



**UNIVERSITY TEKNOLOGI MARA**

**THE CHALLENGES WORKING AT THE  
CONSTRUCTION SITE IN MALAYSIA DURING THE  
PANDEMIC ERA**

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Dissertation submitted in partial fulfilment of the requirement for the degree of  
**Bachelor of Building Surveying (Hons)**

**Faculty of Architecture, Planning and Surveying**

July 2021

## ABSTRACT

Since the World Health Organization (WHO) announced the coronavirus (COVID-19) outbreak as a pandemic, many countries have declared a complete national lockdown after a remarkable spike in COVID-19 cases. These decisions have restricted the movement of people and resulted in a complete shutdown of many businesses across many sectors. (*Gamil, 2020*) . In view of the COVID-19 in Malaysia, the Malaysian government implemented the Movement Control Order (MCO) as one the effective method to break the chain of this virus. This is to avoid the coronavirus spreading to each other. Construction industry is one of the sectors that really affected due to this pandemic. All the developments and projects were restricted during the MCO and need to be postponed until further notice. It would lead to the delay of completing the projects. As a result of the MCO, issues of delay, extension of time (EOT) to complete the works and payment of loss of expense (L&E) may arise between the employer and contractor. (*Lee, 2020*). After the Movement Control Order (MCO), only less than 25% have resumed work in the construction industry. (*Kaur, 2020*) This industry would not be resume to its normal condition as the construction industry has to adapt to the new normal and always comply with the SOP and guidelines developed. There are a lot of challenges or problems need to face by the workers in this construction industry. For instance, some of them already loss their job due to this pandemic. This study aims to identify the challenges working at the construction site in Malaysia. It would clarify the challenges facing by the workers at the construction site through the information that would be collected from the project manager.

## ACKNOWLEDGEMENT

Alhamdulillah, I am able to complete this research study titled “The Challenges Working at The Construction Site in Malaysia During the Pandemic Era” in times given. Firstly, thanks to Allah for giving us health and strength to finish this research in order to fulfil requirement of the report for this subject.

I would like to express my deepest appreciation to all those who provided me the possibility to complete this report. A special gratitude gives to my supervisor, En. Muhammad Zahir Bin Zulkernain whose contribution in stimulating suggestions and encouragement, helped me to coordinate our project especially in writing this report.

To my family, thanks for providing everything, such as the moral the financial support as to buy the materials needed for the project and also their advice which has become one of the important keys to the success of this assignment.

Last but not least, these project helps me to know so many things especially about the challenges of construction industry during pandemic situation. I also gain new knowledge and facts about this study.

## **TABLE OF CONTENTS**

<b>AUTHOR'S DECLARATION</b>	I
<b>ABSTRACT</b>	ii
<b>ACKNOWLEDGEMENT</b>	lii
<b>TABLE OF CONTENTS</b>	iv
<b>CHAPTER 1: INTRODUCTION</b>	
1.1 Research Background	1
1.2 Problem Statement	1
1.3 Aims & Objectives	2
1.4 Scope & Limitation	2
1.5 Research Methodology	3
1.6 Significance of Study	4
<b>CHAPTER 2: LITERATURE REVIEW</b>	
2.1 Introduction	5
2.2 Definition of Pandemic	7
2.3 Definition of Construction Industry	12
2.4 Overview of The Construction Industry During Pandemic Situation	13
2.5 Current Challenges of Construction Industry in Malaysia	16
<b>CHAPTER 3: RESEARCH METHODOLOGY</b>	
3.1 Introduction	19
3.2 Research Design & Strategy	19
3.3 Sampling / Case Study	20
3.4 Data Collection	20
3.5 Conclusion	21
<b>CHAPTER 4: RESULTS AND DISCUSSIONS</b>	
4.1 Introduction	23
4.2 Analysis of Result	24
<b>CHAPTER 5: CONCLUSION AND RECOMMENDATIONS</b>	34
<b>REFERENCES</b>	37

## **CHAPTER ONE**

### **INTRODUCTION**

#### **1.1 RESEARCH BACKGROUND**

Due to the pandemic situation around the world, most of the sector was affected. In Malaysia, construction industry is one of the affected sectors. The construction works at the construction site need to be delayed due to this COVID-19. A lot of problem arises from this pandemic situation This research is basically about the challenges facing by the people that working at the construction site in Malaysia during this pandemic situation. For instance, the challenges faced by the contractor itself. This is because they need to stop for a while any works during this pandemic situation. By stopping this project, their project might be delay from the actual completed date.

#### **1.2 PROBLEM STATEMENT**

All people in Malaysia facing a lot of problems during this pandemic situation especially the person in-charge at the construction site such as project manager, contractor, site engineer, quantity surveyor, etc. Construction work at the site need to be done according to the period that was planned before this. But, due to this pandemic situation, most of the work was delayed (*Zhuo, 2020*). So, it will give an impact to the project to finish it on the right time.