



UNIVERSITI TEKNOLOGI MARA

FACULTY OF ADMINISTRATIVE SCIENCE AND POLICY STUDIES

THE RELATIONSHIP BETWEEN THE GOOD
GOVERNANCE PRACTISING WITH THE SATISFACTION
TOWARDS PUTATAN DISTRICT COUNCIL

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JANUARY 2014

ACKNOWLEDGEMENT

Completing this research was a challenging project for us. However, fortunately, we had the help of many parties that made this project less difficult. Datuk Prof. Dr. Chua Kim Hing kept us motivated and a course during all those moments things were not going as planned. We were delayed and the questionnaires were not returned as expected. We thank him from the bottom of our hearts for being there in our moments of need. Muchos Gracias.

Our supervisor, Datuk Prof. Dr. Chua Kim Hing deserves a special mention here. He was insistent on the meetings and dateline which we did not quite appreciate then. But looking back, his toughness made us work harder and for that we will always be grateful.

We would like to thank the lecturer who taught us many things about research but did not tell us that we would be this difficult. We learn a valuable lesson about research in action. Things do not go as expected or planned. You have to make adjustments but these adjustments must be justified or qualified.

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THE ABSTRACT

Abstract

The Good Governance practice at the workplace is very crucial to the organization especially to maintain and develop integrity among public servants in the public service organizations. The research was applied in the area of Putatan which focused in the function of Putatan District public Council towards their public satisfaction. There are three variables that influence the satisfaction towards people in Putatan District Council by practicing Good Governance concept included Transparency, Trustworthy and Accountability. The main aim of the study is to determine the practicing of Good Governance in Putatan District Council towards the public satisfaction. The study was using simple random method by distributing questionnaires in selected people.

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Clearance for submission of the Research Report by the Supervisor

The Declaration

Acknowledgement

The Abstract

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