

UNIVERSITY OF TECHNOLOGY MARA

BRANCH SELANGOR

CAMPUS PUNCAK ALAM

FACULTY: FACULTY OF HOTEL AND TOURISM MANAGEMENT

PROGRAMME: BACHELOR of SCIENCE (Hons.) TOURISM MANAGEMENT

PRINCIPLES OF ENTREPRENEURSHIP (ENT 530) SOCIAL MEDIA PORTFOLIO

SEMESTER & GROUP: 3 (HM 2413B)

NAME OF THE BUSINESS: KOCIMELTS' PENANG

NAME: FATIN SAHIRA BINTI MATROSLI (2022755949)

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LECTURER'S NAME: NORFAZLINA GHAZALI

DATE OF SUBMISSION: 12^{TH} JULY 2022

ACKNOWLEDGEMENT

First of all, both of us are most grateful to Allah S.W.T for the completion of this Social Media Portfolio as one of the requirements that need to be accomplished in the course work assessment for the code ENT 530. By accomplishing this course work, we realised that many people are very supportive towards our local business and entrepreneurship.

The success of this portfolio requires a lot of hard work, assistance and guidance from many people. We would like to express our gratitude towards our lecturer, Norfazlina Ghazali. She helped us during the process of completion of this portfolio. She has given us a good lecture, well explained regarding the sub-topic and given us step by step to get a certificate. Moreover, provides us with useful information and techniques in selling our products. We are extremely grateful to her for providing us with such nice support and guidance.

On the other hand, not to forget Alyssa's sister, who had helped us out for registering our business. This is because of her kindness by helping us when having problems during SSM registration. She helped us a lot in this journey. Besides, our family members are also one of the contributors in finishing this portfolio. They helped and supported us by giving motivation and moral support. Next, we would like to thank our classmates that have always been dedicated in helping us to like and share our Facebook's post. With their support and willingness, it helped to make our Facebook interact with many people.

To our beloved customers who have brought our products' brand KOCIMELT'S, we are really thankful for their support and showing love toward our small business, without them we cannot achieve the objective of the business. We also would like to thanks our fellow friends that had been very supportive and buy our products online.

Last but not least, we are really grateful because we managed to complete this assignment within the time given by Madam Norfazlina Ghazali. This assignment and portfolio cannot be completed without the effort and cooperation from both of us.

EXECUTIVE SUMMARY

The purpose of this social media portfolio was to learn and demonstrate the mindset of entrepreneurial skills in planning, marketing and promoting for new business. Therefore, the business that we choose is to sell chocolate jars and cookies under the brand KOCIMELTS. We started as a dropship. This type of product is very easy to sell. The reason we choose this kind of business is because, as we can see it has a very high demand in this common era.

This business was registered on 1st October 2021 and commenced on 1st January 2022. The ownership of this business is a partnership. Kocimelts Penang is operated and managed by the two of us: Fatin Sahira Binti Mat Rosli and Nur Haiza Alyssa Binti Abdul Wahab. Before we started our business, we managed to registered with Go-Ecommerce Registration, Masmed Young Entrepreneur (MyENT) and SSM Registration Partnership. As a business partner must put our hands together to make sure our chocolate jars and cookies edition become the favourite snacks-to-go for all people.

Other than that, we are also using social media which is Facebook as the main platform to promote and market the product. In social media, people will know the existence of the products, list of prices, benefits of the products and other information about the products. Today, social media has become a very useful and effective way for online entrepreneurs. We are using social media to achieve our goals which is attracting more customers to try out these chocolate jars and cookies. At the same time, it will increase the demand and profit of our product, from time to time we need to identify our target market. Customers of our business are usually focused on many people from different ages such as kids to adults who love chocolate so much.

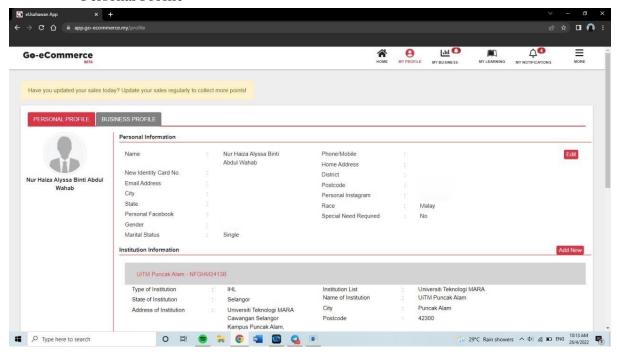
Lastly, the products will make people fall in love because of the packaging itself. We also offer a variety of flavourings and affordable prices to the customers. In order to make a better and improved product, we should analyse our competitors first then we can be able to compete with them. We believe our products are better and have premium ingredients than other competitors.

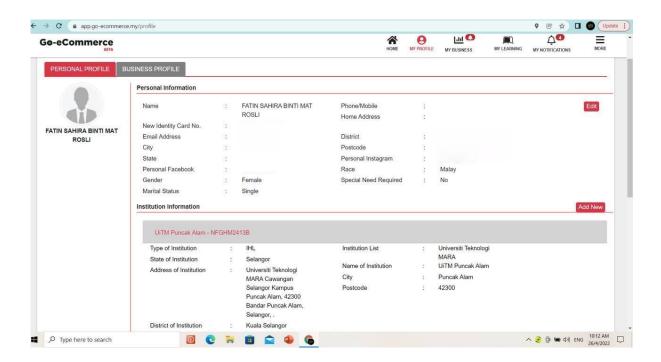
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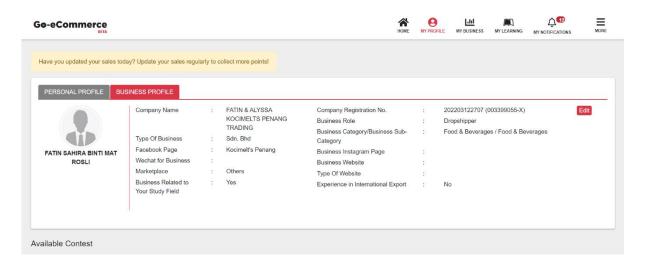
Body of the Report

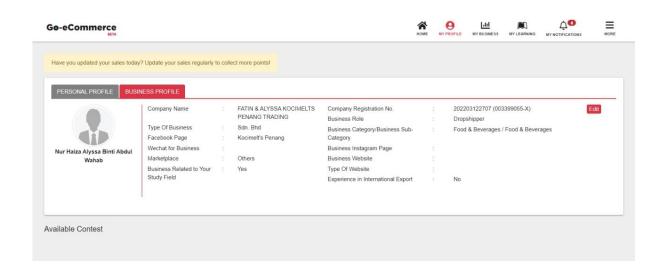
- i. Go-Ecommerce Registration
 - Personal Profile





• Business Profile





ii. MyENT Certificate









iii. SSM Registration Partnership





SUNGQUIRUN SEGALA UMANA TELAH DIANGIL UNTUK MENASTITAN MAKLUPAT YANG DIBBEI ADALAH BETUL DAN KEMARKHI PENCAPTAN PERIMAGAN TIDAK BOLEH DIPEKTANGGUNGKAN BAGI SEBARANG KENGIAH KERANA MAKLUMAT YANG TERSILAN PATU TERTINGAN

** MAKLUMAT PERNIAGAAN **

NAMA PERNAGAAN FATIN & ALYSSA KOCHIELTS PENANG TRADENG NO PEDIDATRAAN ALAMAT CIDADA PERNAGAAN FERONAGAAN FERONAGAAN

* MAKLUMAT CAWANGAN ***

*** TIADA CAWANGAN ***

UserID : EZBIZ Tarikh :Wed May 18 22:31:27 MYT 2022

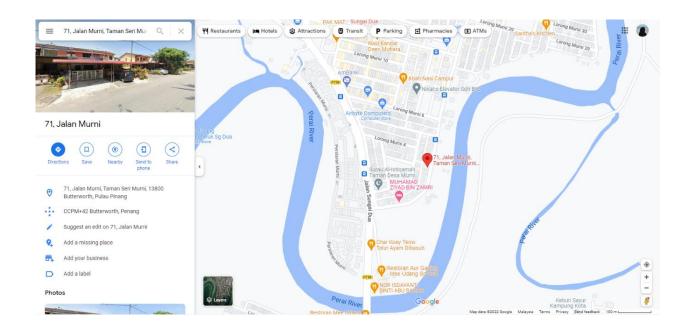


iv. Introduction of the Business

Name and address of business

kocimelt's...

The profile's name was taken directly from the company's name, "Kocimelt's," but we also added "Penang" to the back of the Facebook page, indicating that we are one of the drop shippers that covers both areas in Penang. As a result, the profile's name is known as "Kocimelt's Penang." The address of the principal business takes place at, No 71, Jalan Murni, Taman Desa Murni, Sungai Dua, 13800 Butterworth, Pulau Pinang.



Organizational Chart

Kocimelt's Penang is a partnership company. We are starting our business by being a dropship. This is because we want to promote the Krunchy Choco Melts products as we can see the demand for this chocolate jars and cookies are very high in demand. We wish that our small business grows well by selling other people's goods. Below is the organisational chart of our Kocimeltl's Penang.



Mission / Vision

The overarching purpose of a business can be characterised as its mission. That is, what the business is doing today and what it will be doing in the next 1 to 3 years. The mission statement outlines what the company does, who it serves, and what services it offers. Meanwhile, the company's vision statement indicates where it expects to go in the future so that the purpose can be accomplished. It is a visionary statement that should be realised within the next 5 to 10 years. As a result, both the mission and the vision are critical components of a business's infrastructure. The mission sets the business's goals in motion, whereas the vision lays out how the business will achieve in doing so.

Mission

Our mission is to deliver desserts in an environment that is enjoyable, friendly, and welcoming to people of all ages. The reputation is built on quality, which will tantalise your taste buds and make you feel irresistible.

Vision

Our vision is to work together in becoming the key player in producing easier to go desserts.

Descriptions of Product/Services

Kocimelt's is a jar filled with bubble rice that is topped with a chocolate or white foundation base along with a variety of toppings. Different toppings have distinct flavours that cater to different tastes and preferences. An example of the various types of chocolate jars is shown below.

- ❖ Green Hero (Green Tea)
- Choco Queen (Dark Chocolate)
- ❖ White Wizz (White Chocolate)
- Butter Baby (Butterscotch)
- Velvet Hood (Red Velvet)
- Dodo Hunter (D24 Durian)
- ❖ Little Nana (Banana)

The chocolate jars come in a total of seven flavours. Each variety has a distinct flavour profile and colour scheme for packaging. The Green Hero is a white chocolate treat that has been blended with green tea blends, sometimes known as matcha chocolate. It has a rich tea texture with just the proper amount of sweetness and a hint of butter and cream, making it ideal for adults and seniors. In the case of the Choco Queen, the milky trio of powdered milk, liquid milk, and condensed milk completes solid Belgian chocolate, bringing it near to milk chocolate perfection. A sweet tooth will be satisfied by this milky cocoa flavour. Furthermore, the White Wizz is well-known for its white chocolate confection, which is formed of cocoa butter, sugar, and milk solids. White chocolate, unlike other forms of chocolate, does not include cocoa solids, giving it a smooth and creamy texture that is ideal for those who want something sweet but not too chocolatey.

The Butter Baby, on the other hand, is a type of butterscotch that combines the flavours of brown sugar and butter with a dash of white chocolate to create a buttery, caramel-like flavour that is ideal for those seeking a sweet feeling. The Velvet Hood also boasts a gently sweet red velvet flavour and creamy texture, as well as a burst of cream cheese flavour and scent. As a result, the flavour of crimson red velvet cake has become popular. Given that each has its own peculiarity, the Dodo Hunter chose the king of fruits to represent Malaysia in order to "enjoy the flavour of Malaysia." The durian chocolates have a small crunch that complements the creamy texture, making them a popular option among adults and the elderly. The D24 Durian's special edition flavour is exclusively made for Malaysians.

In addition, Kocimelt's offers Velvet Cookies, Salted Cookies, and Almond Crunch. The Velvet Cookies are red velvet cookies with white chocolate chips that are handmade. To complement the red velvet flavour, the cooked cookies are then sprinkled with a delightful cheese powder. The Salted Cookies, on the other hand, are handmade salted cookies with chocolate chips. The cookies are then drizzled with fine Belgian chocolate and sprinkled with Himalayan salt, which balances out the sweetness and saltiness of the cookies. The unique feature of each of these cookies is that they come with an additional Swiss chocolate sauce as a dipping sauce to tie everything together. Finally, the almond crunch is a fantastic creation that combines cocoa crunchies and toasted almond chunks with a delicious chocolate combination. The mixture is then spooned into bite-size cups and topped with almond bits.

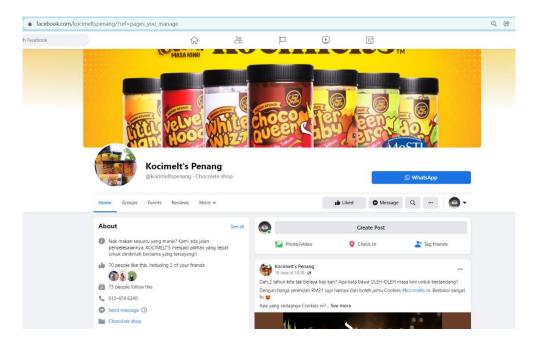
Price List

The chocolate jars are available in two sizes. The standard size (330g) and the pocket size (150g), however the cookies are only available in one size which is the standard size (240g). The pocket size is ideal for first-time buyers, while the standard size is preferred by regular customers or a fan of sweets. The costs for the chocolate jars and cookies are listed below.

PRODUCTS	PRICE
Green Hero (Green Tea)	RM15
Choco Queen (Dark Chocolate)	RM15
White Wizz (White Chocolate)	RM15
Butter Baby (Butterscotch)	RM15
Velvet Hood (Red Velvet)	RM15
Dodo Hunter (D24 Durian)	RM15
Little Nana (Banana)	RM15
Butter Baby (Pocket Size)	RM10
Choco Queen (Pocket Size)	RM10
White Wizz (Pocket Size)	RM10
Green Hero (Pocket Size)	RM10
Velvet Cookies	RM21
Salted Cookies	RM21
Almond Crunch	RM21

v. Facebook (FB)

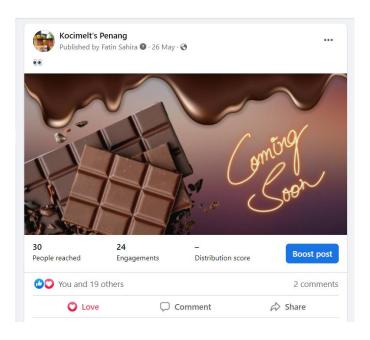
Creating Facebook (FB) page



Customizing URL Facebook (FB) page

https://www.facebook.com/kocimeltspenang/

- ➤ Facebook (FB) post Teaser
 - Teaser 1



• Teaser 2



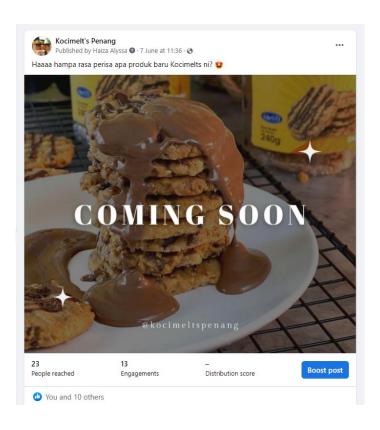
Teaser 3



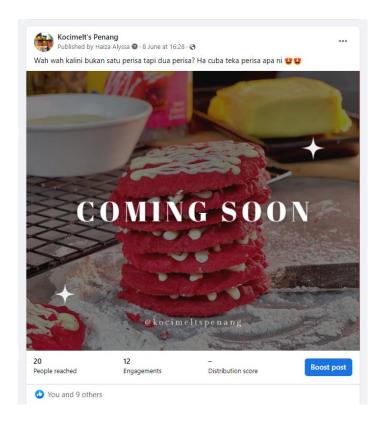
• Teaser 4



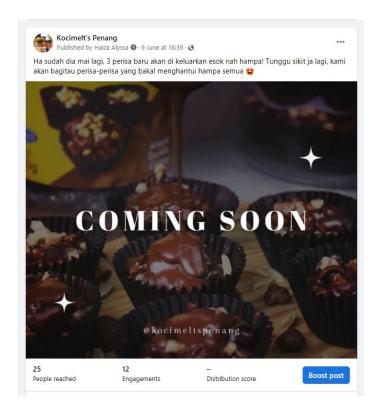
• Teaser 5



• Teaser 6



• Teaser 7



➤ Facebook (FB) post – Copywriting (Hard sell)

Hard Sell 1



• Hard Sell 2





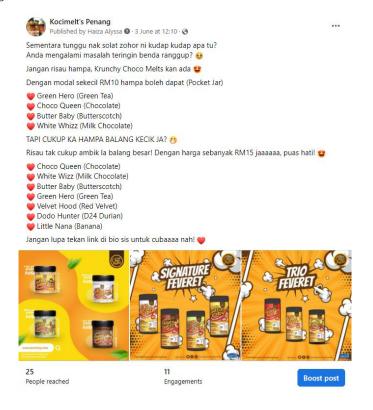
• Hard Sell 4



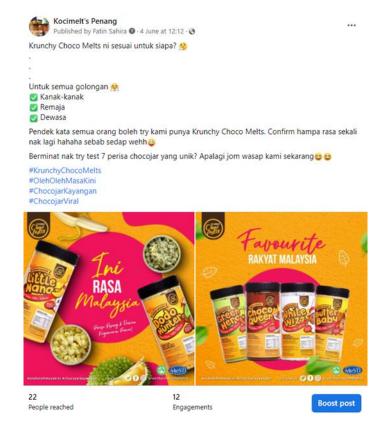
• Hard Sell 5



• Hard Sell 6



Hard Sell 7







Ceriakan hari anda dengan chocojar terbaik dari Krunchy Choco Melts 🙇

Sekali cuba pasti tak curang dah dgn yg lain sis konfermm punyalahh !!!
Kepakaran kami menyenangkan dan memudahkan orang ramai untuk mendapatkan oleh oleh
masa kini

Kelebihan Krunchy Choco Melts

- 1. Tidak Perlu Rendam Dalam Air Panas
- 2. Rangup
- 3. Tidak Muak
- 4. Menggunakan Minion Crunch
- 5. Tahan selama 3 bulan
- 6. Isi padat hingga ke penutup
- 7. Mudah dibawa kemana-mana sahaja

Berminat nk try test 7 perisa chocojar kami yg super shedapp Mai mai wasap kami cepat cepat 😉

 $\hbox{\#chocojarmurah \#chocojar \#kocimelts \#oleholehmasakini \#ChocojarKayanganflavour \#KrunchyChocoMelts}$

•

Hard Sell 9





WAH APA PULAK KALINI? 😃

Hai semuaaa, ni la dia yang di tunggu-tunggu 😃 Apa yang best tentang produk kami?

- 3 jenis perisa cookies
- Salted Cookies, Velvet Cookies & Almond Crunch
- Harga yang sangat berpatutan

Sis dah rasa, sedap betul weii makan 1 lepastu nak makan lagi takboleh stop ⇔ Rasa cookies yang crunchy and sangat sedap dan yang paling penting saiz cookies besar and puas bila makan ₹ .

Harga jangan risau tersangatla berbaloi okey 😂 Satu balang hanya RM21 ja nah hampaa 🤒

Jom rasa cookies baru dari Krunchy Choco Melts kalini🤠 cepat wasap kami sekarang 🥰

#KrunchyChocoMelts #oleholehmasakini #chocojar #kocimelts

• Hard Sell 10



• Hard Sell 11





Hard Sell 13



Kocimelt's Penang

#chocojarmurah #ChocojarKayangan #kocimelts #oleholehmasakini #KrunchyChocoMelts



Hard Sell 15





memang SUPER HERO pon hehe... Merekalah penyelamat time kita dalam masalah seperti tak tahu nak kunyah apa <mark>?? stress study ??</mark> nak bagi gift apa kat someone time Birthday dia ?

Jangan risau nahhhh hampa, Kini 7 SUPER HERO ini akan membantu hampa semua 💪 👌 Mai sini

sis nak perkenalkan 7 SUPER HERO dari Krunchy Choco Melts;

- CHOCO QUEEN **₩WHITE WIZZ**
- **J**GREEN HERO
- BUTTER BABY
- **EVELVET HOOD**
- DODO HUNTER
- **WLITTLE NANA**

HANYA RM15! JANGAN RISAU SEBAB ADA JUGA UNTUK POCKET SIZE RM10 ja nahhh kita jual murr murr es

PAKAT MAI ORDER SEKARANG!

#Kocimelts #chocojarmalaysia #chocojarmalaysia #oleholehmasakini #KrunchyChocoMelts





- Oibakar pada suhu yang tepat
- **6** Coklat susu dari Swiss
- Coklat rice berkualiti tinggi
- 🚱 Taburan kacang badam
- Velvet Hood
- 🍪 Gabungan rasa kek red velvet
- Taburan sos keju
- @ Coklat putih premium
- 🚱 Mentega yang kaya

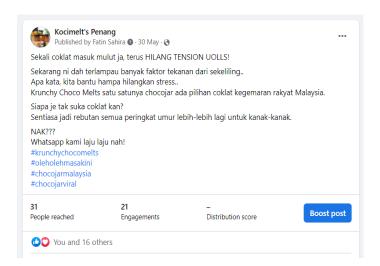
Dah tau rahsia kesedapan ni tunggu apa lagi hampa? 😃 Jangan sampai stok lincin sebelum Raya Haji sudah nahhh 🔮

Cepat kongsi ramai ramai post ni supaya yang lain pun tau kesedapan Cookies #kocimelts ni 😃

#cookiesmurah #cookies #kocimelts #oleholehmasakini #CookiesKayanganflavour #KrunchyChocoMelts

➤ Facebook (FB) post – Copywriting (Soft sell)

• Soft Sell 1



• Soft Sell 2







Soft Sell 5





"Sedap baq hang!"

Loghat orang kedah bila rasa penangan "RED VELVET" 📤

Customer selalu tertanya "sis tak pelik ke rasa red velvet makan dengan koko krunch?" 🤔

Sekali dah rasa...haaa baru depa tau! sedap tak terhingga wei 😃

Rasa lemak manis kek red velvet yang wangi tu betul-betul menepati rasa dengan Krunchy Choco Melts

Tak pernah rasa dan rasa pelik dgn flavour Krunchy Choco Melts ni!?

Cuba dulu baru COMMENT tau!

Soft Sell 6





Harini sis nak cerita betapa banyaknya khasiat pisang 🍌 🌛

- 1. Pisang menjadi salah satu pilihan termudah untuk sarapan kerana merupakan buah yang mudah ditemui dan paling mengenyangkan.
- 2. Pisang kaya dengan zat besi, vitamin A, vitamin C, vitamin B dan vitamin B6. Komposisinya yang padat dengan nutrisi dapat membantu menguatkan otot dan sistem kekebalan tubuh.
- 3. Kalori yang rendah didalam pisang menyebakan ia sesuai untuk dimakan kerana dapat membantu menurunkan berat badan.
- 4. Pisang dapat digunakan sebagai alternatif rawatan kepada masalah sembelit. Pisang dapat bantu memperlancarkan pembuangan air besar.
- 5. Memakan sejumlah buah pisang bermanfaat untuk membantu menaikkan mood seseorang sehingga mood menjadi stabil dan kurang tekanan.

AYUH ORDER KCM LITTLE NANA SEKARANG

2 2

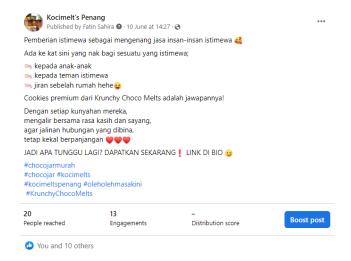
#chocojarmurah #chocojar #kocimelts #oleholehmasakini #ChocojarKayanganflavour #KrunchyChocoMelts



Soft Sell 8



• Soft Sell 9





Soft Sell 11





Soft Sell 13





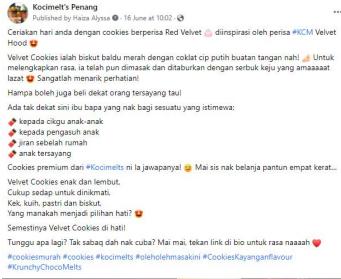
Hampa pernah rasa chocojar berperisa butter scotch ? 🥵 APA? TAK? HAMPA WAJIB tau beli chocojar ni! Dia punya sedap tak terkata dengan isi coklat penuh sepadatnya, dengan aroma

Minum pagi minum petang asyiksss weii 😛

APA HAMPA TUNGGU LAGI? LINK KAT BIO TU TENGAH TUNGGU 🤭 MAI PAKAT BELI SEKARANG

#chocojar #kocimelts #oleholehmasakini

#KrunchyChocoMelts #OlehOlehMasaKini #ChocojarViral









➤ Relevant Graphics to Each Post/Copywriting

	•	Reach: C	Organic/Paid	Post click	s Reactions, commen	ts & shares (i)
Published	Post	Type	Targeting	Reach	Engagement	Promote
19/06/2022 18:10	Dah 2 tahun kita tak beraya haji kan? Apa kata bawa OLEH-OLEH masa		0	33	0 16	Boost post
19/06/2022 14:54	Sekarang musim lapar kan? 😢 Lapar lapar ni perut mesti asyik		0	34	2 17	Boost post
17/06/2022 21:15	© © "RAYA HAJI SUDAH DEKAT GUYSI" M ☆ Raya haji mesti ramai	<u>_</u>	0	28	2 17	Boost post
17/06/2022 20:14	Segak je memasing, MACAM SUPER HERO & & & memang SUPER		0	24	2 17	Boost post
16/06/2022 15:34	Petang petang ni pikir nak kudap apa? Hampa teringin benda manis	╚	0	28	2 16	Boost post
16/06/2022 10:02	Ceriakan hari anda dengan cookies berperisa Red Velvet (a) diinspirasi		•	25	2 14	Boost post
15/06/2022 18:31	[CHOCOJAR UNIK HANYA DI KRUNCHY CHOCO MELTS] Hampa	<u>_</u>	•	27	0	Boost post
15/06/2022 08:31	BUTTER BABY MOST WANTED Lama tak cerita pasal chocojar		•	25	2 14	Boost post
14/06/2022 19:08	RAHSIA NAK DAPAT KEKASIH DALAM 2 JAM! Ramai orang tak		•	26	6 15	Boost post
12/06/2022 20:28	IBU BEKERJA WAJIB BELI !! Raya Haji dah dekat, nak buat kuih raya	=	•	24	1 15	Boost post
12/06/2022 10:25	Selamat hujung minggu semua (2) harini sis nak cerita pasal Almond	<u>_</u>	•	24	2 13	Boost post
11/06/2022 12:10	MENGANTUK KETIKA BELAJAR? Ø Kini tak lagil sebab? Mestilah	-	0	25	1 12	Boost post
11/06/2022 11:16	Dari jauh dah nampak merahnya mak ngah Aroma pure butter biskut	<u>_</u>	0	27	0	Boost post
10/06/2022 14:27	Pemberian istimewa sebagai mengenang jasa insan-insan	-	0	23	2 13	Boost post
10/06/2022 11:56	WAH APA PULAK KALINI? Hai semuaaa, ni la dia yang di tunggu-	<u>_</u>	0	29	0	Boost post
09/06/2022 16:39	Ha sudah dia mai lagi, 3 perisa baru akan di keluarkan esok nah hampa!	<u>_</u>	0	28	0	Boost post
08/06/2022 16:28	Wah wah kalini bukan satu perisa tapi dua perisa? Ha cuba teka perisa apa	<u>_</u>	0	24	1 13	Boost post
07/06/2022 11:36	Haaaa hampa rasa perisa apa produk baru Kocimelts ni?	<u>_</u>	0	26	2 13	Boost post
06/06/2022 20:33	Ceriakan hari anda dengan chocojar terbaik dari Krunchy Choco Melts	6	0	28	3 12	Boost post

06/06/2022 12:16	Green Hero ♥ Ada kat sini peminat Matcha, flavour yang sangat		0	29	2 13		Boost post
05/06/2022 17:39	Selamat Petang semual Ahad ahad ni tengah pening nak kunyah apa?	-	②	27	1 12		Boost post
05/06/2022 13:56	HAMPA NAK TAU RAHSIA GEMBIRA SECEPAT MUNGKIN? (1) TAK	<u>_</u>	•	27	4 12		Boost post
04/06/2022 12:12	Krunchy Choco Melts ni sesuai untuk siapa? 29 Untuk semua golongan	<u>_</u>	•	26	1 12		Boost post
04/06/2022 11:04	Assalamualaikum. Selamat pagi hampa semua dah breakfast belum	<u>_</u>	•	27	4 10		Boost post
03/06/2022 18:21	"Sedap baq hang!" Loghat orang kedah bila rasa penangan "RED	<u>_</u>	•	22	1 11		Boost post
03/06/2022 12:10	Sementara tunggu nak solat zohor ni kudap kudap apa tu? Anda	<u>_</u>	•	30	2 12		Boost post
02/06/2022 20:00	Hi semua, sambil dok ngap Krunchy Choco Melts tu mesti hampa nak tau	-	•	28	4 12		Boost post
02/06/2022 10:30	Selamat Pagi penggemar Krunchy Choco Melts semual!! Senyuman	<u></u>	•	27	2 14		Boost post
01/06/2022 20:42	ISH DIA LALU LAGII Wah dengan isi coklat penuh sepadatnya, dengan	<u>_</u>	•	28	1 16		Boost post
01/06/2022	Petang-petang ni mengidam something sweet dan crunchv2 Suka	<u>_</u>	•	33	4		Boost post
01/06/2022 15:01	Petang-petang ni mengidam something sweet dan crunchy? Suka	<u></u>	0	33	4 11		Boost post
31/05/2022 21:30	Assalamualaikum hi semua 😂 Nak tau dak? Setiap kali sis buka DODO		0	29	2 12		Boost post
31/05/2022 16:19	Krunchy Choco Melts Pocket Edition! Apa yang bestnya pocket edition	<u></u>	0	33	5 12		Boost post
30/05/2022 15:23	Sekali coklat masuk mulut ja, terus HILANG TENSION UOLLSI Sekarang	-	0	33	3 19		Boost post
30/05/2022 13:14	AWAK MESTI RASA II Makanan ready to eat jadi rebutan sekarang ni		0	51	1 24		Boost post
29/05/2022 20:00	Tommorow is the day		0	38	1 24	l .	Boost post
28/05/2022 20:00	Stay tuned!!		0	33	0 21		Boost post
27/05/2022 20:00	Are you guys ready?	<u></u>	•	32	0 21		Boost post
26/05/2022 20:30	99	<u></u>	•	32	1 24	<u> </u>	Boost post
09/05/2022 22:42	Kocimelt's Penang	<u>_</u>	•	2	0 21		Boost post

Sales Report

Table below is the sales report collected by Fatin Sahira and Nur Haiza Alyssa in the month of May and June 2022.

• MAY 2022

DATE &	SALES	EXPENSES
DAY		
31 May 2022	1 Pocket Size of Green Hero = RM 10	1 Pocket Size of Green Hero
Tuesday	1 Pocket Size of Choco Queen = RM 10	= RM 8
		1 Pocket Size of Choco
		Queen = RM 8
	TOTAL = RM 20	TOTAL: RM 16
TOTAL	<u>RM 20</u>	<u>RM 16</u>

• Monthly Sales of May 2022



• JUNE 2022

DATE &	SALES	EXPENSES
DAY		
1 June 2022	1 Regular Size of Little Nana = RM 15	1 Regular Size of Little Nana
Wednesday		= RM 13
	TOTAL = RM 15	TOTAL = RM 13
2 June 2022	1 Pocket Size of White Wizz = RM 10	1 Pocket Size of White Wizz
Thursday		= RM 8
	TOTAL = RM 10	TOTAL = RM 8
4 June 2022	2 Regular Size of Velvet Hood = RM 30	2 Regular Size of Velvet
Saturday	1 Pocket Size of Green Hero = RM 10	Hood = RM 26
		1 Pocket Size of Green Hero
		= RM 8
	TOTAL = RM 40	TOTAL = RM 34
8 June 2022	2 Regular Size of Little Nana = RM 30	2 Regular Size of Little Nana
Wednesday	1 Regular Size of Dodo Hunter = RM 15	= RM 26
		1 Regular Size of Dodo
		Hunter = RM 13
	TOTAL = RM 45	TOTAL = RM 39
9 June 2022	1 Pocket Size of Green Hero = RM 10	1 Pocket Size of Green Hero
Thursday		= RM 8
	TOTAL = RM 10	TOTAL = RM 8
10 June 2022	1 Regular Size of Butter Baby = Rm 15	1 Regular Size of Butter
Friday	1 Pocket Size of White Wizz = RM 10	Baby = Rm 13
		1 Pocket Size of White Wizz
		= RM 8
	TOTAL = RM 25	TOTAL = RM 21

12 June 2022	1 Velvet Cookies = RM 21	1 Velvet Cookies = RM 18
Sunday	1 Salted Cookies = RM 21	1 Salted Cookies = RM 18
	1 Pocket Size of Choco Queen = RM 10	1 Pocket Size of Choco
		Queen = RM 8
	TOTAL = RM 52	TOTAL = RM 44
15 June 2022	1 Regular Size of Dodo Hunter = RM 15	1 Regular Size of Dodo
Wednesday		Hunter = RM 13
	TOTAL = RM 15	TOTAL = RM 13
20 June 2022	1 Almond Crunch = RM 21	1 Almond Crunch = RM 18
Monday		
	TOTAL = RM 21	TOTAL = RM 18
24 June 2022	1 Salted Cookies = RM 21	1 Salted Cookies = RM 18
Enidore	1 Pocket Size of Green Hero = RM 10	1 Pocket Size of Green Hero
Friday	1 1 deket bize of Green field – favi 10	1 1 ocket Size of Green field
Friday	Trocket size of Green field – Ray 10	= RM 8
Friday	Trocket size of Green field – favi fo	
Friday	TOTAL = RM 31	
26 June 2022		= RM 8
J	TOTAL = RM 31	= RM 8 TOTAL = RM 26
26 June 2022	TOTAL = RM 31	= RM 8 TOTAL = RM 26 1 Regular Size of Velvet
26 June 2022	TOTAL = RM 31	= RM 8 TOTAL = RM 26 1 Regular Size of Velvet
26 June 2022	TOTAL = RM 31 1 Regular Size of Velvet Hood = RM 15	= RM 8 TOTAL = RM 26 1 Regular Size of Velvet Hood = RM 13

• Monthly Sales of June 2022 - Kocimelt's Penang



• Yearly Sales of 2022 - Kocimelt's Penang



Regarding the postage services, Kocimelt's Penang has made the decision to solely promote the product and retain the profit for each product in accordance with the profit agreement outlined by the Kocimelts agent. As a result, we gathered the customer's information and gave it to our agent for the postage services. J&T Express & POSLaju are the carrier chosen by the agent to speed up the delivery procedure. The customer information that has been gathered throughout the sales process is listed below.

NO	NAME	ADDRESS	PAYMENT	TRACKING	TOTAL
			METHOD	NUMBER	PRODUCT
1.	Nurul Affifa	No 16, Lorong Ipoh Taman Ipoh, 31400, Ipoh, Perak	Online Transaction	630369170949	1
2.	Nor Yasmin	No 568, Permatang Che Tak, Sungai Dua, 13800 Butterworth, Pulau Pinang	Online Transaction	630204669822	2
3.	Ahmad Redza Abdullah	No 12, Pesara Mahsuri 3, Sungai Nibong Kechil, 11900 Pulau Pinang	Online Transaction	630182016200	1
4.	Abdul Alif	352-16-17, Gat Lebuh Macallum, 10300 Georgetown, Pulau Pinang	Online Transaction	600452968220	3

5.	Aini Syafawani	281b, Kg. Olak Madu Mukim Sidam Kiri 09400 Pdg. Serai Kedah	Online Transaction	ERB386873054MY	1
6.	Saiful Rizal	12 Denai Bayu 2, Seri Tanjung Pinang, 10470 Tanjung Bungah, Pulau Pinang	Online Transaction	ERC448395161MY	2
7.	Salmiha Mustafa	248-B Jalan Burma, 10350 Pulau Pinang	Online Transaction	ERC332840115MY	1
8.	Mariam Rosli	No 149, Jalan Pulai Impian 3, Taman Pulai Impian, 70300 Negeri Sembilan	Online Transaction	ERC207260561MY	2
9.	Nuraiza Shofea	F219 Parit Tokngah Atas, 34250, Tanjong Piandang, Perak	Online Transaction	ERC476825176MY	1
10.	Atikahambar Usni	118, Jalan Gajah, 11200, Tanjung Bungah, Pulau Pinang	Online Transaction	EHA096490904MY	1

11.	Ana Hanisa	No 24, Kampung Ekor Kuching, Padang Serai, 9400 Kedah	Online Transaction	650228270436	2			
12.	Nurul Izzah	No.3252, Jln Mahsuri 6/J, Taman Mahsuri Fasa 1b, 09400, Padang Serai, Kedah	Online Transaction	650228266624	1			
13.	Nur Ain Najwa	No 20, Felda Lepang Nenering, 33100, Pengkalan Hulu, Perak	Online Transaction	650333244991	1			
14.	Zamri Ariffin	No 9, Jalan Malinja, Taman Yani, Simpang Renggam, 86200 Johor	Online Transaction	650333246382	1			
15.	Nur Sasha Fazana	1-3-B, Jalan Air Putih, 11500 Pulau Pinang	Online Transaction	650333245913	1 <u>21</u>			
	TOTAL PRODUCTS SOLD							

vi. CONCLUSION

To conclude, one of the most exciting and popular careers is being an en1trepreneur. It has not been easy for us to start and run our own business. From this social media portfolio, we learned how to run and operate a small online business from our own personal experience. The experience of getting new ideas and concepts was hard but really great. We would say that this partnership business is more fun as we are able to experienced a lot of things such as how to do teaser posts, soft sell and hard sell.

Next, from this business it helped us develop our confidence and communication skills. We learned to interact with possible customers and many people for marketing and sales. The ability to meet new people has boosted our confidence level. Our market sales experience has encouraged us in reaching out to a variety of customers. A true entrepreneur is one who can convince others to believe her idea. Communication skills plays as an important element to have a successful business and gain a lot of customers. Feedback from our customers also one of the things that make us very grateful and happy. We believe that by interacting with new people, we could gain opportunity to promote our product and do well in entrepreneurship.

Last but not least, we want our business to be able to thrive in the food industry and compete with other local shops that sell these kinds of food products. Apart from that, it has helped us in developing all of the required entrepreneurial skills. Experience is a good lesson for everyone; therefore, entrepreneurship has provided both of us with the most valuable experience. This Social Media Portfolio assignment has been extremely beneficial to us and has provided us with the necessary strength to make the journey of forming our own business in the future.