

FACULTY OF BUSINESS AND MANAGEMENT BACHELOR

OF BUSINESS ADMINISTRATION (HONS.) TRANSPORT

(BA247)

ENT530:

PRINCIPLES OF ENTREPRENEURSHIP

PAIR ASSIGNMENT:

SOCIAL MEDIA PORTFOLIO

FACEBOOK PAGE:

TFN BROWNIE BY SUJI



PREPARED BY:

NAME	STUDENT ID	CLASS
NUR AZILA UMAIRAH BINTI MOHD RAMLI	2021888532	530L
NUR SUHAILA BINTI NOORFAIZAN	2021864586	530L

PREPARED FOR:

MADAM NORFAZLINA GHAZALI

ACKNOWLEDGMENT

First of all, we would like to express our gratitude to Allah S.W.T for the completion of our written report as one of the obligate assignments for subject Principles of Entrepreneurship (ENT530) during this semester. We would like to thank God for showing us strength in overcoming challenges in making this assignment. This report is based on the guidelines given by our lecture, Madam Norfazlina Ghazali.

Beside that, we would like to thank to our Principle of Entrepreneurship lecture, Madam Norfazlina Ghazali for giving us a proper guide by sharing useful information and idea to us. She gives us a lot of time to complete our assignment. Because of her kindness in helping us, me and my partner have completed my case study. We really appreciate her because without her guidance we would not complete our assignment on time. We did not expect at the beginning that we will get a great lecture like her.

Moreover, we would like to thank to our beloved parents for giving us morale support when we doing this assignment. Not only that, they also provide a comfortable place for us to complete our assignment. We were very grateful to have parents like them because they know that we were having difficulties when we had to attend class in online platform because we were not allowed to go to our campus. It would be possible for us to complete this assignment without the support from our parents.

Lastly, a big thanks to our fellow friends who has always help, supportive and very kind to me and my partner to complete this assignment. Sure, this assignment followed the requirements that needed. Many difficulties where we faced during these processes, but thank God we can managed to overcome the hardship and learn through every mistake that we made. We have learned to become more professionalized in managing problems. Without them, we might not complete this assignment successfully and on time.

EXECUTIVE SUMMARY

TFN Brownies or known as The Famous Nisha started their own business in 2016. TFN Brownies are famous with their own thin and crunchy brownies. They started this business with 3 product line which is walnut, chocolate chip and mint. Their mission is to be one of the best manufacturers that eager to be creative and take a good responsibility in quality of the product. Right now, there are 6 flavours that come up along the way till 2022 which is red velvet, mocha, and dark chocolate. The area of price is quite affordable and most customer can afford to buy it. The packaging of TFN Brownies also very user-friendly as they use a zip lock packaging so that the brownies will not sluggish, and it will give best satisfaction to a customer.

This social media portfolio is to ensure the readers know about the organization activities like how to run and promoting their business which is TFNBrowniesbysuji. On these Facebook, readers will be exposed to business purposed about teaser, soft sell and hard sell which is for attracting consumers. This also is one way to keep the retaining customers and sustain the profit of organizations. Each of organization have their vision and mission to have a successful business. Our business also registered under SSM and go-e commerce. This is to ensure customers will have a trust to our company.

TFNBrowniesbysuji that based on Rembau, Negeri Sembilan providing a good quality product. We provide few of ways of to get the product by COD and postage delivery. Every process of delivering to customers were done by our organization. Keeping up to date to customers to get the outcomes and it is one of the ways we stay connected with our customers. The goal of TFN Brownies' marketing strategy is to increase customer attraction by lowering prices while maintaining product quality. We provide a lower pricing because we believe that this will enable everyone to purchase the product. We also provide unique prices for our customers to purchase on specific days.

All of business should have a social media to promote their product or services. TFN Brownies consisting of supply chain of organization which is supplier, stockist, agents, and dropship plays an important role in promoting and selling the products to get a revenue. Additionally, drop shippers are recognised as agents, whose only duties are to market things and make money. Social media such as Facebook page, help many small businesses to sell and publish about their products. TFNBrowniebysuji use a Facebook page to gain new customers and sustain remaining customer by posting hard sell and soft sell. Customers get their product from the link that has been posted in every posts.

TABLE OF CONTENTS

1.0 GO-ECOMMERCE REGISTRATION	5
1.1 Business Go-eCommerce Registration Profile	7
2.0 MYENT CERTIFICATE	8
3.0 SSM REGISTRATION	10
4.0 INTRODUCTION OF BUSINESS	13
4.1 NAME AND ADDRESS OF BUSINESS	13
4.2 INTRODUCTION OF OWNER	14
4.3 ORGANIZATIONAL CHART	15
4.4 MISSION AND VISION	15
4.5 DESCRIPTION OF PRODUCT	16
4.6 PRODUCT PRICE LIST	18
5.0 FACEBOOK (FB)	19
5.1 CREATING FACEBOOK (FB) PAGE	19
5.2 CUSTOMIZING URL FACEBOOK (FB) PAGE	19
5.3 FACEBOOK (FB) POST – TEASER	20
5.4 FACEBOOK (FB) POST – COPYWRITNG (HARD SELL)	21
5.5 FACEBOOK (FB) POST – COPYWRITING (SOFT SELL)	24
6.0 Graphics	27
7.0 SALES REPORT	28
8 0 CONCLUSION	33

1.0 GO-ECOMMERCE REGISTRATION

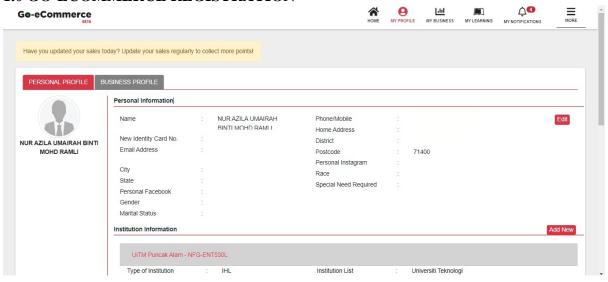


Figure 1: Nur Azila Umairah's Personal Profile

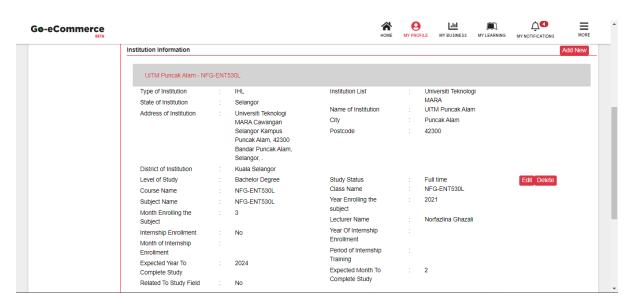


Figure 1.2: Nur Azila Umairah's Institution Information



Figure 1.3 Nur Suhaila's Personal Profile

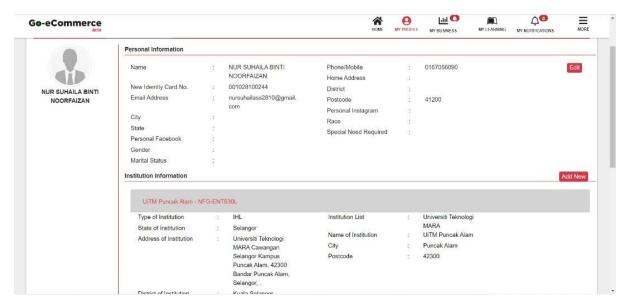


Figure 1.4 Nur Suhaila's Institution Information

1.1 Business Go-eCommerce Registration Profile

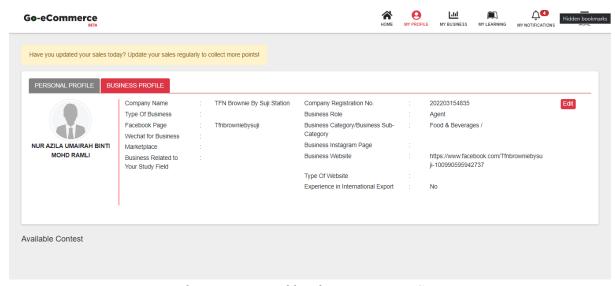


Figure 2: Business profile of TFN Brownie Station

2.0 MYENT CERTIFICATE



Figure 3.1: MYENT Registration for Nur Azila Umairah Binti Mohd Ramli

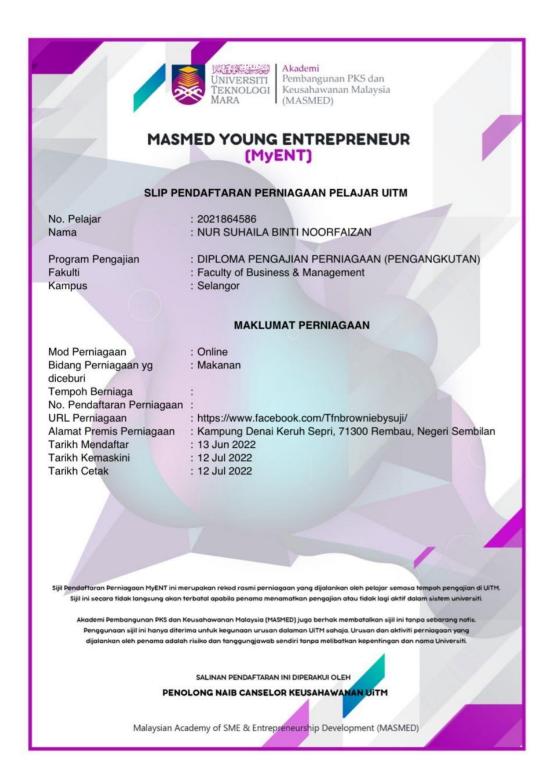


Figure 3.2: MYENT Registration for Nur Suhaila Binti Noorfaizan

3.0 SSM REGISTRATION

TFN Brownie Station is a legal business as we had registered our business under Suruhanjaya Syarikat Malysia (SSM) on 19 June 2022.



Figure 4.1: TFN Brownie Business Shop Registration

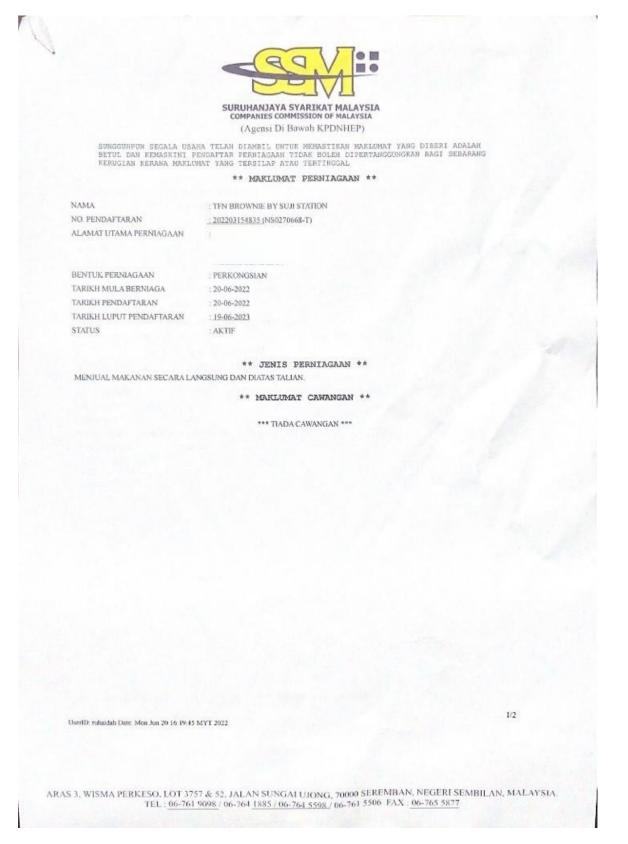


Figure 4.2: TFN Brownie Business Information

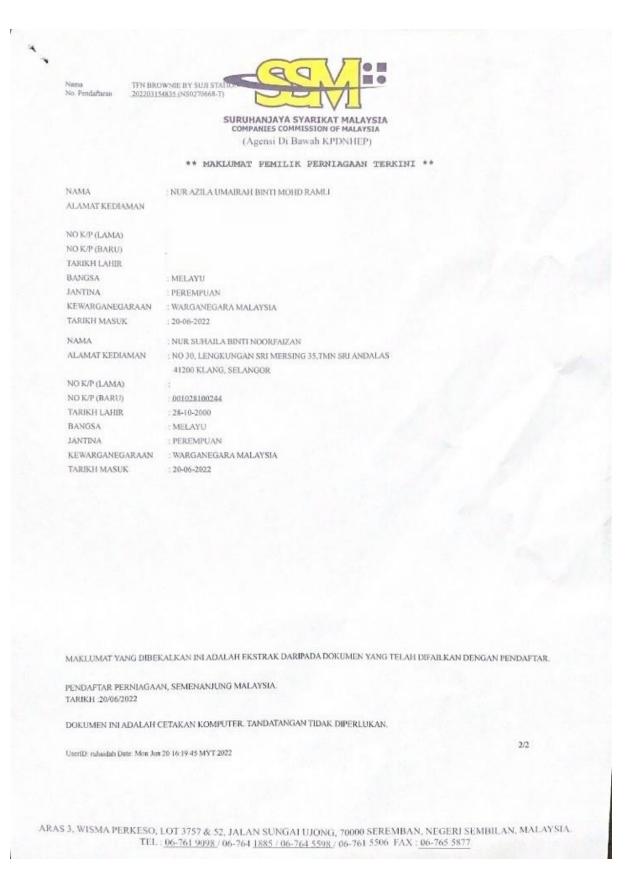


Figure 4.3: Azila Umairah and Nur Suhaila Business owner information

4.0 INTRODUCTION OF BUSINESS

TFN Brownie by Suji Station was started in 26 April 2022. TFN Brownie by Suji Station is owned by me, Nur Azila Umairah Binti Mohd Ramli and my partner, Nur Suhaila Binti Noorfaizan a student from UiTM Puncak Alam. TFN Brownie by Suji is an official and trusted Agent for business that just started in 2016 called TFN Brownie. TFN Brownie by Suji sells crunchy brownies and affordable for everyone who wants to try. Even though TFN Brownie is a young company that has only recently begun to expand, customer support influences my partner and I to become TFN Brownie's Agents because we think the company has a bright future and might help us supplement our income as students.

4.1 NAME AND ADDRESS OF BUSINESS



Figure 5: Business Logo

NAME	TFN Brownie by Suji Station.
ADDRESS OF BUSINESS	

Table 1: Name and address of business

4.2 INTRODUCTION OF OWNER



Figure 6: Owner of TFN Brownie by Suji)

Name	Nur Azila Umairah Binti Mohd Ramli
Age	23
Date of birth	
Address	
Email Address	
Marital Status	Single
Academic Qualification	Diploma in Business Management (Transportation)

 Table 2: Introduction of Owner



Figure 7: Owner of TFN Brownie by Suji

Name	Nur Suhaila Binti Noorfaizan
Age	22
Date of birth	
Address	
Email Address	
Marital Status	Single
Academic Qualification	Diploma in Business Management (Transportation)

 Table 3: Introduction of Owner

4.3 ORGANIZATIONAL CHART



4.4 MISSION AND VISION

• Mission:

- ♣ To give the higher level of satisfaction to their customer from the product and services that has been provided.
- ₩ Want to expand this business with more agent under TFN Brownie by Suji.
- ♣ To give people a chance to get TFN Brownie by Suji at their place.

• Vision:

The vision of TFN Brownie by Suji is to make it a very tasty biscuit with crunchy brownie itself among the community in Malaysia.

4.5 DESCRIPTION OF PRODUCT

NAME OF PRODUCT	PRODUCT DESCRIPTION
1. Chocolate Chip	 Nature of business: Produces thin brownies. Type of product: Homemade brownies using processed recipes. Ingredients: Chocolate, sugar, egg, wheat flour, Choco powder, chocolate chips, vanilla essence, sodium bicarbonate, salt. Net weight: 100gram Suitable for: All ages Best munch while Watching movie Safe driving Family traveling
2. Walnut	 Nature of business: Produces thin brownies. Type of product: Homemade brownies using processed recipes. Ingredients: Chocolate, sugar, egg, wheat flour, cocoa powder, walnut, vanilla essence, sodium bicarbonate, salt. Net weight: 100gram Suitable for: All ages Best munch while Watching movie Safe driving Family traveling
3. Mint	 Nature of business: Produces thin brownies. Type of product: Homemade brownies using processed recipes. Ingredients: Chocolate, sugar, egg, wheat flour, cocoa powder, vanilla essence, sodium bicarbonate, salt. Net weight: 100gram Suitable for: All ages Best munch while Watching movie Safe driving Family traveling

4. Dark Chocolate



- **Nature of business:** Produces thin brownies.
- Type of product: Homemade brownies using processed recipes.
- **Ingredients:** Chocolate, sugar, egg, wheat flour, cocoa powder, chocolate chips, vanilla essence, sodium bicarbonate, salt.
- Net weight: 100gram
- Suitable for: All ages
- Best munch while
 - Watching movie
 - Safe driving
 - o Family traveling

5. Mocha



- **Nature of business:** Produces thin brownies.
- **Type of product:** Homemade brownies using processed recipes.
- **Ingredients:** Chocolate, sugar, egg, wheat flour, cocoa powder, chocolate chips, vanilla essence, sodium bicarbonate, salt.
- Net weight: 100gram
- Suitable for: All ages
- Best munch while
 - Watching movie
 - Safe driving
 - o Family traveling

6. Red Velvet



- Nature of business: Produces thin brownies.
- **Type of product:** Homemade brownies using processed recipes.
- **Ingredients:** Chocolate, sugar, egg, wheat flour, cocoa powder, chocolate chips, vanilla essence, sodium bicarbonate, salt.
- **Net weight:** 100gram
- Suitable for: All ages
- Best munch while
 - Watching movie
 - Safe driving
 - Family traveling

Figure 8: Description of Product

4.6 PRODUCT PRICE LIST

NAME OF PRODUCT	PRICE (RM)
Chocolate Chip	14
2. Walnut	14
3. Mint	13
4. Dark Chocolate	14
5. Mocha	14
6. Red Velvet	15

Table 4: Product Price List

5.0 FACEBOOK (FB)

5.1 CREATING FACEBOOK (FB) PAGE

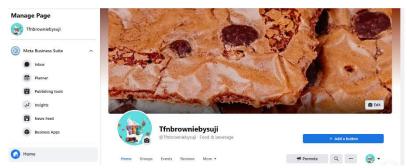


Figure 9: TFNBrowniebysuji Facebook page

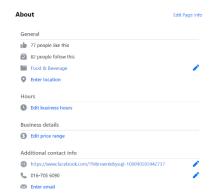


Figure 10: Business details in Facebook page

The Facebook page of TFNBrowniebysuji is created on 26th April 2022 and started operating on the same day as to interact, publish and promoting the business. This marketing efforts include the soft sell; shard sell and teaser to regain attention of customers. Our profile of page and colour theme is using a bright colour to attract Facebook user.

5.2 CUSTOMIZING URL FACEBOOK (FB) PAGE



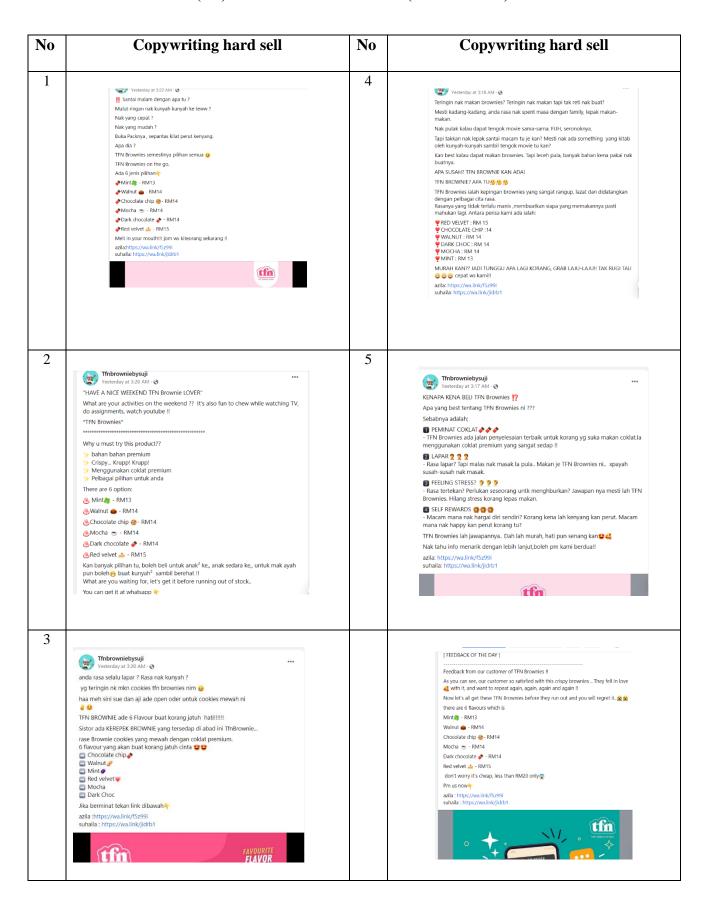
TFNBrowniebysuji URL: https://www.facebook.com/Tfnbrowniebysuji/

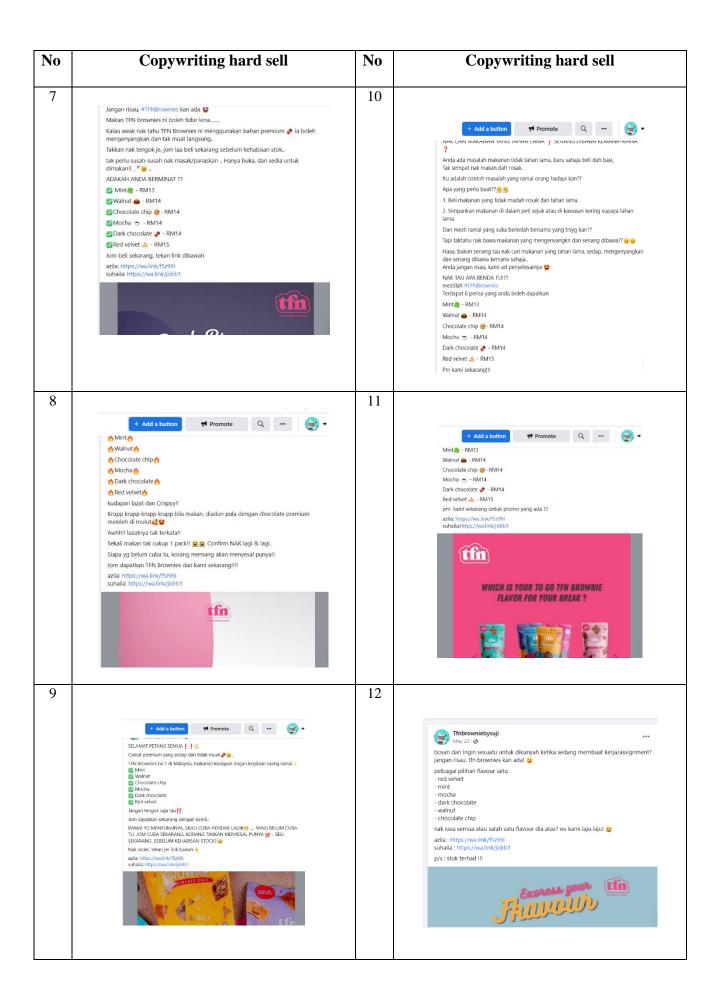
5.3 FACEBOOK (FB) POST – TEASER



Figure 11: Teaser

5.4 FACEBOOK (FB) POST – COPYWRITNG (HARD SELL)





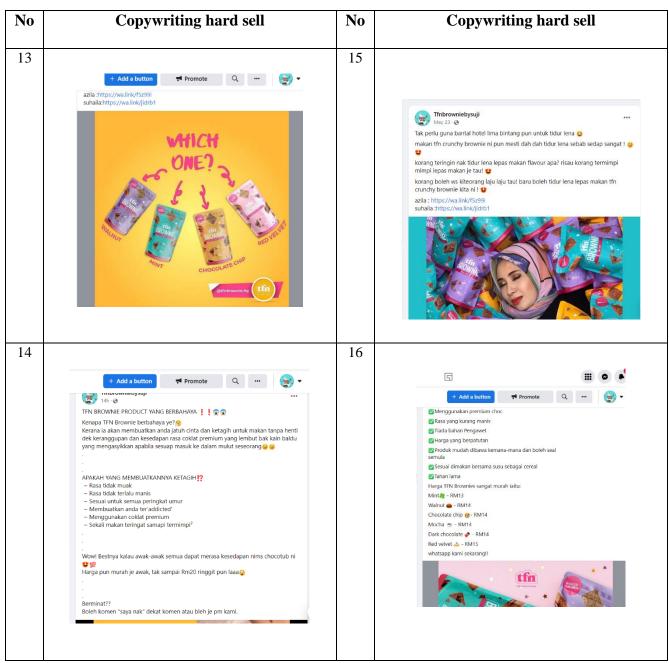
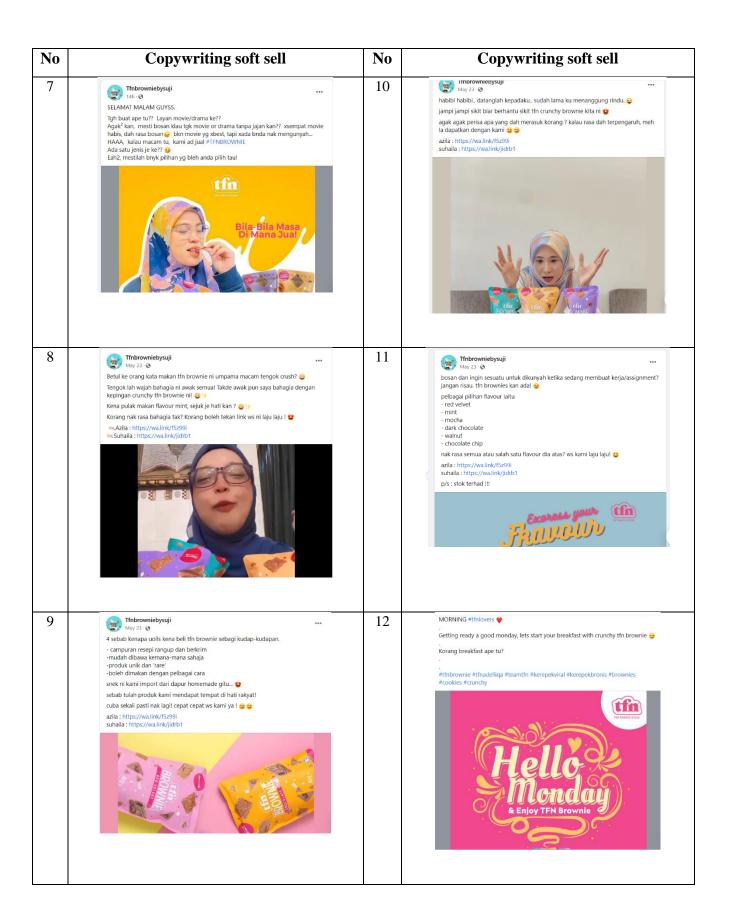


Figure 12: Hard Sell

5.5 FACEBOOK (FB) POST – COPYWRITING (SOFT SELL)

No	Copywriting (soft sell)	No	Copywriting (soft sell)
1	TInbrowniebysuji WOW LEPAS TENGOK APA YANG VIDEO CAKAP ABOUTO TEN BROWNIE, SERONOKNYA KALAU DAPAT MAKAN KUDAPAN NI. Kalau korang nak tau apa yang video ni pasal apa, you guys kena la play the video and jangan skip the video because if korng skip nanti korang tak tengok la apa yang dia video ni pasal apa. Yang pastinya lepas korang tengok video ni mesti korang tau kenapa korang kena try and grab TEN BROWNIE ni !	4	Tinbrowniebysuji 14h - ② *KELEBIKAN SNACKING* ② ◆ ¶ la dapat membantu anda untuk kenyang ¶ la baik untuk menstabilkan gula dalam darah ¶ la dapat memberi tenaga separjang hari ¶ la dapat mengantikan dengan nasi ¶ la dapat mengantikan dengan nasi ¶ la dapat meninggikan metabolisma badan GET TFN BROWNIE FROM US AND TASTE THE DELICIOUS PREMIUM CHOCOLATE AND WILL MAKES YOU ADDICTED EVERYTIME. AFFORDABLE PRICE FOR EVERYONE, ONLY UNDER KNZO RINGGIT!
2	## Timbrowniebysuji BAD NEWS FOR EVERYONE STOCK CHOCOLATE CHIP & RED VELVET DEKAT **TFNBROWNIEBYSUJI HAS OFFICIALLY SOLD OUT AND THERE IS NO PLANNING TO RESTOCK IT ANY TIME SOON. But jangan risau semua, kita still ada 4 lagi flavour yang sedap & rangup. Mint, Dark chocolate, Walnut dan Mocha. So what are you guys waiting for, having an easy food is a must kan!	5	Tinbrowniebysuji 14h · ② KENAPA PERLU PILIH TFN BROWNIE !? Kerana produk ini Nombor 1 di Malaysia! Nak tahu apa isi dalam?? ② Rasa yang sangat sedap sedia untuk dimakan Hanya perlu buka dah boleh makan terus Crunchy brownie yang rangup DAPATKAN TFN BROWNIE DARI KAMI DAN RASA COKLAT PREMIUM YANG SEDAP. HARGA MAMPU MILIK, BAWAH RM 20 UNTUK SATU PACK! Habiskan sebelum orang lain habiskan.
3	Trn BROWNIE PRODUCT YANG BERBAHAYA !!	6	HELLO GUYSI YOU GONNA LOVE THIS! OUR NEW FLAVOUR IS SPECIFICALLY FOR U GUYS This new flavour is lebih untuk orang yang gemar akan Dark Chocolate and Mocha. Dark Chocolate and Mocha ni sangat sedap & lebih enak! Sekali rasa pasti tidak menyesal dan akan repeat. TFN Brownie ni sangat sesuai untuk bawak pergi travel dan la mudah makan. DARK CHOCOLATE CHIP Brownie



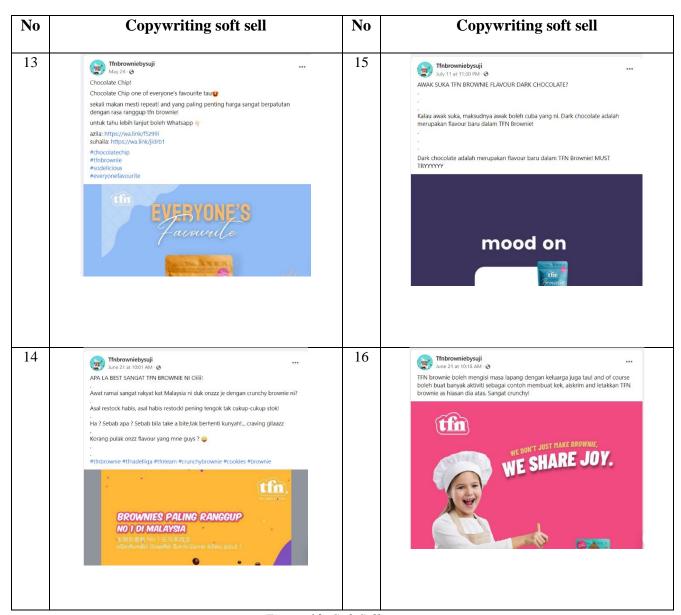


Figure 13: Soft Sell

6.0 GRAPHICS

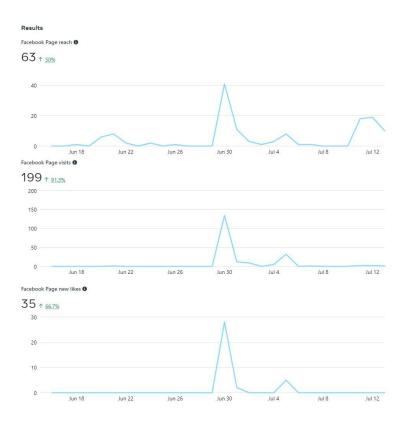


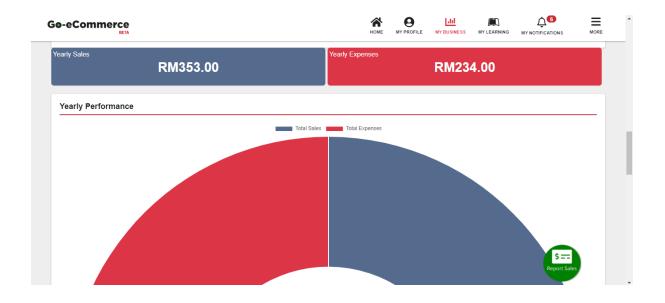
Figure 14: TFN Brownie by Suji Facebook's insight

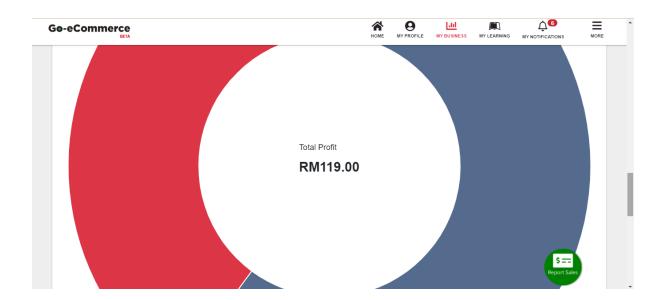
7.0 SALES REPORT

MONTH	CUSTOMER INFORMATION	EVIDENCE
03/06/2022	Name: Khairunnisa Izzati Binti Yusni Address: Item: Chocolate Chip (1) Dark Chocolate (1) Red Velvet (1) COD: RM2 TOTAL: RM 45	Transfer Honey Thank You, over and transfer dealers General Control of the Cont
05/06/2022	Name: Amirah Izzati Binti Abdul Razak Address: Taman Seri Pagi, 70450 Senawang, Negeri Sembilan Item: Walnut (1) TOTAL: RM 16	There the service transfer EXPLORATION Transfer EXPLORATION Transfer Foreigness (1) Receiving their Authorized Exploration foreigness Explorati
06/06/2022	Name: Syazwan Amer Address: LOT 346, LORONG DATO' SUKIM BATU 7 IJOK, 45600 BESTARI JAYA, SELANGOR Item: Chocolate Chip (1) Dark Chocolate (1) Walnut (1) TOTAL: RM42	Transaction Receipt Transaction Receipt Transaction Receipt Transaction Receipt Successful Accessful Accessful Accessful Name Cick Mail RZIA SUANIANI BIRTI MOND RAMLI Recipient Accessful Number Recipient Fairmere Bell bowries Coher Payment Dicklib - Amoust RM 45 00 Noise This receipt is computer generated
08/06/2022	Name: Nur Amira Nasuha Item: Chocolate Chip (1) Walnut (1) COD: cash on delivery TOTAL:RM22	

10/06/2022	Name: Aiman Hakim Item: Chocolate Chip (3) Walnut (1) COD: cash on delivery TOTAL: RM56	
11/06/2022	Name: Ainaa Sukna Item: Chocolate Chip (1) Walnut (1) COD: cash on delivery TOTAL: RM28	
12/06/2022	Name: Nur Aisyah Item: Red Velvet (1) Walnut (2) COD: cash on delivery TOTAL: RM42	2 wal 1 red v
16/06/2022	Name: Nurul Asyikin Item: Red Velvet (1) Chocolate Chip (1) COD: cash on delivery TOTAL: RM29	1 red 1 cho

19/06/2022	Name: Alya Nasuha	
	Item: Red velvey (2)	2 red v
	COD: cash on delivery TOTAL: RM30	DWN"
22/06/2022	Name: Orked Athiqah Liyana	
	Item: Walnut (1) COD: cash on delivery TOTAL: RM14	Wal
23/06/2022	Name: Sophea Aleesya	
	Item: Red Velvet (1) COD: cash on delivery TOTAL: RM15	red ve
		U
27/06/2022	Name: Aminah Nuraini Item: Walnut (1) COD: cash on delivery	waln
	TOTAL: RM14	





Business Name	Date	Туре	Marketplace(if any)	Others Marketplace (if any)	Total Sales (RM)	Expenses Category	Expenses Subcategory	Total Expenses (RM)	Descriptions	Create d At
TFN Brownie By Suji Station	01/06/2 022	expen ses				Goods	Stock	234	1 carton (25 pack) Tfn Brownie	14/07/2 022
TFN Brownie By Suji Station	03/06/2 022	online	Social Media		45				Khairunnisa Izzati Chocolate Chip (1) Dark Chocolate (1) Red Velvet (1)	14/07/2 022
TFN Brownie By Suji Station	05/06/2 022	online	Social Media		16				Amirah Izzati Walnut (1)	14/07/2 022
TFN Brownie By Suji Station	06/06/2 022	online	Social Media		42				Syazwan Amer Chocolate Chip (1) Dark Chocolate (1) Walnut (1)	14/07/2 022
TFN Brownie By Suji Station	08/06/2 022	offline			22				Nur Amira Nasuha Chocolate Chip (1) Walnut (1)	14/07/2 022
TFN Brownie By Suji Station	10/06/2 022	offline			56				Aiman Hakim Chocolate Chip (3) Walnut (1)	14/07/2 022
TFN Brownie By Suji Station	11/06/2 022	offline			28				Aina Sukna Chocolate Chip (1) Walnut (1)	14/07/2 022
TFN Brownie By Suji Station	12/06/2 022	offline			42				Nur Aisyah Red Velvet (1) Walnut (2)	14/07/2 022
TFN Brownie By	16/06/2	offline			29				Nurul Asyikin	14/07/2
TFN Brownie By Suji Station	16/06/2 022	offline			29				Nurul Asyikin Red Velvet (1) Chocolate Chip (1)	14/07/2 022
TFN Brownie By Suji Station	19/06/2 022	offline			30				Alya Nasuha Red velvey (2)	14/07/2 022
TFN Brownie By Suji Station	22/06/2 022	offline			14				Orked Athiqah Walnut (1)	14/07/2

Business Name	Date	Туре	Marketplace(if any)	Others Marketplace (if any)	Total Sales (RM)	Expenses Category	Expenses Subcategory	Total Expenses (RM)	Descriptions	Create d At
Suji Station	022								Red Velvet (1)	022
TFN Brownie By Suji Station	27/06/2 022	offline			14				Aminah Nuraini Walnut (1)	14/07/2 022

Figure 15: TFN Brownie Shop Sales Report

8.0 CONCLUSION

On top of that, TFNBrowniebysuji is a business that sells variety of thin crunchy brownie that not only focusing on face to face buying but also promoting of postage delivery. TFNBrowniebysuji give various of choices for customers to choose. The conclusions that we can conclude in this area that creating a Facebook page is a good movement to promoting and publish a business. We also be able to promote and publish our products among Facebook user and mostly kids, teenagers, adult, and older people that near on our business area. On this platform, we can put up the latest promotions of our business and any events. Facebook also known as wide target all around the world.

The tools and layout provided by Facebook indeed helping us to create a better growth of a business. Facebook also is a great medium to boosts up the marketing plan. For example, one of the reasons of tolls that really help us is where we will be able to schedule our post in our targeted time. Some of social media has their peak hours of user so it can post up automatically based on the time and date that we set. Eventually, Facebook ads are one of very helpful tools for a business because it can reach 5,000 people which will lead to potential customers.

In the end, social media such as Facebook is very recommended tools for people who wanted to join a business industry as Facebook has a lot of things that we can learn. To sums up, Facebook are not the only medium to promote and publish business because there are also few of other social media that gives a huge impact to business such as Instagram and Twitter.