PROTECTION OF PERSONAL DATA AGAINST IDENTITY FRAUD IN MALAYSIA

By

Siti Halijah binti Tuah (2008377117)

Shakinah binti Abdul Hamid (2008709139)

Nurul Atiqah binti Baharuddin (2008732139)

Nur Fatin binti Azli (2008746177)

Submitted in Partial Fulfillment of the Requirements for the Bachelor in Legal Studies (Hons)

University Teknologi MARA

Faculty of Law

April 2011

The students/authors confirm that the work submitted is their own and that appropriate credit has been given where reference has been made to the work of others.

ACKNOWLEDGEMENT

This research project has been carried out bu a team which has included Shakinah binti Abdul Hamid, Siti Halijah binti Tuah, Nurul Atiqah binti Baharuddin, Nur Fatin binti Azli. This dissertation would not have been possible without the guidance and the help of several individuals who in one way or another contributed and extended their valuable assistance in the preparation and completion of this study.

First and foremost, we would like to thanks God for everything. Our utmost gratitude to Dr. Sheela a/p Jayabala Krishnan @ Jayabalan, the Guide of the project, for guiding and correcting various documents with attention and care. She has taken pain to go through the project and make necessary correction as and when needed. My deep sense of gratitude to Assoc. Prof. Siti Hajar Mohd Yasin for her support and kind co-operation to the completion of my project work. I would like to show my greatest appreciation to Dr Nuraisyah Chua binti Malaysia. I can't say thank you enough for his tremendous support and help

The trouble with acknowledgement is that many people who deserve our thanks may not wish any association with the work itself. Nevertheless, since they have no say in the matter, we would like to express our heartfelt thanks, in order to appreciate all the respondents who promptly answered and returned the questionnaires and all those graciously allowed themselves to be interviewed during the research. UiTM Shah Alam students and staffs from different faculties and all of our online respondents.

Lots of thanks and love towards our beloved family and friends for their support morally and financially in completing this project. Last but not least, we also thank everyone who has contributed to the completion of this report and all others who have provided kind assistance and valuable advice.

ABSTRACT OF THE RESEARCH

This research is to analyze the protection of personal information available under Personal Data Protection Act 2010 against identity fraud in Malaysia. Data are being collected through library-based research, distribution of questionnaires and also interview with the respective personnel. From the data collected, it is found that, Malaysia is still lack of protection in terms of its enforcement. Recommendations are made for the improvement of the enforcement mechanism, to combat the foreseeable crime in the future, specifically focusing on identity fraud.

TABLE OF CONTENT

| Acknowledgement Abstract Contents List of Cases | | | fi iii : |
|---|------------------------------------|------------------------------------|----------------|
| | | | iv vi |
| СНА | PTER 1: | BACKGROUND OF RESEARCH | |
| 1.0 | Introduction | | .1 |
| 1.1 | Problem Statement | | 3 |
| 1.2 | Objective of Study | | 4 |
| 1.3 | Methodology | , | 5 |
| 1.4 | Scope and Limitation | | 5 |
| 1.5 | Significance of Study | | 6 |
| CHAPTER 2: | | THE DEVELOPMENT OF DATA PROTECTION | |
| | | LAW | 7 |
| СНА | APTER 3: | PERSONAL INFORMATION & II | DENTITY FRAUD |
| 3.0 | Introduction | | 14 |
| 3.1 | Freedom of Information | | 14 |
| 3.2 | Privacy v Security | | 19 |
| 3.3 | How Identity Fraud Being Committed | | 22 |
| 3.4 | Conclusion | | 27 |
| CHA | APTER 4: | PERSONAL DATA PROTECTION | N ACT 2010 |
| 4.0 | Introduction | | 29 |
| 4.1 | Principles | | 29 |
| 4.2 | Exemption | | 32 |
| 4.3 | Rights of the Data Subject | | 33 |

CHAPTER 1 BACKGROUND OF RESEARCH

1.0 INTRODUCTION

Personal data is defined as data which relate to a living individual who can be identified from those data or from those data and other information in possession of, or likely to come into possession of the data controller and includes any expression of opinion about individual: Section 1 (1) of the Personal Data Protection Act 1998. Identity in accordance of Oxford Dictionary is who or what somebody or something is. Fraud at common law defined by dictionary of law, LB Curzon is intentional deceit. A false representation by the defendant of an existing fact, made knowingly, or without belief in its truth or recklessly, careless whether it be true or false, with the intention that the claimant should act on it, and which, results in damage to the claimant.

Identity theft occurs when someone else uses your personal identifying information without your knowledge or permission, to obtain credit cards, get wireless or phone products and services, obtain loans and mortgages, get a job, and commit other types of fraudulent or even criminal acts, in your name and leaving you responsible for the consequences. The identity thief uses key pieces of your information such as Social Security and driver's license numbers to obtain credit, merchandise, and services in your name.

The governing law generally cover this matter in Malaysia consists of Personal Data Protection Act 2010 and Computer Crime Act 1997. In section 4 of Personal Data Protection Act 2010, "personal data" means any information in respect of commercial transactions, which:-

(a) is being processed wholly or partly by means of equipment operating automatically