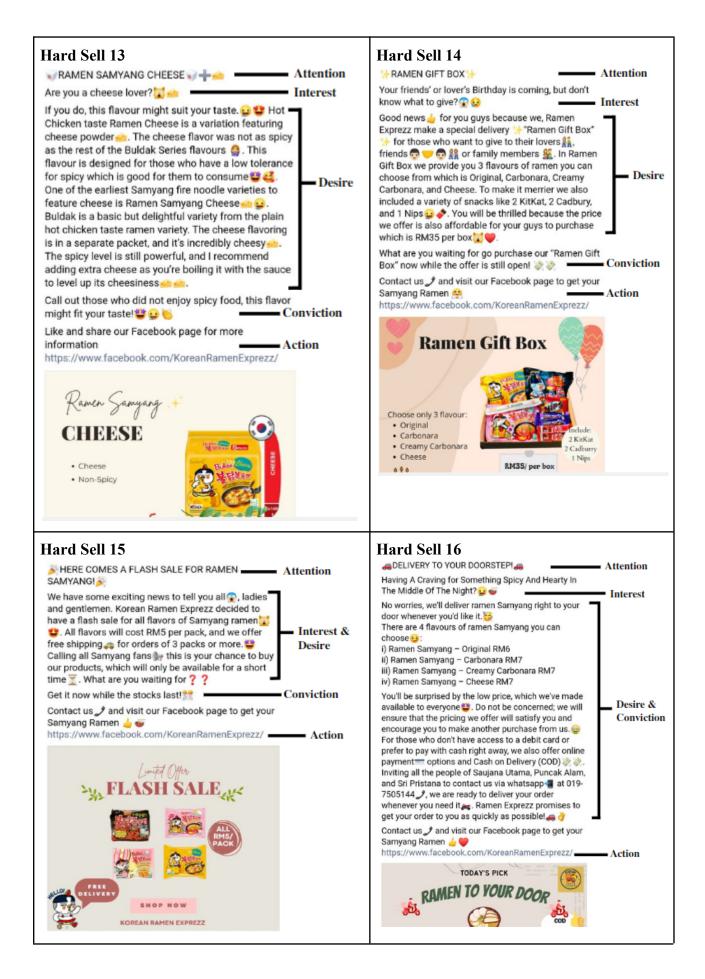
Table 3:Korean Ramen Exprezz Teaser Posts

# 3.3.2 FACEBOOK POST - COPYWRITING (HARD SELL)





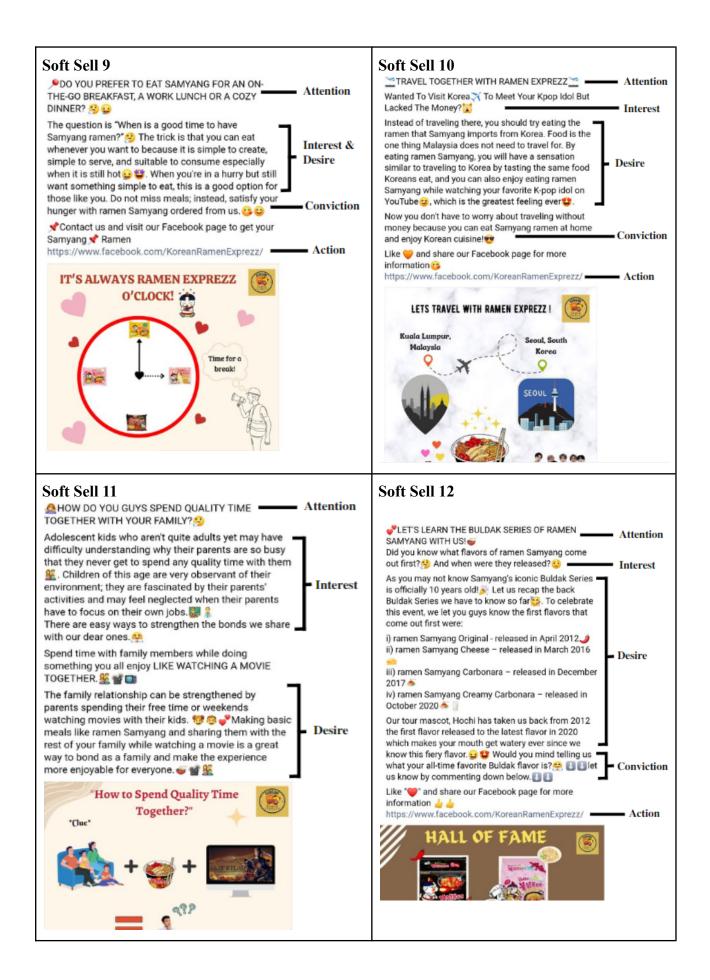




# 3.3.3 FACEBOOK POST - COPYWRITING (SOFT SELL)



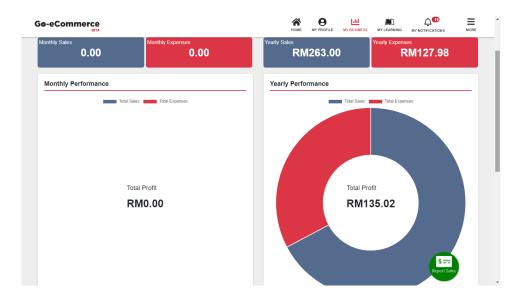






#### **3.4 SALES REPORT**

Korean Ramen Exprezz had sold a total of 40 packs of Samyang noodles in two months. We have sold 5 packs of cheese flavours, 10 packs of carbonara flavour, 15 packs of creamy carbonara flavours and 10 packs of original Samyang noodles flavour.



# Go-eCommerce

Business Name	Date	Туре	Marketplace(i f any)	Others Marketplace (if any)	Total Sales (RM)	Expenses Category	Expenses Subcategory	Total Expenses (RM)	Descripti ons	Create d At
KOREAN'S RAMEN EXPREZZ	18/05/2 022	online	Social Media		14					14/07/2 022
KOREAN'S RAMEN EXPREZZ	19/05/2 022	offline			49					14/07/2 022
KOREAN'S RAMEN EXPREZZ	20/05/2 022	offline			48					14/07/2 022
KOREAN'S RAMEN EXPREZZ	28/05/2 022	expen ses				Delivery	Postage	42.66		14/07/2 022
KOREAN'S RAMEN EXPREZZ	28/05/2 022	offline			42					14/07/2 022
KOREAN'S RAMEN EXPREZZ	05/06/2 022	online	Social Media		52					14/07/2 022
KOREAN'S RAMEN EXPREZZ	05/06/2 022	expen ses				Delivery	Postage	42.66		14/07/2 022
KOREAN'S RAMEN EXPREZZ	12/06/2 022	online	Social Media		32					14/07/2 022
KOREAN'S RAMEN EXPREZZ	19/06/2 022	online	Social Media		26					14/07/2 022
KOREAN'S RAMEN EXPREZZ	19/06/2 022	expen ses				Delivery	Postage	42.66		14/07/2 022

Figure 4: Korean Ramen Exprezz Sales Report from E-Commerce

#### **4.0 CONCLUSION**

By now, it should be clear that Korean Ramen Exprezz is a company that sells a variety of Ramen Samyang, which is an instant noodle. In addition to traditional face-to-face sales, we also sell our products online via a Facebook page that allows us to market and advertise our products and services to potential customers. To attract customers, we can promote our products' posters on our official Facebook page, as well as post updates about our company's activities and events.

In addition, it helps us by following the current trend and technologies that have been used to advertise our products in a more effective way and makes it easier for us to interact with our customers. This is in addition to the fact that it is beneficial to the growth of our business through the use of the internet. By utilising the Facebook platform, we are able to broaden our understanding of the platform as well as our personal skills in order to better advertise our company.

In order to sell our Ramen Samyang products and get more people engaged in them, we use our Facebook page as a platform to grow our business and get them more interested in our latest product updates. In the future, we hope to broaden our company's reach through the use of other social media platforms, both to enhance our own marketing efforts and to reach a wider range of potential customers.