

BACHELOR OF SCIENCE (HONS.) TOURISM MANAGEMENT

ENT530

PRINCIPLES OF ENTREPRENEURSHIP



SOCIAL MEDIA PORTFOLIO:

MARGO KAMBING PERAP

PREPARED BY:

| NAME | MATRIC CARD |
|----------------------------|-------------|
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DATE OF SUBMIT:

12 JULY 2022

ACKNOWLEDGEMENT

Allahamdulillah, first and foremost I would like to thank Allah SWT for letting us finish our assignment that was given to by our ENT530 (Principles of Entrepreneurship) lecturer Madam Norfazlina Binti Ghazali. This is assignment was done with the effort from me and my partner. Even when things went south, we have managed it properly.

We would also like to give thanks to our lecturer. For guiding us with this assignment without her guidance we would probably be lost and could not finish the assignment on time. Furthermore, her endless support on finishing the assignments by giving us time and very understanding about the student's situation.

Lastly, I would like to thank our family and friends that has helped us to do this assignment by sending us your prayers and help us to understand this assignment. I hope that I hope that all the opportunities will be very beneficial to us and our group project. Many thanks are also extended to all our classmates, who support our group efforts. They constantly offer suggestions and criticism so that we can enhance our work in various ways.

EXECUTIVE SUMMARY

Subject Principles of Entrepreneurship, ENT530 is about entrepreneurship which we have been students throughout this semester. We also learned about Copywriting strategy. So, while studying this subject and this sub topic, there is one task that we have to do to complete our final assignment which is Social Media Report. We had to find a product to sell and market on social media sites and we chose Facebook as our sales platform. We know that this Facebook platform is a large and easily accessible platform for the public and will be a useful platform for selling goods.

For this task, we have chosen to sell frozen food which is marinated goat. The brand name of the product is Kambing Perap Margo. We chose this product is due to the relatively high demand and increasingly famous in the country, especially in the state of Terengganu. This Kambing Perap Margo is a roasted lamb marinated with various spices that will make this marinade even tastier. In addition, this meat also uses very high quality and healthy meat. What is special about our marinated lamb is that every purchase will get a special black pepper sauce that is spicy and sweet.

There are two ways of copywriting that we use in selling our product, namely soft-sell and hard-sell. This method is the method we have learned in ENT530 and will be adapted in our sales strategy. Thus, our report also will use Facebook as our main platform to promote our products and business.

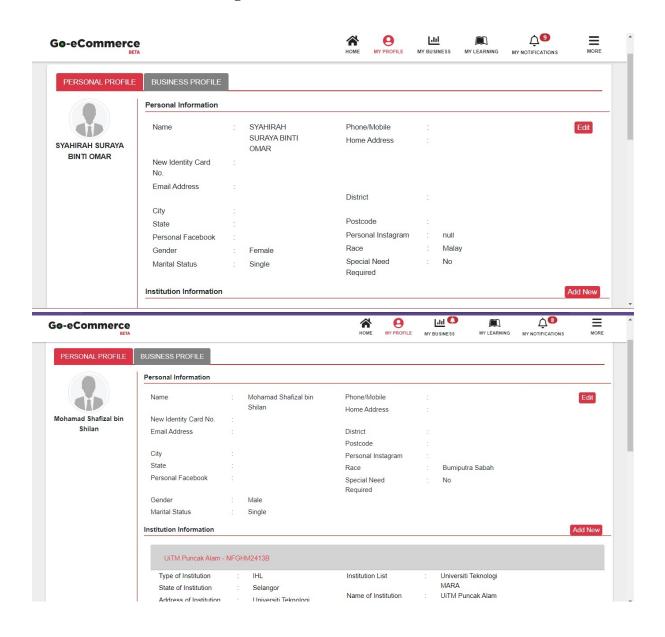
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1.0 BODY OF REPORT

1.1 Go - Ecommerce Registration



1.2 MyENT certificate



Tarikh Mendaftar : 26 Apr 2022

Tarikh Kemaskini : 07 Jul 2022 : 07 Jul 2022 Tarikh Cetak

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Malaysian Academy of SME & Entrepseneurship Development (MASMED)



MASMED YOUNG ENTREPRENEUR (MyENT)

SLIP PENDAFTARAN PERNIAGAAN PELAJAR UITM

No. Pelajar : 2022970753

: Mohamad Shafizal bin Shilan Nama

Program Pengajian : SARJANA MUDA SAINS (KEPUJIAN) PENGURUSAN PELANCONGAN

: Faculty of Hotel & Tourism Management Fakulti

Kampus : Selangor

MAKLUMAT PERNIAGAAN

Mod Perniagaan Bidang Perniagaan yg : Online : Makanan

diceburi

Tempoh Berniaga

No. Pendaftaran Perniagaan :

URL Perniagaan : https://www.facebook.com/tasstiee/

Alamat Premis Perniagaan

Tarikh Mendaftar : 26 Apr 2022 Tarikh Kemaskini : 05 Jul 2022 Tarikh Cetak : 05 Jul 2022

Sijil Pendaftaran Perniagoan MyENT ini merupakan reked rasmi perniagaan yang dijelankan oleh pelajar semasa tempah pengajian di UiTM Siji ini secara tidak langsung akan terpatal apabi a penama menamatkan pengajian atau tidak lagi aktif dalam sistem universiti

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1.3 Go-Ecommerce certificate



2.0 Introduction of business

2.1 Name and address of business



Figure 1.3: Margo Kambing Perap Logo

Tasstiee Margo was decided by me (Syahirah Suraya) and my partner Mohamad Shafizal. The reason we named it like that is because the product, which is marinated goat tasted so delicious, so we played on with the words and came up with Tasstiee with double s and double e because we want to exaggerate it. Plus, we added the word Margo so that people know that we are the official agent for Kambing Perap Margo. Kambing Perap Margo is a small business that is owned by Nik Zakaria bin Nik Mustopha and is based in Terengganu. We were interested into being their agent, so we decided to contact them to tell them that we like to sell their product for our assignment. With delightful respond, they have agreed. Furthermore, we have chosen the platform facebook page to promote the product is because on facebook page it has a lot of benefits for people who wants to sell there. To add at facebook page, it is also a lot easier to handle the platform than any other platform. We have managed to collect orders and made sure that we inform their headquarters so that they can post their product to the customers.

| NAME OF BUSINESS | TASSTIEE MARGO |
|---------------------------------------|--|
| BUSINESS ADDRESS | |
| CORRESPONDING ADDRESS | https://www.facebook.com/tasstiee |
| FORM OF BUSINESS | AGENT |
| MAIN ACTIVITIES | SELLING FROZEN MARINAED GOAT ONLINE |
| DATE OF REGISTRATION | 24 APRIL 2022 |
| NAME OF BANK AND BANK ACCOUNT NUMBER. | - BANK ISLAM |

Table 1.1: Tasstiee Margo business information

2.2 Organizational Chart

For Tasstiee Margo organizational chart, we currently have two workers because we are an agent for Kambing Perap Margo. This is easy for us as this is only for our side income and to gain experience on selling online through our small business by using facebook page.



SYAHIRAH SURAYA OMAR MANAGER



MOHAMAD SHAFIZAL BIN SHILAN
ASSISTANT MANAGER

Figure 1.4 Kambing Perap Margo Organizational Chart

Each people have their own roles for the manager that is Syahirah Suraya. She will check the orders and inform the headquarters of Kambing Perap Margo. The manager will also do the communication with the Headquarters to make sure the customers complaint or review is being told to them or when headquarters has any news about the product such as price raise, change of promotion and many more they will inform the manager directly and as for the assistant manager which is Mohammad Shafizal, he will manage the facebook page and make sure that it has a lot of interaction so that people can see more of the product, he will also will be collection the orders receive the reviews then he will report it to the manager.

2.3 Mission and Vision

For all business, individual, and organization they must have their own mission and vision for them to keep going and make sure their reach their goals. Even if it is a one-person operation it needs to have a mission and vision because both is used to define goals and operational strategy. Both mission and vision are refer to two aspect of the company. Therefore, Tasstiee Margo has created their mission and vision based on our goals and our operating system.

2.3.1 Mission

- I. Make people have the chance to taste the high quality frozen marinated goat
- II. Making sure that people can get the frozen marinated goat with affordable price
- **III.** Making sure that all orders have been received and give them the best service that we can offer

2.3.2 Vision

To become the most successful shop on selling frozen marinated goat

2.4 Description of product and services

For our business Tasstiee Margo, we are currently selling one product because Kambing Perap Margo currently has one product but is thinking on releasing on a new flavour in the future. But we have made promotion on the product for the real price it is RM35 per pack but is customers buys 3 we will sell it for RM100. The product also gives a free black pepper sauce which can attract more customers because of the free stuff that comes with the product. Also, for this product the target market is among employees and people who have families and after observing closely we also realize that teenagers also love to buy the marinated goat to use it for their activities.

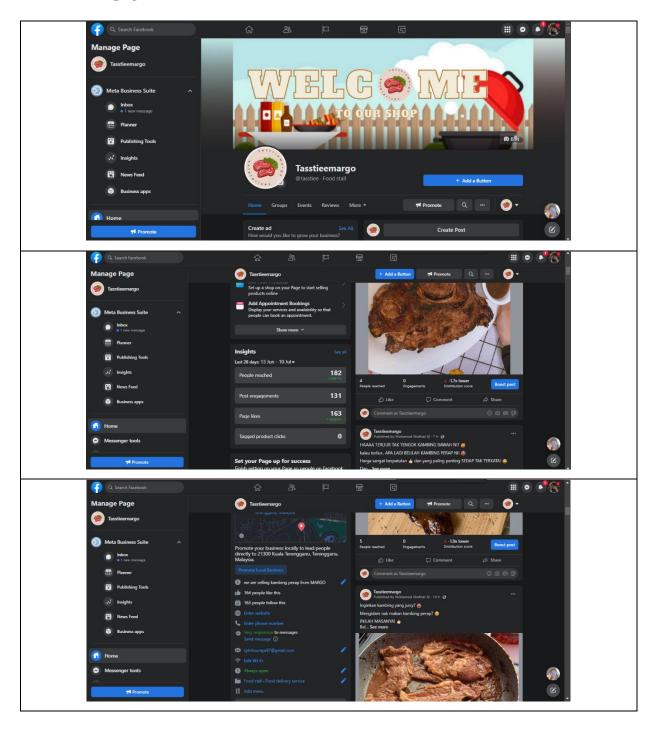
Moreover, for our service, since we do not have physical stores, we aim to make sure when communicating with our customers online they can sense that we are communicating with them with a smile. Not only that, but we have also made sure that all their questions are answered with elaboration that makes them satisfied. We also have ensured them that their ordered will arrive withing the wee of the ordering and apologize if there was any delay that happens.

2.5 Price list

| PRODUCT | NAME OF PRODUCT AND PRICE (RM) |
|------------------------------|---|
| KAMBING MARGO PER PACK | Margo Kambing Perap RM35 Buy 3 can get it RM100 |

3.0 Facebook

3.1 Facebook page

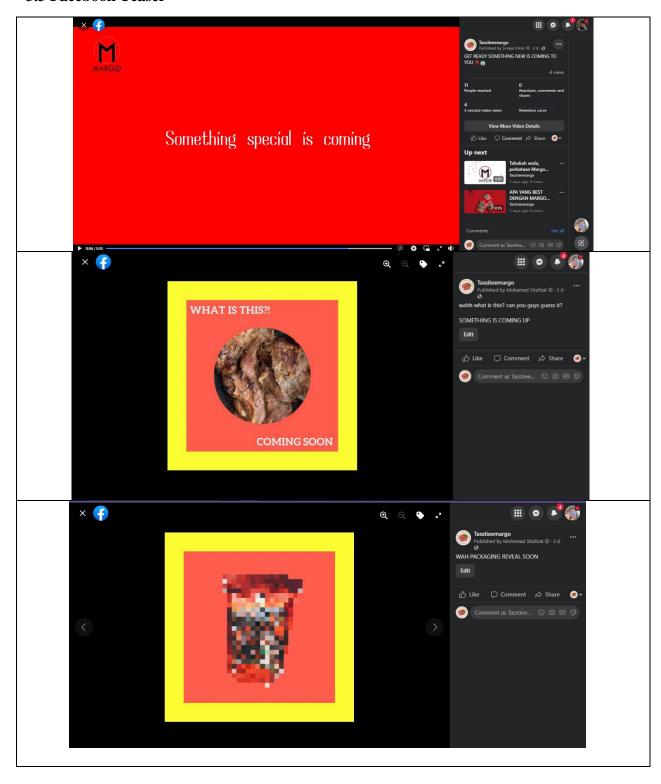


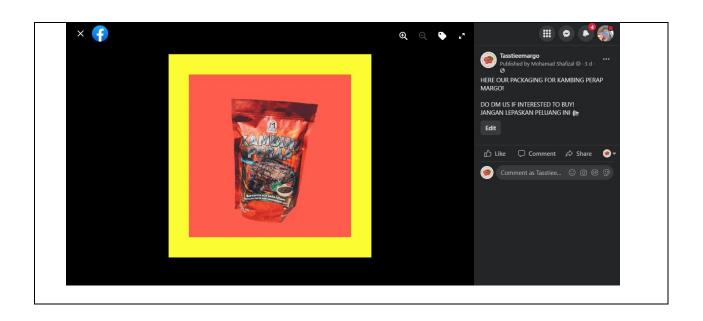
3.2 Custom URL Facebook Page

This custom URL typically serves as the Web address of our profile page and can be shared and bookmark by other users. So below we are provided our Facebook Pages URL:

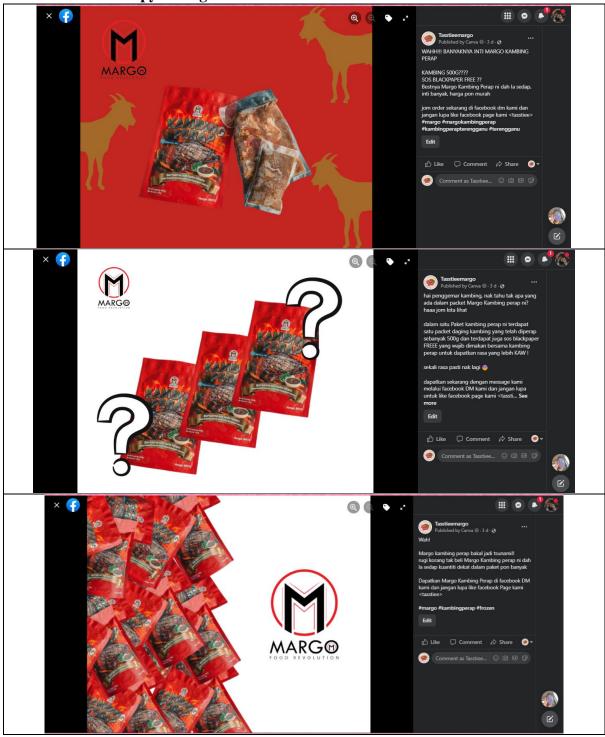
https://www.facebook.com/tasstiee

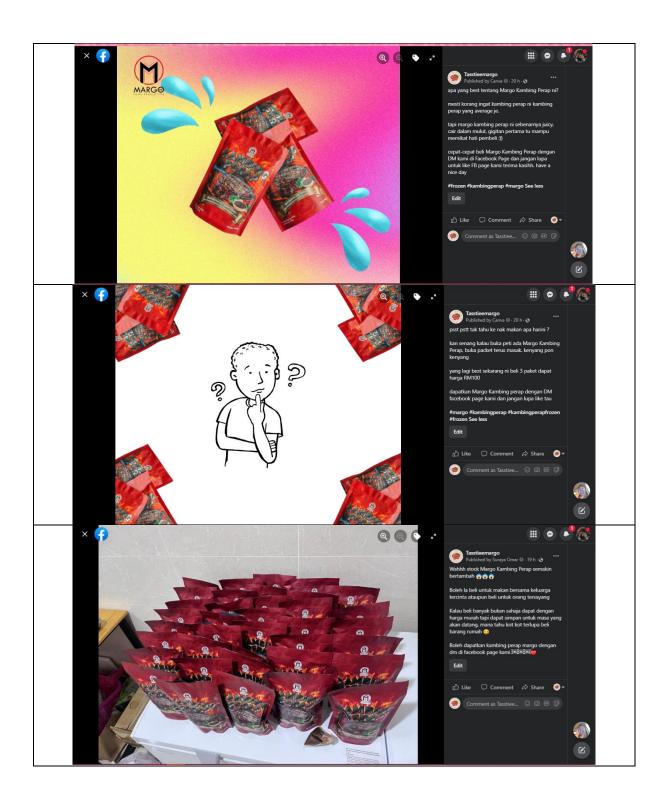
3.3 Facebook Teaser

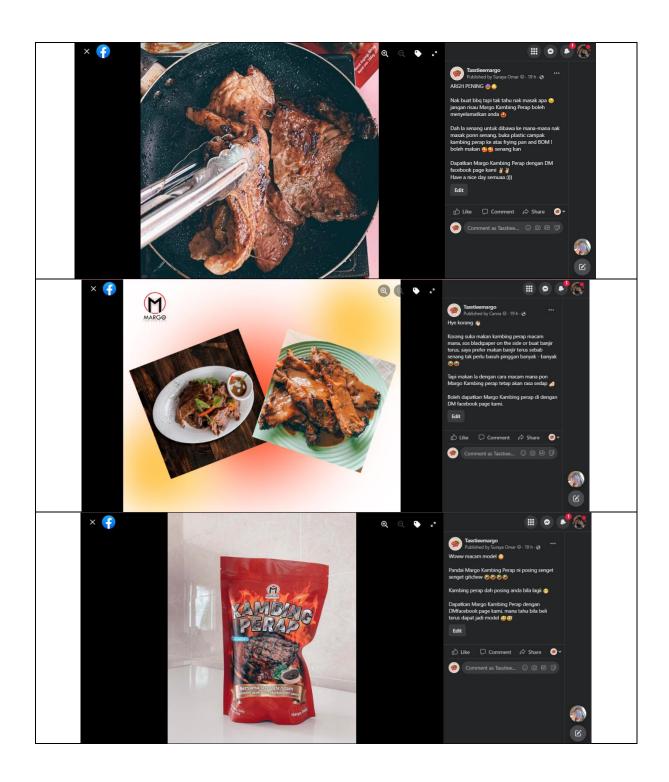


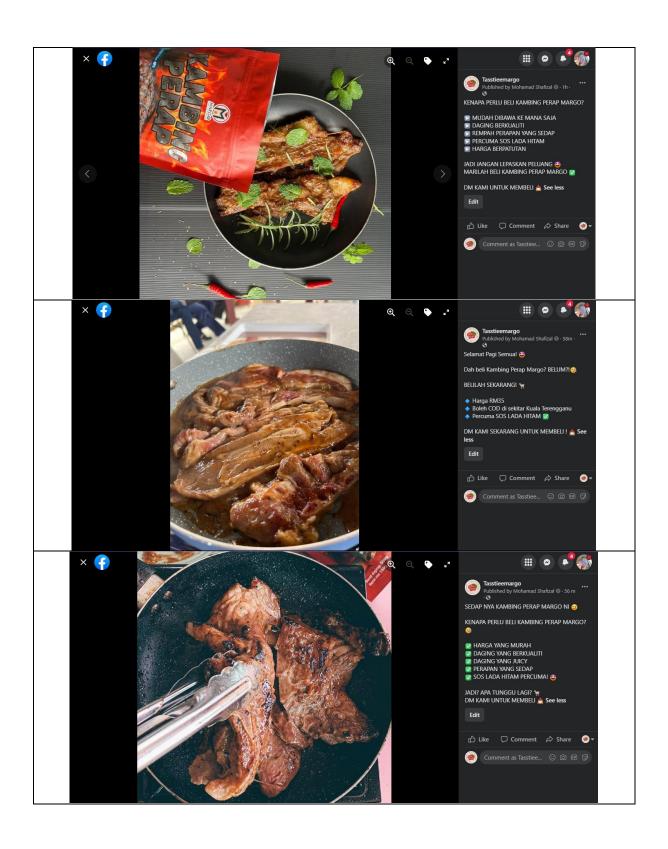


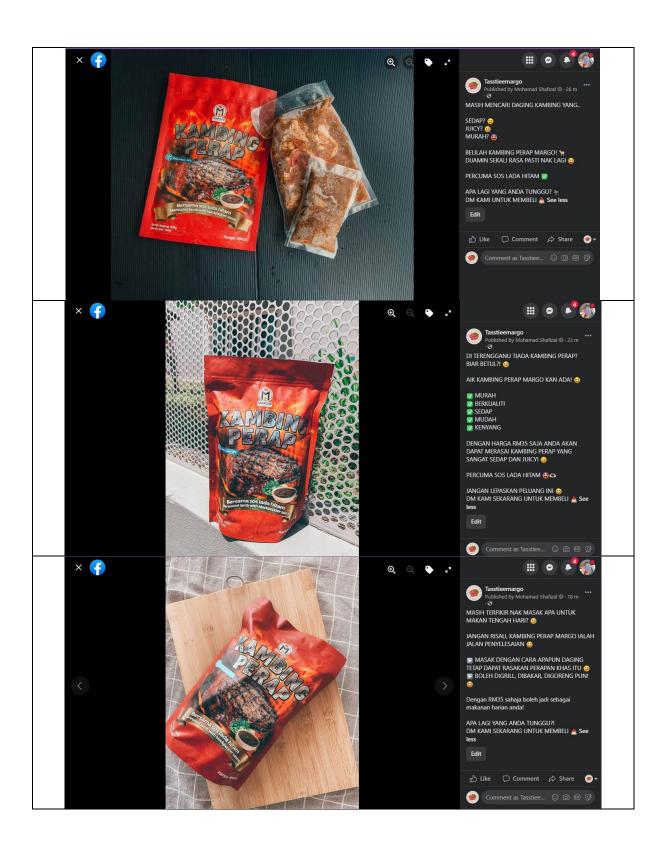
3.3 Facebook Copywriting – Soft Sells

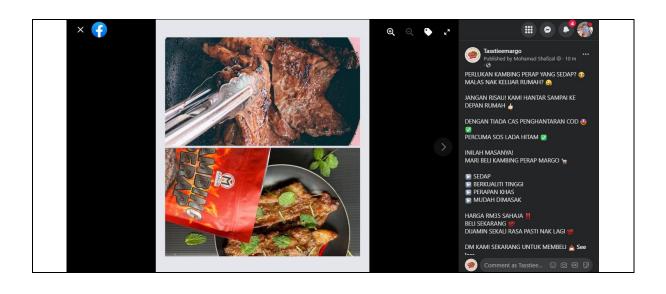




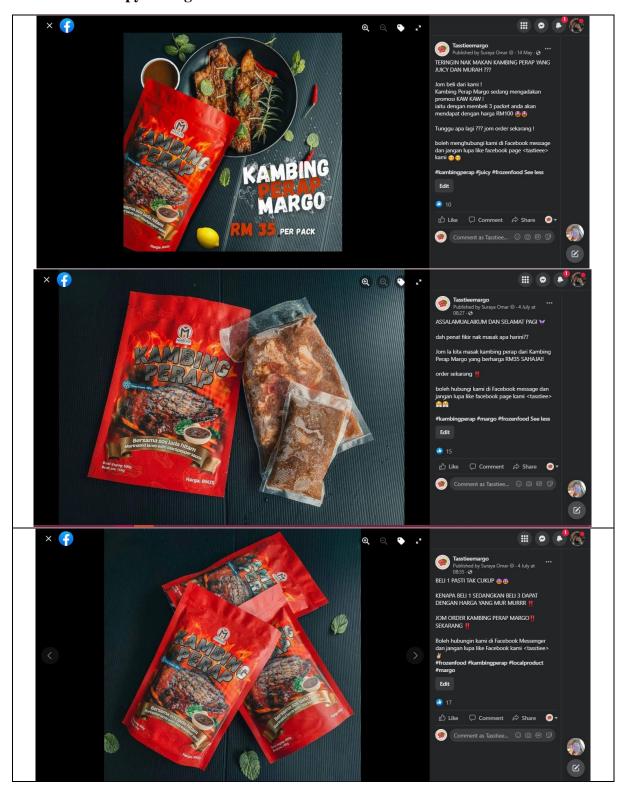


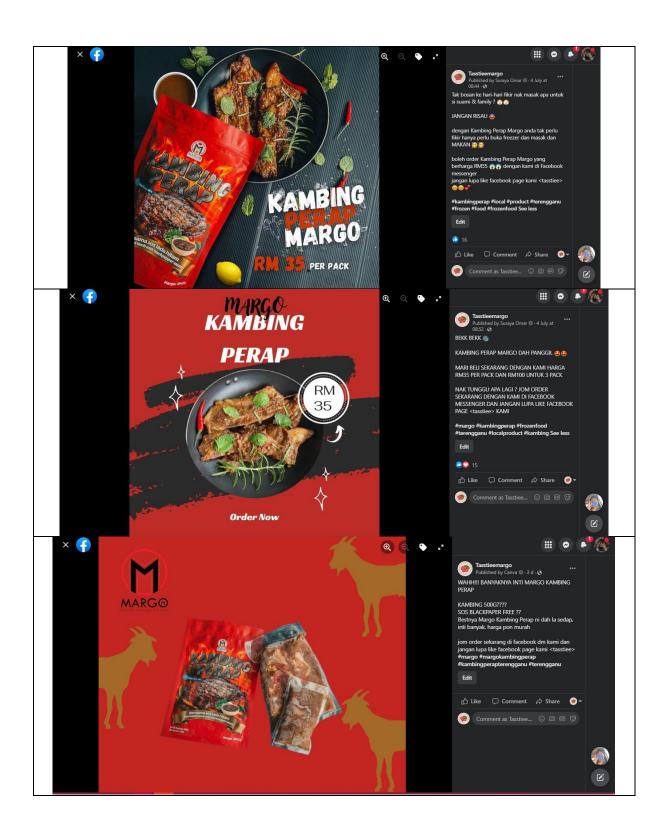


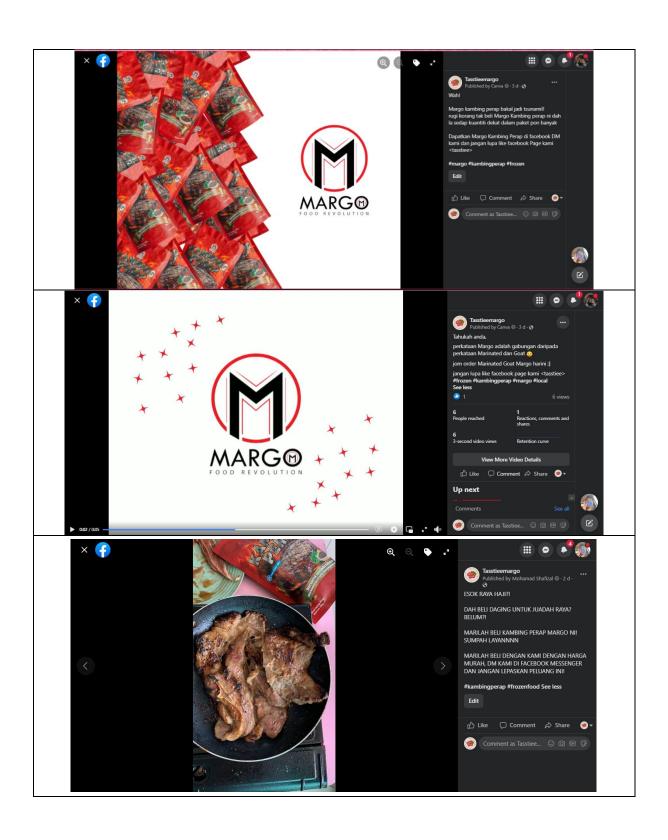


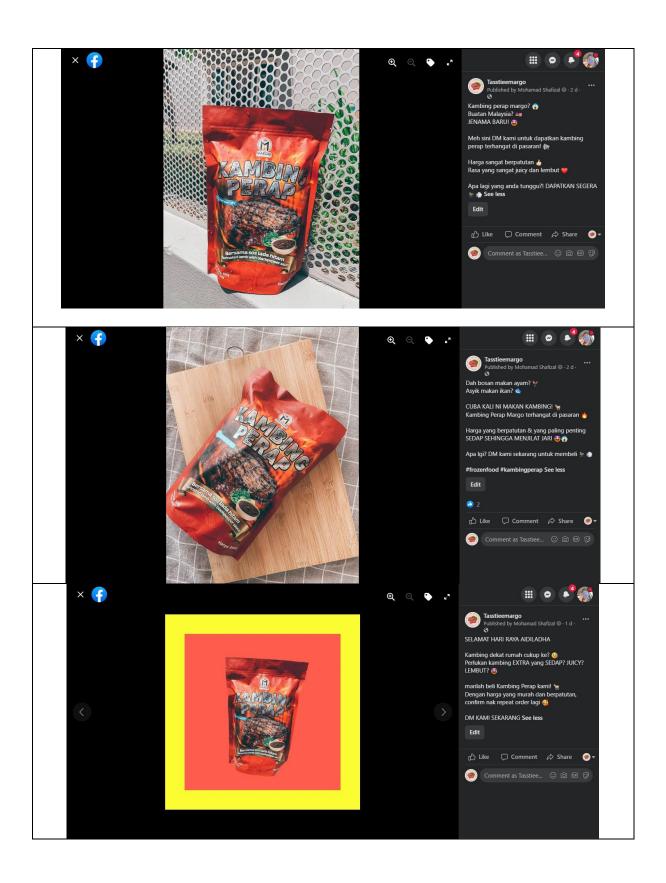


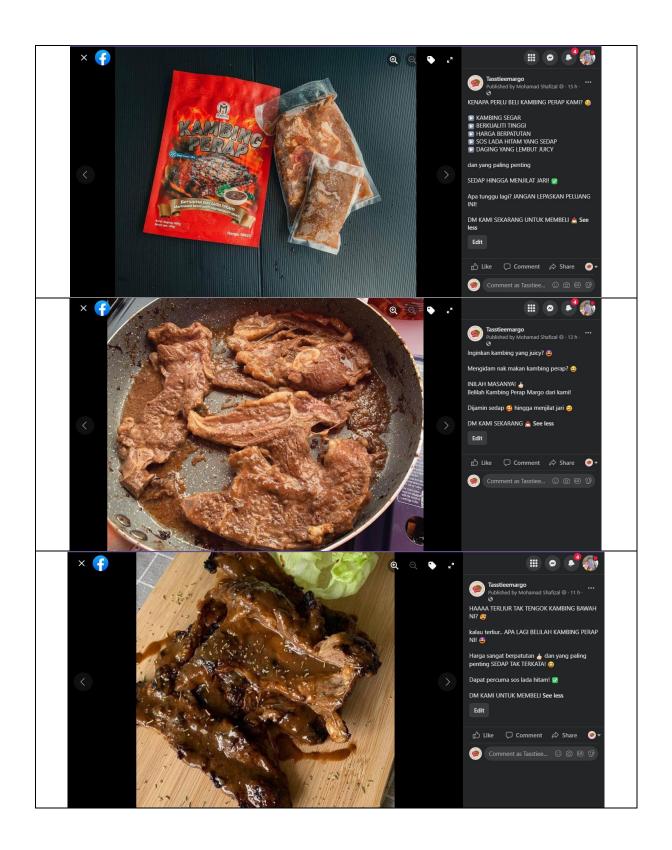
3.5 Facebook Copywriting – Hard Sell

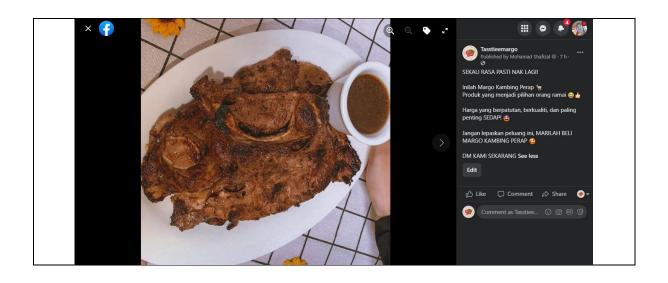






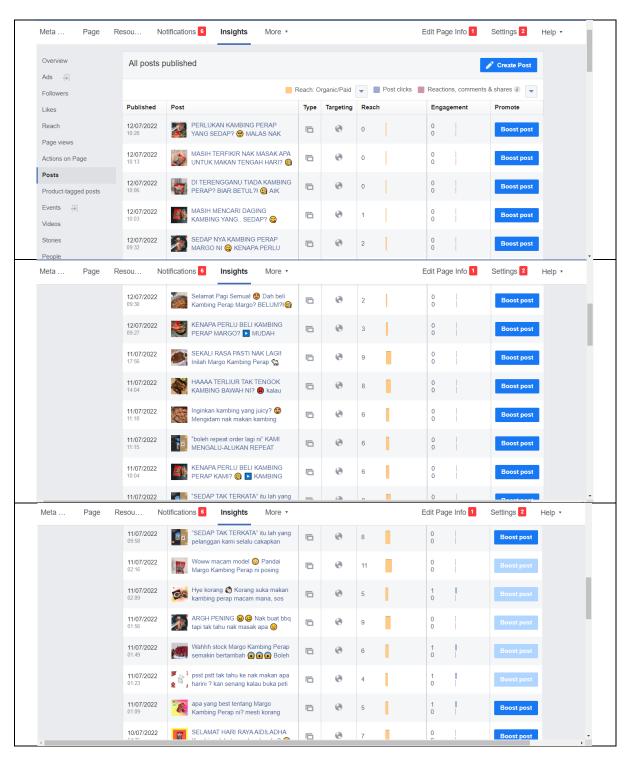


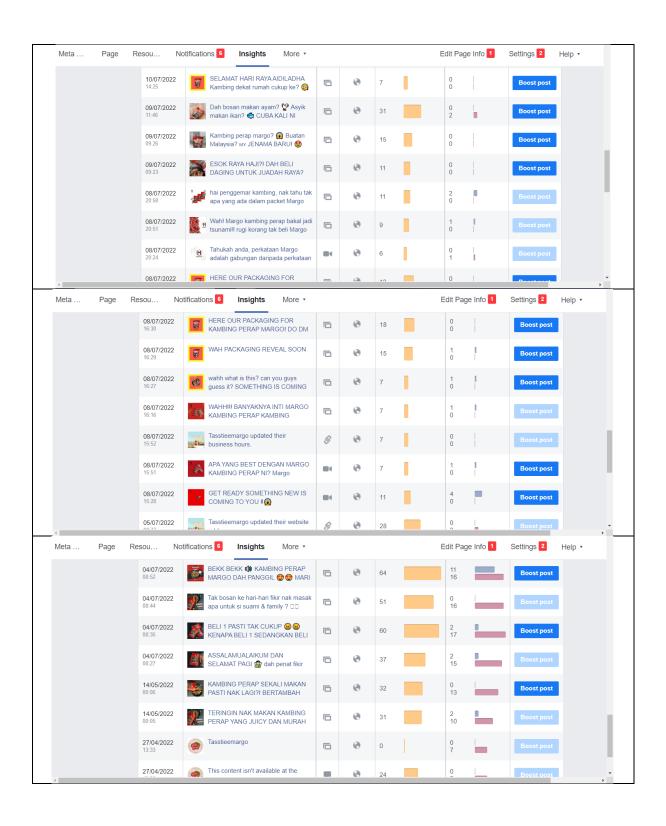




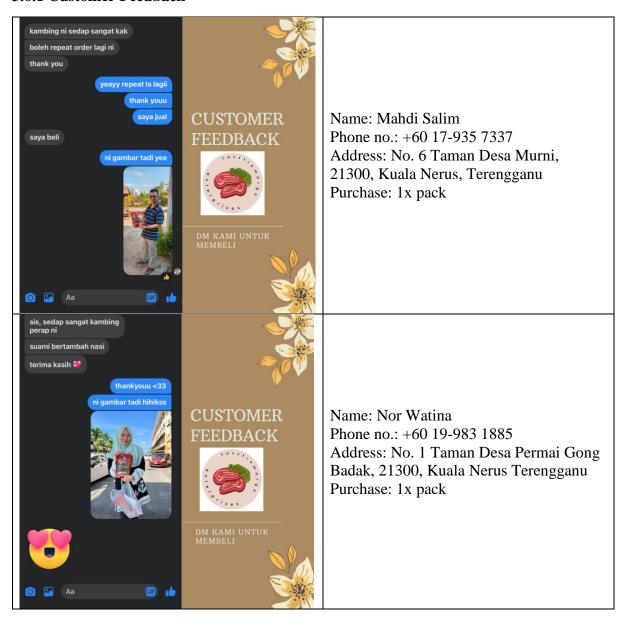
3.6 Relevant Graphic to Each Post/Copywriting

Kambing Perap Margo currently has about 42 posts and the post is still on going. The total posting of hard-sell posts for now is about 16 and soft-sell is 16 posts also between May-July 2022. Figure below shows Kambing Perap Margo page of publishing tools in insights view our latest and previous post.





3.6.1 Customer Feedback



4.0 Conclusion

In conclusion, this small business runs with 2 partners. The business has also sold frozen food -based products, namely Kambing Perap Margo. This product has also been marketed through a large platform that is Facebook. This product has also received some attention from the public. We chose to sell marinated goat because we are confident and certain that the demand for marinated goat lately is in high demand as the market trend is increasing.

Starting a small business helps us to be more skilled in the field of entrepreneurship. We can familiarize ourselves with the field of business more for online business. Because we know that social media platforms such as Facebook are very beneficial in the business world because of a lot of public engagement. Next, we can also adapt everything that has been learned in this subject when we start a business. It is very helpful in training students to start a business. As long as we do business on this Facebook platform, we get a lot of customers, so there are regular customers as well. For now, our sales are also increasing and getting good response among customers.