

70

FACULTY OF HOTEL AND TOURISM MANAGEMENT MARA UNIVERSITY OF TECHNOLOGY CAMPUS PUNCAK ALAM, SELANGOR

DEGREE IN CULINARY ART (HM245)
PRINCIPLES OF ENTREPRENEURSHIP (ENT530)

INDIVIDUAL ASSIGNMENT
SOCIAL MEDIA (FACEBOOK)

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TABLE OF CONTENT

NO	ITEM	PAGE
1	Acknowledgment	1
2	Executive Summary	2
3	Go-Ecommerce registration	3
4	Introduction of Business	4-5
5	Facebook	6-15
6	Conclusion	16

ACKNOWLEDGMENT

Starting up a business wasn't as easy as i think, especially online business. During the completion of this report, I learned lots of new things and gained lots of experience on how to handle a variety of types of customers, how to solve problems and many more. Thus, I would like to express my gratitude and appreciation to everyone who lends me their support and help for me to complete this individual report.

First of all, I would like to thank Dr Nor Zawani Binti Mamat@Ibrahim, my beloved lecturer for this subject Principle of Entrepreneurship (ENT530) for providing a lot of guidance and valuable advice during the completion of this report. She is also responsible for contributing the information and tips for everyone and guide me on how to promote my products using social media. Hopefully her contribution is rewarded with Allah's priceless gift.

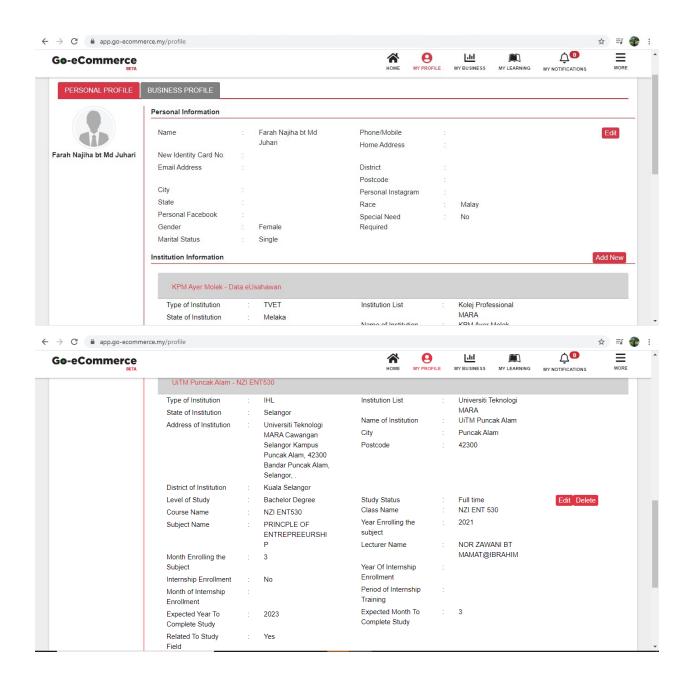
This appreciation is also dedicated to my family who are always being understandable to me as a student even though we are studying at home and also for giving me a space as a student. Thanks to all my friends who give a helping hand to me for some parts which I don't understand and provide their suggestions and opinion about this subject and report. Lastly, once again I thank everyone who was involved in helping me complete this individual report and your willingness is what I care about.

EXECUTIVE SUMMARY

Introduction to Entrepreneurship is a subject where they teach students about how to become an entrepreneur. This report is about online business through social media such as Facebook from the establishment of the business itself to promotion, posting, price list, business's mission and vision and many others. From this report also shown on the creating of Facebook page, name of business, graphics and also soft sell and hard sell of our products.

Registration of Go-Ecommerce is also important for young entrepreneurs as it can track down their sales and help analyse their business. Online businesses through Facebook are more effective as many other people use social media to search and buy items easily and they spend most of their free time scrolling through Facebook feeds and other social media platforms.

GO-ECOMMERCE REGISTRATION



INTRODUCTION TO BUSINESS



Company name is Jieha Juhari Shop or known as JJ Shop. This company was established and already registered under Suruhanjaya Syarikat Malaysia (SSM) or Company Commission of Malaysia on 12th June 2017 with registered number MA0223380-A. Jieha Juhari Shop (JJ Shop) was founded by Farah Najiha binti Md Juhari and the company is sole proprietorship.

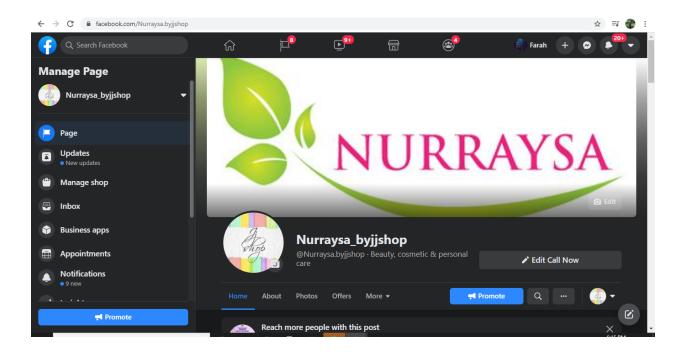
The name of Jieha Juhari is basically from the owner's nickname and her father's name combined together. "Shop" in JJ Shop refers to the buying platform of consumers. The company is located at 115, lengkok perdana 8/2, Bandar Perdana 08000 sungai petani, Kedah. Vision of JJ Shop is to be the best trader and trusted company for disturbing skincare. The company's mission is to provide a healthier and effective skincare for both male and female customers so that they won't be cautious on skincare products.

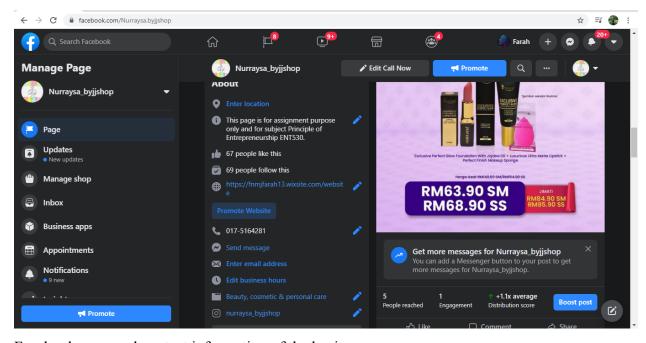
Products sold at JJ Shop consist of skincare, makeup and hair and body care from Nurraysa Beauty. Makeup products such as Luxurious Ultra Matte Lipstick consist of 3 types which are Fuchsia pink, Rosy Nude and Peachy Blossom and the price for the lipstick is only RM29.90. Other than that, they have Glowing DD Moist Cake which costs only RM47.00 and it is the combination of foundation, concealer and powder in one product. They have two color tones which are light and medium and customers get a free sponge upon buying. One of the skincare products is Nurraysa Collagen Soap which cost only RM35.00.

Benefits of using Nurraysa Collagen Soap is it helps moisturize skin, reduce skin problems, help skin look fresher, not dull and look brighter, remove dead skin cells and improve skin structure from inside. For hair and body care products, there are Nourishing Vitamin Hair Spray with Jeju Green Tea and Exclusive Moisturizing Whiteglow Lotion with Marula Oil both cost RM20.00 and RM17.00. Exclusive Moisturizing Whiteglow Lotion helps protect skin from UV rays, whiten and moisturize the skin.

FACEBOOK

Online platforms are widely used by businesses to promote and sell their products. Creating Facebook pages and promoting using Facebook are necessary to boost the revenue of a company.





Facebook page and contact information of the business.

Customizing URL Facebook page

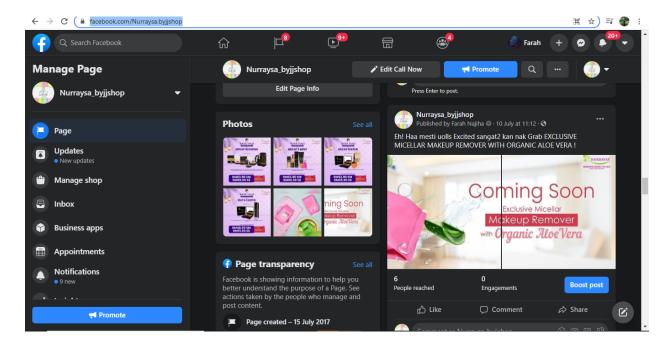
Customers can easily jump to the Facebook page of the company by clicking the Facebook URL provided by the company.

Facebook URL:

https://www.facebook.com/Nurraysa.byjjshop

Teaser

In order to make customers stay and curious about our next products, we are using teaser before launching those products into markets.



This picture shows a teaser of an upcoming new product from Nurraysa beauty which is Exclusive micellar Makeup Remover.

Copywriting (Hard sell)

Hard sell is a method of selling where the seller uses a direct and aggressive approach for the purpose of achieving a sale quickly.



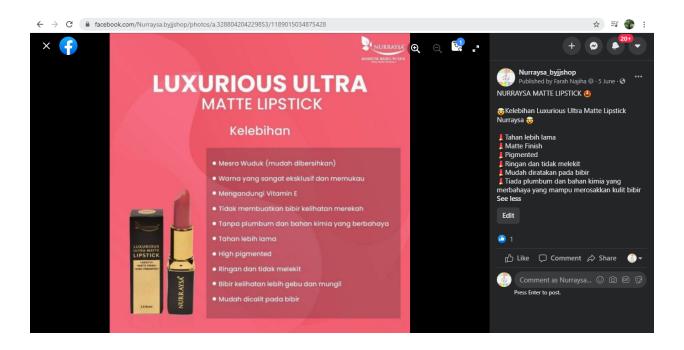


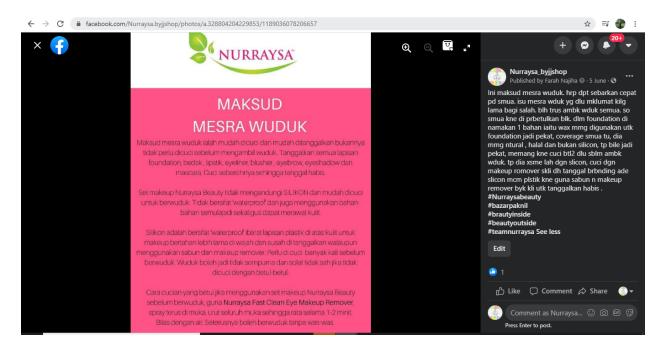


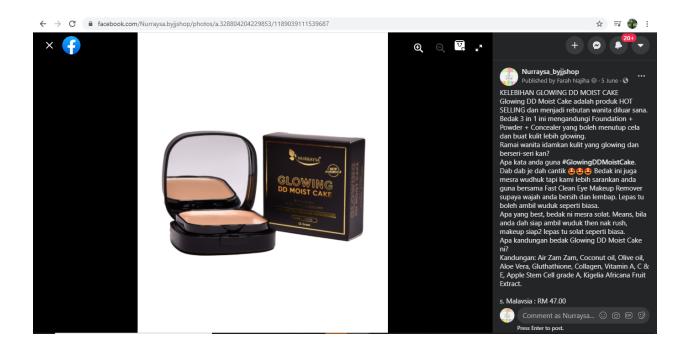


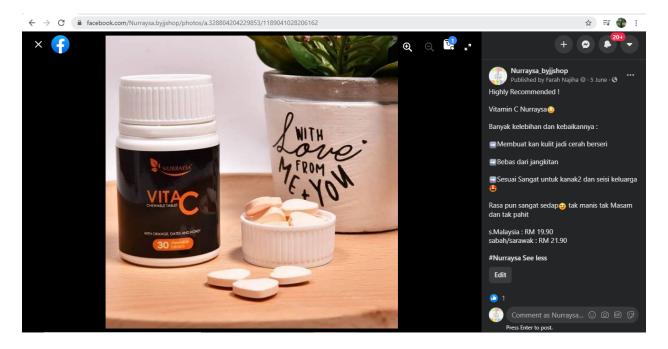
Copywriting (Soft sell)

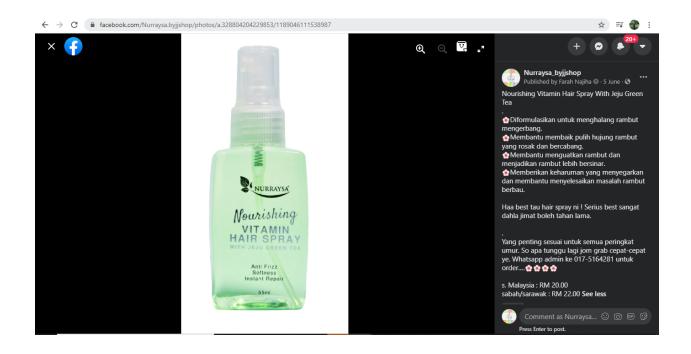
Soft sell method is opposite to hard sell which uses an indirect approach in order to persuade customers to buy their products. This method are more friendly, subtle and casual.

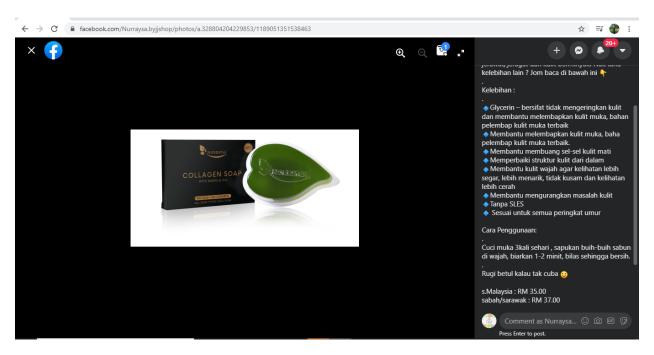


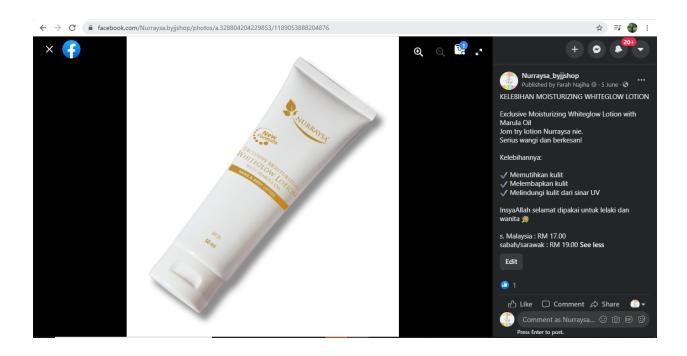


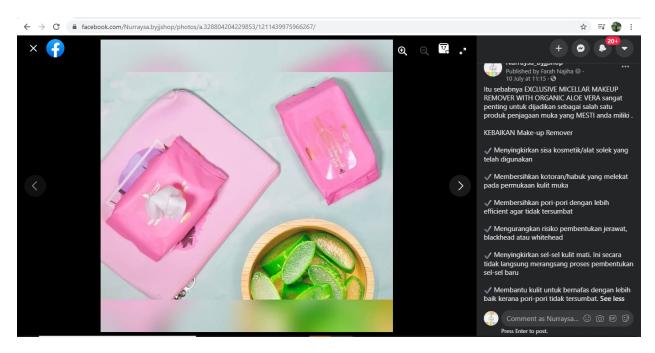




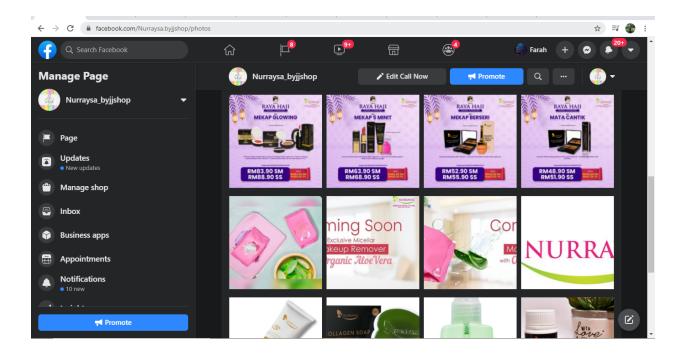


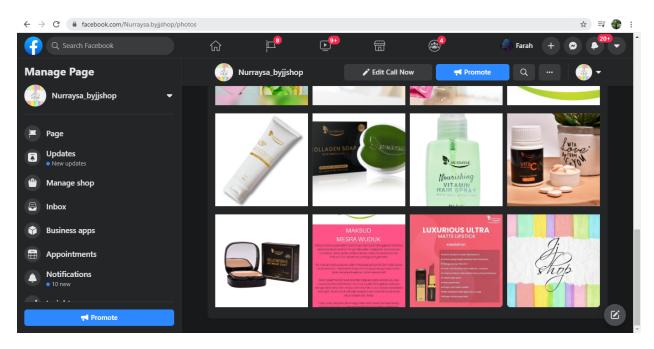






Graphics







This acknowledges that

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CONCLUSION

Finally, it may be concluded that in this era of globalization, social media are used more often than it has been before. It has also become a platform that connects people with lots of other things that are out of their reach. For example, if they want to buy something and can't find that item everywhere around them, they can just buy that item online without having to waste time and money on transportation. Moreover nowaday with pandemics and the establishment of Movement Control Order (MCO) from the government, the movement of people is limited and they often use online platforms to buy daily things and others.

For Jieha Juhari s hop (JJ Shop), that can be an opportunity to spread our business all over Malaysia as we are using online platforms to advertise and sell our products. The advantages of online business is that it will make it easier and comfortable for customers to browse and buy our products. Customers don't have to spend their money and time in order to buy our products at the nearest shop and as the payments are made through online banking, there would be no physical contact. They can visit our official facebook page or contact us for ordering and to seek information about our products that we sell at our company.