

FACULTY OF HOTEL & TOURISM MANAGEMENT

HM245 BACHELOR OF SCIENCE(HONORS) CULINARY ARTS MANAGEMENT

INDIVIDUAL ASSIGNMENT (HM245 3B1) SOCIAL MEDIA FACEBOOK

(ENT530) PRICIPLE OF ENTREPRENEURSHIP

PREPARED FOR:

DR. NOR ZAWANI BT MAMAT

PREPARED BY:

MURNI FARHANI SYIMA BINTI SUHAIMI (2020730275)

AKNOWLEDGEMENT

In the name of Allah, the Most Gracious and the Most Merciful. All praises to Allah and His blessing for the completion of this individual assignment. I thank God for all the opportunities, trials and strength that have been showered on me to finish writing this report. I experienced so much during this process, not only from the academic aspect but also from the aspect of personality in how to introduce new product in product life cycle. My humblest gratitude to the holy Prophet Muhammad (Peace be upon him) whose way of life has been a continuous guidance for me.

First and foremost, I would like to sincerely thank my lecture who are teach on subject ENT530 Principle of Entrepreneur Dr. Nor Zawani binti Mamat for her guidance, understanding, patience and most importantly, she has provided positive encouragement and a warm spirit to finish this individual assignment and group assignment. It has been a great pleasure and honour to have her as my lecture.

My deepest gratitude goes to all my family members. It would not be possible to write this assignment without the support from them. I would like to thank my dearest father Suhaimi bin Sudin, my mother Faudzidah binti shamsudin, my sister, my brother, my nephew, and nieces who are involve directly or indirectly help in like, follow, and share my facebook page a part of this assignment.

I would sincerely like to thank all my beloved friends who were with me and support me through thick and thin. Most importantly I would like to thank Farahezati binti Abdul Razak, the founder of Brown and Black Cookies who give opportunity in promoting her homemade cookies as my product in facebook page. I thank them wholeheartedly. May God shower the above cited personalities with success and honour in their life.

EXECUTIVE SUMMARY

This report is written to conclude the business that student had find and try the utilize Facebook for online marketing campaign. It was a lot of features on Facebook that student can learn by moderate the business pages. It can trace how many people who are engaged with the promoting posting so it will enable to know quality and what kind of word that can attract customer eye catching to read about the product. All students are required to register on Go-Ecommerce which is platform that will calculate our profit by fill the expenses and sales. The introduction of business is including the name of business that had been run and the address of the business. Meanwhile, an organization chart is start with the founder of cookies to assistant baker and dropship or agent who are collect order. Next, the mission of this business is to offer perfect homemade style cookies without preservatives to the market and convey the flavours also images of Black and Brown Bakery to the world. About the vision of business is to help those with allergies still enjoy the same sweet treats as people who might not have allergies and freshly baked treat also offering excellent customer service. The description about the product is include about the type of flavour had offer, the weight of product, the ingredient that had been use and so on. The price list is show for two items only which is for the jar cookies and container cookies. The next after introduction about business, it shows the Facebook page of the business, the teaser of product, hard sell, and soft sell promoting. In conclusion, subject code ENT530 are important to show the reality of business. The hard work of promoting product, the knowledge about the right customer and be aware about ad paragraph of hard sell and soft sell.

Table of content

No.	Торіс	Pages
	Cover page	1
	Acknowledgement	2
	Executive summary	3
	Table of content	4
1.0	Go-Ecommerce registration	5
2.0	Introduction of business	6
2.1	Name and address of business	6
2.3	Organizational chart	7
2.4	Mission and vision	7
2.5	Description of product	
2.6	Price list	
3.0	Facebook (FB)	
3.1	Creating Facebook page	
3.2	Costuming URL Facebook page	
3.3	Facebook page post (Teaser)	10
3.4	Facebook page post (Soft Sell)	11-15
3.5	Facebook page post (Hard Sell)	16-21
4.0	Conclusion	22
	Appendix	23-24



1.0 Go-Ecommerce registration













Edit

Personal Information

MURNI FARHANI Name

SYIMA BINTI

SUHAIMI

Female

New Identity Card No.

Email Address

City

State

Personal Facebook Gender

Marital Status

Institution Information

Phone/Mobile

Home Address

District

Postcode

Personal Instagram

Race

Special Need Required



<u>lılıl</u> 🔼 MY BUSINESS

Malay

△2 MY NOTIFICATIONS



Add New

UiTM Puncak Alam - NZI ENT530

Type of Institution IHL

State of Institution Selangor

Universiti Teknologi Address of Institution

MARA Cawangan Selangor Kampus Puncak Alam, 42300 Bandar Puncak Alam,

Selangor,

District of Institution Kuala Selangor Bachelor Degree Level of Study

Course Name NZI ENT530 PRINCPLE OF Subject Name

ENTREPREEURSHIP Month Enrolling the

Subject

Internship Enrollment

Month of Internship

No

Enrollment

Expected Year To Complete Study Related To Study Field 2024

Yes

Institution List

Name of Institution

Postcode

City

Full time NZI ENT 530 Year Enrolling the 2021

subject

Lecturer Name

Study Status

Class Name

Year Of Internship

Enrollment Period of Internship

Training

Expected Month To Complete Study

Universiti Teknologi

UiTM Puncak Alam

Puncak Alam 42300

MARA

Edit Delete

NOR ZAWANI BT MAMAT@IBRAHIM

6

2.0 Introduction of Business

I would like to choose homemade cookies from Brown and Black Bakery (BBB) as my main product to promote on Facebook pages. BBB had five type of flavours cookies which is red velvet, green tea, chocolate, vanilla, and sesame cookies. Cookies is a baked or cooked food that is typically small, flat, and sweet. It usually contains flour, sugar, egg, and some type of oil, fat, or butter.

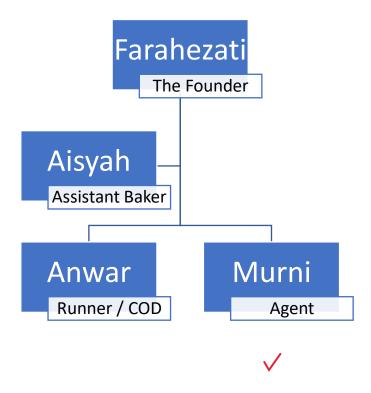
Due to pandemic Covid19, the founder of BBB more preferred not give her stock to agent and only sell through post only. The price promote on Facebook are exclude with postage, I will remind the customer about the postage. I collect order 1 day early before because of these cookies are homemade and it take a time to make it. The customer also can ask for any special request like add on wish card and surprise box.

2.1 Name and Address of Business

The name of my business is Cookies by BBB, I am choosing this name in conjunction of real name of the cookies is Brown and Black Bakery. I am only adding word of cookies and still use BBB at the back to maintain the originality of the product. I am not the founder or the maker, so I should respect the owner's name business to give her credit to giving me opportunity in promoting her product. There is no address are involved for my business, here is the address of owner making the cookies from her home. NO 564 JALAN TTJ 1/9 TAMAN TUANKU JAAFAR, 71760, SEREMBAN, NEGERI SEMBILAN.



2.3 Organizational Chart



2.4 Mission and Vision

Our mission

To offer perfect homemade style cookies without preservatives to the market and convey the flavours also images of Black and Brown Bakery to the world.

Our vision

To help those with allergies still enjoy the same sweet treats as people who might not have allergies and freshly baked treat also offering excellent customer service.

/

2.5 Descriptions of product

As I mention before, I had chosen cookies as my main product to promote in Facebook page and finished my individual assignment. Cookies can be categorized as junk food, dessert, snacks, and sweets. It was suitable to eat during any works like watching a television, reading a book because it was enjoyable and delicious. There is no age limit to eat these cookies because customers are allowed to make any request like low sugar, no nuts, or some allergies thing.

These cookies are freshly home bake by the owner, and there are five types of flavour. It is red velvet, green tea, chocolate, vanilla, and sesame cookies. All the ingredient is high quality and use premium butter also premium chocolate. Cookies are put on the small jar and big container as options for the customer. Usually, the small jar will be filled with one type of flavour cookies while in big container will be filled with all the type of flavour cookies and serve with chocolate dip in the middle.

Every type of cookies had their own benefit which I had share on Facebook page about it. Cookies in container had 35 pieces more than 300g while in the small jar are filled with 20 pieces and the weight is more than 200g. The texture of cookies is same with their crunchiness, bites size and just different colour due to different flavours. To maintain the quality of cookies, all the jar and container had been seal and for those who buy online will be bubble wrap well before it going to post.

2.6 Price list

	Container	Jar
Price (RM)	25	18
Net weight (gm)	300+	200+
Pieces	35	20
Flavours	5	1
Picture	Croftish	Curios

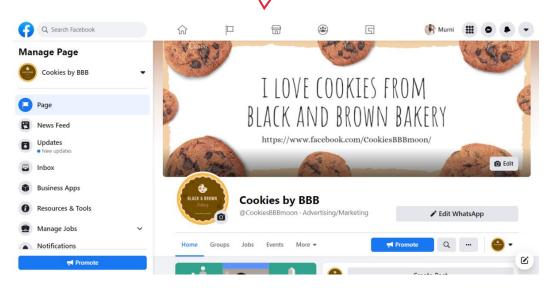
3.0 Facebook (FB)

Facebook page has many potential benefits for someone who run a business. While some of these benefits are like having a website, a number are unique to Facebook. Facebook is a low-cost marketing strategy where we can share basic information, videos, and picture about the business. It also can raise brand awareness and promote positive word-of-mouth even through social media. The best part is Facebook can analyse all the information that millions of users enter their profiles. As the owner of a business page, you can pay to use this information to deliver targeted advertising to a specific group.

3.1 Creating Facebook page

I am creating Facebook page by use my personal account Facebook, by click on pages and click create. I get started by click on it and the first question is "What do you want to name this Page?", I had written the name of my business Facebook page is "Cookies by BBB". The next question is related with which category best to describe this page. Right after I choose the category of advertising/marketing then add an address of where this business area had covered which is can add just the town/city or country/region to publicity share an address. before it considers done as official creating Facebook page, need to add cover photo and add profile picture.

I had asked permission to the founder before use their logo as my profile picture, it is to make customer more trust even I am just only an agent. The cover photo is the template from Canva.com and I had written "I love cookies from Black and Brown Bakery" as my tagline business. Under its tagline I had add the link of business Facebook page to more eye catching at first sight. The template is already had picture of cookies where it suitable with what product that I wanted to sell.



3.2 Costuming URL Facebook page

In costuming the URL Facebook page, it can be do add a username to the Facebook page first. As agent I had use a username 'CookiesBBBmoon' in conjunction of my nickname moon. Right after adding a username on Facebook page, to get an URL Facebook page is by click on more setting and at the bottom had section of grow your audience. Then, click on copy page link and it official can use to share to everyone and can be post at any social media. It can directly to the Facebook page by anyone who are click on that link.

https://www.facebook.com/CookiesBBBmoon/

Cookies by BBB

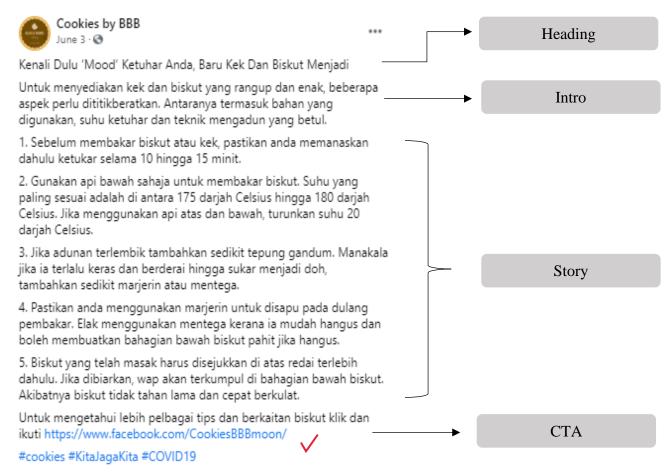
3.3 Facebook page post (Teaser)



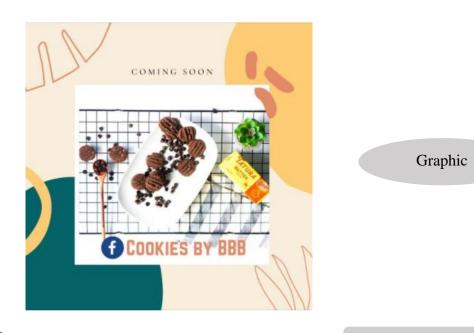
3.4 Facebook page post (Soft sell)

Soft Sell 1





Soft sell 2





Hidup kita 'sangat dekat' dengan coklat bukan? 😣

Pasti segenap lapisan usia mengenalinya. Jadi, jika tak suka coklat sekali pun, sudah tentu ada saja anak, saudara dan rakan-rakan kita yang menggemarinya.

Coklat adalah kalori yang tinggi dan mengandungi karbohidrat, gula, dan lemak, serta sejumlah protein. Ia kaya dengan sumber vitamin B12, niacin, riboflavin, vitamin E dan mineral seperti fosforus, mangan, dan zink. Ia juga mengandungi kalsium, magnesium, kalium, dan besi. Coklat, terutamanya pelbagai dark chocolate yang diperbuat daripada biji koko, mengandungi dengan pelbagai antioksidan yang kuat seperti flavonoid dan polifenol.

Berikut kebaikan coklat untuk kesihatan yang pasti ramai tak sangka:

1. Mengurangkan risiko jantung.

Pengambilan coklat mengurangkan risiko kardiovaskular. Asid stearat, walaupun menjadi asid lemak tepu yang terdapat dalam koko, tidak menyumbang kepada paras kolesterol. Ia dapat mengurangkan kemungkinan serangan jantung dan aterosklerosis yang disebabkan oleh pembengkakan arteri.

2. Mengurangkan berat badan.

Kajian menunjukkan bahawa dark chocolate adalah lebih mengenyangkan daripada milk chocolate. Dalam masa yang sama, makan beberapa dark chocolate akan mengurangkan keinginan untuk manisan, lemak, atau makanan masin. Ini bermakna kita dibenarkan untuk mendapatkan dark chocolate secara harian dan ia akan membuat ia lebih mudah untuk kekal kepada diet.

3. Mengekalkan sistem saraf.

Satu kajian menunjukkan bahawa epicatechin dan flavonoid, sebatian yang hadir dalam dark chocolate, membantu melindungi otak daripada strok. Dalam satu kajian, sebatian ini juga didapati dapat membantu menurunkan risiko gangguan saraf, seperti penyakit Alzheimer.

Untuk mengetahui lebih lanjut tentang coklat boleh ikuti kami di link ini - https://www.facebook.com/CookiesBBBmoon/

Heading

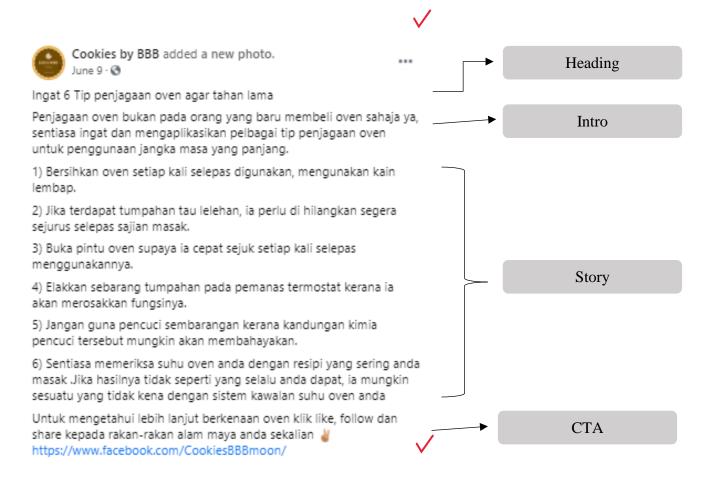
Intro

Story

CTA

Soft Sell 3





Soft Sell 4



Graphic



Cookies by BBB added a new photo.

June 11 · 🚱

PENTING! Tip untuk Ketahui Jenis oven .

- 1. Ketuhar jenis bina dalam (Built in oven)
- ketuhar jenis ini memang cukup sesuai untuk semua jenis pembakaran. lanya boleh membakar roti, kek, pastry dan biskut.
 Bergantung kepada jenama yang anda beli, ada sesetengah ketuhar jenis begini di mana kepanasannya tidak begitu rata jika membakar 2 atau 3 tingkat (2 tier baking)
- Kalau bakar biskut cara begini, anda harus rajin memusing dan menukar loyang kuih supaya mendapat kepanasan yang lebih rata. Tetapi apabila membakar kek, lebih baik jika membakar satu tingkat sahaja.
- 2. Oven yang ada kipas (Oven with fan)
- ketuhar yang mempunyai kipas bina dalam selalunya membakar biskut dan pastry dengan cukup baik kerana kipas itu memutar angin panas dengan rata jika membakar 2 atau 3 tingkat. Tetapi apabila digunakan untuk membakar kek, kipas ini akan mengeringkan kek sedikit.
- Jadi, jika ada pilihan untuk tidak membuka button kaedah kipasnya atau tutup kipas apabila membuat kek, itu adalah lebih baik (sesetengah oven ada button kipas)
- 3. Oven microwave
- Ketuhar jenis ini adalah seperti ketuhar 2 dalam 1, ianya boleh digunakan untuk fungsi 'microwave' dan juga untuk membakar biskut, brownie atau kek cawan. Ketuhar begini sesuai bagi mereka yang jarang membuat kek besar, Jika membakar kek yang agak besar, ada kalanya bahagian tengah kek tidak masak dengan betul.
- Selalunya, kita lebih menggunakan fungsi microwavenya sahaja. Jadi bagi mereka yang suka membakar roti, pastry dan kek perayaan maka jenis ketuhar sebegini mungkin kurang sesuai. Kek yang di bakar di microwave oven sebegini selalunya kelihatan agak pucat dan padat.

Untuk mengetahui lebih lanjut mengenai fungsi oven klik like, follow dan share kepada rakan-rakan lain

https://www.facebook.com/CookiesBBBmoon/

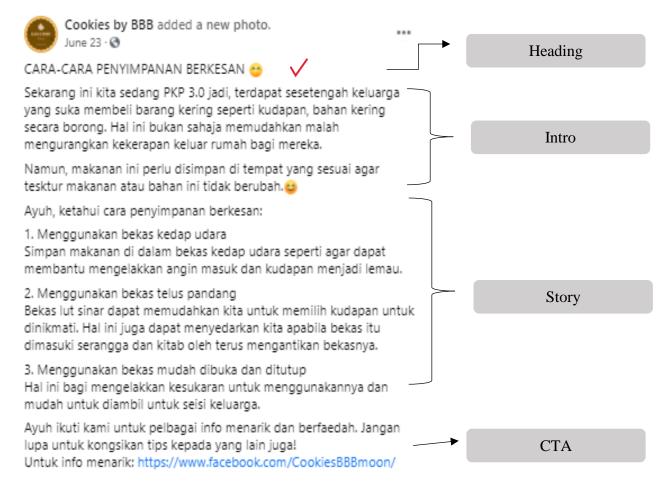


Story

CTA

Soft Sell 5





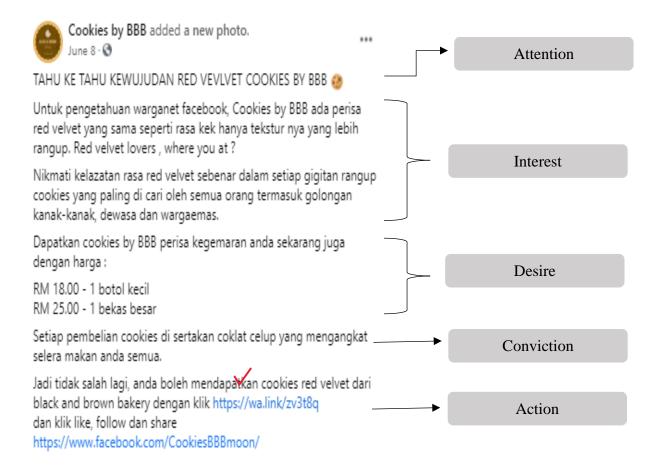
3.5 Facebook page post (Hard sell)

Hard Sell 1

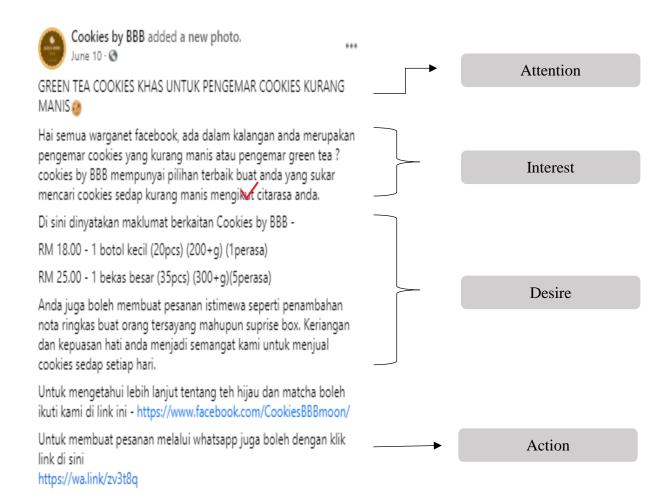




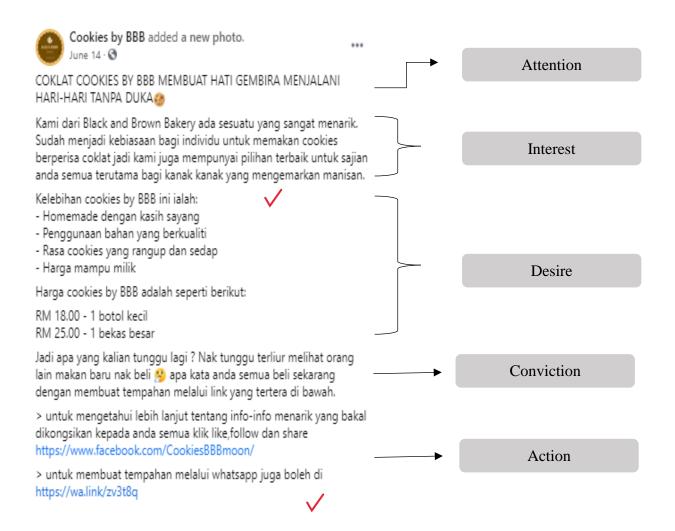




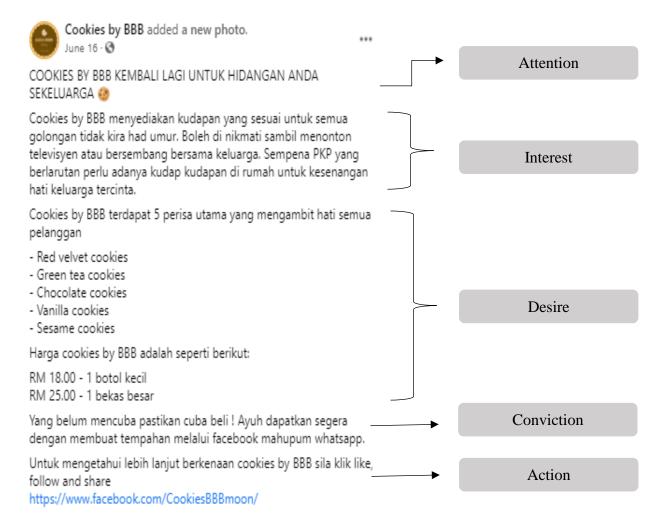




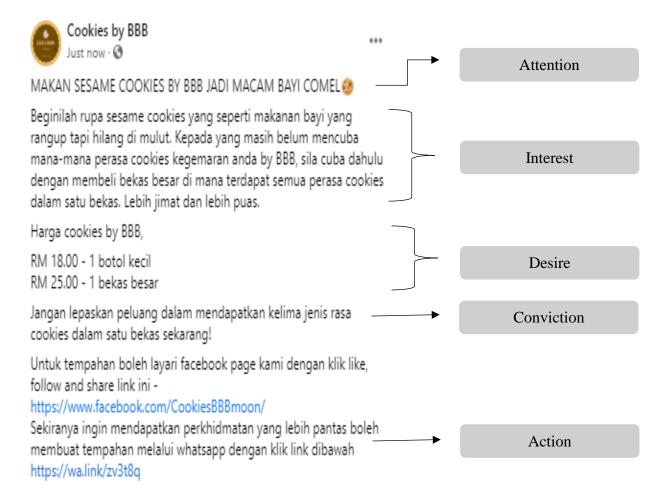












4.0 Conclusion

In a nutshell, it is the best way to evaluate the importance of applying social media in marketing is to realize the importance of social media in everyday life of people who are likely to become your customers. Social media marketing has become a necessity, one that is imposed to the business by the overall presence and impact social networks have on the users. Although social media presence has become a necessity, there are numerous ways to leverage social media presence into improving your business, and here are some of the major benefits.

Basically, an individual needs to learn and sharpen his or her entrepreneurial skills to become a successful entrepreneur. Besides, an individual also must have a good personal quality that are demanded to become a successful entrepreneur. The examples of the entrepreneur traits are full of determination, not afraid to take risk, high level of confidence, craves learning, understands failure is the part of the game, highly adaptable, good understanding of money management, expert in networking, ability to sell and promote.

Appendix

