

THE RELATIONSHIP BETWEEN CYBERLOAFING AND
TASK PERFORMANCE AMONG EMPLOYEE AT
GOVERNMENT'S OFFICE IN DISTRICT OF JERANTUT,
PAHANG

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TABLE OF CONTENTS

	Page
ABSTRAK	i
ACKNOWLEDGMENT	ii
LIST OF TABLES	iii
LIST OF FIGURES	iv
CHAPTER 1	
INTRODUCTION.....	1
Background of the Study.....	1
Statement of the Problem.....	3
Research Objectives.....	4
Research Questions.....	4
Significance of the Study.....	4
Limitations of the Study.....	5
Definition of Terms.....	5
CHAPTER 2	
LITERATURE REVIEW.....	7
Cyberloafing.....	7
Attitude.....	8
Organization Policy.....	9
Social Norms.....	11
Relationship between Cyberloafing and Task Performance.....	13
Conceptual Framework.....	14
CHAPTER 3	
METHODOLOGY.....	16
Research Design.....	16
Sampling Frame.....	17
Population.....	17
Sampling Technique.....	18
Sample Size.....	18
Unit of Analysis.....	20
Data Collection Procedures.....	20
Instrument.....	22
Validity of Instrument.....	26
Data Analysis.....	27
CHAPTER 4	
FINDINGS.....	30
Survey on Return Rate.....	31
Demographic Profile Respondent.....	32
Reliability of Data.....	39
Correlation Analysis.....	41
Finding Based on The Research Objective, Question and Hypothesis.....	55

ABSTRACT

Research has found that cyberloafing are cause of decreases performance of task performance of employee. The today world Internet has changed the ways work can be carried out; it has also increased the opportunities for people to cyberloaf, while under the guise of doing work (Vivien & Thompson, 2005). Anandarajan, M., Devine, P., & Simmers, C. researcher argue that cyberloafing such as sending and receiving personal email is similar to taking personal phone calls at work and thus may be considered a perk (Anita & Christina, 2008).

This study reports the relationship between cyberloafing and task performance at Government's Office in District of Jerantut , Pahang with focus on Pejabat Pendidikan Daerah Jerantut, Jabatan Kerja Raya and Jabatan Bekalan Air.

Many government employees in Malaysia have implemented cyberloafing in their work. Three factors representing independent variables to investigate the factor relationship ion with task performance. Data are gathered through surveys to government employees in every department. Findings from this study provided insights on the cyberloafing towards the task performance. Its practical contribution includes knowledge which can be incorporated into the avoided cyberloafing in government office.

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CHAPTER 1

INTRODUCTION

Background of the Study

Nowadays, computer had been widely used in organizations to produce product and services. It also has been automating certain activities in organization for increasing performance of the company. The internet has played an important role in helping businesses to reduce costs, conducting their process and procedure effectively and efficiently, and using internet for marketing their product and also utilize use of internet to build network with other companies. Even though the increasing of the computer and internet usage can increase employee's performance, it can also lead employees for doing their personal interest instead of focusing in accomplishing their work. Internet has changed the ways work can be carried out; it has also increased the opportunities for people to cyberloaf, while under the guise of doing work (Vivien & Thompson, 2005). Anandarajan, M., Devine, P., & Simmers, C. researcher argue that cyberloafing such as sending and receiving personal email is similar to taking personal phone calls at work and thus may be considered a perk (Anita & Christina, 2008). Anardarajan and M.,Devine argue that cyberloafing may harm employers while P.& Simmers argue that it may enhance employee productivity (Anita & Christina, 2008). The impacts of internet abuse can be devastating as example about 25 employees of the Automobile Club of South California delayed