UNIVERSITI TEKNOLOGI MARA

THE INFLUENCE OF DYNAMIC CAPABILITIES ON STRATEGIC MANAGEMENT ACCOUNTING PRACTICES AND ITS EFFECT ON VALUE CREATION IN GOVERNMENT LINKED COMPANIES

NIK HERDA BINTI NIK ABDULLAH

Thesis submitted in fulfillment of the requirements for the degree of **Doctor of Philosophy**

Faculty of Accountancy

November 2017

ABSTRACT

Value creation is an important element in every organisation to achieve business sustainability. Many organisations were reported to collapse due to the lack of management's focus in creating value in the organisation. Value creation could be developed through dynamic capabilities theory. Dynamic capabilities are the highest order capabilities that influence the development of operational capabilities and combinations of other capabilities and the related routines in business activities. From accounting perspective, value creation can be nourished by adopting strategic management accounting practices. Strategic management accounting provides management accounting information used for corporate strategic program, firm development, strategic planning and strategic control. Thus, certain types of strategic management techniques have become the focus of a majority of the research carried out. Nevertheless, limited studies investigate the influence of strategic management accounting practices and value creation within the dynamic capabilities theory. In line with dynamic capabilities, this study aims to investigate the influence of dynamic capabilities factors namely strategy formation capability, information technology capability, heterogeneity of human capital, new product development capability and alliance management capability on value creation and subsequently strategic management accounting practices in Malaysian Government Linked Companies (GLCs). GLCs contributed 54 percent of the Kuala Lumpur Composite Index and employed 5 percent of the total national workforce. Although it is evident that most GLCs have significantly contributed to the Malaysian economy, some have nevertheless shown underperformed since 1990 due to lack of value creation, weak in strategic planning, lack of capabilities, and huge gap in talent and execution skills. Data was gathered through questionnaire survey to 455 Chief Financial Officer, Chief Accountant, Chief Controller or Financial Controller of Malaysian GLCs with an interview with top management. The usable questionnaires received and used in the data analysis were 215, indicating a response rate of 47%. The structural equation modelling and SPSS were used for data analysis. The findings confirmed that dynamic capabilities namely strategy formation capability, information technology capability, heterogeneity of human capital, new product development capability, and alliance management capability have significant and positive effect on value creation and strategic management accounting practices. The results also discovered a significant positive effect between strategic management accounting practices and value creation. This study also found strategic management accounting practices plays a significant role in enhancing the relationship between strategy formation capability, information technology capability and heterogeneity of human capital on value creation. These results extend to the growing body of knowledge on strategic management accounting practices, value creation and dynamic capabilities theory as well as served as a base for future studies on strategic management accounting. Besides, it highlight the adoption of strategic management accounting practices could promotes value creation in GLCs by facilitating to improve competitiveness in the industry, upgrade financial standings, create avenues for gaining profit, business sustainability and long term performance. Thus, this study is subjected to its own limitations such as generalisation, research design and literature, which could be overcomes in future research.

ACKNOWLEDGEMENT

First and foremost, my greatest gratitude to Allah the Almighty who gave me all the courage that I need to complete this dissertation.

My special appreciation goes to my main supervisor, Associate Professor Dr Jamaliah Binti Said for her earnest advice and constant support in completing this study. Also to my co-supervisors, Professor Dr Ibrahim Kamal Bin Abdul Rahman and Dr Tuan Zainun Binti Tuan Mat for their supports.

Special thanks to management, the faculty and the staff of Accountancy for giving information to make the process smooth without any delayed. Not to forget, all my course mates for being supportive.

Last but certainly not least, I would also like to express my deepest appreciation to my dearest husband Aszahari Mohamad Jameri, my mother, Maimun Md Soom, and my children Haikal Akmal, Hakim Azim, Husna Aliya and Hadif Aqil for their love and support during this PhD journey. And also special dedication to my late farther, Nik Abdullah Hj Wan Abd Majid.

TABLE OF CONTENTS

	Page
CONFIRMATION BY PANEL OF EXAMINERS	ii
AUTHOR'S DECLARATION	iii
ABSTRACT	iv
ACKNOWLEDGEMENT	V .
TABLE OF CONTENTS	vi
LIST OF TABLES	xiii
LIST OF FIGURES	xvii
LIST OF ABBREVIATIONS	xix

CHA	HAPTER ONE: INTRODUCTION		
1.1	Overview	1	
1.2	Background	3	
1.3	Research Problem	5	
1.4	Motivation for the Study	8	
1.5	Research Objectives	12	
1.6	Research Questions	13	
1.7	Overview of Research Design	13	
1.8	Research Significance and Contributions	14	
	1.8.1 The Framework and Theoretical	14	
	1.8.2 The Methodological	16	
	1.8.3 The Sample	17	
1.9	Chapter Organisation of the Thesis	17	
СНА	APTER TWO: LITERATURE REVIEW	20	
2.1	Overview	20	
2.2	Dynamic Capabilities Theory		

20

2.2.1	Resource-Based View as Predecessor of Capabilities	20
2.2.2	Critiques of RBV	22
2.2.3	Dynamic Capabilities Theory	24
2.2.4	The Evolution of Dynamic Capabilities	30
2.2.5	Internal Competencies	32
2.2.6	External Competencies	34
2.2.7	Rationale in the Selection of Elements in Dynamic Capabilities	36
2.2.8	Summary	43
Value	Creation	44
2.3.1	The Concept and Definition of Value Creation	44
2.3.2	The Evolution of Value Creation	47
2.3.3	Measurement of Value Creation	48
2.3.4	Previous Studies on Value Creation	49
2.3.5	Relevance of Value Creation on Business Organisation	51
2.3.6	Relevance of Dynamic Capabilities on Value Creation	53
2.3.7	Summary	54
Strateg	ic Management Accounting	55
2.4.1	Different between Management Accounting and Strategic	
	Management Accounting	55
2.4.2	The Characteristics and Evolution of Strategic Management	
	Accounting	62
2.4.3	Strategic Management Accounting (SMA) Techniques	65
2.4.4	Previous Studies on Strategic Management Accounting	75
2.4.5	The Application of SMA Techniques	77
2.4.6	Relevance of Dynamic Capabilities on SMA Practices	80
2.4.7	Relevance of SMA Practices on Value Creation	82
2.4.8	Relation between Dynamic Capabilities, SMA Practices and	
	Value Creation	84
2.4.9	Relevance of Strategic Management Accounting to Malaysian	
	GLCs	86
2.4.10	Summary	88
Strateg	y Formation Capability	89
2.5.1	Definition of Strategy Formation Capability	89
2.5.2	Previous Studies on Strategy Formation Capability	91
	2.2.2 2.2.3 2.2.4 2.2.5 2.2.6 2.2.7 2.2.8 Value 0 2.3.1 2.3.2 2.3.3 2.3.4 2.3.5 2.3.6 2.3.7 Strateg 2.4.1 2.4.2 2.4.3 2.4.4 2.4.5 2.4.6 2.4.7 2.4.8 2.4.9 2.4.10 Strateg 2.5.1	 2.2.2 Critiques of RBV 2.2.3 Dynamic Capabilities Theory 2.2.4 The Evolution of Dynamic Capabilities 2.2.5 Internal Competencies 2.2.7 Rationale in the Selection of Elements in Dynamic Capabilities 2.2.8 Summary Value Creation 2.3.1 The Concept and Definition of Value Creation 2.3.2 The Evolution of Value Creation 2.3.3 Measurement of Value Creation 2.3.4 Previous Studies on Value Creation 2.3.5 Relevance of Value Creation 2.3.6 Relevance of Dynamic Capabilities on Value Creation 2.3.7 Summary Strategic Management Accounting 2.4.1 Different between Management Accounting and Strategic Management Accounting 2.4.3 Strategic Management Accounting (SMA) Techniques 2.4.4 Previous Studies on Strategic Management Accounting 2.4.5 The Application of SMA Techniques 2.4.6 Relevance of Dynamic Capabilities on SMA Practices 2.4.7 Relevance of SMA Practices on Value Creation 2.4.8 Relation between Dynamic Capabilities, SMA Practices and Value Creation 2.4.9 Relevance of Strategic Management Accounting to Malaysian GLCs 2.4.10 Summary Strategy Formation Capability 2.5.1 Definition of Strategy Formation Capability