



# **SOCIAL MEDIA REPORT**

# **PRINCIPLES OF ENTREPRENEURSHIP (ENT530)**

**FACULTY** : AC- FACULTY OF ACCOUNTANCY

**PROGRAMME**: AC220 - BACHELOR OF ACCOUNTANCY (HONOURS)

SEMESTER : 4

GROUP : AC220B4A

**GROUP MEMBERS**: 1. NURUL FATIHAH BINTI SUHAIRI (2020489966)

2. NURJIHA FARZANA BINTI MOHMAD NOH(2020834522)

LECTURER : MISS NUR NAJJAH BINTI ABD KAHIM

TOTAL MARKS = 88%

i

### **ACKNOWLEDGEMENT**

First and foremost, in the name of Allah, the Most Gracious and Most Merciful, Alhamdulillah for the strength and chance in completing this social media report. We managed to complete our social media portfolio report successfully by His guidance and blessings

A big appreciation to our lecturer, Miss Nur Najjah for the valuable guidance and advice. She inspired us greatly to work on this social media report. We also would like to thank her for showing us some examples and guidelines related to the social media report.

Besides, we would like to sincerely thank my classmates who helped us throughout this assignment. We really appreciate their kindness and moral support during Online Distance Learning (ODL). Last but not least, our deepest gratitude goes to our parents and siblings for their endless prayers and encouragement.

Lastly, we would also like to thank everyone who had involved and contributed directly or indirectly to our assignment as they have shown their effort and initiative until we are able to complete this social media portfolio report successfully.

# **TABLE OF CONTENT**

TITLE	PAGE
COVER PAGE	i
ACKNOWLEDGEMENT	ii
TABLE OF CONTENT	iii
EXECUTIVE SUMMARY	iv
1.0 BUSINESS REGISTRATION	
1.1 Go-Ecommerce registration	1-2
1.2 MyEnt Certificate	3-4
1.3 SSM Registration	5
2.0 INTRODUCTION OF BUSINESS	
2.1 Name and address of business	6
2.2 Organizational chart	7
2.3 Mission/ Vision	8
2.4 Description of products/ service	9-14
2.5 Price list	14-15
3.0 FACEBOOK (FB)	16
3.1 Creating Facebook page	16
3.2 Costumizing URL Facebook (FB) page	16
3.3 Facebook (FB) post- Teaser	17-18
3.4 Facebook (FB) post- Copywriting (Hard Sell)	19-41
3.5 Facebook (FB) post- Copywriting (Soft Sell)	42-65
3.6 Sales Report	66
4.0 CONCLUSION	67

#### **EXECUTIVE SUMMARY**

Chocodaps is an online selling business of chocolate in Malaysia. It already operated for five years since the business started in 2015. Every single order is created through the Chocodaps website by their agent. The goal of this operation is to be one of the best local manufacturers of chocolate that has the same level as an international company. The name of Chocodaps represents that their chocolate tastes very different and delicious compared to other competitors.

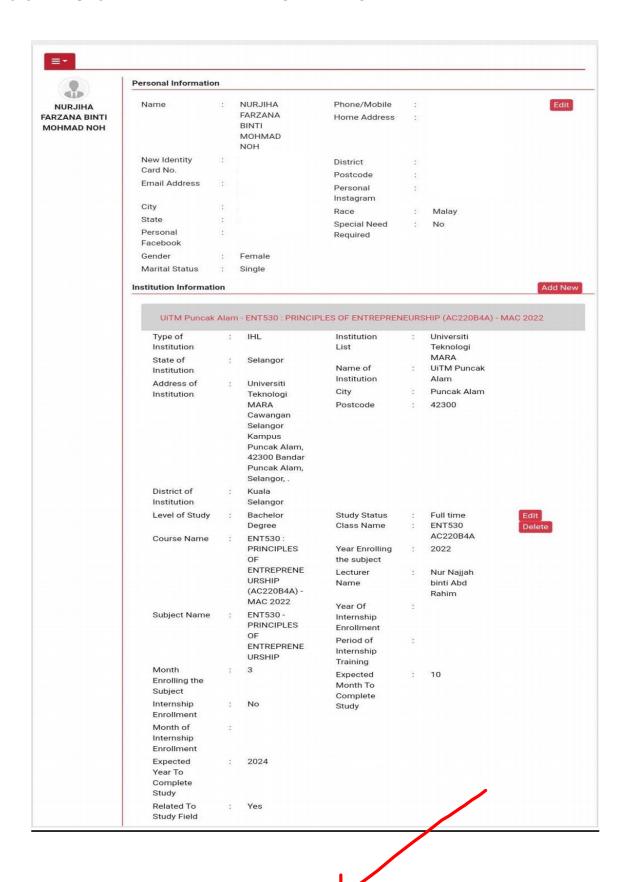
The company uses agents and dropship in order to distribute its products to the consumer. Chocodaps has more than 3, 000 agents in Malaysia. Increasing demand for chocolate leads to an increment in sales in this company. This company has various types of products which are Classic Edition, Yogurt Edition, Truffle Edition, chocodaps cookies and also mini bites edition. They also offer an affordable price to the consumer. Customers can buy based on their preferences. The company almost sold 2000tan of chocolate in five years of operating through its agents.

As a dropship of an agent, the Facebook page is the best platform to create awareness and introduce and market the product to potential customers on Facebook. Teaser, hard-sell copywriting, and soft-sell copywriting are used to accomplish all the requirements in order to increase the sales of Chocodaps.

### **1.0 BUSINESS REGISTRATION**

# 1.1 Go-Ecommerce registration

### Partner 1: NURJIHA FARZANA BINTI MOHMAD NOH



# Partner 2: NURUL FATIHAH BINTI SUHAIRI

	Description of						
	Personal Informatio	ın					
dib.	Name	4	NURUL	Phone/Mobile	1		Edit
NURUL FATIHAH			FATIHAH BINTI	Home Address	3		
BINTI SUHAIRI	Marchaeller		SUHAIRI	District	1		
	New Identity Card No.			Postcode	8		
	Email Address			Personal	1		
				Instagram		Moley	
	City			Race Special Nood	8	Malay No	
	State	3		Special Need Required	1	140	
	Personal	4					
	Facebook		P				
	Gender Marital Status	15 01	Female				
	Marital Status		Single				
	Institution Informati	ion					Add New
	UiTM Puncak	Alam	- ENT530 : PRINCIPL	ES OF ENTREPREN	EURS	HIP (AC220B4A) - M	AC 2022
	Type of	1	IHL	Institution List		Universiti	
	Institution					Teknologi MARA	
	State of Institution	:	Selangor	Name of	1	UiTM Puncak	
	Address of	4	Universiti	Institution		Alam	
	Institution		Teknologi	City	4	Puncak Alam	
			MARA	Postcode	*	42300	
			Cawangan				
			Selangor Kampus				
			Puncak Alam,				
			42300 Bandar				
			Puncak Alam, Selangor, .				
	District of Institution	:	Kuala Selangor				
	Level of Study	:	Bachelor	Study Status	1	Full time	Edit Delete
			Degree	Class Name	4	ENT530	
	Course Name	1	ENT530 :			AC220B4A	
			PRINCIPLES OF	Year Enrolling the subject	*	2022	
			ENTREPRENE	Lecturer Name	3	Nur Najjah binti	
			URSHIP	Coctorer (value	*	Abd Rahim	
			(AC220B4A) -	Year Of	20		
			MAC 2022	Internship			
	Subject Name	4	ENT530 - PRINCIPLES	Enrollment			
			OF	Period of	*		
://app.go-ecommerce.my/profile			ENTREPRENE	Internship - · ·			
ларр до-всонинегсе тугргове							
22, 9:01 PM				eUsahawan App			
			URSHIP	Training			
	Month	:	3	Expected	1	8	
	Enrolling the			Month To			
	Subject			Complete			
	Internship	1	No	Study			
	Enrollment	1000					
	Month of Internship	1					
	Enrollment						
	Expected Year		2024				
	To Complete						
	Study		100				
	Related To	0.0	Yes			_	

### 1.2 MyEnt Certificate

#### Partner 1: NURJIHA FARZANA BINTI MOHMAD NOH



# MASMED YOUNG ENTREPRENEUR (MyENT)

#### SLIP PENDAFTARAN PERNIAGAAN PELAJAR UITM

No. Pelajar : 2020834522

Nama : NURJIHA FARZANA BINTI MOHMAD NOH

Program Pengajian : SARJANA MUDA PERAKAUNAN (KEPUJIAN)

Fakulti : Faculty of Accountancy

Kampus : Selangor

#### **MAKLUMAT PERNIAGAAN**

Mod Perniagaan : Online : Makanan

diceburi

Tempoh Berniaga : No. Pendaftaran Perniagaan :

URL Perniagaan : https://www.facebook.com/ChocodapsDuo/

Alamat Premis Perniagaan :

Tarikh Mendaftar : 05 May 2022
Tarikh Kemaskini : 14 Jun 2022
Tarikh Cetak : 14 Jun 2022

Sijil Pendaftaran Perniagaan MyENT ini merupakan rekod rasmi perniagaan yang dijalankan oleh pelajar semasa tempoh ungajian di UiTM Sijil ini secara tidak langsung akan terbatal apabila penama menamatkan pengajian atau tidak lagi aktif dalam stem universiti.

Akademi Pembangunan PKS dan Keusahawanan Malaysia (MASMED) juga berhak membatalkan sijil ju tanpa sebarang notis.

Penggunaan sijil ini hanya diterima untuk kegunaan urusan dalaman UiTM sahaja. Urusan dan aktiviti perniagaan yang
dijalankan oleh penama adalah risiko dan tanggungjawab sendiri anpa melibatkan kerentingan dan nama Universiti.

SALINAN PENDAFTARAN INI DIPERAKUI OLEH

PENOLONG NAIB CANSELOR KEUSAHAWANAN UITM

Malaysian Academy of SME & Entrepreneurship Development (MASMED)

#### Partner 2: NURUL FATIHAH BINTI SUHAIRI



# MASMED YOUNG ENTREPRENEUR (MyENT)

#### SLIP PENDAFTARAN PERNIAGAAN PELAJAR UITM

No. Pelajar : 2020489966

Nama : Nurul Fatihah Binti Suhairi

Program Pengajian : SARJANA MUDA PERAKAUNAN (KEPUJIAN)

Fakulti : Faculty of Accountancy

Kampus : Selangor

#### MAKLUMAT PERNIAGAAN

Mod Perniagaan : Online Bidang Perniagaan yg : Makanan

diceburi

Tempoh Berniaga : No. Pendaftaran Perniagaan :

URL Perniagaan : https://www.facebook.com/ChocodapsDuo/

Alamat Premis Perniagaan : No. 8B, Blok G, Taman Bakti, 68000 Ampang, Selangor

Tarikh Mendaftar : 10 May 2022
Tarikh Kemaskini : 14 Jun 2022
Tarikh Cetak : 14 Jun 2022

Sijil Pendaftaran Perniagaan MyENT ini merupakan rekod rasmi perniagaan yang dijalankan oleh pelajar semasa tempoh pengajian di UiTM. Sijil ini secara tidak langsung akan terbatal apabila penama menamatkan pengajian atau tidak lagi aktif dalam sistem universiti.

Akademi Pembangunan PKS dan Keusahawanan Malaysia (MASMED) juga berhak membatalkan sijil ini tanpa sebarang notis.

Penggunaan sijil ini hanya diterima untuk kegunaan urusan dalaman UiTM sahaja. Urusan dan aktiviti perniagaan yang dijalankan oleh penama adalah risiko dan tanggungjawab sendiri tanpa melibatkan kepentingan dan nama Universiti.

SALINAN PENDAFTARAN INI DIPERAKUI OLEH

PENOLONG NAIB CANSELOR KEUSAHAWANAN UITM

Malaysian Academy of SME & Entrepreneurship Development (MASMCD)



# 1.3 SSM Registration







**BORANG D (KAEDAH 13)** 



# PERAKUAN PENDAFTARAN AKTA PENDAFTARAN PERNIAGAAN 1956

Dengan ini diperakui bahawa perniagaan yang dijalankan dengan nama

# CHOCODAPS DUO ENTERPRISE NO. PENDAFTARAN: 202203139511 (003404266-H)

telah didaftarkan dari hari ini sehingga **2 JUN 2023** di bawah Akta Pendaftaran Perniagaan 1956, beralamat di

Bil. Cawangan: TIADA

Bertarikh di SISTEM EZBIZ pada 9 JUN 2022.

DATUK NOR AZIMAH ABDUL AZIZ

Pendaftar Perniagaan Semenanjung Malaysia



UserID: EZBIZ Date: Thu Jun 09 10:59:36 MYT 2022



### 2.0 INTRODUCTION OF BUSINESS

### 2.1 Name and address of business



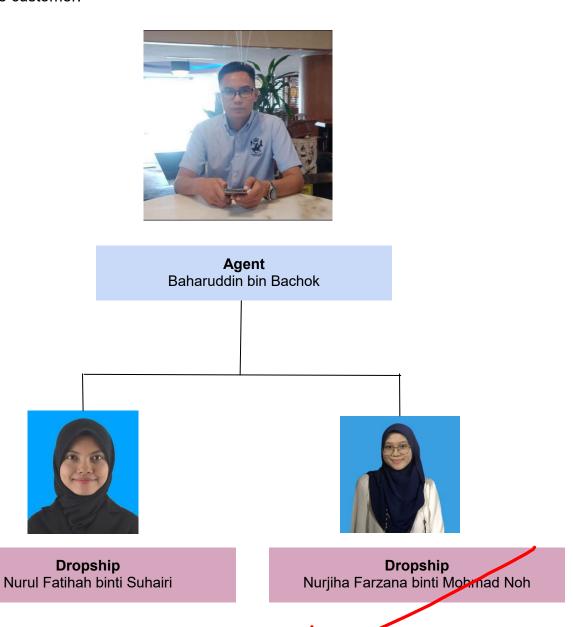
The name of Chocodaps is a combination of 'Coklat' and 'Sedap'. The purpose of the company using this name is to differentiate the brand of Chocodaps from the other local brands. This name also indicates that the taste of chocolate from this brand is premium and extraordinary. This company is established in 2015, now it is already 5 years in the industry. One of the company's mottos is selling a local product of chocolate with an international level of taste. Next, it also creates a lot of work opportunities for local people. In addition, Chocodaps' products are also distributed through agents around Malaysia. Chocodaps has more than 3, 000 agents which covered Semenanjung Malaysia, Sabah and Sarawak.



The Chocodaps HQ is located at B4-G, 10, Jalan Permai 3, Desa Lembah Permai, Kampung Lembah Jaya Utara, 68000 Ampang Jaya, Selangor. Customers or agents can walk-in starting from 10.00 a.m until 5.00 p.m. Agents also can purchase the stock through a website which is much easier to deal with and handle. The transaction can be settled within a few minutes. Customers can get or buy chocolates through the authorized agents on the Chocodaps website. Their hotline is 1-700-81-6343. Everyone can reach their office number for any details and information.

# 2.2 Organizational chart

Chocodaps is a company form were owned by Mr. Farhan Zainuddin and his wife, Mrs. May Sarah. They distribute their products through agents and drop ship to reach the customer.



#### 2.3 Mission/ Vision

Every company or business has its own mission and vision in order to run the business according to the goals of the organization. Therefore, Chocodaps also has a mission and vision for the organization in order to know what to achieve in the long and short-term goals.

### **Mission**

- Offer a variety of high-quality chocolates by providing an easy platform for agents so that they can be distributed to the potential buyer.
- Provide an effective training system for agents by providing effective marketing strategies.
- Optimize the use and advantages of chocolate to generate lucrative returns.
- Creating a community of quality entrepreneurs while improving the standard of living of individuals by selling chocolate-based products.

### <u>Vision</u>

Creating a company that has the same level as an international company that uses chocolate as the main medium. The goal is driven by applying an effective company strategy that applicable to the world.

# 2.4 Description of products

Chocodaps is a business that offers a variety of chocolate as it is chocolatebased products. All chocolate produced by this company has a premium and extraordinary taste. Here is a list of the products and the description:

Products	Description			
Chocodaps Classic				
Almond Milk Chocolate  Chocodap s  ALMOND MILK	<ul> <li>The smooth taste of chocolate that easily melted in the mouth.</li> <li>It contains one big almond inside one piece of chocolate.</li> <li>50% of cocoa and 50% of milk.</li> <li>Everyone's favorite.</li> </ul>			
Raisin Milk Chocolate	Combination of high-quality chocolate with the best raisin in the town.			
Raisin Milk Choc	<ul> <li>The combination results in extraordinary taste.</li> <li>Great choice for children.</li> <li>50% of cocoa and 50% of milk.</li> </ul>			

# Almond Sesame Chocolate



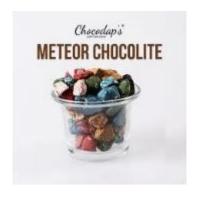
- Yummy milk chocolate with a great combination of black and white sesame.
- Everybody's choices.
- 10% of cocoa and 90% of milk.

### Hazelnut Dark Chocolate



- Premium dark chocolate with high-quality cocoa.
- Mixed taste bitter & sweet.
- 100% of cocoa.

### Meteor Chocolate



- Meteor Chocolate with the greatest taste.
- It is layered with some scrumptious sugar.
- Children's favorite.
- 60% of cocoa and 40% of milk.



# **Chocodaps Yogurt**

# Mango



- White chocolate mixed with yogurt and mango.
- It creates a new unique flavor.
- Mixed taste sweet & sour.

# Strawberry



- White chocolate mixed with yogurt and strawberry.
- It creates a new unique flavor.
- Mixed taste sweet & sour.

# Original



- Original flavor of yogurt.
- It creates a new unique flavor.
- Mixed taste sweet & sour.

# **Chocodaps Truffle**

### Hazelnut



- Mixing of premium chocolate and hazelnut.
- Specially designated for hazelnut lovers.

# Choco flakes



- High quality of chocolate that mixed with crunchy cornflakes.
- Each bite will taste awesome and great.

# Mango Truffle



- Pure chocolate mixed with high-quality mango.
- Each bite will bring joy to the world.
- Sweet & sour



# **Chocodaps Cookies**

### **Double Choc**



- Chocolate melts while eating.
- Have a good smell of premium butter.
- The crunchiness is engrossing and comes with the bittersweet taste of chocolate chips on top.

Lava Choc



- The taste of chocolate is not too sweet and not too bitter.
- The crunchiness of the almond flakes in it adds to the deliciousness

### Oreo Choc



- Has a pure oreo flavor
- Sprinkle oreo on it adds a combination of sweet and bitter to this cookies.



### Mini Bite



- Chocolate melts while eating.
- Do not have any types of nuts.
- In square shape, small and easy to
- Pocket-sized for the convenience
- Contain soya, cocoa butter and full cream milk powder.

### 2.5 Price list

Chocodaps sells their products in grams so that they will be easier to pack and charge each product according to the gram. Meanwhile, for cookies will be sold in packs.

Products	Weight (g)/pack	RM
Chocodaps Classic	100	11
Checodapis  CLASSIC CHOCATE 1900 / PACK RM115th RM16sts \$8 son a 80H  Checodapis  ALMOND SESAME MILK  HAZELNUT DARK		
Chocodaps Yogurt	100	13
Checodap's YOGURT& TRUFFLE MIX  1006 / PACK RM 13 SN   RM 16 SS   \$ 10 SON 6 BON  TRUFFLE  SHOGGELAKER HATELHIT  YOGURT  STRAIMMERKY GORIGHAAL MANNOS	60	8

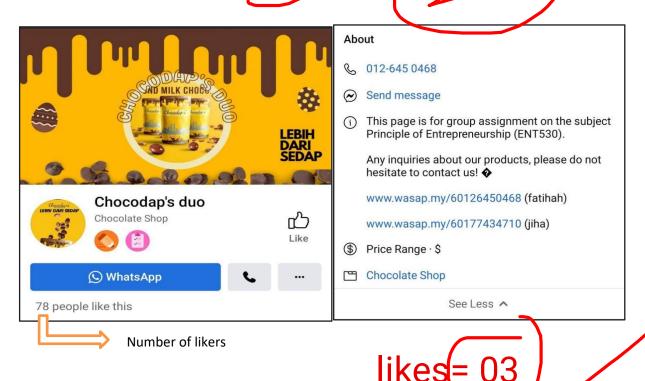
Chocodaps Truffle	100	13
Chocodap's  TRUFFLE TRUFFLE TRUFFLE MANGO	60	8
Chocodaps Cookies		
Chocodap's Chocodap's Chocodap's Chocodap's Chocodap's Chocodap's Chocodap's Chocodap's	1 pack	35
Chocodaps Mini Bite	60g	8
Chocodapis  Chocodapis  Chocodapis	220g 500g	29 47

### 3.0 FACEBOOK (FB)

As an agent of Chocodaps, we decided to come up with a Facebook (FB) Page. This page is used to promote the products of Chocodaps among Facebook users, especially to those who are interested in chocolate or it is called 'Chocoholics'. Facebook page also can help to create awareness of this local product made by Malaysians with premium and extraordinary taste.

Next, we also noticed that people nowadays are interested in online shopping where they can easily find the products. This can also be a good platform to connect our business with the consumer of Chocodaps. On the Chocodaps Duo Facebook page, as an agent, we created a lot of useful posts such as teasers, soft sells, and hard sells that related to promoting Chocodaps.

# 3.1 Creating Facebook page



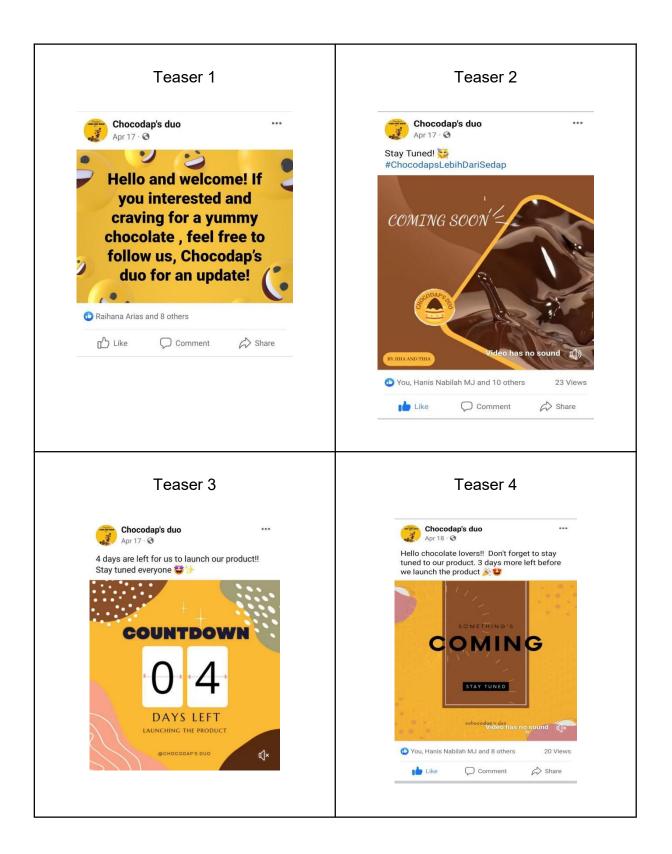
3.2 Customizing URL Facebook (FB) Page

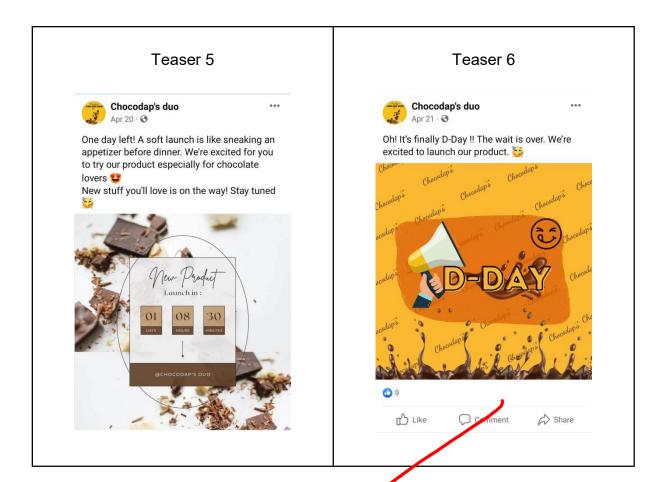
Chocodap's Duo username is @Chocodap's Duo and the customized URL is <a href="https://www.facebook.com/Chocodap'sDuo/">https://www.facebook.com/Chocodap'sDuo/</a>

# 3.3 Facebook (FB) post - Teaser



Teaser post is an advertising tool designed to arouse internet or curiosity, especially in something to flow.

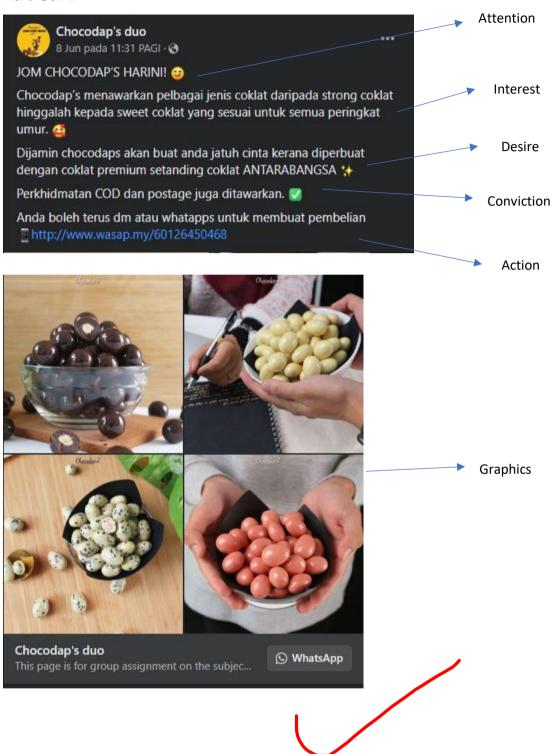


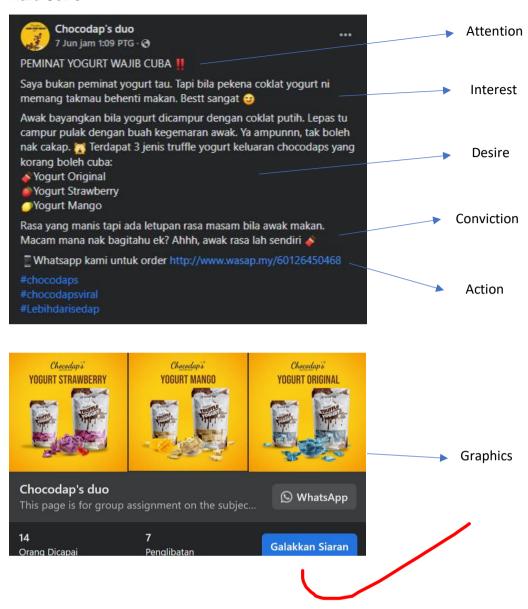


### 3.4 Facebook (FB) post- Copywriting (Hard Sell)

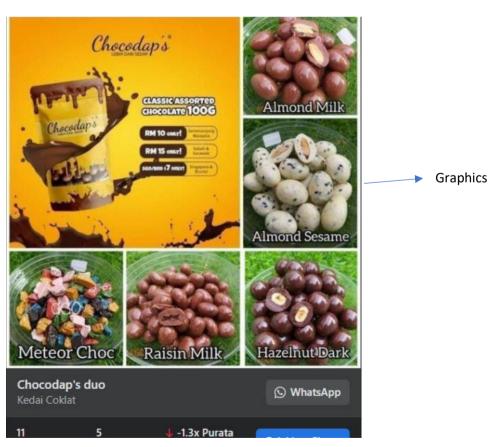




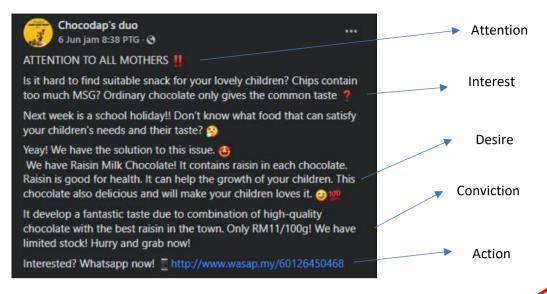




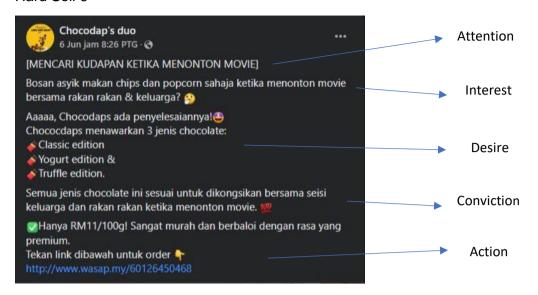


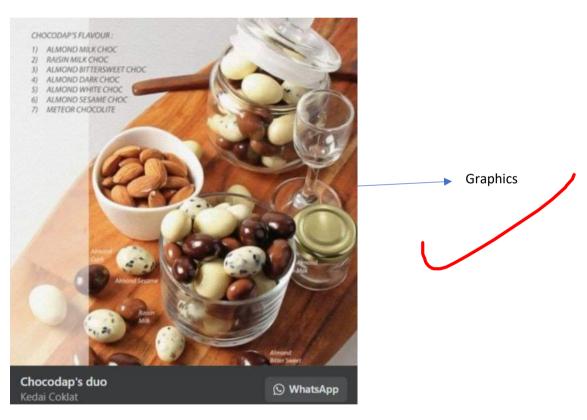


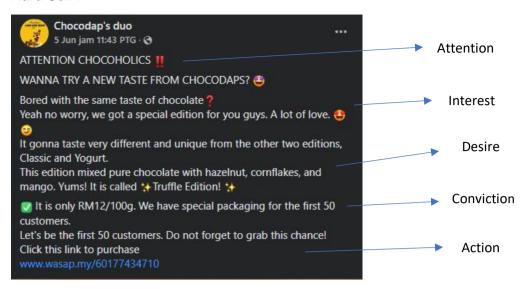


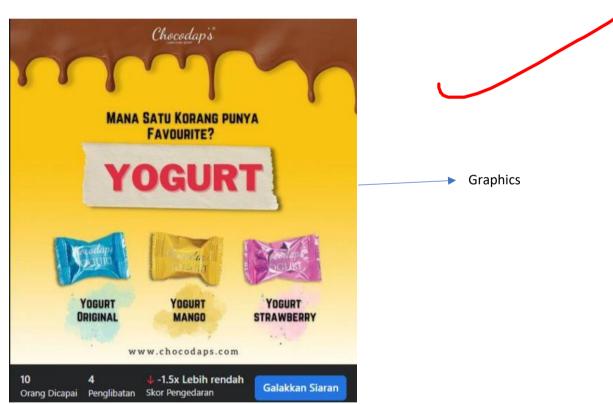


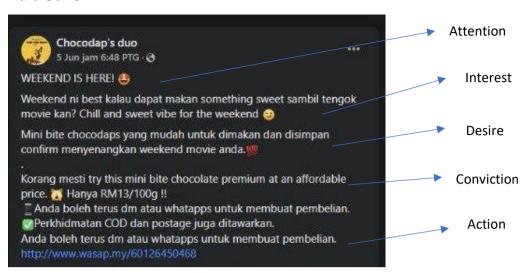


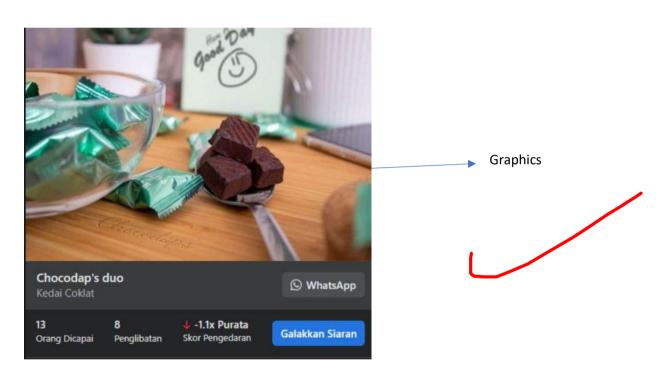


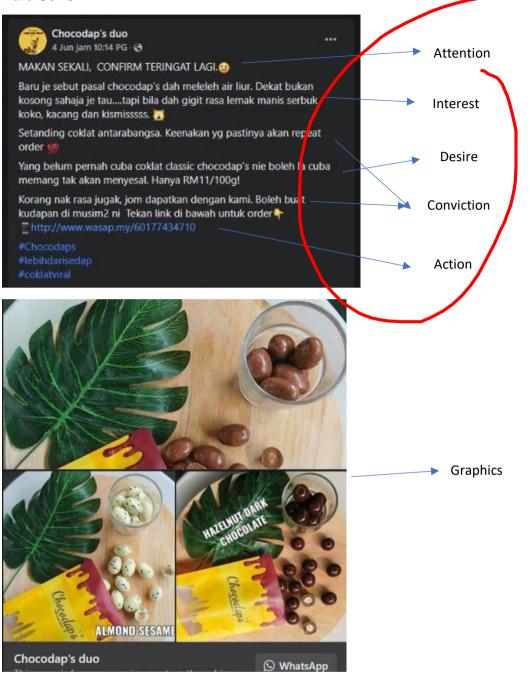






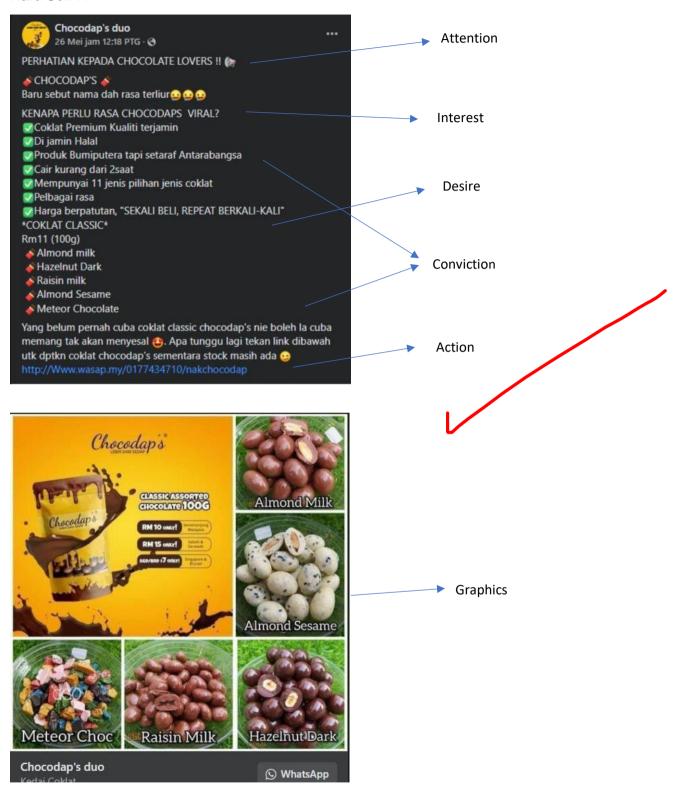


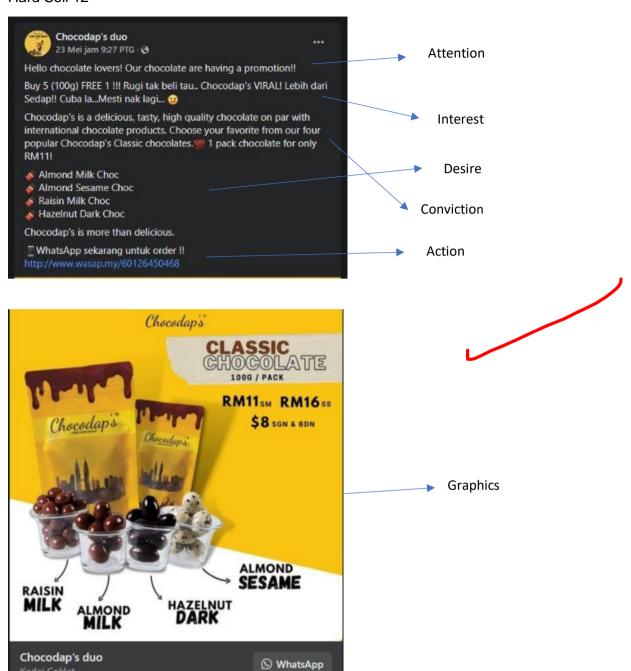




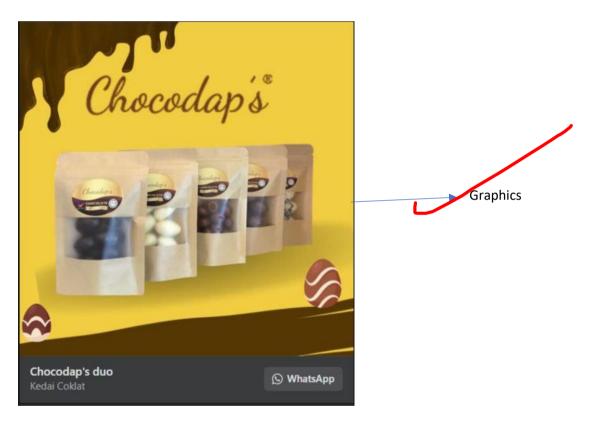


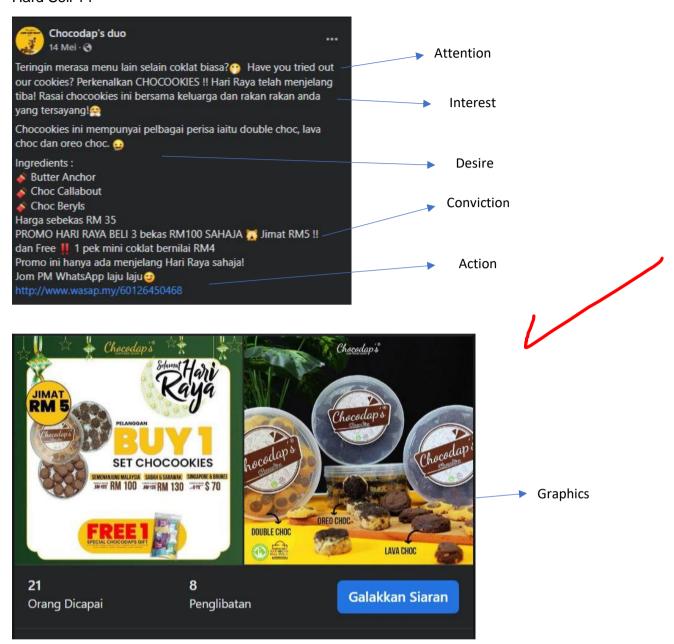


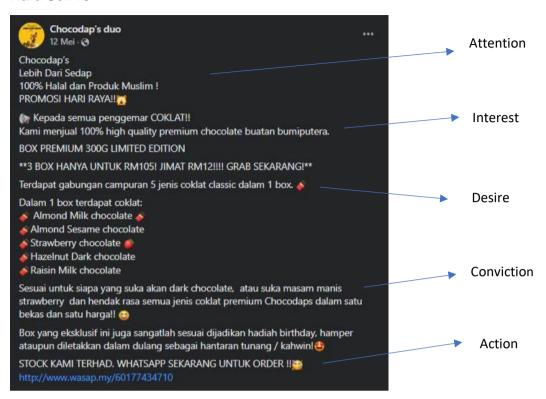


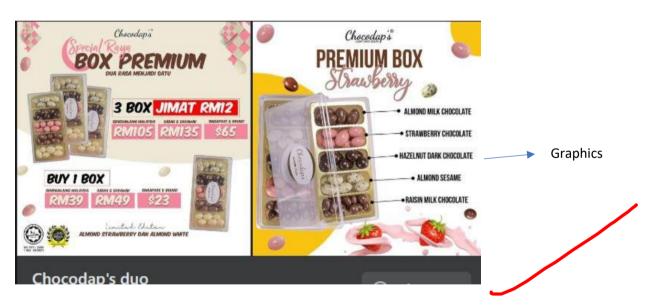




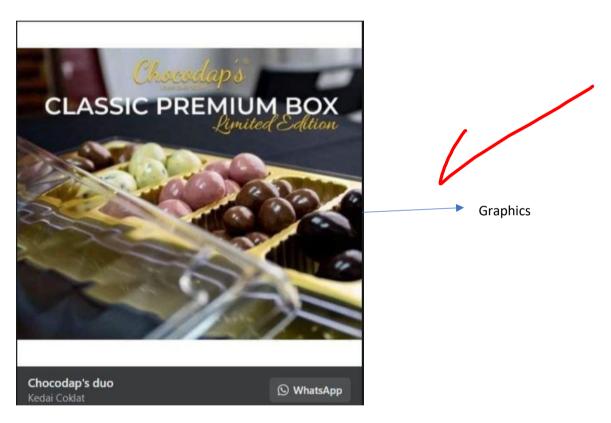






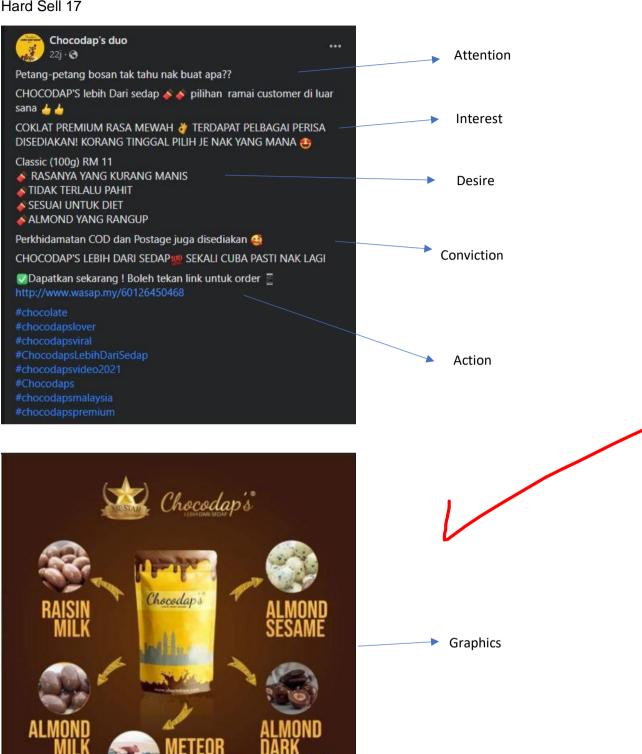






Chocodap's duo

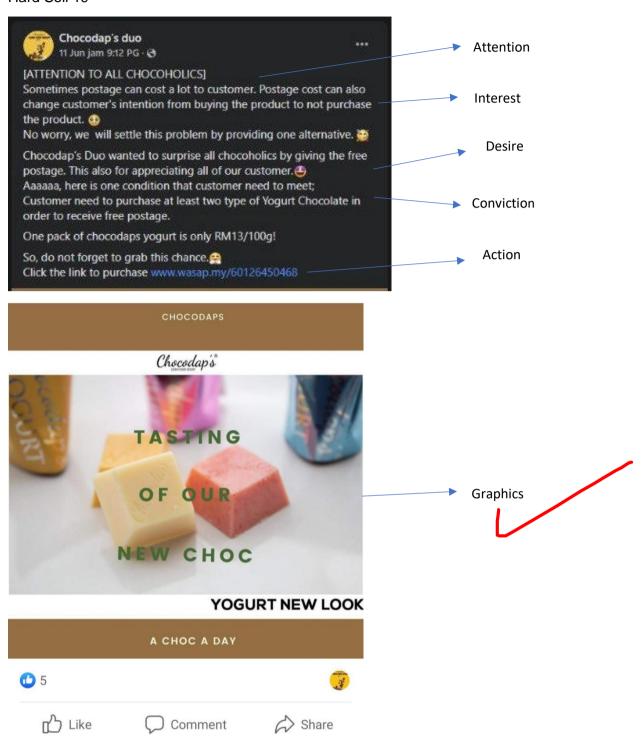
Kedai Coklat

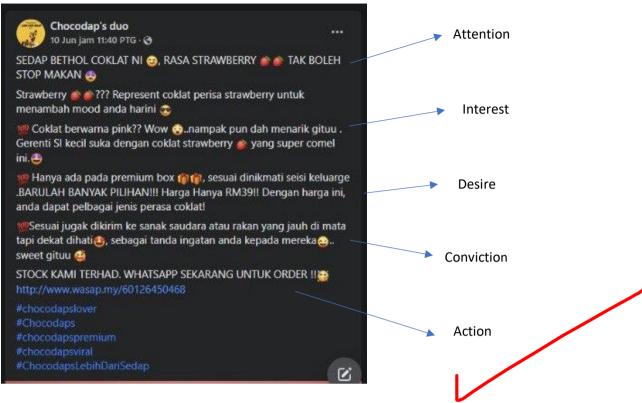


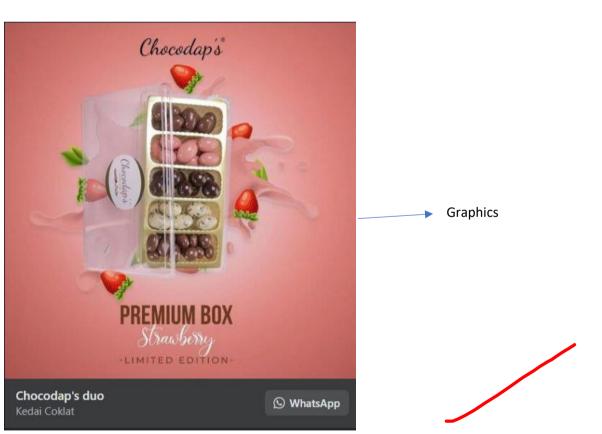
○ WhatsApp

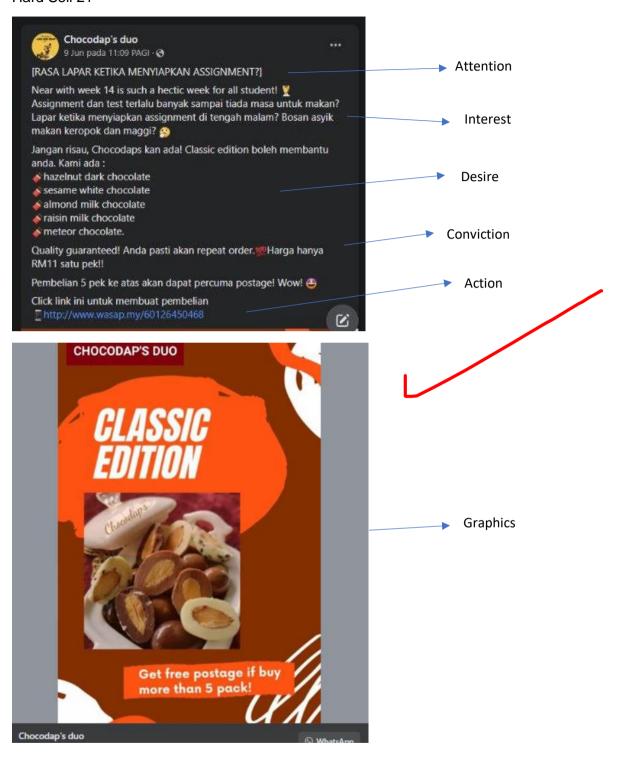












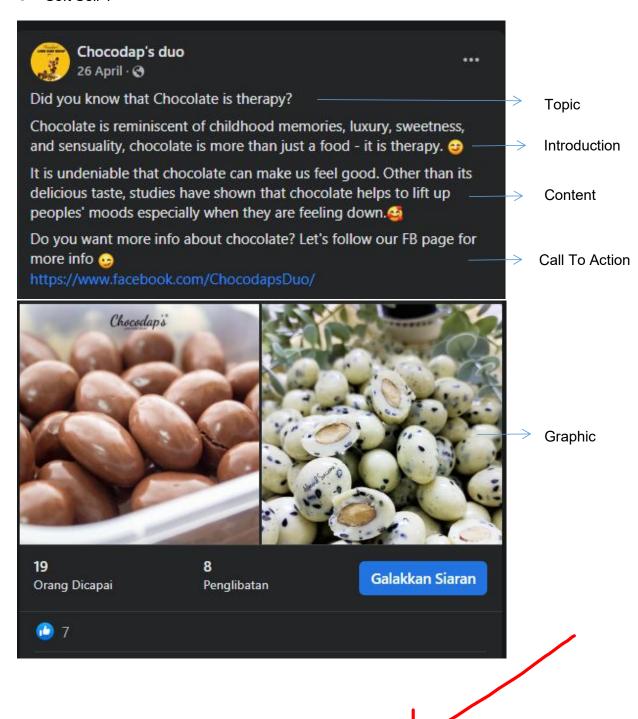


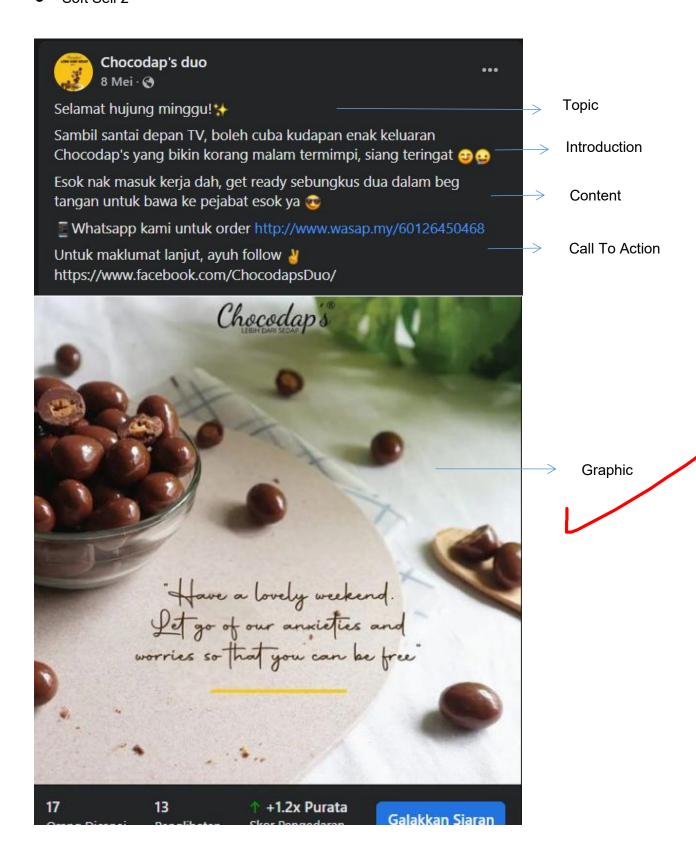


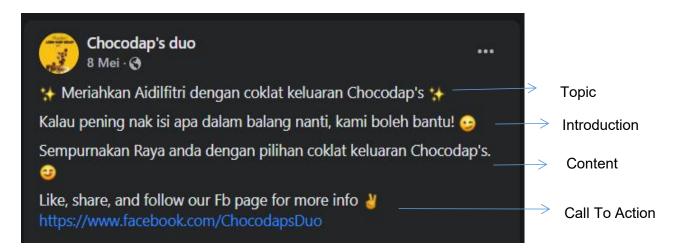


Graphics

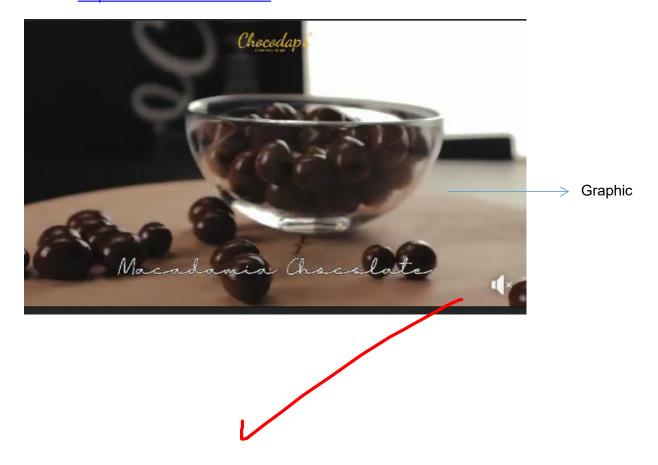
# 3.5 Facebook (FB) post- Copywriting (Soft Sell)



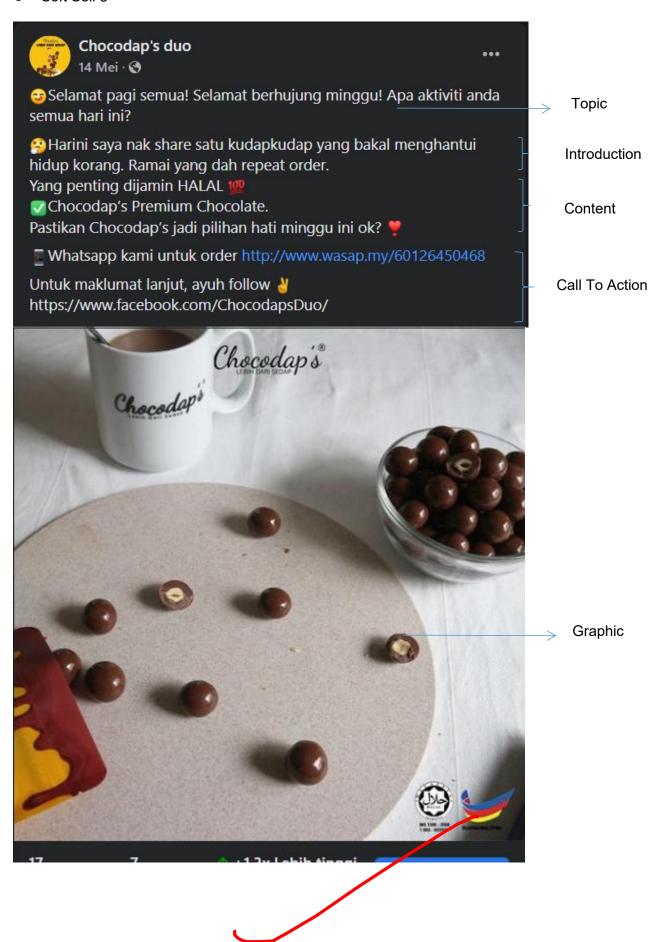


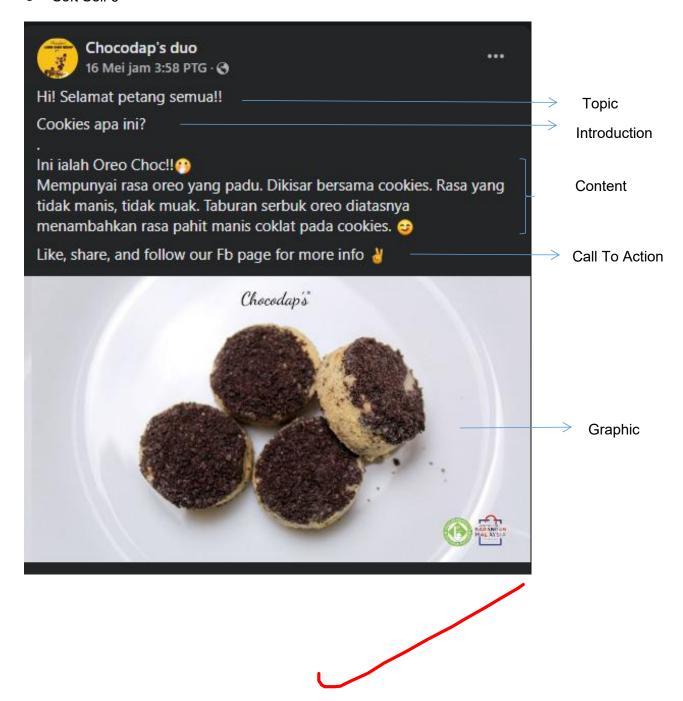


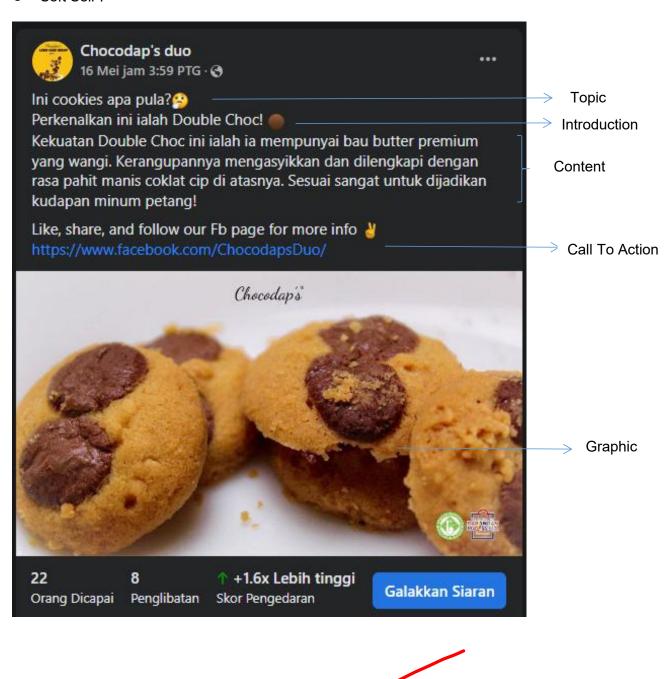
Link FB: https://fb.watch/dFEsJea1ba/

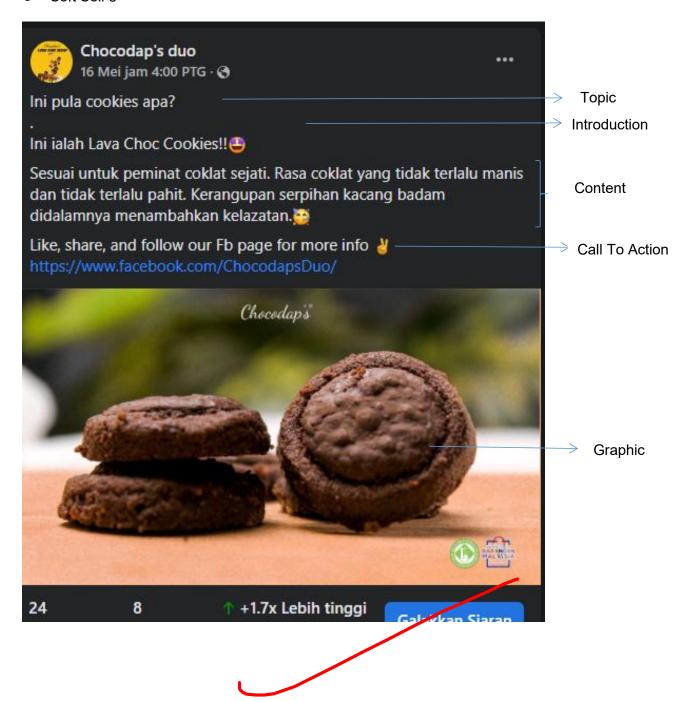


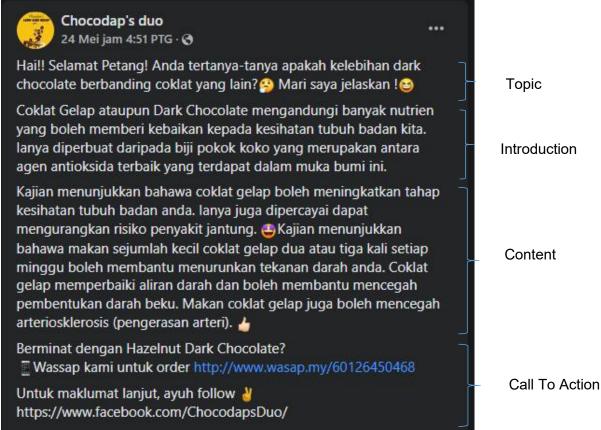


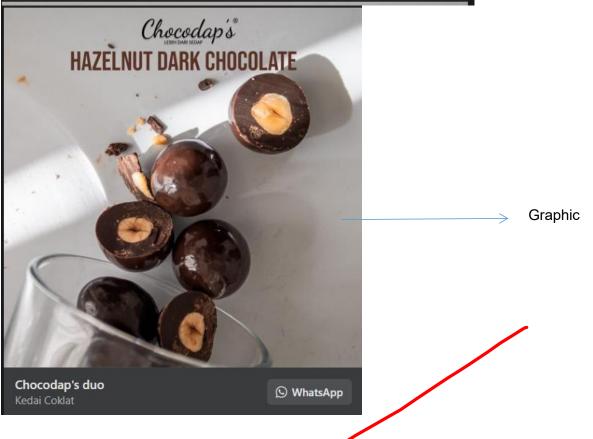


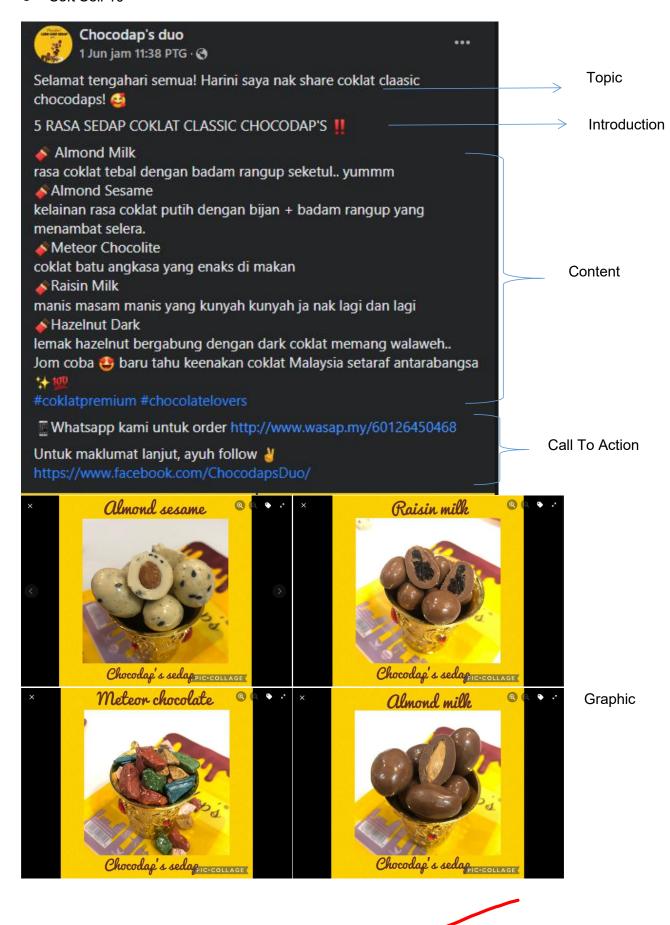


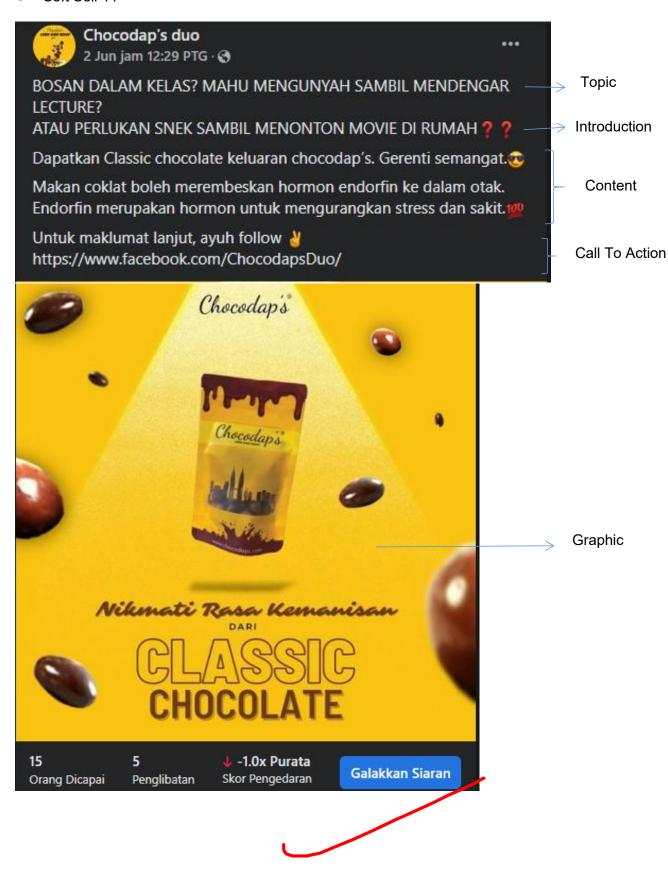


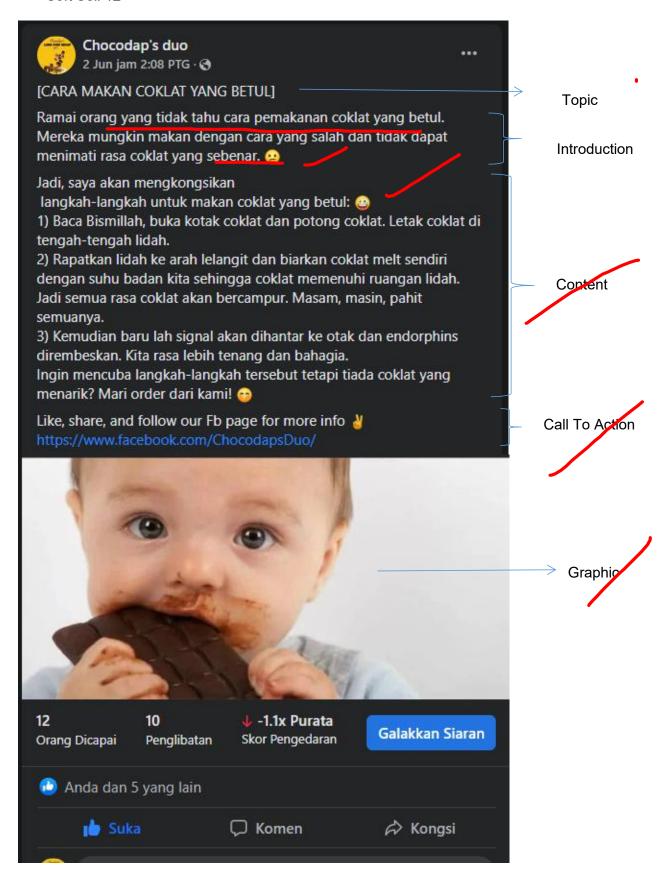


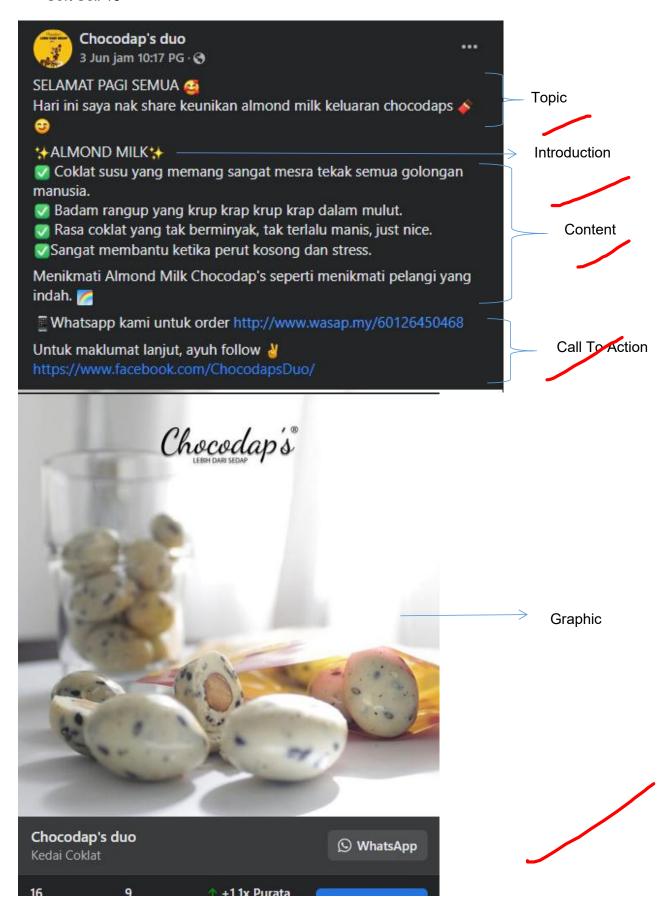


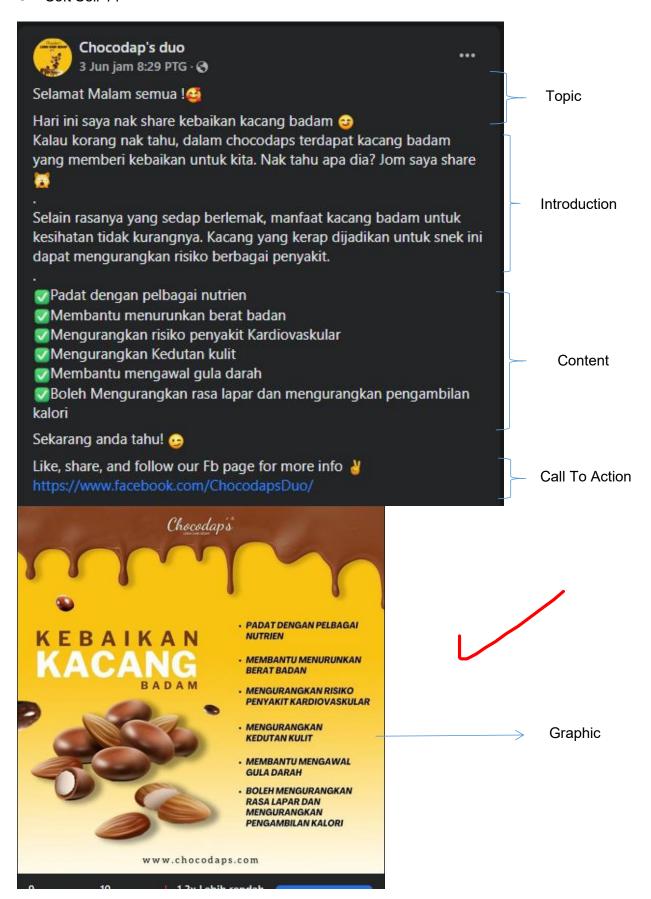


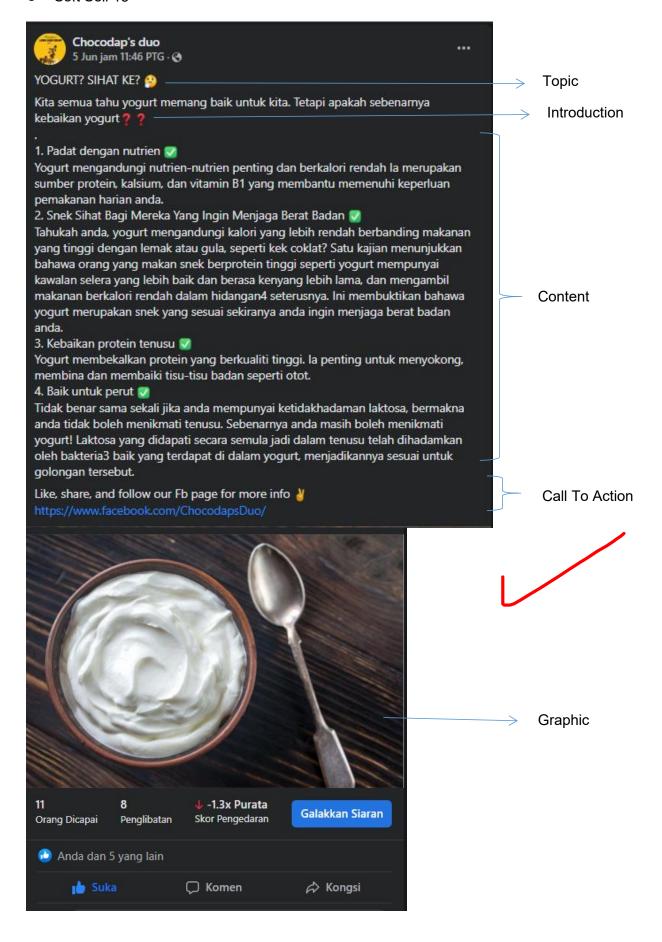


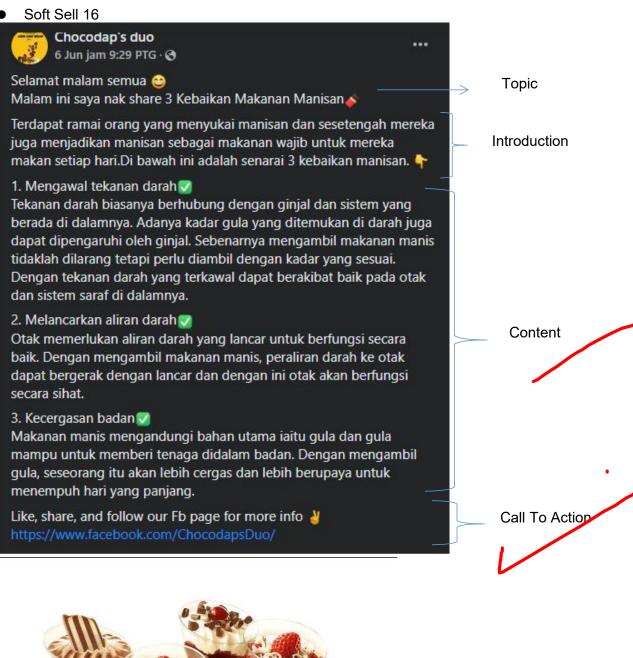




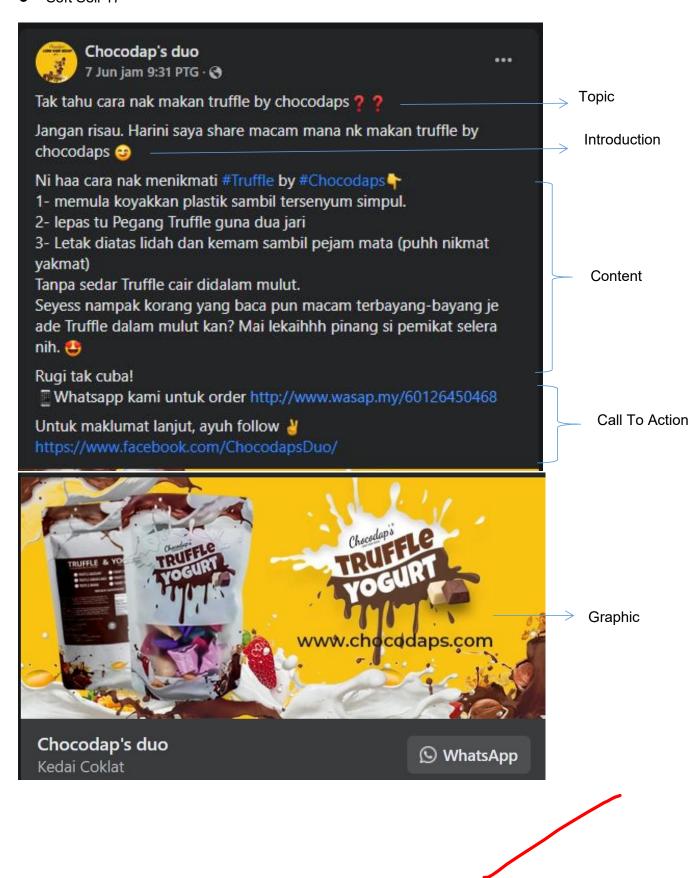


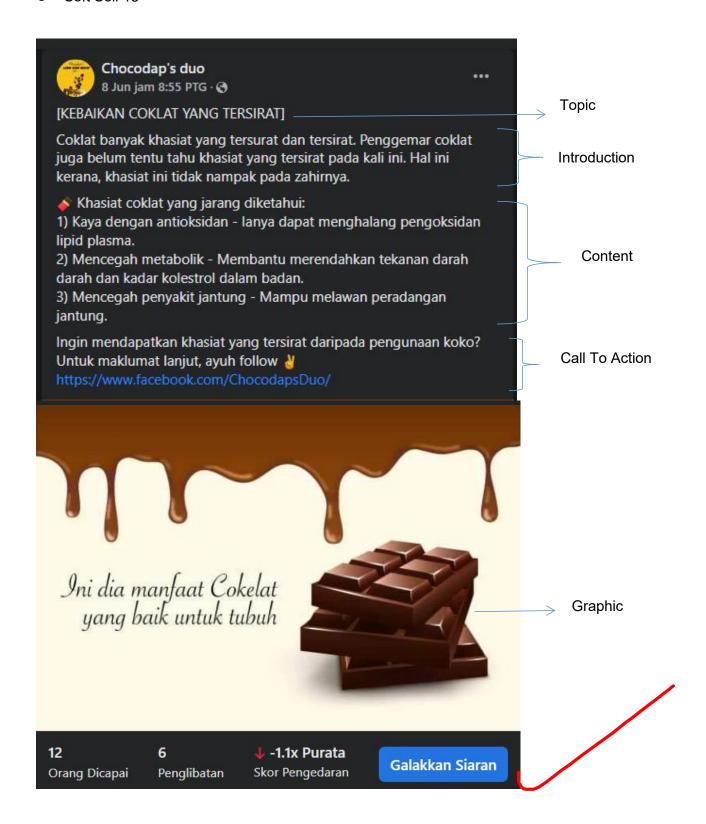


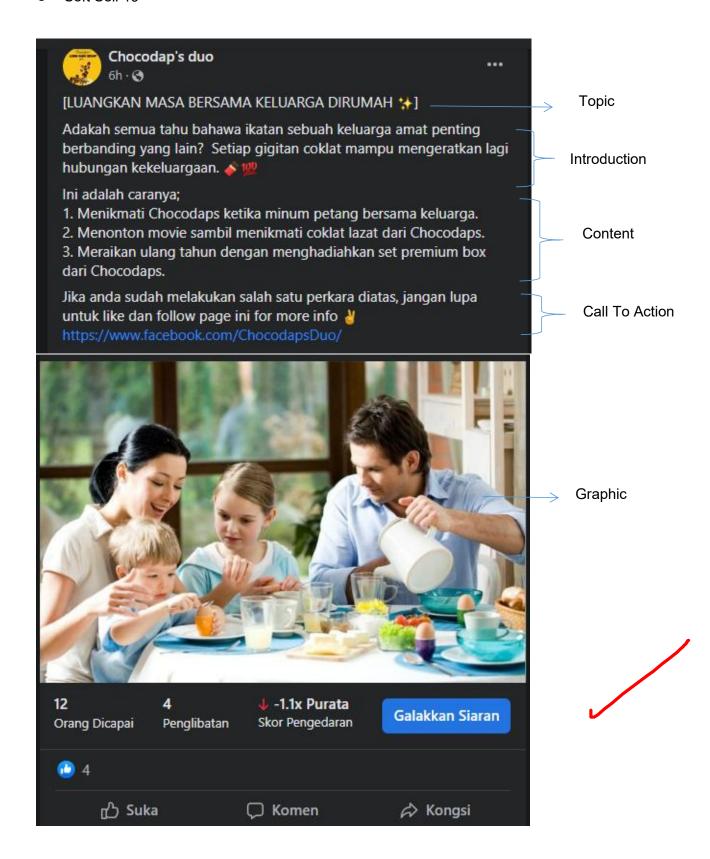


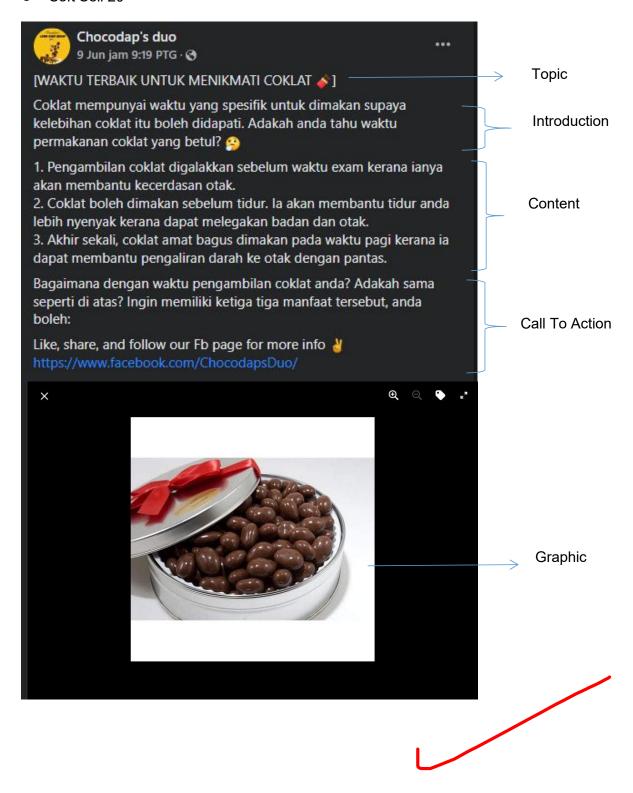


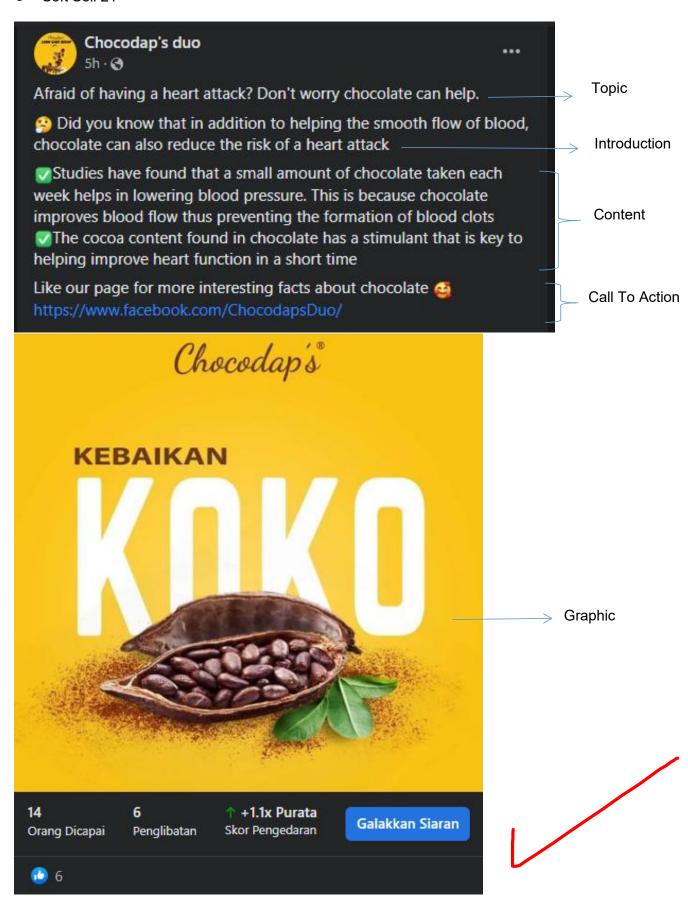


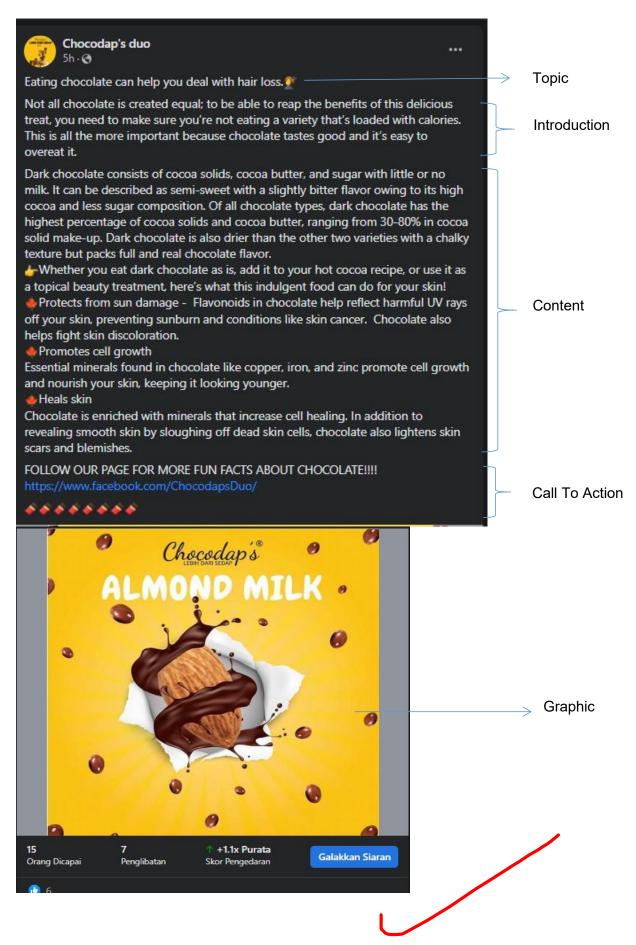


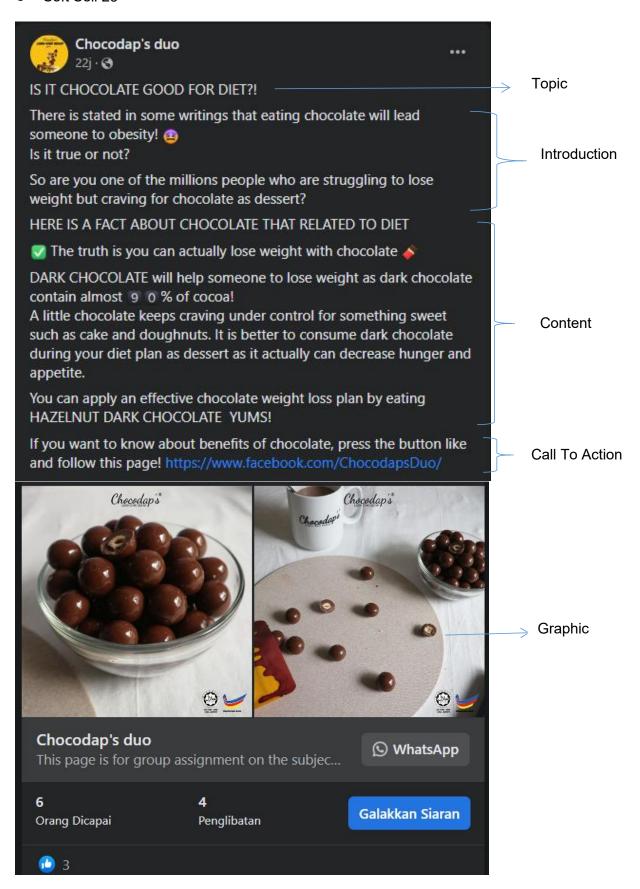


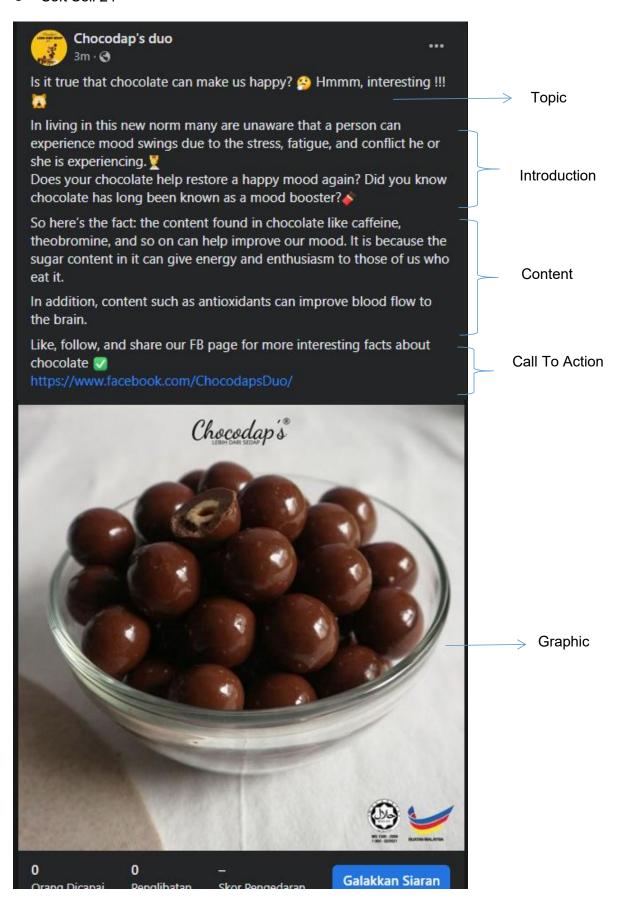












SOFT SELL= 19 MARKS GRAPHICS= 03



# 3.6 Sales Report

Business Name	Date	Туре	Marketplace( if any)	Others Marketplace (if any)	Total Sales (RM)	Expenses Category	Expenses Subcategory	Total Expenses (RM)	Descriptions	Create d At
Chocodap	15/04/2 offline 022	offline			484				SALES APRIL	23/05/2
Chocodap	15/04/2	expen				Goods	Stock	247	CHOC STOCK, DELIVERY, PACKAGING	23/05/2
Chicodap	06/05/2	online	06/05/2 online Social Media 022		264				Sales	14/06/2
Chocoday	06/05/2	expen				Goods	Stock	127	Stock, packaging, and delivery expenses	14/06/2
Chocodap	12/05/2	online	Social Media		25				Sales	14/06/2
Chocodap	12/05/2	ses				Goods	Stock	34	Delivery and stock expenses	14/06/2
Chocodap	14/06/2	expen				Goods	Stock	86.1	Stock from supplier	14/06/2
Chocodap	14/06/2 online 022	online	Social Media		167				Sales	14/06/2



# **4.0 CONCLUSION**

In a word, Chocodaps is a company that sells various types of chocolate. It has Classic Edition, Yogurt Edition, Truffle Edition, chocodaps cookies and mini bites. Each edition brings a different taste as it is combined with a different flavor. Chocodaps is an online seller company. It used agents and dropships to distribute its product to customers. As a dropship of an agent, we created a Facebook page called Chocodaps Duo in order to create awareness of these products to the potential customers. This page also helps in promoting and marketing his products to the existing Facebook users and other sellers, especially to the people who live nearby to our business area such as our friends. This platform is able to post or share any latest updates on our business sales and promotion.

In addition, as a dropship, the Facebook platform is very useful in order to achieving the company's goal in order to be the best local chocolate distributor in Malaysia. Other than that, this Facebook page helps in improving our marketing strategy through teasers, hard sells, and soft sells. This will help in expanding the growth of Chocodaps company in the future.

In conclusion, subject ENT530: Principles of Entrepreneurship also plays an important for us. This subject taught us to create real entrepreneurial business and organise the structure. We are given an opportunity to conduct the task on real online business by utilising Facebook pages throughout the semester. In the end, we agreed that online business can be a useful tool for new businesses to run their business. It gave us opportunities to experience having a business even though we still in a long road to own a big company. We hope that this online business in social media will improve our business skills in future.

