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**A Study on Common Problems in High Rise Residential Building
(PPR Flat House)**

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ABSTRACT

This research study is to show the common problems that occur in high rise building especially for PPR flat residential house in PPR Flat Taman Manggis, Georgetown, Pulau Pinang. The common problems that arise around in this residential building has been there for a long time and most often problems that arise in that building. Beside, from the common problems that has been identify, a few causes that lead to the common has been listed and also the solutions of the common problems. For this study, the method to obtain data from the public community is through online questionnaire form and also interview but using social media platform such as *'Whatapps'* due to the sudden outbreak of Pandemic COVID-19 in Malaysia. The data obtain from the research study stated that most common problems that occur in case study is Malfunction Elevator. Furthermore, the occupants in that building knows the common problems that has been happening in their building but not all of them know about the causes of the common problems. It can be concluded that regular inspection on that building by the responsible parties can take care of the existing common problems and prevent new problems that may arise in that building.

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CHAPTER 1:

INTRODUCTION

This chapter will discuss a few topics that will lead to the main topics of this thesis. Chapter one will discuss background of the study that will provides a description of the basic facts and importance of the research area. Next is the problem statement that will provides a clear and concise description of the issues that need to be addressed. Research aim and objective will lead to arguments in order to developed the problems statements that have been provided and it also will provides a list of goals to be achieve through the research process. In research questions section, researcher will list set of question to be asked to the target respondents.

Next is research methodology to define the research methods and steps that will be used to answer research objectives and research questions. Scope of the study in Chapter 1 will identify the boundaries of the study in many terms such as subjects, objectives and more on which the research is focused. The last section in this chapter is significant of the study to identifying the potential benefits of this research paper in many ways.