THE RELATIONSHIP BETWEEN REWARDS AND EMPLOYEES MOTIVATION AMONG EMPLOYEES AT PEJABAT TANAH DAN JAJAHAN MACHANG

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ABSTRACT

The purpose of this study was to identify the relationship between rewards and

employees motivation among employees at Pejabat Tanah dan Jajahan Machang. This

study was conducted at Pejabat Tanah dan Jajahan Machang, Kelantan. The findings

were obtained from data collected through the questionnaire distributed personally to

the respondents. The finding was analyzed by using Package in the Social Science

Software (SPSS) version 19.0.

Section A contains the findings of the demographic profile of respondents.

The elements involved were gender, age, educational level and length of service.

Section B contains the type of reward that influences employee motivation such as

bonus and promotion. Section C contains information about employee motivation

level that contributes to employee work performance and employee retention.

Keywords: Bonus, Reward, Promotion, Motivation, Employee Motivation

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TABLE OF CONTENT

	Page
LIST OF TABLES	i
LIST OF FIGURES	ii
CHAPTER 1	
INTRODUCTION	
Background of Study	1
Problem of Statement	
Research Objective	
Research Question	
Significant of Study	
Limitation of Study	
Definition of Study	. 7
CHAPTER 2	
LITERATURE REVIEW	1.1
Reward	11
Bonus	12
Promotion	
Employee Motivation	15
Employee Retention	16
Work Performance	. 17
The Relationship between Reward and Employee Motivation	. 17
Conceptual Framework	19
CHAPTER 3	
METHODOLOGY	21
Research Design.	21
Sampling Frame	21 22
Population	
Sampling Technique	
Sampling Size	
Unit of Analysis	22
Instrument.	23
Validity of Instrument	23
Data Collection Procedures	23
Data Analysis	24
CHAPTER 4	
FINDINGS OF STUDY	26
Survey Return Rate	. 26
Reliability Test for Pilot Test	
Reliability Test for Actual Data	. 27
Assessing Normality	28
Descriptive Statistic	28
Correlation	
Research Question	. 38

CHAPTER 1

INTRODUCTION

CHAPTER OVERVIEW

This chapter will discuss in detail about the background and problem statement of the study. It also will describe the research objectives and research questions of the study. Besides that, significances and limitations of the study also will be discuss and gather with the operationalization term.

Background of the Study

Today an organizations result is highly dependent on the employees work motivation. It is therefore important for a company to find out what motivates its employees so that it can plan a suitable reward system and gain better results. The right combination of immaterial and material rewards can boost up the employees' work motivation and enhance their commitment to the company.

Employee motivation is one of the most essential parts in a company's development and success. In order to maximize the overall performance of the company it is vital for an employer to understand what motivates the employees and how to increase their job satisfaction. It might however be challenging for a company to find out what motivates its employees, especially because different people are motivated by different things.