THE RELATIONSHIP BETWEEN ORGANIZATIONAL POWER
AND JOB SATISFACTION AMONG EMPLOYEES AT MAJLIS
SUKAN NEGARA

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ABSTRACT

This study investigated the relationship between type of organization power and job satisfaction at Majlis Sukan Negara. The data were gathered through the questionnaires distributed to the total of 148 employeesand all questionnaires were successfully gathered for used. The result show the types of organizational power provided in Majlis Sukan Negara were legitimate and reward. The study was found that there is a relationship between type of organization power and job satisfaction at Majlis Sukan Negara. All research objectives were met in which the findings indicate that there are positive and significant relationships between type of organization power and job satisfaction. The study showed that organizational power can improve job satisfaction by the need of power in an organization. There is some recommendation that suggested in order increasing the effectiveness using power in an organization that can employees practice it.

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CHAPTER 1

INTRODUCTION

Chapter Overview

This chapter begins with an introductory background of the study including the background of Majlis Sukan Negara in Kuala Lumpur. The problem area will be discussing deeper understanding end with a statement of problem, specific research objectives and research questions. Then, it will continue with the significance of the study, limitation of study will be following and it will be end with definition of term.

Background of study

Distributions of power are a natural process happen every day in an organization (Haugard & Clegg, 2012). Power is the ability of a person to influence other person (Nelson & Quick, 2012). There are two types of power identified in organizational power which are consist of reward, legitimate, and coercive and also personal power consist of expert, and referent (Lunenburg, 2012).

As for this study, the researcher only focused on two types of organizational power which are legitimate power and reward power. Organizational Power means that the action that is taken by someone in the organization that will influence the behavior or benefits of the workers or staff that is working in the organization (Robinson & Bennett, 1997).