## DELAY IN SHIP BERTHING

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## **ABSTRACT**

Delay in ship berthing at Port Klang has become a serious problem in our shipping industry. The objectives of this study are to determine the level of delay that is faced by Mitsui O.S.K Lines Ltd container ships, and also to identify the factors that cause the existing problem.

Observations and interviews method are conducted to obtain the primary data; the secondary data was collected from the reports, journals, books and others. From the findings, it was found that berth congestion is a major problem that created delay in berthing. Berth congestion produced 42% of the delay in ship berthing. Lack of sufficient pilot contributed 33% and 17% was due to cargo not being ready when ship arrives.

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## TABLE OF CONTENTS

Abstract
Acknowledgement
Table of Contents
List of Abreviations
List of Figures

CHAPTER 1	INTRODUCTIONS	Page
	1 Background of problem	1
	2 Problem statement	2
	2.1 Berth Congestion	
	2.2 Availibility of pilot and fug boats	
	2.3 Cargo readiness	
	3 Objectives	3
	4 Scope and Limitation	3
•	5 Hypothesis	4
	6 Methodology	4 ,
	7 Literature Reviews	5
CHADTED 2	COLDANIADA OUGROVINA	
CHAPTER 2		
	PROCEDURES	
	2 17 1 - 01 5 10 25 1	
	2 History of Mitsui O.S.K Lines Limited	
	2.1 Mitsui O.S.K Lines Ltd.	9
	2.2 The Founding of Mitsui O.S.K Lines (Malaysia) Sdn Bhd	10
	2.2.1 Port Klang Branch	12
	2.3 Departmentation of Port Klang Branch	13
e .	2.3.1 Administration Department	13
	2.3.2 Operations Department	14
•	2.3.3 Account Department	15
	2.3.4 Shipping/Claims Department	16
	2.3.5 Terminal Office	17
	2.4 Planning for ship berthing	18
	2.4.1 Closely monitor the ship	18
	2.4.2 Planning to order pilot and tugboats	18
r	2.4.3 Planning with port operator	19
	2.4.4 Planning with port authorities	19
a,	2.5 Documentations for cargo before ship arrival	20
	2.5.1 Status list	20
	2.5.2 Cargo Manifest	21

		•
		5
ē	6	
u u	2.5.2 Diff - Ct - 1!	
	2.5.3 Bill of Lading	21
	2.5.4 Loading list	21
	2.5.5 Import declaration	21
	2.5.6 Export declaration	22
÷	2.5.7 Delivery order	22
	2.5.8 Dangerous Goods Declaration	22
	2.6 Berthing Process	23
	2.7 Problem Definition	25
	2.7.1 Berth congestion	25
	2.7.2 Insufficient pilot and tug boats	
	2.7.3 Cargo readiness	26
	2.7.3 Cargo readmess	26
<b>CHAPTER 3</b>	FINDINGS	
CHAITERS	FINDINGS	
	2.1 Double Clause and an	
	3.1 Berth Congestion	27
	3.1.1 Shortage of wharves	28
	3.1.2 Equipment breakdown	30
2 6 8 9	3.1.3 Minor accident	32
	3.2 Insufficient pilot and tug boats	34
*1. ·	3.2.1 Calling at peak hours or peak days	36
	3.2.2 Machinery problem	36
	3.3 Cargo readiness	37
	3.3.1 Documents declaration	37 37
	3.3.2 Transportation problem	38
7 ° 8	3.3.3 Communication between agent and shipper	38:
•	5.5.5 Communication between agent and supper	30
CHAPTER 4	CONCLUSIONS	
	4.1 Berth Congestion	40
	4.1.1 Shortage of wharves	40
	•	40
	4.1.2 Equipment breakdown	40
	4.1.3 Minor accident	41
	4.2 Insufficient pilot and tug boats	41
	4.2.1 Calling at peak hours or peak days	41
	4.2.2 Machinery problem	42
	4.3 Cargo readiness	42
•	4.3.1 Documents declaration	42
9	4.3.2 Transportation problem	42
	4.3.3 Communication between agent and shipper	43
	S	•••
	· ·	
CHAPTER 5	RECOMMENDATIONS	•:
	5.1 Meeting	44
	5.2 Further survey on time taken to berthing	44
•	2.2.2 maior our vey on mile amon to bording	****
. "	P	
	• •	
		. ~
T	• • •	