FACTORS OF GENDER DISCRIMINATION AMONG WOMEN EMPLOYEES AND ITS' EFFECTS ON PRODUCTIVITY

Prepared for: MADAM ROHANA HJ. EHSAN

Prepared by: NAZWANI BT. MAHAT BACHELOR IN OFFICE SYSTEMS MANAGEMENT (HONS.)

> UNIVERSITI TEKNOLOGI MARA (UiTM) FACULTY OF BUSINESS MANAGEMENT

> > JULY 2013

ABSTRACT

This study examined the factors of gender discrimination among women employees and its' effect on productivity. The respondents, women employees, grade (N-29) at one of the public hospital were surveyed to measure their opinion on this matter. The researcher concluded that the decrease in productivity of women employees was due to the gender discrimination on them in the workplace. The researcher had represented three factors of this issue which included pay gaps, physical factors and stereotypes. The respondents were surveyed by using a questionnaire which has been distributed to three different departments at this hospital. They were given a week to return the questionnaires back to the researcher. Overall, the respondents agreed that these three types of gender discrimination's factors had a significantly higher affected the lost of productivity on their work. As a conclusion, this study suggested that the lost in productivity among women employees was due to discrimination on the pay gaps, physical factors and stereotypes.

ACKNOWLEDGEMENT

First and foremost, I would like to thanks to Allah S.W.T for giving me the blessings to execute this project despite many challenges moments, which I faced especially during the early stage of this undertaking to fulfil the requirement of the Research Method course.

I would like to thank to the following people for their constructive moments, invaluable advice and assistance in completing this proposal. Firstly is to Dr. Hajah Ramnah Abdul Thani, the Head of Department of Office System Management (OM221), as well as my lecturer of Research Method course (OSM601). Besides that, I also want to give thank you to Puan Rohana Hj. Ehsan, my supervisor for her valueable help for me to complete this research.

Last but not least, I would like to thank my family members and all other people who involve directly or indirectly in this research. Without their cooperation and confident support, I would not have been able to carry out this research.

Nazwani binti Mahat

June 26, 2013 Faculty of Business Management Universiti Teknologi Mara

TABLE OF CONTENTS

	Page
DECLARATION OF ORIGINAL WORK	i
ABSTRACT	ii
ACKNOWLEDGEMENT	iii
LIST OF TABLES	iv
LIST OF FIGURES	vi
CHAPTER 1	
INTRODUCTION	1
Background of the Study	
Statement of the Problem	2
Research Objectives	
Research Questions	
Significance of the Study	
Limitations of the Study	4
Definition of Terms	
CHAPTER 2	
LITERATURE REVIEW	6
Pay Gaps	6
Physical Factors of Women Employees	7
Stereotypes	
Summary	10
Conceptual Framework	
Dependent Variable	

CHAPTER 1

INTRODUCTION

1.1 Background of the Study

Gender issues related to the differences of male and female were found in the decade of 1950s, but highlighted as an important issue in management and organizational studies in between 1980s & 1990s. The duration between these two periods recognized the gender effects in different studies. Hearn & Parkin (1987) emphasized on women's issues in those organizations who were conquered by male. Gender is defined as "Gender comprises a range of differences between men and women, extending from the biological to the "social discrimination" are treated differently on the basis of sex or race" (Word net web). On the basis of above definitions we can conclude that basically gender discrimination is preference of one gender upon another.

The gender discrimination may exist in hiring discrimination, differences in salary, differences in promotion and inequity related to different goods and facilities provided to different gender. Besides that, the research stated that employee is a backbone of the organization that performs critical tasks for the survival of the organization and employee productivity is affected by gender discrimination.