

# **ENT530 PRINCIPLES OF ENTREPRENEURSHIP**

## **BUSINESS PLAN**



### D' WESTASTY RESTAURANT

FACULTY / PROGRAM SEMESTER GROUP STUDENT NAME & ID	<ul> <li>POLICY STUDIES / BACHELOR IN CORPORATE ADMINISTRATION 4</li> <li>N4AM2254E (GROUP 3)</li> <li>1. NIK NUR FARAHANI BT NASHARUDIN (2021190191)</li> <li>2. NUR ZAFIRAH AUNI BT MOHD ZAMRI (2021340855)</li> <li>3. NOOR FATIN ADIBA BT WANDI (2021100473)</li> <li>4. NUR ALIAH NABIHAH BT NAZAMIRA (2021113015)</li> <li>5. NUR IMAN ATHIRAH BT MOHD ASRI (2021101871)</li> <li>6. AIN HURIN FARAFISHA BT MUHAMAD NAZIR (2021100199)</li> </ul>
	: 7. MUHAMMAD IKMAL HILMI B ZULKEFLEE (2021102615)
LECTURER NAME SUBMISSION DATE	: NORHANIZA BINTI MD AKHIR : 21 <sup>st</sup> JANUARY 2022

#### ACKNOWLEDGEMENT

Bismillahirahmanirrahim,

First and foremost, we would like to express our gratitude and thankful to Allah S.W.T. because of His blessings, in completion of this Business Plan Report titled "D'WESTASTY RESTAURANT" as one of the requirements that need to be accomplish in this course assessment for the code ENT530.

Special thanks to our beloved lecturers, Madam Norhaniza Md Akhir for her valuable time and guidance as well as constant supervision to help us during the process of completion of this report project work. Due to the kindness and effort shown by our lecturers, it results in us being on the right track about all the contents that need to be insert in this business plan report. She has also given us proper guidance by sharing useful information and contributed brilliant ideas to us. Without her kindness, for sure we would not have been able to complete this business plan report.

Besides, not to be forgotten, a big thank you to our parents for giving moral advice and endless support during the process of finishing this report. Next, we would also like to thank all our group members who have already given brilliant ideas, good cooperation, and full commitment as well as dedication in completing this business plan report at the exact time given. Our gratitude goes to all of you, and we deeply appreciated it.

The process of completing this business plan report has taught us many basic skills and fundamental elements to starting our business which this business plan covers administration, marketing, operational as well as financial plan that will become as a guideline for new entrepreneurs likes us to starting our business. Finally, to all individuals who are involved in completing this report directly or indirectly, we want to express a big thank you to all of you.

### Table of Contents

1.0 EXECUTIVE SUMMARY 1
<b>2.0 COMPANY PROFILE</b>
2.1 VISION, MISSION, AND OBJECTIVES OF THE BUSINESS
2.2 LOGO AND MEANING 4
2.3 PARTNERSHIP BACKGROUND
2.3.1 GENERAL MANAGER 5
2.3.2 ORGANIZATIONAL MANAGER 1 5
2.3.3 ORGANIZATIONAL MANAGER 2 6
2.3.4 MARKETING MANAGER 6
2.3.5 OPERATIONAL MANAGER 17
2.3.6 OPERATIONAL MANAGER 27
2.3.7 FINANCIAL MANAGER8
2.4 LOCATION OF THE BUSINESS
3.0 ENVIRONMENTAL INDUSTRY ANALYSIS
4.0 DESCRIPTION OF VENTURE10
4.1 FORM OF BUSINESS10
4.2 PRODUCT DESCRIPTION / DETAIL OF PRODUCT10
4.3 PROBLEM SOLVING11
4.4 VALUE PROPOSITION11
4.5 COMPANY SUCCESS11
5.0 MARKETING ANALYSIS AND COMPETITION / MARKETING PLAN
5.1 TARGET MARKET12
5.2 NEED FOR THE PRODUCTS OR SERVICES12
5.3 MARKET SIZE AND TRENDS13
5.4 MARKET SHARE13
5.5 HELPFUL BARRIERS ON MARKET ENTRY14
5.6 COMPETITION AND COMPETITIVE EDGES14
5.7 MARKETING STRATEGY15
5.7.1 PRODUCT15
5.7.2 PRICING15
5.7.3 SALES TACTICS
5.7.4 SERVICE AND WARRANTY POLICY16
5.7.5 ADVERTISING AND PROMOTION16
5.7.6 DISTRIBUTION
6.0 OPERATIONS / PRODUCTION PLAN

#### **1.0 EXECUTIVE SUMMARY**

Primarily, our business is a partnership business. There are seven (7) members in this partnership business which each of them has a significant role in managing this business such as General Manager, Marketing Manager, Production Manager 1, Production Manager 2, Organizational Manager 1, Organizational Manager 2, and Financial Manager. The business capital is amounted to RM176, 386 which each of the member contributes RM20, 000 and the rest is from Bank Islam's loan.

D' Westasty Restaurant is a single company that located in Bandar Kuala Krai, Kelantan with its own tagline "Experience the Magic of Premium Pasta!" Our mission is to cooperate among the members in ensuring customers receive friendly and speedy service. We wish to open branches all over Malaysia in 15 years followed and be the top pastas restaurants in Malaysia. Our vision is to be the most favorite hotspot and always serve quality mouth-watering pastas. We focus on food production which produces and sells western food which is spaghetti and macaroni. There are three (3) types of products which are Spaghetti Meatball Bolognese, Spaghetti Creamy Carbonara and Mac and Cheese. In contrast to the other restaurant that sells spaghetti and macaroni is, we are trying to be unique in the taste for everyone to enjoy. Apart from that, we use only healthy and halal ingredients to produce perfectly. This restaurant is run to serve everyone, either kids, teenagers, or adults. It targets all the people especially those who crazy about western foods. Next, it also targets to attract the tourist that come to Malaysia and the students which usually love to eat western food. Therefore, this restaurant will produce two delicious spaghetti which is Meatball Bolognese and Creamy Carbonara followed by Mac and Cheese full of cheese that can attract those cheese hunters.

The restaurant has four (4) major competitors which are related to the western food market that is also located in Kuala Krai. The advantage is that it can provide improvements to the products and services as the competition is a healthy challenge. Therefore, the target markets can have such a variety of choices in western food. In fighting for market share, our restaurant provides better quality food to catch in the eyes of the customers.

Our financial projections for the first year to the 3rd year are good in terms of the sales as we are expecting to incur profit of RM181, 098, RM185, 782 and RM186, 145 respectively.

1

#### 2.0 COMPANY PROFILE

Firstly, the business background for our restaurant, all the partners agreed to name our business, D' Westasty Restaurant. This business is located at a strategic place in Kuala Krai, Kelantan. Below are the details regarding our business profile.

NAME OF BUSINESS	D' Westasty Restaurant
BUSINESS ADDRESS	Lot 473, Bandar Kuala Krai, 18000 Kuala
	Krai, Kelantan Darul Naim.
CORRESPONDENCE ADDRESS	Lot 473, Bandar Kuala Krai, 18000 Kuala
	Krai, Kelantan Darul Naim. (office)
WEBSITE	https://www.d'westastyrestaurant.com
TELEPHONE NUMBER	09-955 7052
FAX NUMBER	09-955 7052
EMAIL ADDRESS	<u>d'westasty_restaurant@gmail.com</u>
FORM OF BUSINESS	Partnership
MAIN BUSINESS ACTIVITIES	Selling classic and premium taste of pasta
	with three different choices such as
	Spaghetti Meatball Bolognese, Spaghetti
	Creamy Carbonara, Mac and Cheese.
DATE OF COMMENCEMENT	1 January 2021
DATE OF REGISTRATION	15 December 2020
REGISTRATION NUMBER	KT 0031233-K
CAPITAL	RM 140 000
NAME OF BANK	BANK ISLAM MALAYSIA BERHAD
	Loan: RM 36 386
BANK ACCOUNT NUMBER	1204 3780 6621
WORKING HOURS	Sunday – Saturday
	(10.00 a.m. until 12 p.m.) (except off day on
	Monday)